

Fake Fail KPI được cut off đến ngày 20 hàng tháng

Data được update tại [Link](#)

5/24/2023
Update đến ngày

| KPI Model Score for IC Level | | | | | KPI Model Score for Leaders/ Managers Level | | | | |
|------------------------------|-------|------|------|-------|---|-------|------|------|------|
| Đầu mục | North | DBSH | TDMN | BTB | Đầu mục | North | DBSH | TDMN | BTB |
| Điểm Primary KPI | 3.95 | 3.85 | 4.30 | 3.25 | Điểm Primary KPI | 3.85 | 3.85 | 4.20 | 3.10 |
| Điểm quy đổi Final | 4.15 | 4.25 | 4.50 | 3.05 | Điểm quy đổi Final | 4.05 | 4.25 | 4.40 | 3.10 |
| Điểm Sub KPI | 0.20 | 0.40 | 0.20 | -0.20 | Điểm Sub KPI | 0.20 | 0.40 | 0.20 | 0.00 |
| Điểm trừ dưới Tier 1 | 0.00 | 0.00 | 0.00 | 0.00 | Điểm trừ dưới Tier 1 | 0.00 | 0.00 | 0.00 | 0.00 |
| Tier Final | 4.00 | 4.00 | 4.00 | 3.00 | Tier Final | 4.00 | 4.00 | 4.00 | 3.00 |

Các đầu mục KPI chi tiết triển khai

| STT | Type | Đầu mục | North | DBSH | TDMN | BTB |
|-----|-------------|--|-------|------|------|-----|
| 1 | Primary KPI | Shopee Delivery 1st attempt on timeslot | 5 | 5 | 5 | 4 |
| 2 | Primary KPI | Shopee P/U 1st attempt on time | 5 | 5 | 5 | 5 |
| 3 | Primary KPI | Priority process | 5 | 5 | 5 | 3 |
| 4 | Primary KPI | Success at 1st attempt ontime (Non-shopee) | 2 | 3 | 2 | 1 |
| 5 | Primary KPI | PU Success D0 (Non-Shopee) | 4 | 4 | 5 | 4 |
| 6 | Primary KPI | Re-attempt after HCO | 4 | 5 | 4 | 3 |
| 7 | Primary KPI | Fake Fail | 4 | 4 | 4 | 3 |
| 8 | Primary KPI | Success Rate | 3 | 2 | 4 | 3 |
| 9 | Sub KPI | Scan compliance | 4 | 5 | 4 | 3 |
| 10 | Sub KPI | Loss Damanged | 4 | 5 | 4 | 0 |
| 11 | Sub KPI | COD | 5 | 5 | 5 | 5 |

Các đầu mục KPI chi tiết triển khai

| STT | Type | Đầu mục | North | DBSH | TDMN | BTB |
|-----|-------------|--|--------|--------|--------|--------|
| 1 | Primary KPI | Shopee Delivery 1st attempt on timeslot | 99.45% | 99.70% | 99.54% | 98.79% |
| 2 | Primary KPI | Shopee P/U 1st attempt on time | 98.96% | 98.92% | 99.19% | 98.73% |
| 3 | Primary KPI | Priority process | 87.30% | 89.70% | 88.75% | 79.47% |
| 4 | Primary KPI | Success at 1st attempt ontime (Non-shopee) | 68.61% | 72.22% | 67.81% | 63.84% |
| 5 | Primary KPI | PU Success D0 (Non-Shopee) | 87.91% | 86.99% | 92.65% | 87.86% |
| 6 | Primary KPI | Re-attempt after HCO | 99.03% | 99.51% | 99.17% | 98.27% |
| 7 | Primary KPI | Fake Fail | 0.36% | 0.31% | 0.30% | 0.47% |
| 8 | Primary KPI | Success Rate | 89.41% | 90.69% | 89.33% | 87.42% |
| 9 | Sub KPI | Scan compliance | 99.31% | 99.59% | 99.40% | 98.49% |
| 10 | Sub KPI | Loss Damanged | 0.03% | 0.01% | 0.02% | 0.08% |
| 11 | Sub KPI | COD | 0.00% | 0.00% | 0.00% | 0.00% |

SCORE CARD FOR PROVINCE & STATION

Vùng

All

Tỉnh

All

Hub

All

I. SCORE CARD KPI - LEVEL PROVINCE

| Tỉnh | Primary KPI | Điểm Sub KPI | Điểm trừ dưới Tier 1 | Điểm Final - Level Leader | Tier Final - Level Leader |
|-----------|-------------|--------------|----------------------|---------------------------|---------------------------|
| Bắc Giang | 4.2 | 0 | 0 | 4.2 | 4 |
| Bắc Kạn | 4.7 | 0 | 0 | 4.7 | 5 |
| Bắc Ninh | 3.5 | 0 | 0 | 3.5 | 3 |
| Cao Bằng | 4.25 | 0 | 0 | 4.25 | 4 |
| Điện Biên | 4.15 | -0.2 | 0 | 3.95 | 4 |
| Hà Giang | 4.25 | 0 | 0 | 4.25 | 4 |
| Hà Nam | 2.3 | 0 | -0.8 | 1.5 | 1 |
| Hà Tĩnh | 3.3 | 0 | 0 | 3.3 | 3 |
| Hải Dương | 4.2 | 0 | 0 | 4.2 | 4 |
| Hải Phòng | 4.1 | 0 | 0 | 4.1 | 4 |
| Hòa Bình | 3.7 | 0 | 0 | 3.7 | 4 |
| Hưng Yên | 3.8 | 0 | 0 | 3.8 | 4 |
| Lai Châu | 3.9 | -0.2 | 0 | 3.7 | 4 |
| Lạng Sơn | 4.8 | 0 | 0 | 4.8 | 5 |
| Lào Cai | 4.4 | 0 | 0 | 4.4 | 4 |

Các đầu mục KPI chi tiết triển khai

| Tỉnh | Deli 1st Att | P/U 1st Att | Success... | Fake Fail | Prior | Success at 1st Att | PU Success D0 | Re-Att | Scan Rate | Loss Damaged |
|-----------|--------------|-------------|------------|-----------|-------|--------------------|---------------|--------|-----------|--------------|
| Bắc Giang | 5 | 5 | 5 | 3 | 5 | 3 | 5 | 3 | 5 | 4 |
| Bắc Kạn | 5 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 |
| Bắc Ninh | 5 | 3 | 3 | 3 | 5 | 2 | 3 | 5 | 4 | 5 |
| Cao Bằng | 5 | 5 | 4 | 4 | 4 | 3 | 5 | 5 | 5 | 5 |
| Điện Biên | 5 | 4 | 5 | 4 | 5 | 2 | 3 | 5 | 5 | 5 |
| Hà Giang | 5 | 4 | 5 | 5 | 3 | 1 | 5 | 5 | 5 | 5 |
| Hà Nam | 5 | 4 | 0 | 3 | 5 | 2 | 0 | 3 | 5 | 5 |
| Hà Tĩnh | 5 | 5 | 3 | 3 | 4 | 1 | 4 | 3 | 5 | 5 |
| Hải Dương | 5 | 5 | 2 | 5 | 5 | 3 | 5 | 5 | 5 | 5 |
| Hải Phòng | 5 | 5 | 3 | 4 | 5 | 3 | 5 | 4 | 5 | 5 |
| Hòa Bình | 5 | 5 | 4 | 2 | 5 | 1 | 5 | 4 | 5 | 5 |
| Hưng Yên | 5 | 5 | 1 | 4 | 5 | 3 | 5 | 5 | 5 | 5 |
| Lai Châu | 3 | 5 | 5 | 4 | 5 | 1 | 5 | 1 | 3 | 5 |
| Lạng Sơn | 5 | 5 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 5 |
| Lào Cai | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 5 | 5 |

| Tỉnh | Deli 1st Att | P/U 1st Att | Success Rate | Fake Fail | Prior | Success at 1st att | PU Success D0 | Re-att | Scan Rate | Loss Damang |
|-----------|--------------|-------------|--------------|-----------|--------|--------------------|---------------|---------|-----------|-------------|
| Bắc Giang | 99.68% | 99.23% | 89.62% | 0.41% | 86.93% | 70.55% | 95.52% | 98.36% | 99.84% | 0.02% |
| Bắc Kạn | 100.00% | 100.00% | 93.32% | 0.05% | 90.57% | 76.90% | 98.69% | 100.00% | 100.00% | 0.00% |
| Bắc Ninh | 99.53% | 97.90% | 89.99% | 0.42% | 90.32% | 65.70% | 84.26% | 99.73% | 99.04% | 0.00% |
| Cao Bằng | 99.82% | 99.19% | 90.34% | 0.22% | 81.64% | 73.62% | 93.41% | 100.00% | 99.98% | 0.00% |
| Điện Biên | 99.54% | 98.88% | 89.34% | 0.30% | 93.18% | 66.47% | 84.82% | 99.80% | 99.84% | 0.00% |
| Hà Giang | 99.90% | 98.18% | 87.48% | 0.12% | 78.99% | 60.92% | 90.11% | 99.68% | 99.94% | 0.00% |
| Hà Nam | 99.82% | 98.90% | 88.74% | 0.48% | 90.99% | 66.87% | 72.74% | 98.76% | 99.98% | 0.00% |
| Hà Tĩnh | 99.55% | 99.32% | 85.49% | 0.40% | 80.69% | 64.31% | 85.81% | 98.91% | 99.57% | 0.01% |
| Hải Dương | 99.79% | 99.28% | 91.01% | 0.11% | 89.74% | 71.94% | 92.83% | 99.94% | 99.77% | 0.00% |
| Hải Phòng | 99.71% | 99.23% | 91.64% | 0.26% | 88.36% | 74.52% | 93.45% | 99.19% | 99.82% | 0.00% |
| Hòa Bình | 99.70% | 99.75% | 88.36% | 0.63% | 89.53% | 61.33% | 94.74% | 99.34% | 99.99% | 0.00% |
| Hưng Yên | 99.80% | 99.54% | 89.67% | 0.26% | 89.27% | 72.91% | 89.00% | 99.92% | 99.93% | 0.00% |
| Lai Châu | 97.13% | 99.28% | 91.71% | 0.21% | 90.23% | 60.41% | 93.33% | 96.79% | 98.75% | 0.00% |
| Lạng Sơn | 99.75% | 99.75% | 92.11% | 0.12% | 94.49% | 75.55% | 96.48% | 99.19% | 99.94% | 0.00% |
| Lào Cai | 99.72% | 99.07% | 90.99% | 0.23% | 88.04% | 76.83% | 93.78% | 99.05% | 99.93% | 0.00% |

