

Brian Dunn

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Data Analyst

Summary

My whole life, I have always asked “What if?” This curiosity, along with my love of learning and my ability to apply my technical skills to real-world problems/situations, has led me to data analysis. Developing relevant skills inspires me to find new ways to solve real-world problems.

My diverse skillset allows me to view problems from multiple perspectives and find a more suitable solution for everyone involved. Additionally, I am able to significantly apply new skills shortly after learning them.

Data Analysis/Business Intelligence Skills

Python	Crystal Reports	NumPy
SQL	Microsoft Excel	SAS
Tableau	Pandas	Matplotlib
MongoDB	ETL	Microsoft Access

Business Analysis Skills

Project Management	Agile Process Management
Six Sigma Black Belt	Scrum
ITIL	Microsoft Visio
OOAD	UML

Education

University of Wisconsin- Whitewater	Whitewater, WI
Bachelor of Business Administration: Information Technology	May 2014
Bachelor of Business Administration: Supply Chain and Operations Management	May 2014
Bachelor of Business Administration: Human Resource Management	December 2012
Bachelor of Business Administration: General Business	December 2009
Waukesha County Technical College	Pewaukee, WI
Associates of Applied Science: Accounting	June 2010

Projects and Undergraduate Research

Researched Quick Response Codes

Under the direction of a professor, I researched Quick Response Codes. I was chosen to present my findings at 2014 National Conference on Undergraduate Research (NCUR). The topic was Mitigating Hijack Security Risks of QR Code Redirection for Mobile Device User.

Expand Technical Software Development Skills (Ongoing)

I continually spend discretionary time learning new and relevant technical skills. My current focus is learning some of the Python libraries. Examples of past topics include Python and Salesforce (<https://trailhead.salesforce.com/en/me/dunnbc22>).

Created Database Diagram and Database

With a group, we created an Entity Relationship Diagram and a database for an application that tracks teacher performance evaluations using MySQL Workbench.

Analyzed Data to Extract Useful Information

Along with a classmate, we evaluated the impact different factors of a vehicle have on its fuel economy using a K-Means Clustering and a Correlation Matrix in RapidMiner.

Improved Process for Migration to New Software Version

As Scrum Master, I led a team of five to create an improved process for migrating customers to a newer version of software. The main goal was to reduce the number of older versions of the software. We utilized the Information Technology Infrastructure Library (ITIL) framework and project management best practices to recommend an improved process for migrating all customers to newer software version.

Built a Website for Rock County Historical Society

Collaborating with a small group, we designed, created, and developed a WordPress website. Our solution included a fully operational website along with complete documentation for how to maintain the content of the website.

Planned and Supervised Hackathon 4 at UW-Whitewater

As host for the fourth annual UW-Whitewater Hackathon, I supervised the event, which included ensuring that participants followed established rules and appropriate etiquette, and keeping the event on track. A hackathon is an event where programmers meet for a defined time frame to collaboratively develop an application in a fun learning environment. In addition to supervising the event, I assisted with securing sponsors and other planning activities. This was UW-Whitewater's most successful Hackathon to date with the highest participation of both sponsors (11) and registered attendees (92).

Served Leadership Roles in Student Organizations

I was the Director of Web Design for the UW-Whitewater Society of Human Resource Management (SHRM) chapter for the 2012-13 academic year. Also, I served as the President of the Business-Information Technology (BIT) Connections club at WCTC for the fall 2012 academic semester.

Started College Early

I began taking college classes at UW-Whitewater after my junior year of high school. Prior to starting my traditional freshman year of college, I was accepted into the College of Business and Economics and had already earned 56 college credits. I completed my BBA with a General Business major two and a half years after graduating from high school.

Trained New Coworker at Waukesha County Technical College

I trained a new Administration Assistant on the policies, processes, and procedures for the English as a Second Language Department. The college offered limited training and my guidance helped set the new Assistant up for success.

