

# Root Cause Analysis - 5 Why method

## Certificate of attendance

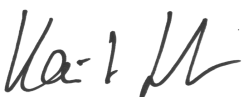
Learning Campus

### Dusan Vlajkovac

completed the above-mentioned web-based training (WBT) on Nov 4, 2019 (0.42 hours).

The course included the following focus areas:

- Overview about the 5 Why Method
- Explanation how does the 5 Why Method work
- Introduction into creative search for the root cause
- Action plan for the root cause
- Check for understanding by summaries and quizzes



Dr. Kai Liebert  
Head Global Learning Campus

