Dušan Milić

QA AUTOMATION ENGINEER

Profile

About me:

My passion is providing quality in everything I do. The first thing I focus on at work is a good relationship with the team, which is the key to every well-finished job.

About experience:

- 5+ years in Software QA
- I have experience working in small and big teams
- Great experience working in the bank, which gave me the whole picture of IT management with challenges in the live system environment

Tech skills:

- excellent knowledge of manual testing in software development, testing procedures, and Quality Assurance standards
- familiarity knowledge of system testing, business processes, and testing life cycle
- perfect knowledge of test case management using the JIRA Zephyr Scale
- continuously increasing knowledge of writing test scripts for automation cross-browser testing using C# with Selenium and NUnit framework, or Java with Selenium and TestNG framework
- using BDD in testing with the Specflow framework
- familiarity with Cypress framework
- familiarity with CodeceptJs with the Playwright framework
- familiarity with API testing using Postman, Rest Assured in Java, and JUnit framework
- familiarity with network proxy debugging with the Fiddler4 tool
- familiarity working on Salesforce and Salesforce Marketing Cloud
- familiarity with Azure Portal, AWS cloud systems
- familiarity with performance and load testing using JMeter

Employment Experience

QA Automation Engineer, ACTUM Digital

JANUARY 2023 — NOVEMBER 2024

Working on the project: Web application site

Responsibilities:

- Responsible for the design and implementation of frontend automation tests.
- Write and maintain test automation scripts using C# Selenium with the SpecFlow framework.
- Develop and update test automation scripts using the Cypress framework for E2E testing, using TypeScript.
- Manage and execute test jobs within Azure DevOps pipelines.
- Handle the analysis, design, implementation, and execution of performance testing with JMeter.
- Conduct accessibility testing by integrating the axe-core package into the test automation solution.
- Work on visual regression tests using the WebdriverIO framework.

Personal Details

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DATE / PLACE OF BIRTH

09.12.1992
Belgrade

Links

Click on LinkedIn:
www.linkedin.com/in/dusanmilic

Click on GitHub:
https://github.com/Dule992

Certificate: ISTQB - CTFL

Certificate: Microsoft Azure - Foundation Level

Certificate: Microsoft Certified: Azure AI Fundamentals

Skills level

Manual Testing

Automation Testing

API Testing

C#

Java

JavaScripit

TypeScript

HTML5, CSS3

Specflow

Selenium

Cypress

NUnit

xUnit

JUnit

TestNG

- Perform cross-browser and device testing with BrowserStack.
- Collaborate with cross-functional teams, including developers, BA, TLs, and PO in an Agile environment to improve testing processes.
- Utilize JIRA for effective bug tracking, reporting, and collaboration, maintaining clear communication on defect status and progress.
- Present test automation results and reports during Sprint Reviews to the client.
- Write detailed test documentation to support ongoing projects of new features and updates.

Automation QA Engineer , Endava doo, Belgrade

DECEMBER 2021 — JANUARY 2023

Educational and learning domain (front-end):

- What is it about: developing and maintaining web platform for teachers and students in the USA
- writing E2E tests in CodeceptJs-Playwright framework using JavaScript, Gherkin(BDD)
- working with Jenkins CI/CD
- accessibility testing
- working in Browserstack for cross-platform testing

Logistic domain (back-end):

- What is it about: developing and maintaining backend microservices for web platform which providing information of current location of ship containers
- working on the SDET position
- writing integration and E2E automation tests in C#/Specflow/xUnit framework
- working with Azure Portal (API services, App Functions, Cosmos DB, App Insights, Service Bus messaging, Kafka messages)
- working on performance load testing with NBomber library
- working with Azure DevOps CI/CD, GitHub Actions

QA Engineer , Gecko Solutions, Belgrade

APRIL 2021 — DECEMBER 2021

Working on the project: Web loan application

Responsibilities:

- writing BDD test cases and executing manual test cases in the Zephyr Scale
- writing and executing test automation scripts using C# Selenium and RestSharp with Specflow framework
- using Postman to test API services
- a web debugging proxy via Fiddler4
- working with GitLab, Azure Portal, and AWS
- experience with .NET projects
- experience with Salesforce and SF Marketing Cloud
- familiarity with the payments industry

RestSharp

Postman

Ranorex Automation tool

JIRA

Azure Portal

NoSql - Cosmos DB

MySQL

SQL Toad Oracle

Git, GitHub

Fiddler4 web debugging tool

JMeter

Windows, Linux

UiPath Studio RPA

Good team player

Communication Skills

Critical thinking and problem solving

Fast Learner

Languages

Serbian: Native

English: Professional working proficiency

Hobbies

Dancer in Folklore (14 years), Travelling, Swimming, Football

QA Engineer , Eurobank Srbija, Belgrade

JUNE 2019 — APRIL 2021

Responsibilities:

- Organizing exploratory, functional, and regression testing for (web, desktop, and mobile applications)

- Creating and maintaining automation test scenarios in the automation testing tool Ranorex

- Reporting bugs/issues on bug tracking tool using JIRA

- Executing test cases (manual or automated) and analyze results

- Working with cross-functional teams to ensure quality throughout the software development life cycle

- Maintaining two test environments in the database for business users. The database management system: SQL Oracle

- Organizing UAT testing for the business side

RPA Projects

JUNE 2020 — APRIL 2021

Responsibilities:

- Black box testing on RPA processes

- Running RPA testing cycles for in-scope automation to identify and correct defects

- Adaption of the automated process to the existing environment

- For automating testing processes using UiPath Robotic Enterprise Framework / UiPath Custom Framework

GIS Technician , JIE Engineering, Belgrade

MAY 2018 — JUNE 2019

Technical Consultant of GIS sector , Republic Geodetic Authority, Belgrade

APRIL 2016 — APRIL 2018

Junior Officer , Cadastral Office Novi Beograd, Belgrade

NOVEMBER 2015 — APRIL 2016

Projects on GitHub

gcrShop - Automated testing

DECEMBER 2020 — DECEMBER 2020

Automated Testing (using C# and Selenium, NUnit framework)

GitHub link: https://github.com/Dule992/gcrShop_TestAutomation

Trello API Rest Assured project

FEBRUARY 2021 — FEBRUARY 2021

API testing - Rest Assured (using Java, Maven build, JUnit framework)

GitHub link: https://github.com/Dule992/TrelloAPI-Rest-Assured-Project

Education

Software QA, Cubes School, Belgrade

NOVEMBER 2018 — FEBRUARY 2019

Gained junior knowledge in both manual and automation testing

(duration 4 months)

- Deep understanding of Software Development Lifecycle, HTTP protocol, Web application life cycle
- Deep understanding of web applications client-side functionalities (HTML, CSS, JS)
- Practical usage of SQL. Database management system used: MySQL with the administration in phpMyAdmin
- Writing manual Test Cases in plain format (Excel, Google Sheets) and bug reporting
- Writing manual Test Cases using Test Case Management Tools (TestRail)
- Familiarity with Agile/Scrum methodology and positions in business/dev/ QA teams
- Practical knowledge of Git using CLI and GitHub
- Basic knowledge of Java, OOP concepts and Selenium
- Writing automation Test Cases using Java, JUnit and Selenium
- Familiarity with Page Object Model and Page Factory
- Learning was been during course on Linux

Bachelor of Geodesy, High Civil Engineering School, Belgrade

OCTOBER 2011 — DECEMBER 2014