Created a Material Requirements Planning System (MRP)

Working with two classmates, we created a Material Requirements Planning system using Microsoft Excel. We had only one week to complete the project. Together, we drew what we wanted our system to look like and worked through the technical aspects of the project. We presented our findings and demonstrated how the system worked.

Relevant Work Experience

Between Employment

Self-Learner

- Learn new technical skills such as Python and Tableau

Jackson, WI

September 2018 to Present

Mister Car Wash

Menomonee Falls, WI

Customer Service Advisor

January 2017 to August 2018

- Educated up to 400 customers per day about products and suggested services based on expressed needs of customer
- Sold the most Unlimited Car Wash passes at the Menomonee Falls location in 2017
- Volunteered to work supervisory shifts while understaffed to manage overtime hours for supervisors and managers
- 2018 Shine Together award winner for Menomonee Falls car wash location

Insperty Time and Attendance

Fitchburg, WI

Associate Software Analyst

January 2015 to October 2015

Insperty Time and Attendance provides TimeStar, a time tracking and attendance web application.

- Configured and tested solutions for clients using Microsoft Excel, SQL, and other tools
- Trained administrators and supervisors how to use TimeStar via online meetings
- Conferred with both Human Resources Specialists and Payroll Specialists to make sure all configurations were compliant with local, state, and federal laws and regulations
- Implemented at least 15 projects at a time, each of which were at varying stages in their implementation, making sure to prioritize project tasks appropriately
- Customized documentation to customer requirements
- First Associate Software Analyst to implement new time tracking feature within Insperty's mobile application and served as resource for future implementations

Standard Process Inc.

Palmyra, WI

Human Resources Intern

June 2012 to August 2012

Standard Process Inc. is a whole food supplements manufacturer.

- Analyzed performance evaluation process and recommended HRIS module to best streamline the performance evaluation process
- Created an Organizational Chart of 100 office workers using Microsoft Visio



PROFICIENCY PROFILE™



Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **03/15/2021**

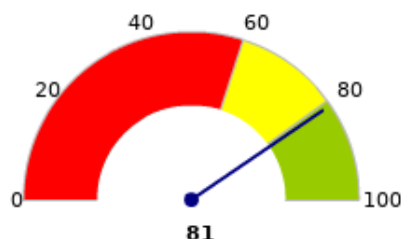
Subject: **DATA SCIENCE - CoreChek**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 81

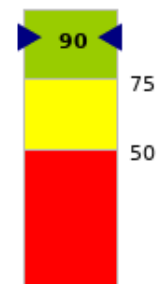
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 81 across all sub-skills in this subject.

Percentile: 90%

Top 25%
Above Average
Bottom Half

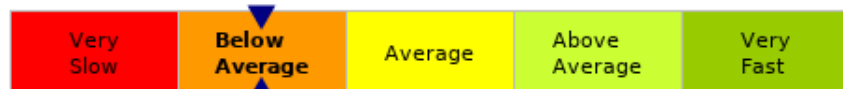


Brian has scored higher than 90% of all test takers in this subject.

Subject Analysis:

Sub-Skills	Weak	Proficient	Strong
Using Algorithms			
Accessing Data			
Structured and Unstructured Data			
Conditioning Data			
Modeling Data			
Relational Databases			
Data Cleaning			
Data Manipulation			
NoSQL Databases			

Work Speed/Accuracy:



Brian has demonstrated below average speed in analyzing and answering the questions. Further review may be warranted before considering Brian for a time critical project.

Subject Coverage: 100%

Strong 33%
Proficient 67%
Weak 0%



Application Ability:



Brian has demonstrated a mastery in applying his/her knowledge to practical applications.

Brian has demonstrated a proficient or strong level of knowledge in 100% of the subject matter.

