

Root Cause Analysis - Fishbone Method

Certificate of attendance

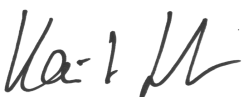
Learning Campus

Dusan Vlajkovac

completed the above-mentioned web-based training (WBT) on Nov 4, 2019 (0.42 hours).

The course included the following focus areas:

- Overview of the fishbone method
- Systematic structure and approach
- Introduction to creative troubleshooting
- Investigating causes
- Summaries and self-tests to review what you have learned



Dr. Kai Liebert
Head Global Learning Campus

