



Changi Airport Information Kit

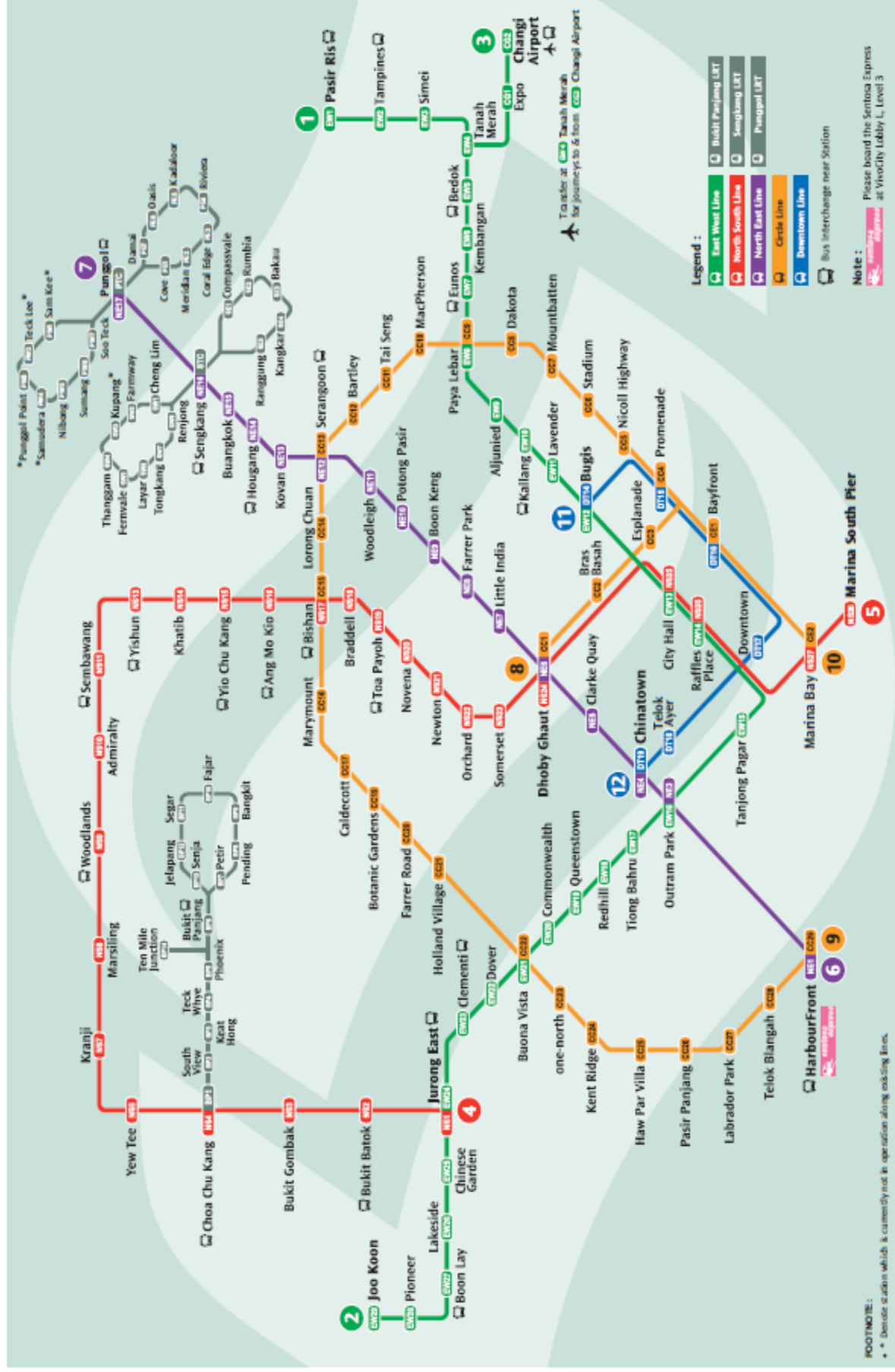
Version 2.0
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System map



Station Overview

Station Contact Points	Contacts
Duty SM Hand phone	9782 7917
Passenger Service Center	6545 6616

EXIT:

Terminal 2

Terminal 3

LIFT:

Lift 1: Terminal 2

Lift 4: Terminal 3

Lift 2: Terminal 2

Lift 5: Terminal 3

Lift 3: Terminal 2

Lift 6: Terminal 3

PLATFORM

Platform A & B: Towards Tanah Merah

Taxi & General Contacts

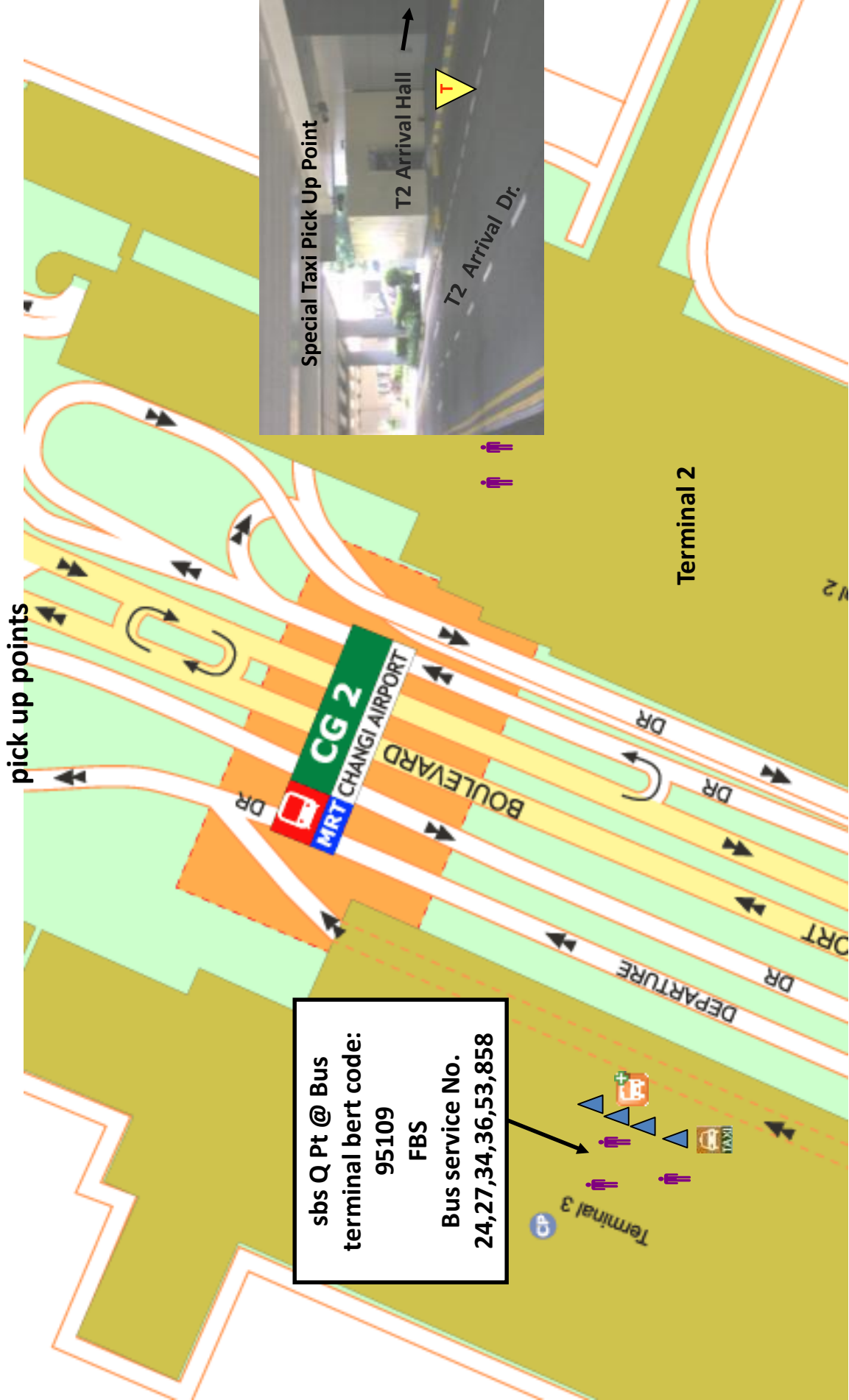
Nearby Taxi Stand	Road	Via
Terminal 2 Arrival Hall	T2 Arrival Drive	T2
Terminal 3 Arrival Hall	T3 Arrival Drive	T3

Taxi Services	Booking number
SMRT Taxis	6555 8888
Comfort & City Cab	6552 1111
Trans Cab	6555 3333
Premier Taxis	6363 6888

Hotline	Contact
SMRT Hotline	1800 3368 900
SMRT Press Contact	9822 0902
TransitLink Hotline	1800 2255 663
Transcom Hotline	1800 8420 000

SMRT Online Feedback: www.smrt.com.sg/feedback.aspx

The diagram illustrates the layout of the Changi Airport T2 Arrival Level, showing the flow of passengers from the Concourse / Platform Level through the Mezzanine Level to the Terminal. Key areas include the Paid Area, Free Area, Info Booths, PSC (Passenger Service Counter), GTM (Ground Transfer Machine), and the CGA Manning area. The diagram also shows the Mezzanine Bridge, the Taxi Shuttle area, and the direction to the T3 Basement Level. The diagram is labeled 'Changi Airport T2 Arrival Level' and 'Changi Boulevard Road'.