IKM assessments are designed to measure overall proficiency in a subject and depth of knowledge in specific sub-topics. This score report does not provide a criterion-referenced interpretation, pass/fail score or standard of performance. IKM is an independent third party knowledge assessment vendor of Robert Half. Robert Half did not design, develop or conduct any assessment(s) nor has Robert Half verified assessment results listed herein. The categories discussed, displayed, or otherwise contained within an assessment result are that of IKM and not Robert Half. To learn more about IKM testing, please visit IKMnet.com. Clients should always perform their own assessments of the candidate. Please note that test results, in isolation, are not pure predictors of success in employment or any given role. Other indicators, such as prior experience, references and interviews, should be considered prior to any employment or business decisions.



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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **07/20/2020**

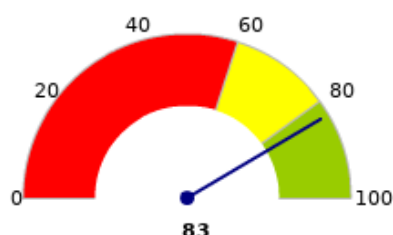
Subject: **CRYSTAL REPORTS 14 - CoreChek**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 83

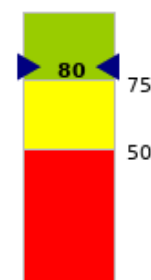
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 83 across all sub-skills in this subject.

Percentile: 80% ^{*}

Top 25%
Above Average
Bottom Half

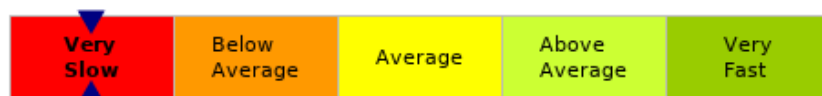


Brian has scored higher than 80% of all test takers in this subject.

Subject Analysis: [#] The test taker did not answer a sufficient number of questions in this sub-topic for it to be classified as a weakness, proficiency or strength.

Sub-Skills	Weak	Proficient	Strong
Summarizing Data			
Linking Data			
Exporting Reports			
Accessing Databases			
Sorting Data			
Passing Parameters, Selecting Records, and Filtering			
Using Subreports			
Using Cross-Tab Reports			
Writing Formulae [#]			

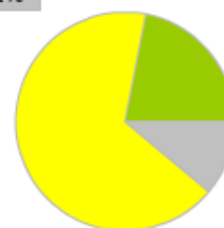
Work Speed/Accuracy: ^{*}



Brian has demonstrated exceptionally slow speed in analyzing and answering the questions. Further review is recommended before considering Brian for a time critical project.

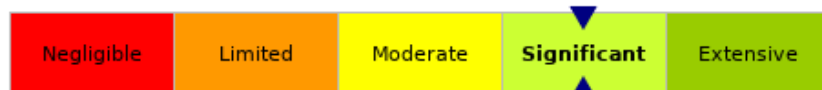
Subject Coverage: 89%

Strong 22%
Proficient 67%
Weak 0%
Data N/A 11%



Brian has demonstrated a proficient or strong level of knowledge in 89% of the subject matter.

Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

^{*} This test is in field testing until adequate statistics are available. During this process, the percentiles reported will reflect average percentiles across all tests in the IKM library.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **12/09/2018**

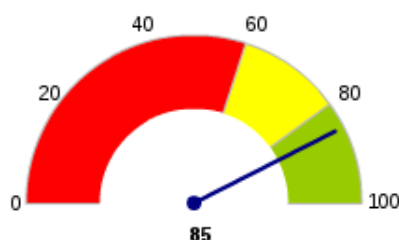
Subject: **DIALOG DIRECT - SQL ASSESSMENT - Remote**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 85

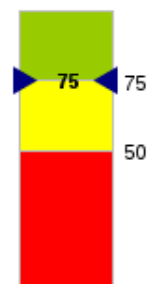
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 85 across all sub-skills in this subject.

Percentile: 75%

Top 25%
Above Average
Bottom Half



Brian has scored higher than 75% of all test takers in this subject.

Subject Analysis: # The test taker did not answer a sufficient number of questions in this sub-topic for it to be classified as a weakness, proficiency or strength.