II. SCORE CARD KPI - LEVEL STATION

| Name | Primary KPI | Điểm Sub KPI | Điểm trừ dưới Tier 1 | Điểm Final KPI - Level IC | Tier Final KPI - Level IC |
|--------------------------------|-------------|--------------|----------------------|---------------------------|---------------------------|
| BAG - Bac Giang - NOR | 2.5 | -0.2 | -0.4 | 1.9 | 2 |
| BAG - Hiep Hoa - NOR - SUB 2 | 3.25 | 0 | -0.4 | 2.85 | 3 |
| BAG - Lang Giang - NOR - SUB 2 | 3.9 | 0 | -0.4 | 3.5 | 3 |
| BAG - Luc Nam - NOR - SUB 2 | 2.95 | -0.2 | -0.8 | 1.95 | 2 |
| BAG - Luc Ngan - NOR - SUB 2 | 3.5 | 0 | -0.4 | 3.1 | 3 |
| BAG - Son Dong - NOR - SUB 2 | 3.9 | 0 | -0.4 | 3.5 | 3 |
| BAG - Tan Yen - NOR - SUB 2 | 3.7 | 0 | -0.4 | 3.3 | 3 |
| BAG - Viet Yen - NOR - SUB 2 | 3.1 | 0 | -0.4 | 2.7 | 3 |
| BAG - Viet Yen 2 - NOR - SUB 2 | 3.5 | 0 | -0.4 | 3.1 | 3 |
| BAG - Yen Dung - NOR - SUB 2 | 3.25 | 0 | -0.4 | 2.85 | 3 |
| BAK - Ba Be - NOR - SUB 2 | 3.8 | 0 | -0.4 | 3.4 | 3 |
| BAK - Bac Kan - NOR | 4 | 0 | -0.4 | 3.6 | 4 |
| BAK - Cho Don - NOR - SUB 2 | 2.95 | 0 | -0.8 | 2.15 | 2 |
| BAK - Cho Moi - NOR - SUB 2 | 3.7 | 0 | -0.4 | 3.3 | 3 |
| BAK - Na Ri - NOR - SUB 2 | 3.55 | 0 | -0.4 | 3.15 | 3 |

Các đầu mục KPI chi tiết triển khai

| Name | Deli 1st Att | PU 1st Att | Success rate | Fake Fail | Prior | Success 1st Att | PU Success D0 | Scan rate | Loss Damag |
|--------------------------------|--------------|------------|--------------|-----------|-------|-----------------|---------------|-----------|------------|
| BAG - Bac Giang - NOR | 5 | 5 | 1 | 0 | 4 | 1 | 4 | 5 | 0 |
| BAG - Hiep Hoa - NOR - SUB 2 | 5 | 5 | 5 | 0 | 4 | 2 | 3 | 5 | 5 |
| BAG - Lang Giang - NOR - SUB 2 | 5 | 5 | 5 | 0 | 5 | 4 | 5 | 5 | 5 |
| BAG - Luc Nam - NOR - SUB 2 | 5 | 5 | 4 | 0 | 5 | 4 | 0 | 5 | 0 |
| BAG - Luc Ngan - NOR - SUB 2 | 5 | 5 | 5 | 0 | 5 | 3 | 3 | 5 | 5 |
| BAG - Son Dong - NOR - SUB 2 | 5 | 5 | 5 | 0 | 5 | 4 | 5 | 5 | 5 |
| BAG - Tan Yen - NOR - SUB 2 | 5 | 5 | 5 | 0 | 5 | 2 | 5 | 5 | 5 |
| BAG - Viet Yen - NOR - SUB 2 | 5 | 4 | 4 | 0 | 3 | 2 | 5 | 5 | 5 |
| BAG - Viet Yen 2 - NOR - SUB 2 | 5 | 5 | 5 | 0 | 5 | 3 | 3 | 5 | 5 |
| BAG - Yen Dung - NOR - SUB 2 | 5 | 1 | 5 | 5 | 0 | 2 | 3 | 5 | 5 |
| BAK - Ba Be - NOR - SUB 2 | 5 | 5 | 5 | 0 | 5 | 3 | 5 | 5 | 5 |
| BAK - Bac Kan - NOR | 5 | 5 | 5 | 0 | 5 | 5 | 5 | 5 | 5 |
| BAK - Cho Don - NOR - SUB 2 | 5 | 5 | 4 | 0 | 0 | 4 | 5 | 5 | 5 |
| BAK - Cho Moi - NOR - SUB 2 | 5 | 5 | 4 | 0 | 5 | 4 | 5 | 5 | 5 |
| BAK - Na Ri - NOR - SUB 2 | 5 | 5 | 5 | 0 | 4 | 2 | 5 | 5 | 5 |

| Name | Deli 1st Att | P/U 1st Att | Success Rate | Fake Fail | Prior | Success at 1st att | PU Success D0 | Scan Rate | Loss Dama |
|--------------------------------|--------------|-------------|--------------|-----------|--------|--------------------|---------------|-----------|-----------|
| BAG - Bac Giang - NOR | 99.05% | 99.65% | 86.88% | 0.81% | 82.71% | 61.83% | 85.71% | 99.72% | 0.07% |
| BAG - Hiep Hoa - NOR - SUB 2 | 99.92% | 99.26% | 89.76% | | 84.21% | 69.63% | 83.33% | 99.74% | 0.00% |
| BAG - Lang Giang - NOR - SUB 2 | 99.83% | 100.00% | 89.71% | 0.09% | 94.29% | 76.84% | 94.44% | 99.81% | 0.00% |
| BAG - Luc Nam - NOR - SUB 2 | 99.90% | 98.75% | 89.21% | 0.28% | 91.38% | 77.62% | 70.99% | 99.71% | 0.11% |
| BAG - Luc Ngan - NOR - SUB 2 | 99.80% | 100.00% | 90.51% | 0.05% | 87.94% | 73.62% | 83.33% | 100.00% | 0.01% |
| BAG - Son Dong - NOR - SUB 2 | 100.00% | 100.00% | 96.47% | | 90.91% | 78.01% | 97.06% | 100.00% | 0.00% |
| BAG - Tan Yen - NOR - SUB 2 | 99.92% | 99.52% | 91.28% | 0.42% | 90.27% | 69.88% | 97.36% | 100.00% | 0.00% |
| BAG - Viet Yen - NOR - SUB 2 | 99.75% | 96.10% | 88.99% | 0.41% | 77.14% | 65.89% | 93.48% | 99.91% | 0.01% |
| BAG - Viet Yen 2 - NOR - SUB 2 | 99.77% | 100.00% | 89.86% | 0.12% | 85.98% | 74.77% | 82.50% | 100.00% | 0.00% |
| BAG - Yen Dung - NOR - SUB 2 | 99.47% | 93.55% | 92.70% | 5.08% | 0.00% | 67.48% | 82.35% | 98.49% | 0.00% |
| BAK - Ba Be - NOR - SUB 2 | 100.00% | 100.00% | 93.55% | | 91.67% | 71.75% | 100.00% | 100.00% | 0.00% |
| BAK - Bac Kan - NOR | 100.00% | 100.00% | 94.08% | | 92.11% | 83.43% | 100.00% | 100.00% | 0.00% |
| BAK - Cho Don - NOR - SUB 2 | 100.00% | 100.00% | 93.35% | | 0.00% | 77.56% | 100.00% | 100.00% | 0.00% |
| BAK - Cho Moi - NOR - SUB 2 | 100.00% | 100.00% | 92.96% | 0.22% | 92.31% | 76.19% | 90.91% | 100.00% | 0.00% |
| BAK - Na Ri - NOR - SUB 2 | 100.00% | 100.00% | 93.85% | 0.21% | 80.00% | 69.25% | 100.00% | 100.00% | 0.00% |

| | | | | | | | | |
|--------------|------------|------------------|--------------|----------------|------------------|---------------|-----------------|-------|
| 99.45% | 98.96% | 87.30% | 89.41% | 99.03% | 68.61% | 87.91% | 99.31% | 0.03% |
| 1st Att Deli | 1st Att PU | Priority Process | Success Rate | Re-attempt HCO | Success at 1 Att | PU Success D0 | Scan Compliance | North |

