Street Manager Known Issues - PDF

Street Manager is developed in an agile and iterative way, which means that the functionality is being continuously enhanced to improve the service. As a result, some functionality is not yet fully developed so a list of known issues has been created and shared with you for full transparency.

> ℹ️ If you notice that something is missing on this list, please contact us with the 'Ask a question form' and let us know.

Key	Summary	Release Notes	workaround	Linked Issues
SM-12016	Accepted duration challenge followed by CR resets Reasonable period end date	The proposed change will ensure that the reasonable period end date is not reset by a change request	The current workaround is for the appropriate authority to reject the erroneous change request	SM-11785 , SPBS-13348
SM-11928	Multiple rapid-fire work-stops being registered	The proposed change will ensure that multiple duplicate API requests are dealt with appropriately	The current workaround is for the API user to hold off on retries or additional requests until confirmation/rejection of the previous call has occurred	SPBS-13068
SM-11897	Fee export "Download all promoters in separate reports" cut off 16th February	The proposed change will ensure that reported figures in the individual .csv files is correct	The current workaround is to use the "Download all promoters in one report" and "Download a single promoter report" reports	SPBS-12963
SM-11799	Add 'View in map in new tab' link for S-81 Inspections	The proposed change will ensure that the S-81 location can be viewed on the map when creating an inspection for the same	The current workaround is to manually find the S-81 location on the map screen	SPBS-12793
SM-11793	Duration Challenge response on cancelled permit throws error	The proposed change will ensure that selecting a duration-challenge-response on a	The current workaround is to perform the duration challenge response before	SPBS-12810

		cancelled permit will not result in an error	cancelling the permit	
SM-11785	Unaccepted duration challenge CR followed by new CR allows forcing of Promoters Proposed End Date.	The proposed change will ensure Promoters cannot bypass a HA's challenge to a proposed end date	The current workaround is for HA to be diligent in checking a Change-Requests contents as well as the permits change history	SM-12016 , SPBS-12738 , SPBS-13348
SM-11690	Display user on Work History if provided not just username	The proposed change will display the name (if provided) of the user who added an audit entry as well as the username	The current workaround is to add a comment specifying who made the change if a generic API username is logged on	SPBS-12391
SM-11678	Work record export not indicating attachments in 'Has attachments?' column. Permit record export also?	The proposed change will ensure the work record export will indicate all works where an attachment has been added, no matter at which point the attachment was uploaded.	The current workaround is to manually check the work record pages for the relevant works	SPBS-12452
SM-11673	PAA-to-PA journey does not carry Ancillary informattion forward	The proposed change will ensure that if a PAA has ancillary info attached, converting the PAA to a PA will also carry its ancillary information forward	The current workaround is to re-add the required Ancillary information to the new PA after converting the PAA	SPBS-12658 , SPBS-12444
SM-11588	Inspections - make inspector name mandatory	The proposed change will make the Inspector details mandatory when raising an inspection	The current workaround is user education - ensure users fill out the inspectors details	SPBS-12624 , SPBS-12209
SM-11560	Having Geographical Areas applied causes the expiring	The proposed change will ensure that the expiring interim	Deselect all Geographical Areas.	SPBS-12098

	interim reinstatements page to error	reinstatements page will no longer error if a geographical area is applied		
SM-11522	Add 'Auto Acknowledged' filter	The proposed change will add an auto-acknowledged filter to the inspections list screen	The current workaround is to manually check if an inspection has been auto-acknowledged	SPBS-11904 , SM-11351
SM-11501	S-74 Filters - add options for Promoter responses	The proposed change will add an additional set of Promoter filters to the S-74 list screen	The current workaround is to check the S74's individually for Promoter responses	SPBS-11744 , SPBS-12800 , SPBS-11867
SM-11377	Expiring interim reinstatements list screen shows Permanent reinstatement duplicates	Expiring interim reinstatement list screen updated to prevent permanent reinstatement list items showing.	None.	SPBS-11573
SM-11335	PBI - Update Details link for Org still present when unable_to_complete progress has been made.	Update Details link now correctly hidden in all cases where inspection progress has been made, including the logging of unable to completes.	Do not try to update an organisation's inspection target once unable to complete inspections have been logged.	SPBS-12060 , SPBS-11418 , SM-11198
SM-11227	Add a 'Withdrawn' status filter for inspections for HA's	The proposed change will add an additional 'Withdrawn' status to the inspections list filters	The current workaround is to manually check the inspections or export for the 'withdrawn' status	SPBS-10641
SM-11184	Section 58's Closing - early or late?	The proposed change will ensure the Section 58 is open for all of its last day	The current workaround is user education - i.e awareness that the section_58 will close on Production at 7am	SPBS-9025
SM-11130	(pre-PBI) Add Sample Inspection date filter(s) to Sample Inspection	The proposed change will add additional date filter options to the	The current workaround is to export the list as a csv and use the	SPBS-10632