Legend:

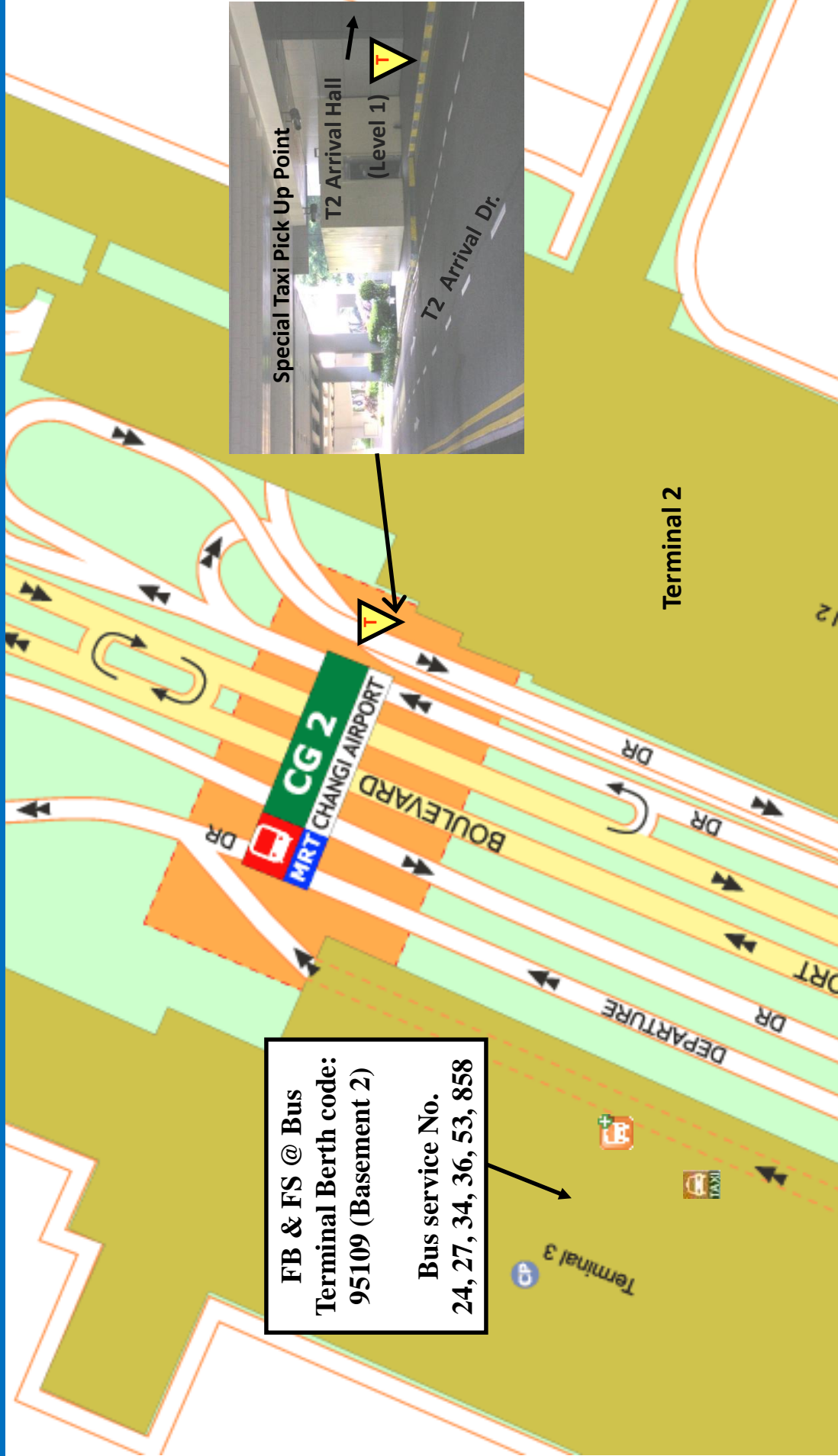
- FBS = free bus service
- sbs = shuttle bus service