Sub-Skills	Weak	Proficient	Strong
Using Subqueries			
Transact-SQL Data Definition Language (DDL)			
Retrieving Data Using the SELECT Statement			
Data Types			
Queries and Joins			
Using Aggregate Functions#			

Work Speed/Accuracy:



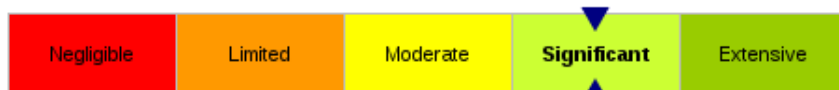
Brian has demonstrated exceptionally slow speed in analyzing and answering the questions. Further review is recommended before considering Brian for a time critical project.

Subject Coverage: 84%

Strong 33%
Proficient 51%
Weak 0%
Data N/A 16%



Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

Brian has demonstrated a proficient or strong level of knowledge in 84% of the subject matter.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **03/22/2020**

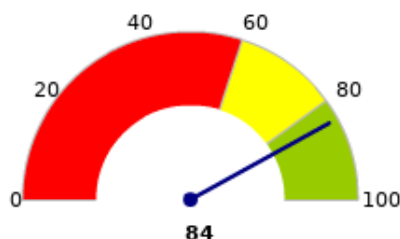
Subject: **DIALOG DIRECT - SQL ASSESSMENT - Remote**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 84

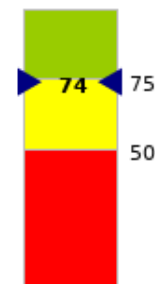
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 84 across all sub-skills in this subject.

Percentile: 74%

Top 25%
Above Average
Bottom Half



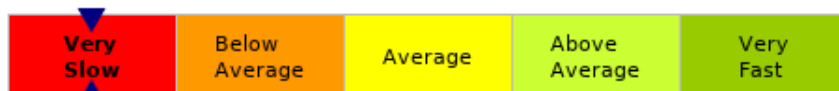
Brian has scored higher than 74% of all test takers in this subject.

Subject Analysis:

The test taker did not answer a sufficient number of questions in this sub-topic for it to be classified as a weakness, proficiency or strength.

Sub-Skills	Weak	Proficient	Strong
Using Aggregate Functions			
Queries and Joins			
Transact-SQL Data Definition Language (DDL)			
Retrieving Data Using the SELECT Statement			
Using Subqueries			
Data Types#			

Work Speed/Accuracy:



Brian has demonstrated exceptionally slow speed in analyzing and answering the questions. Further review is recommended before considering Brian for a time critical project.

Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

Subject Coverage: 84%

Strong 0%
Proficient 84%
Weak 0%
Data N/A 16%



Brian has demonstrated a proficient or strong level of knowledge in 84% of the subject matter.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **05/24/2020**

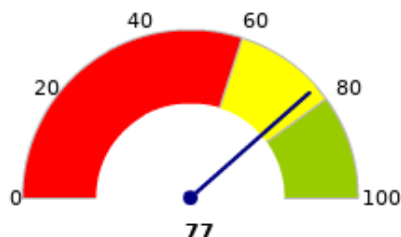
Subject: **PYTHON 3 PROGRAMMING - CoreChek**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 77

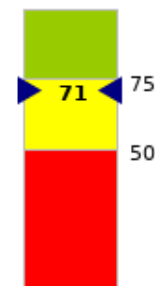
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 77 across all sub-skills in this subject.

Percentile: 71%

Top 25%
Above Average
Bottom Half



Brian has scored higher than 71% of all test takers in this subject.

Subject Analysis:

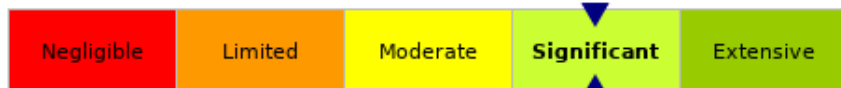
Sub-Skills	Weak	Proficient	Strong
Python File I/O	Weak		
Python Functions		Proficient	
Python Lists and Tuples		Proficient	
Python Classes		Proficient	
Python Exception Handling		Proficient	
Python Dictionaries		Proficient	
Python Control Flow		Proficient	
Python Comprehensions		Proficient	
Python Strings			Strong

Work Speed/Accuracy:



Brian has demonstrated average speed in analyzing and answering the questions.

Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

Subject Coverage: 89%

Strong 11%
Proficient 78%
Weak 11%



Brian has demonstrated a proficient or strong level of knowledge in 89% of the subject matter.

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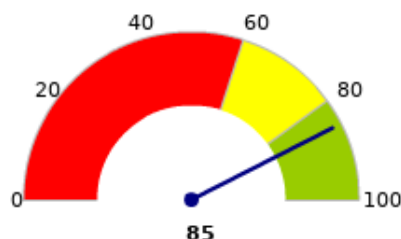


Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**
Subject: **PROJECT MANAGEMENT (PMBOK 6th EDITION) - CoreChek**
This assessment was self-administered and not taken under supervised conditions.

Date: **06/23/2020**
Client: **Robert Half (NA)**

Score: 85

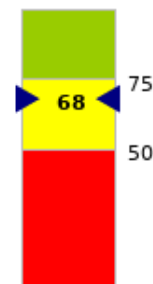
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 85 across all sub-skills in this subject.

Percentile: 68%

Top 25%
Above Average
Bottom Half

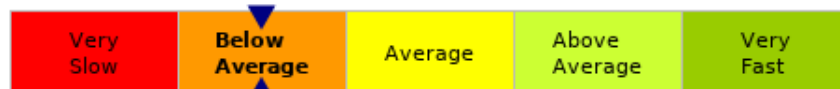


Brian has scored higher than 68% of all test takers in this subject.

Subject Analysis:

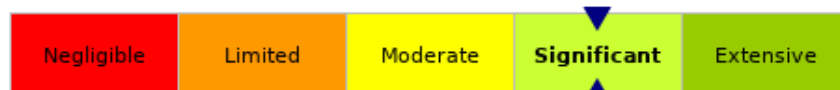
Sub-Skills	Weak	Proficient	Strong
Project Planning			
Project Integration Management			
Project Quality Management			
Project Resource Management			
Project Scope Management			
Risk Management			
Stakeholder Management			
Project Cost Management			
Project Schedule Management			

Work Speed/Accuracy:



Brian has demonstrated below average speed in analyzing and answering the questions. Further review may be warranted before considering Brian for a time critical project.

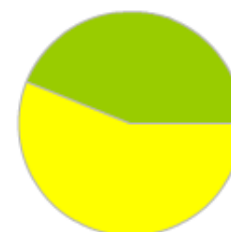
Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

Subject Coverage: 100%

Strong 44%
Proficient 56%
Weak 0%



Brian has demonstrated a proficient or strong level of knowledge in 100% of the subject matter.

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PROFICIENCY PROFILE TM



Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **06/08/2020**

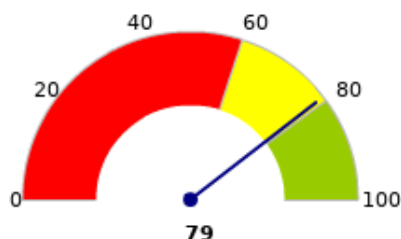
Subject: **SAS 9.x PROGRAMMING - CoreChek**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 79

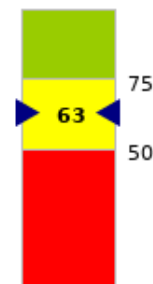
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 79 across all sub-skills in this subject.

Percentile: 63%

Top 25%
Above Average
Bottom Half



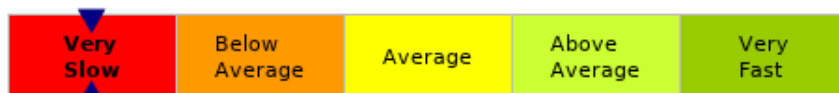
Brian has scored higher than 63% of all test takers in this subject.