| Tỉnh | DE | 1st Att Deli | PU | 1st Att PU | Priority | rts_orders | RTS rate | Re-attempt hco | Ss DE | Ss at 1st Att | Ss PU | PU Ss D0 | Loss | Loss rate | Scan |
|-----------|--------|--------------|--------|------------|----------|------------|----------|----------------|--------|---------------|-------|----------|------|-----------|---------|
| Bắc Giang | 11895 | 99.69% | 3542 | 99.22% | 87.58% | 24541 | 8.96% | 98.36% | 10071 | 70.55% | 7134 | 95.48% | 218 | 0.01% | 99.84% |
| Bắc Kạn | 1407 | 100.00% | 82 | 100.00% | 90.63% | 24541 | 8.96% | 100.00% | 2157 | 76.90% | 147 | 98.66% | 218 | 0.01% | 100.00% |
| Bắc Ninh | 13770 | 99.50% | 8242 | 97.85% | 91.32% | 24541 | 8.96% | 99.73% | 9101 | 65.70% | 10844 | 84.03% | 218 | 0.01% | 99.00% |
| Cao Bằng | 2616 | 99.81% | 120 | 99.17% | 82.86% | 24541 | 8.96% | 100.00% | 3935 | 73.62% | 67 | 91.78% | 218 | 0.01% | 99.96% |
| Điện Biên | 1660 | 99.52% | 174 | 98.86% | 93.63% | 24541 | 8.96% | 99.80% | 2978 | 66.47% | 215 | 92.67% | 218 | 0.01% | 99.83% |
| Hà Giang | 2922 | 99.90% | 158 | 98.14% | 78.55% | 24541 | 8.96% | 99.68% | 3460 | 60.92% | 802 | 89.81% | 218 | 0.01% | 99.94% |
| Hà Nam | 4636 | 99.81% | 3685 | 98.85% | 90.52% | 24541 | 8.96% | 98.76% | 3904 | 66.87% | 8973 | 75.26% | 218 | 0.01% | 99.98% |
| Hà Tĩnh | 5945 | 99.53% | 703 | 99.29% | 81.57% | 24541 | 8.96% | 98.91% | 4667 | 64.31% | 346 | 84.80% | 218 | 0.01% | 99.53% |
| Hải Dương | 11355 | 99.76% | 11461 | 99.32% | 90.60% | 24541 | 8.96% | 99.94% | 9542 | 71.94% | 3024 | 92.76% | 218 | 0.01% | 99.77% |
| Hải Phòng | 18258 | 99.70% | 4063 | 99.22% | 89.87% | 24541 | 8.96% | 99.19% | 14034 | 74.52% | 3478 | 93.62% | 218 | 0.01% | 99.81% |
| Hòa Bình | 3903 | 99.67% | 396 | 99.75% | 89.64% | 24541 | 8.96% | 99.34% | 4317 | 61.33% | 177 | 94.65% | 218 | 0.01% | 99.99% |
| Hưng Yên | 12075 | 99.81% | 11800 | 99.54% | 89.69% | 24541 | 8.96% | 99.92% | 7553 | 72.91% | 8796 | 88.81% | 218 | 0.01% | 99.92% |
| Lai Châu | 1408 | 97.10% | 134 | 99.26% | 90.04% | 24541 | 8.96% | 96.79% | 1204 | 60.41% | 78 | 93.98% | 218 | 0.01% | 98.66% |
| Lạng Sơn | 4020 | 99.75% | 5367 | 99.74% | 96.03% | 24541 | 8.96% | 99.19% | 5096 | 75.55% | 924 | 96.55% | 218 | 0.01% | 99.95% |
| Lào Cai | 3381 | 99.71% | 1879 | 99.05% | 87.78% | 24541 | 8.96% | 99.05% | 5305 | 76.83% | 413 | 93.86% | 218 | 0.01% | 99.93% |
| Nam Định | 11558 | 99.89% | 14565 | 99.50% | 98.62% | 24541 | 8.96% | 99.39% | 8566 | 82.78% | 6908 | 93.16% | 218 | 0.01% | 99.89% |
| Total | 213792 | 99.48% | 100151 | 98.96% | 88.21% | 24541 | 8.96% | 99.03% | 197107 | 68.61% | 85179 | 88.17% | 218 | 0.01% | 99.74% |

RED RIVER DELTA

| | | | | | | | | |
|--------------|------------|------------------|--------------|----------------|------------------|---------------|-----------------|-------|
| 99.70% | 98.92% | 89.70% | 90.69% | 99.51% | 72.22% | 86.99% | 99.59% | 0.01% |
| 1st Att Deli | 1st Att PU | Priority Process | Success Rate | Re-attempt HCO | Success at 1 Att | PU Success D0 | Scan Compliance | DBSH |

| Name | DE | 1st Att Deli | PU | 1st Att PU | Priority | rts_orders | RTS rate | Re-attempt hco | Ss DE | Ss at 1st Att | Ss PU | PU Ss D0 | Loss | Loss rate | Scan |
|-------------------------------|--------|--------------|--------|------------|----------|------------|----------|----------------|--------|---------------|-------|----------|------|-----------|---------|
| NAD - Loc An - NOR - SUB 2 | | | 1 | 100.00% | | 24541 | 8.96% | | | | | | 218 | 0.01% | |
| NGA - Thai Hoa - NOR - SUB 2 | 644 | 95.83% | 91 | 94.79% | 73.65% | 24541 | 8.96% | 85.26% | 732 | 51.69% | 30 | 83.33% | 218 | 0.01% | 99.96% |
| LAC - Muong Te - NOR - SUB 2 | 193 | 87.33% | 4 | 80.00% | 85.71% | 24541 | 8.96% | 89.58% | 85 | 33.60% | 4 | 80.00% | 218 | 0.01% | 90.85% |
| THH - Thanh Hoa - NOR | 2931 | 92.87% | 969 | 97.19% | 69.08% | 24541 | 8.96% | 90.58% | 2158 | 66.98% | 473 | 80.31% | 218 | 0.01% | 99.61% |
| LAS - Bac Son - NOR - SUB 2 | 250 | 99.21% | 23 | 100.00% | 91.67% | 24541 | 8.96% | 90.91% | 324 | 74.65% | 18 | 100.00% | 218 | 0.01% | 100.00% |
| QUT - Cam Lo - NOR - SUB 2 | 167 | 99.40% | 9 | 100.00% | 88.20% | 24541 | 8.96% | 91.67% | 168 | 48.00% | 9 | 100.00% | 218 | 0.01% | 100.00% |
| THH - Nga Son - NOR - SUB 2 | 493 | 97.82% | 156 | 99.36% | 73.91% | 24541 | 8.96% | 92.08% | 326 | 55.07% | 98 | 97.03% | 218 | 0.01% | 92.93% |
| NGA - Con Cuong - NOR - SUB 2 | 200 | 100.00% | 1 | 100.00% | 89.58% | 24541 | 8.96% | 92.86% | 307 | 75.80% | 9 | 81.82% | 218 | 0.01% | 100.00% |
| LCA - Van Ban - NOR - SUB 2 | 221 | 100.00% | 7 | 100.00% | 76.19% | 24541 | 8.96% | 92.94% | 579 | 76.49% | 11 | 78.57% | 218 | 0.01% | 99.15% |
| QUB - Minh Hoa - NOR - SUB 2 | 179 | 98.90% | | | 64.58% | 24541 | 8.96% | 94.38% | 187 | 40.13% | 7 | 70.00% | 218 | 0.01% | 100.00% |
| YEB - Yen Binh - NOR - SUB 2 | 609 | 98.07% | 21 | 100.00% | 84.85% | 24541 | 8.96% | 95.03% | 523 | 47.68% | 34 | 97.14% | 218 | 0.01% | 100.00% |
| Total | 213792 | 99.48% | 100151 | 98.96% | 88.21% | 24541 | 8.96% | 99.03% | 197107 | 68.61% | 85179 | 88.17% | 218 | 0.01% | 99.74% |

