DULANGA SUBASINGHE

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PROFILE

QA Engineer & Project Lead with over 3 years of experience in both Manual and Automation Testing, combined with 2+ years in business operations and client facing roles. Proven ability to keep software quality through testing strategies, clear communication, and collaboration with cross functional teams. Adept at working in Agile environments and capable of balancing technical QA execution with project coordination and leadership. A strong problem solver, fast learner, and committed team player, currently seeking new opportunities to grow within a high performing QA team.

PROFESSIONAL EXPERIENCE

Quality Assurance Engineer & Project Lead | CICRA Solutions Pvt Ltd – Colombo, Sri Lanka
Jan 2024 – Present

- Designed and implemented manual test frameworks for cloud-based and server-based applications.
- Developed comprehensive test plans, prioritized through risk analysis, and executed functional, performance, and UAT testing.
- Used tools like Postman, JMeter, and Selenium to support API, performance, and regression testing.
- Supervised junior QA team members and facilitated successful test cycles.
- Collaborated with stakeholders to prepare QA documentation (CRs, UAT reports, BCDs) and led UAT sessions.
- Managed bug tracking and resolution using Redmine and Jira.
- Supported deployment activities and participated in static testing and release sign-offs.

Associate Quality Assurance Engineer | CICRA Solutions Pvt Ltd – Colombo, Sri Lanka
Mar 2023 – Dec 2023

- Executed end-to-end testing of web, mobile, and ERP modules, including UI/UX and integration testing.
- Conducted requirement gathering and worked with stakeholders to define test objectives.
- Prepared test cases, test data, and validation checklists aligned with Agile methodologies.
- Participated in product demos and created user guides and CRs.
- Tracked defects and collaborated with developers for resolution.

Trainee Quality Assurance Engineer | AXA Innova Pvt Ltd – Colombo, Sri Lanka
May 2022 – Feb 2023

- Developed foundational skills in test design, bug reporting, and QA collaboration.
- Conducted smoke, regression, and exploratory testing.
- Contributed to writing test cases, logging bugs, and test data preparation.
- Engaged in Agile ceremonies and improved knowledge of QA methodologies.

Sales Executive | HEMSONS International Pvt Ltd – Colombo, Sri Lanka

September 2020 – September 2022

- Identify and build relationships with target customers such as laboratories, universities, research institutes, hospitals, and industrial clients.
- Conduct client visits, product presentations, and Address client queries and provide after-sales support and guidance.
- Meet monthly and quarterly targets.
- Explore and develop new business opportunities.
- Maintain in-depth technical knowledge of the instruments, including features, specifications, and applications.
- Assist customers in selecting the right equipment based on their research or operation.
- Recommend pricing strategies, product improvements, or new product lines based on market feedback.
- Work with the logistics team to track imported shipments and ensure timely delivery to clients.
- Prepare and send quotations, tenders, and technical proposals tailored to client requirements.
- Negotiate contracts and close sales deals while ensuring profitability.
- Prepare periodic sales reports for management review.
- Organize and support seminars, workshops, and webinars for brand visibility and client education.
- Ensure that all instruments sold comply with local regulatory and safety standards.
- Work closely with marketing, logistics, service, and finance teams to ensure seamless order execution and customer satisfaction.

PROJECTS

tbBOSS System – Cloud-based ERP for Tea Brokers

- A specialized ERP system developed for tea brokers in Sri Lanka.
- Modules included inventory, auction tracking, invoicing, reporting, Payment settlement, Claims and stakeholder management.
- Performed manual and automated testing across web and mobile platforms; used Selenium, and JMeter for automation and API validation.
- Collaborated with stakeholders during UAT phases and handled defect tracking through Redmine.
  http://tbboss.bartleettea.com/

Sri lanka Tea Board ERP
- A special server based government system for national tea process.
- Performed testing, requirement gathering for change requests
- Collaborated with stakeholders during UAT phases and handled defect tracking through Redmine.

Mobile App – B60 & CT Connect (Value Chain Development for Tea Sector Smart Agriculture and Policy [Tea])
- Test planning, Analysis and Design conducted while creating Test Plan, Test conditions/Scenario, Test Cases and defect reports.
- Build the confidence of product performing API testing, Performance testing, system testing and Integration testing.

TECHNICAL SKILLS

Testing Tools: Selenium , TestNG, JMeter, Postman
Test Management: Azure DevOps, Jira, Redmine
Languages & Frameworks: Java, Python
CI/CD & Version Control: Git, GitHub, Maven
Database & Queries: SQL
IDEs: Eclipse, IntelliJ, PyCharm
Documentation Tools: MS Excel, Word, Visio, MS Project
Methodologies: Agile, Risk Based Testing, Scenario Based testing

SOFT SKILLS

Communication, Leadership, Critical Thinking, Team Collaboration, Adaptability, Project Coordination, Fast Learning

EDUCATION

BSc (Special) in Physical Science & Technology – Sabaragamuwa University of Sri Lanka (2015 – 2020)

Secondary Education (Physical Science Stream) – Kuliyapitiya Central College (2004 – 2012)

CERTIFICATIONS

ISTQB Foundation Level (CTFL) – Completed

Trainee Full Stack Developer – Completed

Azure Fundamentals (AZ- 900) – Reading

LANGUAGES

English – Fluent
Sinhala – Native

REFERENCES

Available upon request.