Subject Analysis:

The test taker did not answer a sufficient number of questions in this sub-topic for it to be classified as a weakness, proficiency or strength.

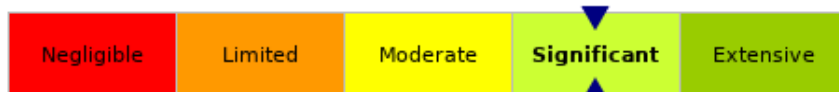
Sub-Skills	Weak	Proficient	Strong
Creating Datasets			
Using PROC SORT, Limiting Statements, and the BY/ID Statement			
Merging Datasets			
Import and Export			
Formats and Informats			
PROC SQL			
Macro Language			
PROC FREQ, PROC UNIVARIATE, and PROC TTEST			
SAS Functions#			

Work Speed/Accuracy:



Brian has demonstrated exceptionally slow speed in analyzing and answering the questions. Further review is recommended before considering Brian for a time critical project.

Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

Subject Coverage: 89%

Strong 22%
Proficient 67%
Weak 0%
Data N/A 11%



Brian has demonstrated a proficient or strong level of knowledge in 89% of the subject matter.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **01/21/2019**

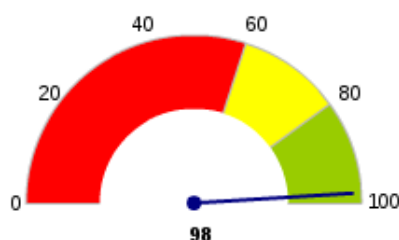
Subject: **XML 1.0 PROGRAMMING - CoreChek**

Client: **Robert Half (HA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 98

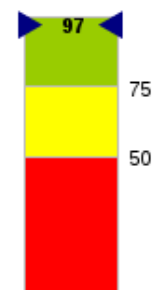
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 98 across all sub-skills in this subject.

Percentile: 97%

Top 25%
Above Average
Bottom Half



Brian has scored higher than 97% of all test takers in this subject.

Subject Analysis: # The test taker did not answer a sufficient number of questions in this sub-topic for it to be classified as a weakness, proficiency or strength.

Sub-Skills	Weak	Proficient	Strong
Simple API for XML (SAX)			
XML Schema (XSD)			
XML Fundamentals			
Document Type Definition (DTD)			
Cascading Style Sheet (CSS) Management			
Extensible Stylesheet Language (XSL) Styling			
Extensible Hypertext Markup Language (XHTML)			
Using XPath, XPointer & XLink			
Document Object Model (DOM) Processing#			

Work Speed/Accuracy:



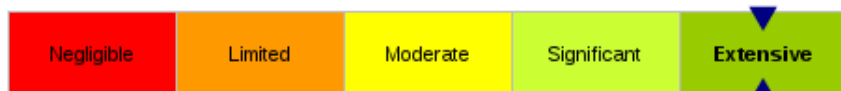
Brian has demonstrated exceptionally slow speed in analyzing and answering the questions. Further review is recommended before considering Brian for a time critical project.

Subject Coverage: 89%

Strong 77%
Proficient 12%
Weak 0%
Data N/A 11%



Application Ability:



Brian has demonstrated a mastery in applying his/her knowledge to practical applications.

Brian has demonstrated a proficient or strong level of knowledge in 89% of the subject matter.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **03/07/2021**

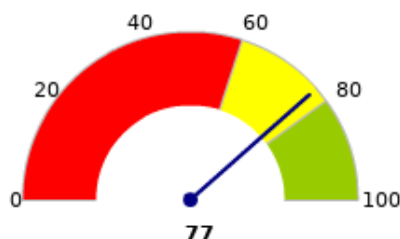
Subject: **BUSINESS ANALYST (BA - BABOK VERSION 3 STANDARD) - CoreChek**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 77

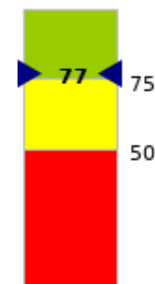
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 77 across all sub-skills in this subject.