NORTH MIDLAND MOUNTAIN

| | | | | | | | | |
|--------------|------------|------------------|--------------|----------------|------------------|---------------|-----------------|-------|
| 99.54% | 99.19% | 88.75% | 89.33% | 99.17% | 67.81% | 92.65% | 99.40% | 0.02% |
| 1st Att Deli | 1st Att PU | Priority Process | Success Rate | Re-attempt HCO | Success at 1 Att | PU Success D0 | Scan Compliance | TDMN |

| Hub | DE | 1st Att Deli | PU | 1st Att PU | Priority | rts_orders | RTS rate | Re-attempt hco | Ss DE | Ss at 1st Att | Ss PU | PU Ss D0 | Loss | Loss rate | Scan |
|-------------------------------|--------|--------------|--------|------------|----------|------------|----------|----------------|--------|---------------|-------|----------|------|-----------|---------|
| LAS - Van Lang - NOR - SUB 2 | 215 | 100.00% | 4740 | 99.79% | 97.77% | 24541 | 8.96% | 100.00% | 338 | 84.71% | 79 | 84.04% | 218 | 0.01% | 100.00% |
| HY - Yen My - NOR - SUB 2 | 2259 | 99.91% | 4089 | 99.83% | 90.74% | 24541 | 8.96% | 100.00% | 1070 | 74.25% | 376 | 92.16% | 218 | 0.01% | 99.96% |
| NAD - My Loc - NOR - SUB 2 | 1133 | 99.91% | 4056 | 99.88% | 100.00% | 24541 | 8.96% | 98.73% | 881 | 88.45% | 723 | 95.26% | 218 | 0.01% | 99.96% |
| THN - Thai Nguyen 2 - NOR | 1769 | 98.88% | 3753 | 99.21% | 93.07% | 24541 | 8.96% | 100.00% | 1623 | 82.43% | 27 | 90.00% | 218 | 0.01% | 99.82% |
| HD - Cam Giang - NOR - SUB 2 | 2059 | 99.71% | 3597 | 99.83% | 85.27% | 24541 | 8.96% | 99.72% | 1388 | 60.85% | 65 | 73.86% | 218 | 0.01% | 99.69% |
| HD - Hai Duong - NOR | 2681 | 99.78% | 2850 | 99.75% | 94.97% | 24541 | 8.96% | 100.00% | 2303 | 74.55% | 727 | 89.42% | 218 | 0.01% | 99.96% |
| HY - Van Giang - NOR - SUB 2 | 1800 | 99.94% | 2693 | 98.72% | 90.91% | 24541 | 8.96% | 99.41% | 949 | 67.11% | 423 | 36.37% | 218 | 0.01% | 99.93% |
| NAD - Giao Thuy - NOR - SUB 2 | 2709 | 99.89% | 2675 | 99.93% | 96.17% | 24541 | 8.96% | 100.00% | 1868 | 87.41% | 685 | 97.16% | 218 | 0.01% | 99.97% |
| HY - My Hao - NOR - SUB 2 | 3213 | 99.91% | 2645 | 99.77% | 92.61% | 24541 | 8.96% | 100.00% | 1771 | 67.72% | 292 | 94.19% | 218 | 0.01% | 99.99% |
| THN - Thai Nguyen - NOR | 2737 | 99.17% | 2298 | 99.78% | 91.13% | 24541 | 8.96% | 99.58% | 1319 | 50.32% | 35 | 12.20% | 218 | 0.01% | 99.91% |
| Total | 213792 | 99.48% | 100151 | 98.96% | 88.21% | 24541 | 8.96% | 99.03% | 197107 | 68.61% | 85179 | 88.17% | 218 | 0.01% | 99.74% |

NORTH CENTRAL

| | | | | | | | | |
|--------------|------------|------------------|--------------|----------------|------------------|---------------|-----------------|-------|
| 98.79% | 98.73% | 79.47% | 87.42% | 98.27% | 63.84% | 87.86% | 98.49% | 0.08% |
| 1st Att Deli | 1st Att PU | Priority Process | Success Rate | Re-attempt HCO | Success at 1 Att | PU Success D0 | Scan Compliance | BTB |

| Hub | DE | 1st Att Deli | PU | 1st Att PU | Priority | rts_orders | RTS rate | Re-attempt hco | Ss DE | Ss at 1st Att | Ss PU | PU Ss D0 | Loss | Loss rate | Scan |
|-------------------------------|-------|--------------|-------|------------|----------|------------|----------|----------------|-------|---------------|-------|----------|------|-----------|---------|
| HAT - Cam Xuyen - NOR - SUB 2 | 563 | 99.47% | 61 | 98.39% | 72.84% | 24541 | 8.96% | 96.39% | 508 | 67.55% | 28 | 71.79% | 218 | 0.01% | 98.72% |
| HAT - Can Loc - NOR - SUB 2 | 362 | 100.00% | 31 | 100.00% | 88.61% | 24541 | 8.96% | 100.00% | 379 | 62.85% | 25 | 96.15% | 218 | 0.01% | 100.00% |
| HAT - Ha Tinh - NOR | 1209 | 99.18% | 238 | 99.58% | 81.40% | 24541 | 8.96% | 99.30% | 755 | 59.68% | 110 | 86.61% | 218 | 0.01% | 99.96% |
| HAT - Hong Linh - NOR - SUB 2 | 616 | 100.00% | 38 | 100.00% | 89.26% | 24541 | 8.96% | 100.00% | 619 | 69.94% | 35 | 89.74% | 218 | 0.01% | 98.15% |
| HAT - Huong Khe - NOR - SUB 2 | 329 | 100.00% | 5 | 100.00% | 90.48% | 24541 | 8.96% | 100.00% | 287 | 69.32% | 24 | 88.89% | 218 | 0.01% | 99.61% |
| HAT - Huong Son - NOR - SUB 2 | 497 | 99.60% | 84 | 98.82% | 94.81% | 24541 | 8.96% | 100.00% | 406 | 76.46% | 24 | 96.00% | 218 | 0.01% | 99.91% |
| HAT - Ky Anh - NOR - SUB 2 | 1311 | 99.85% | 32 | 100.00% | 71.60% | 24541 | 8.96% | 99.34% | 856 | 63.27% | 53 | 84.13% | 218 | 0.01% | 99.60% |
| HAT - Nghi Xuan - NOR - SUB 2 | 555 | 98.06% | 166 | 100.00% | 72.00% | 24541 | 8.96% | 100.00% | 422 | 70.22% | 13 | 81.25% | 218 | 0.01% | 99.92% |
| Total | 48281 | 99.02% | 10354 | 98.84% | 80.79% | 24541 | 8.96% | 98.27% | 45389 | 63.84% | 4018 | 87.90% | 218 | 0.01% | 99.54% |

