# [CD-18] [CANCEL ORDER] User cannot cancel an order that has not been shipped yet from the "Comenzi" section

Created: 10/May/23 11:22 PM - Updated: 02/Jun/23 9:02 PM - Resolved: 02/Jun/23 9:02 PM

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|---|---|
| **Status:** | Done |
| **Project:** | Cristina Dumitru |
| **Component/s:** | None |
| **Affects Version/s:** | None |
| **Fix Version/s:** | None |

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|---|---|---|---|
| **Type:** | Bug | **Priority:** | High |
| **Reporter:** | ITF Classes | **Assignee:** | Unassigned |
| **Resolution:** | Done | **Votes:** | 0 |
| **Labels:** | None | | |
| **Original Estimate:** | Not Specified | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |

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| **Sprint:** | CD Sprint 1 |

## Environment

- Operating system : Windows 11
- Browser : Google Chrome
- Altex.ro website

## Description

When the user tries to cancel an order that has not been shipped yet from the "Comenzi" section on http://Altex.ro website, the system does not allow the cancellation to be processed, and the order remains active

Steps to Reproduce:

1. Navigate to the http://Altex.ro website and log in with valid user credentials.
2. Click on the "Comenzi" option from the "Cont" menu.
3. Find the order that has not been shipped yet and click on the "Cancel" button.
4. Verify that a confirmation message is displayed.
5. Click on the "Confirm" button in the confirmation message.
6. Verify that the order is cancelled successfully.

Expected Result:

The user should be able to cancel an order that has not been shipped yet from the "Comenzi" section, and the order should be removed from the list of active orders.

Actual Result:

The user cannot cancel an order that has not been shipped yet from the "Comenzi" section, and the order remains active.

## Links

### Relates

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|---|---|---|---|
| *relates to* | CD-16 | [CANCEL ORDER] Verify if user can cancel an order that has not been shipped yet from the "Comenzi" section on Altex.ro website | Done |

## [CD-19] ["COMENZI" LIST] The "COMENZI" section does not display any message when the customer has not placed any order yet

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|---|---|
| **Status:** | Done |
| **Project:** | Cristina Dumitru |
| **Component/s:** | None |
| **Affects Version/s:** | None |
| **Fix Version/s:** | None |

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|---|---|---|---|
| **Type:** | Bug | **Priority:** | Medium |
| **Reporter:** | ITF Classes | **Assignee:** | Unassigned |
| **Resolution:** | Done | **Votes:** | 0 |
| **Labels:** | None | | |
| **Original Estimate:** | Not Specified | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |

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| **Sprint:** | CD Sprint 1 |

### Environment

- Operating system : Windows 11
- Browser : Google Chrome
- http://Altex.ro website

### Description

The "Comenzi" section does not display an appropiate message when the customer has not placed any order.

Step to reproduce:

1. Open a web browser and navigate to the http://Altex.ro website.
2. Log in with a customer account that has not placed any orders yet.
3. Look for and click on the "My Account" link on the top right corner of the website.
4. From the drop-down menu, select "Orders" option.
5. Verify if an appropriate message is displayed indicating that the customer has not placed any orders yet.

Expected result:

The Orders section should display a message indicating that the customer has not placed any orders yet. The message should be clear and concise, and provide suggestions or links to help the customer place their first order.

Actual result:

The Orders section does not display any message when the customer has not placed any orders yet. The section appears to be blank.

### Links

**Relates**

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|---|---|---|---|
| *relates to* | CD-14 | ["COMENZI" LIST] Verify if the "Comenzi" section displays an appropriate message when the user has not placed any orders | Done |