= Special Taxi Pick Up Point

sbs Q Pt: at T3 (Bus terminal) Bert code 95109 – towards Expo, & Tanah Merah stations

Locality Map




FB & FS @ Bus
Terminal Berth code:
95109 (Basement 2)

Bus service No.
24, 27, 34, 36, 53, 858

Legend:

FB = free bus service

FS = shuttle bus service

 = Special Taxi Pick Up Point

FS @ at T3 (Bus terminal) Berth code 95109 – towards Expo & Tanah

Merah stations

Special Taxi Q at T2 Arrival Hall




Bus Services (By Bus Stop)

FREE Bus Services upon RIMP activation

**BUS TERMINAL BERTH 95109
TERMINAL 3 (Basement 1)**

24 | 27 | 34 | 36 | 53 | 858

Changi Airport Station(CG2)	
Train service has been disrupted and we are working to restore normal service as quickly as possible. We apologise for any inconvenience caused.	
Alternative Transport	
Bus Services from Changi Airport to:	
Ang Mo Kio Station (NS16)	# Public Bus Bay(Terminal 3): 24
Bedok Station(EW5) & Bus Interchange	# Public Bus Bay(Terminal 3): 24
Buangkok Station (NE15)	# Public Bus Bay(Terminal 3): 27
Bishan Station(NS17/CC15) & Bus Interchange	# Public Bus Bay(Terminal 3): 53
City Hall Station (NS25/EW13)	# Public Bus Bay(Terminal 3): 36
Dhoby Ghaut Station (NS24/NE6/CC1)	# Public Bus Bay(Terminal 3): 36
Expo Station (CG1)	# Public Bus Bay(Terminal 3): 24
Hougang Station (NE14) & Bus Interchange	# Public Bus Bay(Terminal 3): 27
Khatib Station (NS14)	# Public Bus Bay(Terminal 3): 858
Orchard Station (NS22)	# Public Bus Bay(Terminal 3): 36
Paya Lebar Station (EW8/CC9)	# Public Bus Bay(Terminal 3): 24
Punggol Station (NE17/PTC) & Bus Interchange	# Public Bus Bay(Terminal 3): 34
Serangoon Station (NE12/CC13)	# Public Bus Bay(Terminal 3): 53
Sengkang Station (NE16/STC) & Bus Interchange	# Public Bus Bay(Terminal 3): 27
Somerset Station (NS22)	# Public Bus Bay(Terminal 3): 36
Tampines Station (EW2)	# Public Bus Bay(Terminal 3): 27
Tanah Merah Station (EW4)	# Public Bus Bay(Terminal 3): 24
Woodland Station (NS9) & Bus Interchange	# Public Bus Bay(Terminal 3): 858

Yishun Station (NS13)	# Public Bus Bay(Terminal 3): 858
# All public bus services at this location are free during Train Service Disruption.	
Taxi Services:	
Nearest Taxi Stand:	Arrival Hall @ Terminal 2 & Terminal 3
Taxi Booking Service Hotlines:	SMRT Taxis - 6555 8888 Comfort Taxi - 6552 1111 Trans Cab - 6555 3333 Premier Taxis - 6363 6888
 For information on integrated transportation services, please contact TransitLink Hotline at 1800-225 5663. You can also contact SMRT Customer Relations Centre at 1800-336 8900. 有关地铁及巴士路线询问，请拨热线 1800-225 5663 向通联有限公司联络。您也可以联络 SMRT 客户联系中心热线号码 1800-336 8900.	
Queue points for free shuttle bus service / special taxi service for student taking major examinations / free regular bus service / bus stops in the vicinity of the station – Changi Airport	
 <div data-bbox="211 1166 454 1335" style="border: 1px solid black; padding: 5px; width: fit-content;"> sbs Q Pt @ Bus terminal bert code: 95109 FBS Bus service No. 24,27,34,36,53,858 </div> <div data-bbox="933 1141 1308 1362" style="border: 1px solid black; padding: 5px; width: fit-content;"> Special Taxi Pick Up Point T2 Arrival Hall T2 Arrival Dr. </div> <div data-bbox="119 1605 436 1702" style="border: 1px solid black; padding: 5px;"> Legend: FBS = free bus service sbs = shuttle bus service  = Special Taxi Pick Up Point </div> <div data-bbox="472 1624 1168 1673" style="margin-top: 10px;"> sbs Q Pt: at T3 (Bus terminal) Bert code 95109 – towards Expo, & Tanah Merah stations </div>	
Revision 1	