	List screen filter options	Sample Inspection List screen	additional information to determine dates	
SM-11129	Add 'Ancillary' filter to Applications and Permits list page	The proposed change will add an additional 'Ancillary' filter to the existing Applications and Permits list screen to allow the filtering out of permits with Ancillary information added.	The current workaround is to manually check the permit details to determine if it has additional Ancillary information.	SPBS-10676
SM-11103	Expiring Interim Reinstatements Export contains Permanent reinstatements	The proposed change would mean that the expiring interim reinstatement export does not include permanent reinstatements	There is no current workaround.	SPBS-10041 , SPBS-11578 , SPBS-10687
SM-11055	Identify if a work starts/stops on a working day in the DAMD report	The proposed change will include an indicator in the Download All My Data export as to whether a given work was started/stopped on a working day, as opposed to a weekend/public-holiday	The current workaround is to manually compare the work's recorded start/stop time against a calendar to determine if it was a working day or not	SPBS-10578
SM-11016	CR's on closed Permits still valid after new permit raised	The proposed change will ensure that change requests attached to PREVIOUS permits will not deem after a NEW permit is active	The current workaround is for HA's to ensure that they do not allow change requests to sit beyond the life of their parent Permit without being actioned or revert the works stop and then you can accept the change request.	SPBS-10390 , SPBS-11831
SM-10995	Ancillary information label incorrect - 'Spoil	The proposed change will ensure	The current workaround is to ensure users are	SPBS-10361

	compound for the works'	the correct label is displayed	aware of the discrepancy in labeling	
SM-10986	ASD's are able to be selected as impacted and not impacted at the same time	The proposed change will ensure that erroneous ASD's do not duplicate or display as impacted/not-impacted	The workaround is to identify and ignore the erroneous ASD, or prevent it being submitted via API in the first place	SPBS-10325 , SPBS-12330 , SPBS-10331
SM-10885	Recurrence - Problem with USRN access - USRN 34101730 - excess ASD's	The proposed change will allow users to create works on this USRN as normal, without having to use a workaround.	The proposed workaround is to select an adjacent street which belongs to the same primary authority, and drop your pin there. Once you proceed to the next step (indicating the works area) - drop your point/line/polygon on the ACTUAL work area. That way the permit gets sent to the correct authority with the correct work area indicated	SPBS-9991
SM-9579	Update GET Pbi-Sample-Inspection-Targets endpoint to target individual promoters	The proposed change will allow API users to retrieve PBI targets for individual promoters	The current workaround is to retrieve all targets associated with the HA and then filter out the required one	SPBS-9666
SM-8482	Zipped OD Archive files showing error on Windows	The proposed change will ensure that the zipped archive files can be opened cleanly on the Windows Operating System as well as Mac	The current workaround is to use the 7Zip utility on Windows machines, this will allow you to push past the error and access the unzipped file contents	SPBS-12525 , SPBS-9195 , SPBS-9154 , SPBS-8870 , SPBS-11807 , SPBS-9376

SM-8477	After applying for a permit the Map stays stuck on the location selected	The proposed change will ensure the map screen resets properly after creating a permit	The current workaround is to select 'home' on the navigation menu, or logoff and log on again if you get stuck on the map screen	SPBS-9065
SM-8372	• 3.4.4 Diversionary works	The proposed change will clarify the business rules document around Diversionary Works	The current workaround is to compare the current business rules against the CoP definition of diversionary works	SPBS-8852
SM-8292	Invalid road types (based on date) displayed	The proposed change will mean that road types will be displayed correctly based on record end date.	The current workaround is for the owning authority to remove the row from their NSG upload or to ensure that the required road type is selected when applying for works.	SPBS-8444 , SPBS-10428 , SPBS-13158 , SPBS-11489 , SPBS-8537
SM-6608	Add audit log for Immediate PA's having Granted(Auto) set after work stop logged.	Currently, when works stop is logged against an immediate permit that has not yet been granted, we don't add an entry in the works history making it clear that the assessment status of the permit has been changed to Granted(Auto) Proposed change is to add a works history entry for Assessment Status being set to Granted(Auto) The proposed change will correct The permit_conditions field if not being populated on the Reporting GET	The workaround is to retrieve the assessment status directly from the permit details.	

