

# DUNCAN KLEMM

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[github.com/DuncanKlam](https://github.com/DuncanKlam)

## EDUCATION

**Ball State University Muncie, IN 3.50/4.00**

*Bachelor of Arts – Computer Science*

*Bachelor of Arts – Telecommunications (concentration: Digital Production/Digital Video)*

MAY 2022

## EXPERIENCE

**Interim IT Specialist | Voting System Technical Oversight Program**

OCT 2021 – MAY 2022

Advised technical aspects of web-based interfaces

Used Github to track incidents

Maintained a tiered SQL database of voting systems in Indiana

Preserved C#, .Net Core web application to access database

Collaborated with 92 clerks to ensure inventory accuracy

**Customer Service Associate | Lowe's**

JUL 2020 – MAY 2022

Assisted in managing an inventory of 10000+ items

Facilitated and ensured the fulfillment of up to 15 orders per week

**Multimedia Director | McKinley Avenue Agency**

AUG 2019 – OCT 2021

Augmented still images made by designers through animation

Led a team of 4 video production staff to record commercials

## PROJECTS

[To-Do List Application – Java Swing Student Project](#)

- Created a UI utilizing the Java Swing library
- Established quality unit testing construction and procedures
- Used factory design patterns in solution

[Full Court Analytics – Individual Player Site](#)

- Incident tracking done through Github
- Javascript/React.js Single Page Web Application
- FRN Stack (Firebase, React.js, Node.js) + HTML/CSS
- Collaborated with 3 other developers in an agile sprint workflow
- Conceptualized GUI ideas with Figma

Voting System Technical Oversight Program – Election Systems Inventory

## VOLUNTEER

**Ball State Dance Marathon Marketing and Communications Team 2018-2020**

- Helped execute outreach programs that resulted in 15+ new participants
- Supported a visual campaign that helped raise \$615000