KPI - SHOPEE

98.96%

1st Att PU

1055

FM Fail

99.48%

1st Att Deli

1110

LM Fail

Date _____

5/1/2023

5/22/2023

Vùng

All

Tỉnh

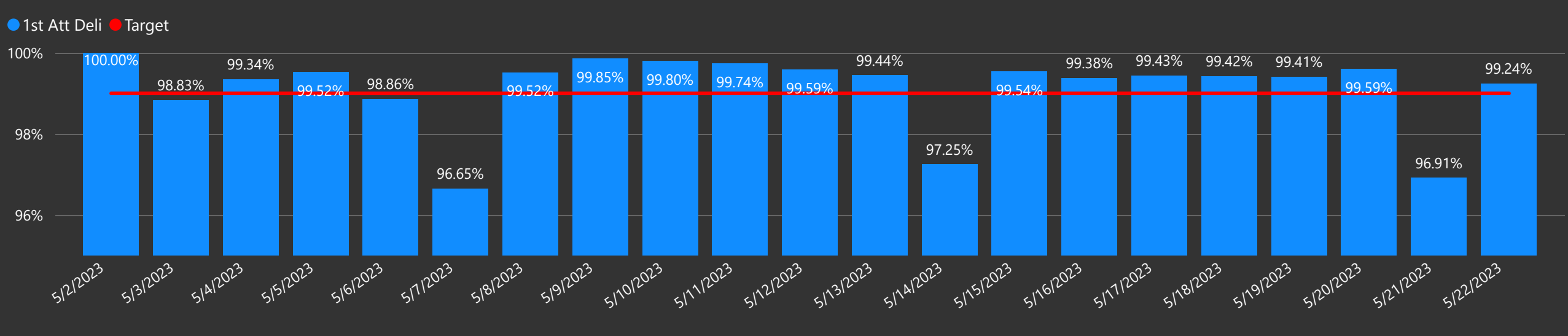
All

Hub

All

I. FM KPI - 1st Attempt Pick-up On-time - Shopee

1st attempt Pick-up on time - Shopee



FM Fail Tracking ID

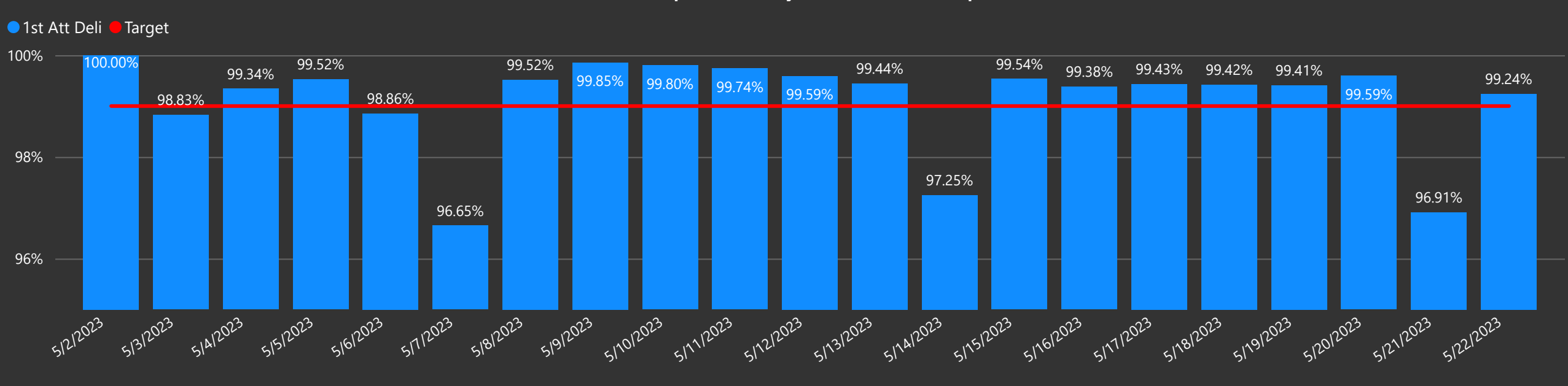
All

Danh sách đơn Fail 1st Attempt Pick-up On-time

| tracking_id | Hub | creation_datetime | 1st Att PU | PU SLA |
|-------------------------|------------------------------|-----------------------|------------|----------------------|
| RSPVNSPEVN2358324110416 | THH - Tho Xuan - NOR - SUB 2 | 5/22/2023 2:27:36 PM | | 5/23/2023 8:00:00 PM |
| SPEVN230608599912A | THH - Tho Xuan - NOR - SUB 2 | 5/22/2023 8:28:46 PM | | 5/23/2023 8:00:00 PM |
| SPEVN230662789771O | THH - Tho Xuan - NOR - SUB 2 | 5/22/2023 2:14:05 PM | | 5/23/2023 8:00:00 PM |
| SPEVN230776651404V | THH - Tho Xuan - NOR - SUB 2 | 5/22/2023 7:08:36 PM | | 5/23/2023 8:00:00 PM |
| SPEVN230814541164I | HD - Cam Giang - NOR - SUB 2 | 5/22/2023 8:27:41 PM | | 5/23/2023 8:00:00 PM |
| SPEVN230901037640V | THH - Tho Xuan - NOR - SUB 2 | 5/22/2023 9:05:22 PM | | 5/23/2023 8:00:00 PM |
| SPEVN231131530583A | THH - Tho Xuan - NOR - SUB 2 | 5/22/2023 10:15:22 PM | | 5/23/2023 8:00:00 PM |
| SPEVN2311351333536 | THH - Tho Xuan - NOR - SUB 2 | 5/22/2023 8:15:47 PM | | 5/23/2023 8:00:00 PM |
| SPEVN232284074923H | HD - Cam Giang - NOR - SUB 2 | 5/22/2023 8:27:42 PM | | 5/23/2023 8:00:00 PM |
| SPEVN232309813486D | HD - Cam Giang - NOR - SUB 2 | 5/22/2023 4:33:50 PM | | 5/23/2023 8:00:00 PM |
| SPEVN2342942497033 | HD - Cam Giang - NOR - SUB 2 | 5/22/2023 10:40:39 PM | | 5/23/2023 8:00:00 PM |
| SPEVN234613340163P | HD - Cam Giang - NOR - SUB 2 | 5/22/2023 6:59:04 PM | | 5/23/2023 8:00:00 PM |

II. LM KPI - 1st attempt delivery on time - Shopee

1st attempt delivery on time - Shopee



LM Fail Tracking ID

All

Danh sách đơn Fail 1st Attempt Delivery On-time

| tracking_id | dest_hub_name | dest_hub_datetime | day1_sla_datetime | first_attempt_at |
|-------------------------|----------------------------------|-----------------------|-----------------------|----------------------|
| RSPVNSPEVN233058675189S | BN - Bac Ninh - NOR | 5/8/2023 7:00:35 AM | 5/8/2023 2:00:00 PM | 5/8/2023 5:09:11 PM |
| RSPVNSPEVN234874465142Y | BN - Tien Du - NOR - SUB 2 | 5/15/2023 6:33:39 AM | 5/15/2023 2:00:00 PM | 5/15/2023 4:00:03 PM |
| RSPVNSPEVN2355763321864 | BN - Tu Son - NOR - SUB 2 | 5/12/2023 4:56:19 AM | 5/12/2023 2:00:00 PM | 5/12/2023 4:23:44 PM |
| RSPVNSPEVN2373684415172 | TUQ - Tuyen Quang - NOR | 5/13/2023 6:47:23 AM | 5/13/2023 2:00:00 PM | 5/13/2023 4:36:13 PM |
| RSPVNSPEVN2399331168516 | BN - Thuan Thanh - NOR - SUB 2 | 5/5/2023 5:03:26 AM | 5/5/2023 2:00:00 PM | 5/5/2023 5:53:28 PM |
| SPEVN230001424958C | THH - Ngoc Lac - NOR - SUB 2 | 5/19/2023 6:06:45 AM | 5/19/2023 2:00:00 PM | 5/19/2023 3:09:42 PM |
| SPEVN2300042511041 | TUQ - Na Hang - NOR - SUB 2 | 5/15/2023 11:50:37 AM | 5/15/2023 10:00:00 PM | 5/16/2023 5:36:45 PM |
| SPEVN230009282452G | HAN - Duy Tien - NOR - SUB 2 | 5/13/2023 7:47:28 PM | 5/15/2023 10:00:00 PM | 5/17/2023 9:31:24 AM |
| SPEVN230019413328E | PTH - Cam Khe - NOR - SUB 2 | 5/9/2023 5:06:08 AM | 5/9/2023 10:00:00 PM | 5/10/2023 5:02:51 PM |
| SPEVN2300196993393 | THH - Thuong Xuan - NOR - SUB 2 | 5/17/2023 7:08:56 AM | 5/17/2023 2:00:00 PM | 5/17/2023 3:02:15 PM |
| SPEVN230020055152I | THH - Quan Hoa - NOR - SUB 2 | 5/18/2023 8:30:17 AM | 5/18/2023 2:00:00 PM | 5/18/2023 6:31:25 PM |
| SPEVN230034873402K | THH - Thanh Hoa - NOR | 5/22/2023 6:18:24 AM | 5/22/2023 10:00:00 PM | 5/23/2023 5:58:12 PM |
| SPEVN2300363675010006 | NCA - Hanoi - Main - NOR - SUB 2 | 5/16/2023 9:16:16 AM | 5/16/2023 10:00:00 PM | 5/16/2023 6:01:04 PM |