		/Permits endpoint. The proposed change will ensure - When raising a new works via a USRN, a pin is dropped and then a 'View road type details' link can be used to see which part of the road is private. When a section 81 is created, the link is omitted. The proposed change will add the Road Category dropdown on the first page after the map and display the value as per Activity and Permit		
SM-6526	Permit Conditions not populated in PermitSummaryRe sonse In Reporting GET permits	The proposed change will correct The permit_conditions field if not being populated on the Reporting GET /Permits endpoint.	No workaround currently exists	SPBS-4004 , SPBS-11529 , SM-7170
SM-6394	Private road info cannot be seen when raising a section 81	The proposed change will ensure - When raising a new works via a USRN, a pin is dropped and then a 'View road type details' link can be used to see which part of the road is private. When a section 81 is created, the link is omitted. The proposed change will add the Road Category dropdown on the first page after the map and display the value	No workaround currently available	SPBS-3914

		as per Activity and Permit		
SM-6386	Delete Sites UI functionality	The proposed change will allow organisations to remove erroneously added site registrations themselves	No workaround currently available	SPBS-3888 , SM-6511
SM-6370	Unable to mark incoming comments as Read	The proposed change will - Incoming messages from Highway Authorities are not able to be marked as read by Planners in same organisation. The proposed change would allow incoming messages to be marked as read, aiding the recipient in ascertaining new and old messages.	No workaround currently available	SPBS-3870 , SPBS-3971 , SPBS-5223 , SPBS-3922 , SPBS-3911 , SPBS-5063 , SPBS-4207 , SPBS-3865
SM-6338	Add street coordinates to primary_notice_aut horities field in API Lookup/GET/nsg/st reets/{USRN} endpoint	The proposed change will ensure - The user has requested that the coordinates from the NSG database 'street' table be added to primary_notice_aut horities in the lookup API GET/nsg/streets/ {USRN} endpoint. The proposed change would specifically include the fields "street_start_x", "street_start_y", "street_end_x", "street_end_y".	No workaround currently available	SPBS-3799
SM-6239	User has no option to select final site	The proposed change will include	No workaround currently available	SPBS-3437

	for Core Sample	- Users have no option to select final site for Core Sample. The proposed change would allow users to record a final site for Core Samples.		
SM-6144	In Works History, can change request/refusal comments be in one place	In the work history, can all the correspondence i.e. change request/refusal comments be in one place & easier to see the sequence of events, rather than across two pages in different places. The proposed change would collate the comments in one place to satisfy this need.	No workaround currently available	SPBS-4300 , SPBS-3954 , SPBS-3257
SM-5741	Recording an Actual Start Date early erroneously updates duration	When entering an Actual Start Date before the Planned Start Date, it does not move the end date correspondingly forward, honouring the original duration. There is a knock-on effect that you then cannot alter the end date via the UI or API. Users are stuck then with a massively long duration works, which will then have an incorrect works type classification. The proposed change will move the end date accordingly so	No workaround currently available.	SPBS-1847 , SPBS-10130 , SPBS-13388

		the works does not have an incorrect duration.		
SM-5514	Sort CR deem date and reposition	On the change request list page the deem date is not sortable. The proposed change would be to make deem date is not sortable.	No workaround currently available	SPBS-6474 , SM-6927 , SPBS-2777 , SPBS-4282
SM-5172	Incoming/Outgoing Filter	This story covers a user being able to filter the comments list page to show only comments that are outgoing, those that are incoming or both. the proposed change will assume incoming is any message from the other side i.e. if i'm a promoter, it's a message from the HA, and vice versa. Outgoing are messages that my organisation has sent.	No current workaround	SPBS-3889
SM-4917	Apply permission levels at a workstream level	Promoter admins require the ability to apply permission levels at a workstream level (full and read only). The proposed change would be to implement workstream level permissions.	No workaround currently available	SPBS-3408
SM-4565	Prevent changing works type in CR	The proposed change here is to return a status code of 412 from the API and prevent the submission of a change request	The workaround here is to log the work start after the CR is granted	SPBS-5069 , SPBS-2722 , SM-4259

Key	Summary	Description	workaround	Linked Issues
		that attempts to change the works type (Planned/immediate)		
SM-4334	Link inspection to permit	This story was raised to track the linking of an inspection to a permit (User should be able to raise an inspection against a specific permit). The proposed change would be to implement linking of an inspection to a permit	No workaround currently available	SM-6100 , SPBS-3147 , SM-3761
SM-4327	Edit first and last name	This story has been raised to cover the ability of an Admin user to edit any user's first and last name	No workaround currently available	SPBS-3760 , SPBS-2293 , SPBS-1666 , SPBS-1642
SM-3786	PA due for PAA list contains revoked, refused and cancelled PAAs	The PAA page should exclude refused, revoked and cancelled. Inversely, it should only include submitted and granted PAAs.	No workaround currently known	SPBS-4641 , SPBS-4220 , SM-6570 , SPBS-5582 , SM-3363 , SPBS-314
Key	Summary	Description	workaround	Linked Issues
SM-11597	As an HA Able to view Grant/Refuse options on a CR for permit in a different HA's area	The proposed change will ensure users from an unrelated HA cannot view Grant/Refuse options for a change request in a different authorities area	The current workaround is to not attempt to select the options to grant/refuse a CR belonging to a different HA	SPBS-12215
SM-11570	Response columns blank on inspection.csv file from Download All My Data	The proposed change will ensure that the 'response_.....' columns in the inspection.csv	The current workaround is to manually check the response details for the relevant	SPBS-11984

| | | export file will be correctly populated. | inspection via the API or UI | |