Percentile: 77%

Top 25%
Above Average
Bottom Half

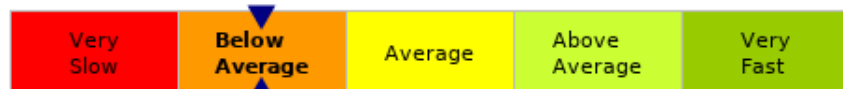


Brian has scored higher than 77% of all test takers in this subject.

Subject Analysis:

Sub-Skills	Weak	Proficient	Strong
Business Analysis Key Concepts			
Requirements Elicitation and Collaboration			
Requirements Life Cycle Management			
Requirements Analysis and Design Definition			
Underlying Business Analyst Competencies			
Strategy Analysis			
Solution Evaluation			
Business Analysis Environments and Perspectives			
Business Analysis Planning and Monitoring			

Work Speed/Accuracy:



Brian has demonstrated below average speed in analyzing and answering the questions. Further review may be warranted before considering Brian for a time critical project.

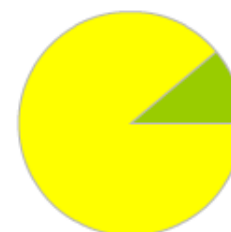
Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

Subject Coverage: 100%

Strong 11%
Proficient 89%
Weak 0%



Brian has demonstrated a proficient or strong level of knowledge in 100% of the subject matter.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **02/08/2019**

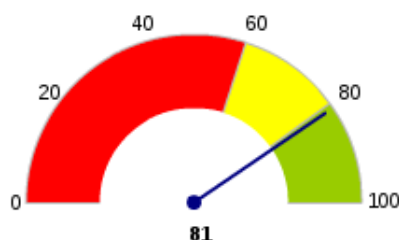
Subject: **AGILE PROCESS MANAGEMENT - CoreChek**

Client: **Robert Half (RA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 81

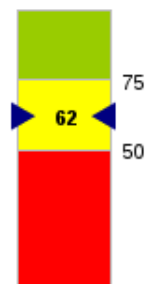
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 81 across all sub-skills in this subject.

Percentile: 62%

Top 25%
Above Average
Bottom Half



Brian has scored higher than 62% of all test takers in this subject.

Subject Analysis:

Sub-Skills	Weak	Proficient	Strong
Sustainable Development			
Team Reflection and Improvement			
Software Delivery			
Requirement Changes			
Customer Satisfaction			
Motivated Individuals			
Businesses and Developers Working Together			
Agile Concepts			
Measure of Progress			

Work Speed/Accuracy:



Brian has demonstrated average speed in analyzing and answering the questions.

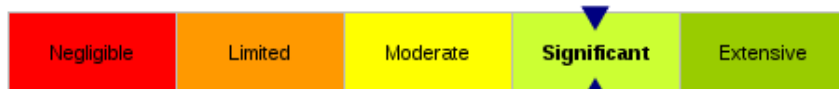
Subject Coverage: 100%

Strong 33%
Proficient 67%
Weak 0%



Brian has demonstrated a proficient or strong level of knowledge in 100% of the subject matter.

Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **02/26/2021**

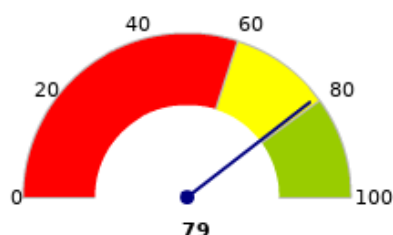
Subject: **DATABASE CONCEPTS - CoreChek**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 79

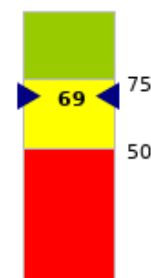
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 79 across all sub-skills in this subject.

