# Functional Requirements

This meeting is for the gather requirements of your web application.

Iâ€™m a manager technical of our company.

Thank for the inviting me for the meeting.

Speaker 2 (Paul) â€

“ Our company is item distribution company.

The payment method is cash on delivery.

Speaker 1 (John) â€

Customers should be able to order the items pay online via credit cards.

So, they need to maintain a registered accounts.

“ Some sites are more steps to follow to purchase an item.

It is time consuming and not user friendliness.

So, customer should be able to follow minimum steps to purchase an item.

Speaker 2 (Paul) â€“ Another thing is system should disputes System must be accessible by both internal and external users and Every user of the system shall be authenticated and authorized.

It should include blog posts to promote the product.

Database will mark the account as inactive and user will not be able to log into the website.

Speaker 1 (John) â€“ Exactly.

Good customer experience helps to retain your existing buyers and increase your sales too.

So, it is necessary to have detailed and effective testimonials about the product along with the existing usersâ€™ reviews and comments on the product.

So, it generates lot of trust in your items.

It will answer the customers frequently asked questions.

The chatbot is best solution for it.

Speaker 2 (Paul) â€“ Customers should be able to pay through their credit or debit cards online.

So, the customers should be able to select any payment method after selecting their items.

Most of ecommerce sites are stuck because of the network traffic.

Speaker 2 (Paul) â€“ Another thing is personalization.

So, the site should change based on the individualâ€™s historical behavior in both browsing and buying.

The system shall offer the ability to pause and resume the refresh of data.

The other thing is the customers privacy and the security.

They enter their credit card details to the system.

-----------------------------------------------------------------------------------------------------------------

# Non Functional Requirements

Iâ€™m business analysis of this company.

After that they customers should be able to track their order.

System shall let existing customers log into the website with their email address and password in under 5 seconds.

The product shall comply with corporate User Interface Guidelines Speaker 1 (John) â€

Every user of the system shall be authenticated and authorized.

System shall have a professional appearance.

And product shall have a consistent color scheme and fonts.

system shall be intuitive and self explanatory.

The product shall be easy for a realtor to learn.

The product shall use symbols and words that are naturally understandable by the realtor community.

The product shall be available during normal business hours.

As long as the user has access to the client PC the system will be available 99% of the time during the first six months of operation.

The system shall be used by realtors with no training.

System shall let customers cancel their account process shall take no longer than 2 minutes.

So, there should be an intuitive user interface that can provide our clients with a fast and convenient shopping experience.

The product shall be able to support multiple remote users.

Another thing is customers should be able to chat and instantly receive answers to their questions.

So, it can reduce the number of calls to live operators.

The product shall be able support 1000 simultaneous users.

The product shall allow the user to view previously downloaded search results.

Or cash on delivery method should be okay.

The system shall prevent malicious attacks including denial of service.

The product shall run on the existing hardware for all environments.

The product shall be available for use 24 hours per day 365 days per year.

All actions that modify an existing dispute case must be recorded in the case history.

So, the security is must.

All the sensitive data will be saved in a private database which can access only few admins.

The product shall be supported using the corporate support center.