KPI - NON SHOPEE

68.61%
Non Shopee - Success at first attempt rate

88.17%
Non Shopee - Pick up success D0 rate

Date

5/1/2023

5/22/2023

Vùng

All

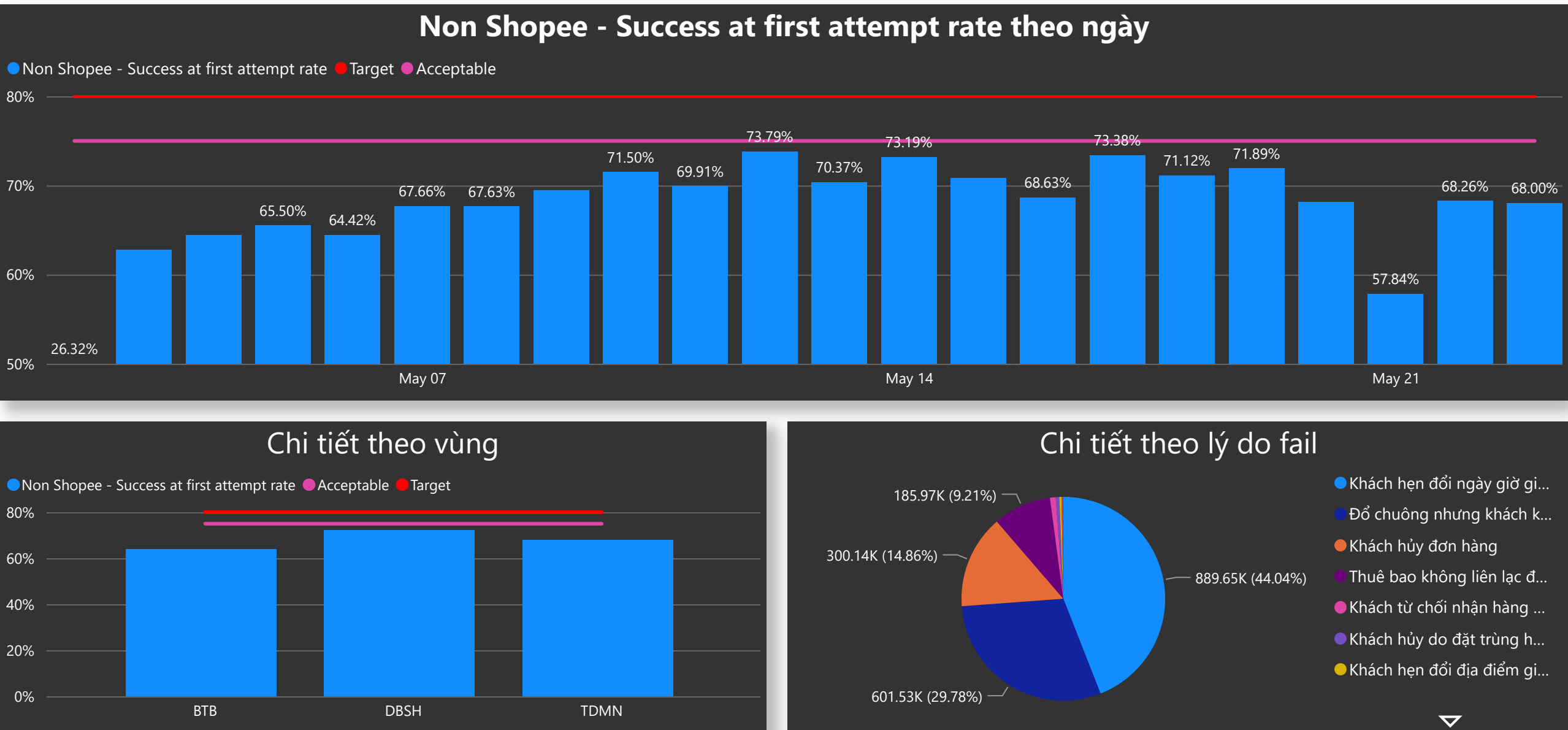
Tỉnh

All

Hub

All

I. Non Shopee - Success at first attempt



| shipment_completion_date | Tuesday, May 02, 2023 | | | Wednesday, May 03, 2023 | | | Thursday, May 04, 2023 | | | Friday, May 05, 2023 | |
|--------------------------|-----------------------|--------------|---------|-------------------------|--------------|---------|------------------------|--------------|---------|----------------------|--------------|
| Vùng | total_orders | Deli Success | Ss rate | total_orders | Deli Success | Ss rate | total_orders | Deli Success | Ss rate | total_orders | Deli Success |
| BTB | | | | 7925 | 4623 | 58.33% | 2881 | 1721 | 59.74% | 3276 | 1946 |
| DBSH | | | | 12887 | 8696 | 67.48% | 3640 | 2577 | 70.80% | 5307 | 3746 |
| TDMN | 19 | 5 | 26.32% | 11623 | 7050 | 60.66% | 3176 | 1946 | 61.27% | 4452 | 2726 |
| Total | 19 | 5 | 26.32% | 32435 | 20369 | 62.80% | 9697 | 6244 | 64.39% | 13035 | 8418 |

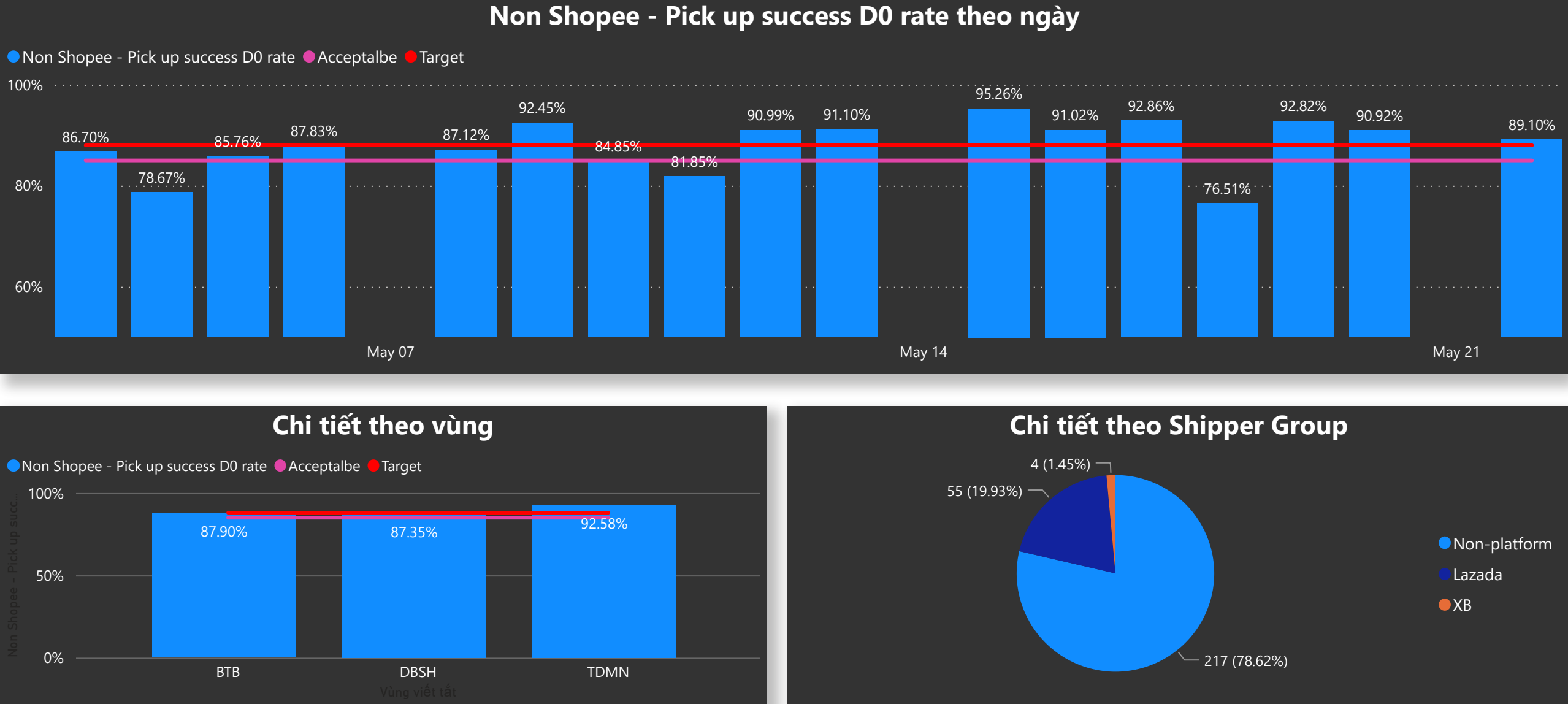
Fail Deli Ss Tracking ID

All

Danh sách đơn Fail Delivery Success at 1st Attempt

| tracking_id | dest_hub_name | shipment_completion_datetime | delivery_success_datetime | sla_datetime |
|------------------------|--------------------------------|------------------------------|---------------------------|--------------|
| 1PH1105812623111745536 | QUN - Mong Cai - NOR | 5/12/2023 12:54:52 PM | 5/16/2023 4:03:18 PM | 5/13/2023 |
| 1PHGD07052023-3 | NAD - Nghia Hung - NOR - SUB 2 | 5/9/2023 6:19:01 AM | 5/10/2023 12:00:16 PM | 5/9/2023 |
| A000092305020232 | QUB - Ba Don - NOR - SUB 2 | 5/12/2023 8:38:21 AM | | 5/12/2023 |
| A000092305020232 | QUB - Ba Don - NOR - SUB 2 | 5/12/2023 8:38:21 AM | 5/18/2023 1:16:49 PM | 5/12/2023 |
| A0000923050300W7 | BN - Yen Phong - NOR - SUB 2 | 5/11/2023 7:41:40 AM | 5/12/2023 3:16:20 PM | 5/11/2023 |
| A0000923050600YC | PTH - Thanh Son - NOR - SUB 2 | 5/11/2023 7:12:21 AM | 5/13/2023 4:33:40 PM | 5/11/2023 |
| A0000923050701W7 | THB - Quynh Phu - NOR - SUB 2 | 5/15/2023 5:32:41 AM | 5/16/2023 12:17:59 PM | 5/15/2023 |
| A00009230509012F | HOB - Lac Son - NOR - SUB 2 | 5/15/2023 7:21:29 AM | | 5/15/2023 |
| A00009230509012F | HOB - Lac Son - NOR - SUB 2 | 5/15/2023 7:21:29 AM | 5/18/2023 3:44:59 PM | 5/15/2023 |

II. Non Shopee - Pick up success D0



| pickup_sla_date | 5/3/2023 | | | 5/4/2023 | | | 5/5/2023 | | | |
|-----------------|--------------|------------|----------------|--------------|------------|----------------|--------------|------------|----------------|-------------|
| Vùng | Total Orders | PU Success | Tỷ lệ PU Ss D0 | Total Orders | PU Success | Tỷ lệ PU Ss D0 | Total Orders | PU Success | Tỷ lệ PU Ss D0 | Total Order |
| TDMN | 14764 | 13668 | 92.58% | 14764 | 13668 | 92.58% | 14764 | 13668 | 92.58% | 14764 |
| BTB | 4571 | 4018 | 87.90% | 4571 | 4018 | 87.90% | 4571 | 4018 | 87.90% | 4571 |
| DBSH | 77268 | 67493 | 87.35% | 77268 | 67493 | 87.35% | 77268 | 67493 | 87.35% | 77268 |
| Total | 96603 | 85179 | 88.17% | 96603 | 85179 | 88.17% | 96603 | 85179 | 88.17% | 96603 |

Fail PU Ss DO Tracking ID

All

Danh sách đơn Fail Pick-up Success D0

| tracking_id | origin_hub_name | creation_datetime | pickup_sla_date | pickup_datetime | shipper_name |
|-----------------|-----------------------|----------------------|-----------------|----------------------|--------------------|
| AEGVN511331 | BAG - Bac Giang - NOR | 5/16/2023 2:26:47 PM | 5/16/2023 | 5/17/2023 5:19:46 PM | ASIA EXPRESS GROUP |
| BH4DCB2023DT07R | BAG - Bac Giang - NOR | 5/17/2023 1:28:53 PM | 5/17/2023 | | RTL-HAN-DCBe-24129 |
| DVH0405CHBL01 | BAG - Bac Giang - NOR | 5/4/2023 2:44:23 PM | 5/4/2023 | 5/5/2023 6:57:44 PM | RTL-BAG-CHBLNgheTI |
| DVH0405CHBL02 | BAG - Bac Giang - NOR | 5/4/2023 2:44:23 PM | 5/4/2023 | 5/5/2023 6:57:44 PM | RTL-BAG-CHBLNgheTI |
| DVH0405CHBL03 | BAG - Bac Giang - NOR | 5/4/2023 2:44:23 PM | 5/4/2023 | 5/5/2023 6:57:44 PM | RTL-BAG-CHBLNgheTI |
| DVH0405CHBL04 | BAG - Bac Giang - NOR | 5/4/2023 3:10:50 PM | 5/4/2023 | 5/5/2023 6:57:43 PM | RTL-BAG-CHBLNgheTI |
| DVH0405CHBL05 | BAG - Bac Giang - NOR | 5/4/2023 3:10:50 PM | 5/4/2023 | 5/5/2023 6:57:43 PM | RTL-BAG-CHBLNgheTI |
| DVH0405CHBL06 | BAG - Bac Giang - NOR | 5/4/2023 3:10:50 PM | 5/4/2023 | 5/5/2023 6:57:43 PM | RTL-BAG-CHBLNgheTI |
| DVH0405CHBL07 | BAG - Bac Giang - NOR | 5/4/2023 3:10:50 PM | 5/4/2023 | 5/5/2023 6:57:44 PM | RTL-BAG-CHBLNgheTI |