Percentile: 69% ^{*}

Top 25%
Above Average
Bottom Half

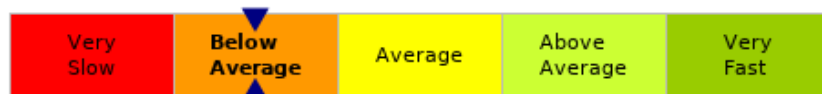


Brian has scored higher than 69% of all test takers in this subject.

Subject Analysis:

Sub-Skills	Weak	Proficient	Strong
ACID and BASE			
Database Continuity			
Using SQL in Databases			
Database Standards			
Database Reliability			
Database Architecture			
Database Security			
Database Model Concepts			
Database Programming			

Work Speed/Accuracy: ^{*}



Brian has demonstrated below average speed in analyzing and answering the questions. Further review may be warranted before considering Brian for a time critical project.

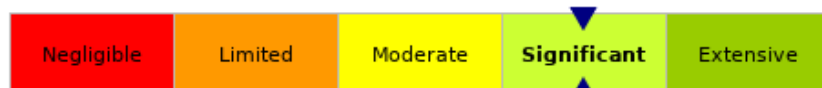
Subject Coverage: 100%

Strong 22%
Proficient 78%
Weak 0%



Brian has demonstrated a proficient or strong level of knowledge in 100% of the subject matter.

Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

^{*} This test is in field testing until adequate statistics are available. During this process, the percentiles reported will reflect average percentiles across all tests in the IKM library.

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Assessment Result for: **Brian Dunn** SFDC People#: **1023348197**

Date: **08/31/2020**

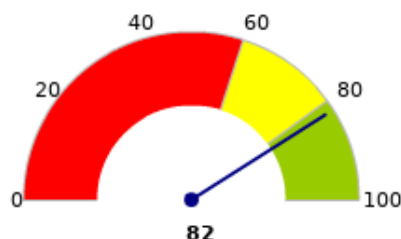
Subject: **OBJECT-ORIENTED ANALYSIS AND DESIGN USING UML - CoreChek**

Client: **Robert Half (NA)**

This assessment was self-administered and not taken under supervised conditions.

Score: 82

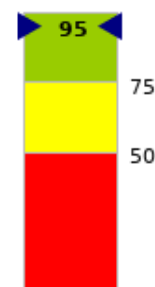
Strong 80-100
Proficient 60-79
Weak 1-59



Brian has achieved an overall score of 82 across all sub-skills in this subject.

Percentile: 95%

Top 25%
Above Average
Bottom Half

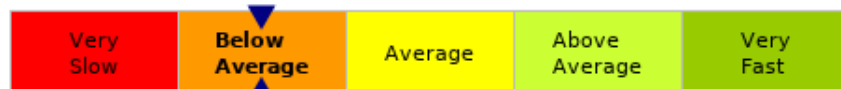


Brian has scored higher than 95% of all test takers in this subject.

Subject Analysis:

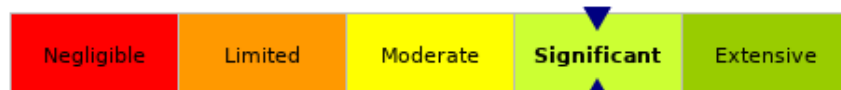
Sub-Skills	Weak	Proficient	Strong
Class Diagram: I			
Object Orientation Concepts			
Notations			
Use Case Model			
Sequence Diagram			
Activity Diagram			
Design Axioms			
Implementation and Deployment Model			
Collaboration Diagram			

Work Speed/Accuracy:



Brian has demonstrated below average speed in analyzing and answering the questions. Further review may be warranted before considering Brian for a time critical project.

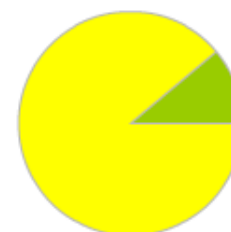
Application Ability:



Brian has demonstrated significant ability to apply his/her knowledge to practical applications.

Subject Coverage: 100%

Strong 11%
Proficient 89%
Weak 0%



Brian has demonstrated a proficient or strong level of knowledge in 100% of the subject matter.

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