RTS -
NON SHOPEE

89.63%
Success Rate

249482
Success Orders

Date

5/1/2023

5/22/2023

Vùng

All

▼

Tỉnh

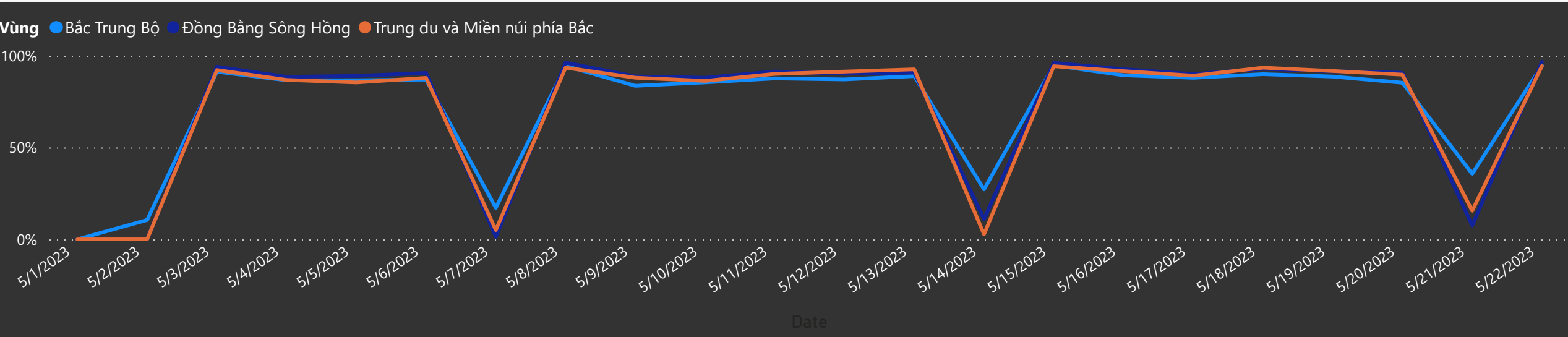
All

▼

Hub

All

▼



| Tỉnh | completed | total | Success Rate | Name | completed | total | Success Rate |
|----------------|-----------|-------|--------------|--------------------------------|-----------|-------|--------------|
| Bắc Kạn | 2511 | 2685 | 93.52% | BAG - Bac Giang - NOR | 2595 | 2992 | 86.73% |
| Nam Định | 9569 | 10339 | 92.55% | BAG - Hiep Hoa - NOR - SUB 2 | 1403 | 1557 | 90.11% |
| Lạng Sơn | 5969 | 6465 | 92.33% | BAG - Lang Giang - NOR - SUB 2 | 1293 | 1433 | 90.23% |
| Lai Châu | 1767 | 1919 | 92.08% | BAG - Luc Nam - NOR - SUB 2 | 1543 | 1727 | 89.35% |
| Hải Phòng | 16875 | 18381 | 91.81% | BAG - Luc Ngan - NOR - SUB 2 | 1161 | 1275 | 91.06% |
| Quảng Ninh | 13082 | 14322 | 91.34% | BAG - Son Dong - NOR - SUB 2 | 511 | 530 | 96.42% |
| Thừa Thiên Huế | 7860 | 8616 | 91.23% | BAG - Tan Yen - NOR - SUB 2 | 1574 | 1720 | 91.51% |
| Lào Cai | 6105 | 6694 | 91.20% | BAG - Viet Yen - NOR - SUB 2 | 976 | 1096 | 89.05% |
| Hải Dương | 11547 | 12670 | 91.14% | BAG - Viet Yen 2 - NOR - SUB 2 | 1116 | 1233 | 90.51% |
| Thái Bình | 9297 | 10202 | 91.13% | BAG - Yen Dung - NOR - SUB 2 | 297 | 313 | 94.89% |
| Ninh Bình | 6380 | 7035 | 90.69% | BAK - Ba Be - NOR - SUB 2 | 280 | 298 | 93.96% |
| Cao Bằng | 4859 | 5370 | 90.48% | BAK - Bac Kan - NOR | 782 | 828 | 94.44% |
| Sơn La | 6215 | 6890 | 90.20% | BAK - Cho Don - NOR - SUB 2 | 413 | 442 | 93.44% |
| Bắc Ninh | 11738 | 13019 | 90.16% | BAK - Cho Moi - NOR - SUB 2 | 313 | 338 | 92.60% |
| Phú Thọ | 10506 | 11670 | 90.03% | BAK - Na Ri - NOR - SUB 2 | 324 | 344 | 94.19% |
| Hưng Yên | 8886 | 9888 | 89.87% | BAK - Ngan Son - NOR - SUB 2 | 230 | 245 | 93.88% |
| Bắc Giang | 12469 | 13876 | 89.86% | BAK - Pac Nam - NOR - SUB 2 | 169 | 190 | 88.95% |
| Tuyên Quang | 6345 | 7086 | 89.54% | RNI - Bac Ninh - NOR | 2463 | 2669 | 92.28% |

RTS - Chi tiết đơn

tracking_id

All

▼

Shipper_name

All

▼

Số lần attempt

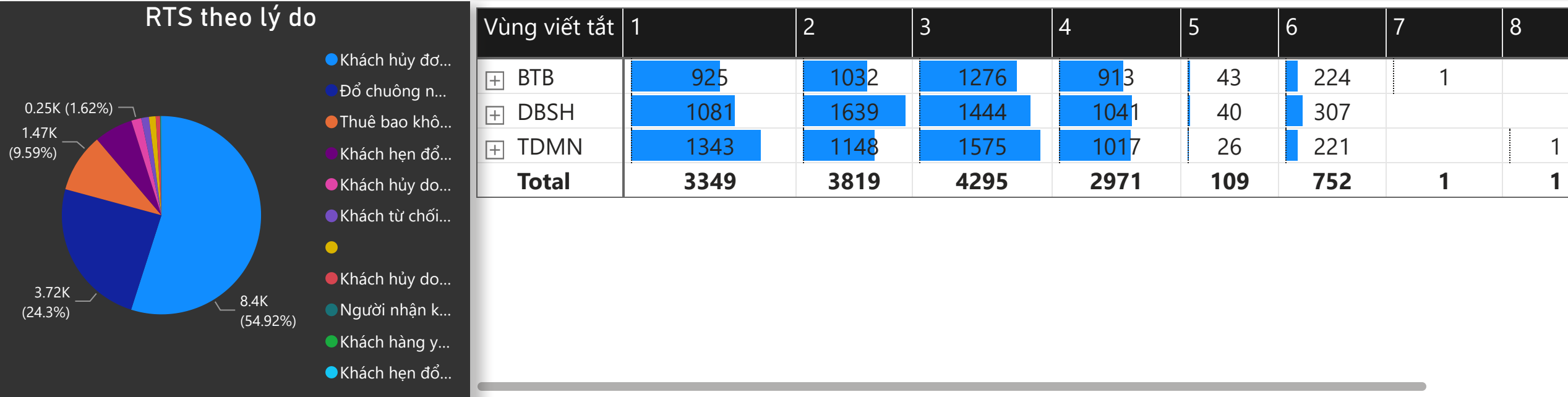
All

▼

Lý do RTS

All

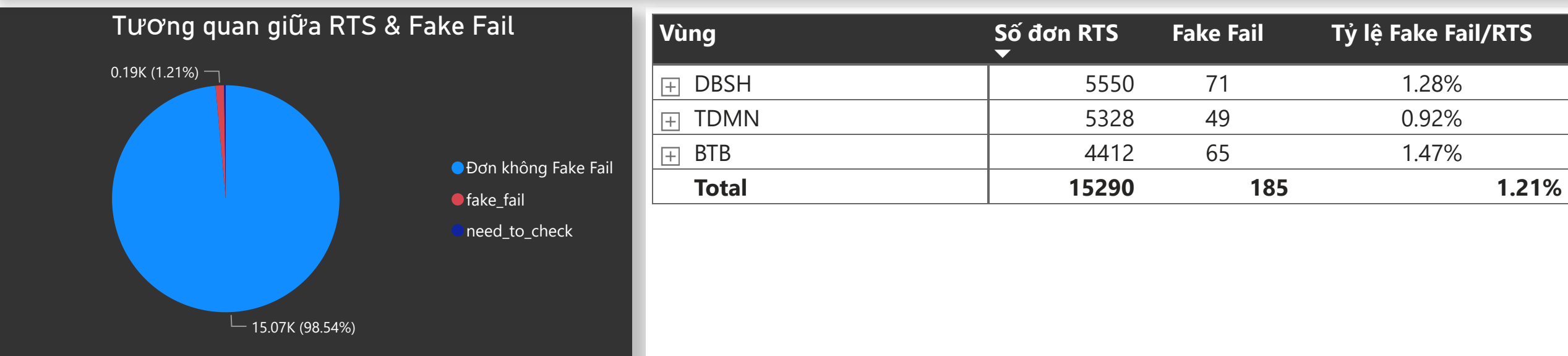
▼



| Vùng | Đổ chuông nhưng khách không nhắc máy | Khách hàng yêu cầu thay đổi ngày/giờ giao | Khách hẹn đổi địa điểm giao | Khách hẹn đổi ngày/giờ giao |
|-------|--------------------------------------|---|-----------------------------|-----------------------------|
| DBSH | 77 | 1420 | | 5 |
| TDMN | 47 | 1230 | 9 | 1 |
| BTB | 43 | 1069 | | 2 |
| Total | 167 | 3719 | 9 | 8 |

RTS - Chi tiết đơn theo Rider

| last_driver_before_rts | Đổ chuông nhưng khách không nhắc máy | Khách hàng yêu cầu thay đổi ngày/giờ giao | Khách hẹn đổi địa điểm giao | Khách hẹn đổi ngày/giờ giao |
|------------------------|--------------------------------------|---|-----------------------------|-----------------------------|
| 975-FRLA2-LT HAI | 2 | 27 | | |
| 103866-FRLA2-TV NAM | | 86 | | |
| 104-FRLA2-NA TU | | 8 | 9 | |
| 1092-FRLA2-PT THOM | | 15 | | |
| 1139-FRLA2-NTT CHIEM | 4 | 18 | | |
| 149-NEXT-PH LONG | 1 | 9 | | |
| 729-FRLA2-VD MINH | 1 | 10 | | |
| 141-FRLA2-PV CHIEU | | 9 | | |
| 279-FRLA1-HT HANG | | 25 | | |
| 1248-FRLA3-NV CUONG | | 13 | | |
| 341-FRLA2-NV Tuan | 1 | 20 | | |
| Total | 167 | 3717 | 9 | 8 |



| Ngày | tracking_id | Hub | parent_name_coal... | Deli Att | last_valid_delivery_failu... | Check Fake Fail |
|-------------|-----------------------|-----------------------|-----------------------|----------|------------------------------|-----------------|
| May 3, 2023 | PCAKES4694566O71254 | BAG - Bac Giang - NOR | PANCAKE (FS-HCM-... | 4 | Khách hẹn đổi ngày giờ g... | 0 |
| May 3, 2023 | PCAKES4694566O71937 | BAG - Bac Giang - NOR | PANCAKE (FS-HCM-... | 4 | Khách hẹn đổi ngày giờ g... | 0 |
| May 3, 2023 | NLVNMP0020273439VNA | BAG - Bac Giang - NOR | Lazada Master Acco... | 1 | Đổ chuông nhưng khách ... | 0 |
| May 3, 2023 | KNJVN0800466449 | BAG - Bac Giang - NOR | TOKGISTIC PTE. LTD | 6 | Khách hủy đơn hàng | 0 |
| May 3, 2023 | PCAKES4694566O71226 | BAG - Bac Giang - NOR | PANCAKE (FS-HCM-... | 4 | Khách hẹn đổi ngày giờ g... | 0 |
| May 3, 2023 | SNTT-0205-364149642 | BAG - Bac Giang - NOR | FS-HCM-Nguyễn Tr... | 4 | Khách hủy đơn hàng | 0 |
| May 3, 2023 | PCAKES1945791O1066917 | BAG - Bac Giang - NOR | PANCAKE (FS-HCM-... | 4 | Khách hủy đơn hàng | 0 |
| May 3, 2023 | PCAKES1945791O1076602 | BAG - Bac Giang - NOR | PANCAKE (FS-HCM-... | 4 | Thuê bao không liên lạc đ... | 0 |
| May 3, 2023 | NLVNST008729984VN | BAG - Bac Giang - NOR | Lazada Master Acco... | 2 | Khách hủy do không đượ... | 0 |
| May 3, 2023 | PCAKES1945791O1078918 | BAG - Bac Giang - NOR | PANCAKE (FS-HCM-... | 2 | Khách hẹn đổi ngày giờ g... | 0 |

PRIORITY
PROCESS

88.21%

Priority Process

95.63%

FM

665

FM RSVN Fail

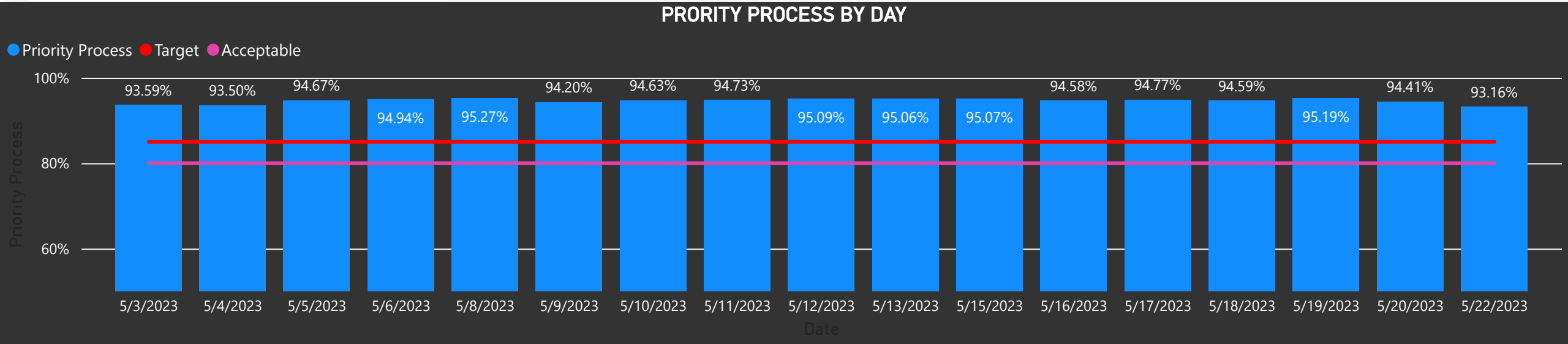
82.81%

LM

3592

LM RSVN Fail

I. TỔNG QUAN



II. FM PRIORITY

Date

5/1/2023

5/22/2023

Vùng

All

Tỉnh

All

Fail/Pass

All

RSVN ID

All

waypoint_id

All

shipper_name

All

last_failure_reason

All

sales_person_team

All

| rsvn_ready_date | 5/2/2023 | 5/3/2023 | 5/4/2023 | 5/5/2023 | 5/6/2023 | 5/7/2023 | 5/8/2023 |
|-----------------|------------|----------|------------|----------|------------|----------|------------|
| Vùng | total_rsvn | FM rate | total_rsvn | FM rate | total_rsvn | FM rate | total_rsvn |
| TDMN | 10 | 10.00% | 65 | 95.38% | 58 | 96.55% | 92 |
| DBSH | 75 | 0.00% | 399 | 95.99% | 400 | 98.50% | 464 |
| BTB | 12 | 8.33% | 69 | 94.20% | 40 | 77.50% | 46 |
| Total | 97 | 2.06% | 533 | 95.68% | 498 | 96.59% | 602 |

| RSVN ID | waypoint_id | rsvn_created_datetime | rsvn_ready_datetime | Success/Fail | Result | shipper_name | last_fai... |
|----------|-------------|-----------------------|---------------------|---------------------|--------|--------------------|-------------|
| 31295428 | 388474046 | 4/28/2023 9:17:20 AM | 5/2/2023 9:00:00 AM | 5/3/2023 5:15:54 PM | Fail | CORP_B2C_PNJ | Hàng hó... |
| 31300694 | 388553186 | 4/28/2023 10:45:47 PM | 5/3/2023 9:00:00 AM | 5/3/2023 7:19:04 PM | Fail | Shopee (TT_M... | Shop hệ... |
| 31300708 | 388553362 | 4/28/2023 10:57:56 PM | 5/3/2023 9:00:00 AM | 5/3/2023 4:07:25 PM | Fail | Shopee (Kimi ... | Shop hệ... |
| 31306592 | 388600084 | 4/30/2023 11:57:15 PM | 5/5/2023 9:00:00 AM | 5/5/2023 4:38:40 PM | Fail | Shopee (Đồ ch... | Shop hệ... |
| 31307995 | 388612804 | 5/1/2023 11:39:11 AM | 5/3/2023 9:00:00 AM | 5/3/2023 7:01:08 PM | Fail | Shopee (Bồn t... | Người g... |
| 31313277 | 388638416 | 5/2/2023 2:21:48 AM | 5/2/2023 9:00:00 AM | 5/3/2023 7:08:00 PM | Fail | Shopee (Áo th... | Shop hệ... |
| 31323985 | 388704759 | 5/2/2023 4:17:47 PM | 5/3/2023 9:00:00 AM | 5/3/2023 5:43:58 PM | Fail | PANCAKE (FS-... | Shop hệ... |
| 31325406 | 388714712 | 5/2/2023 6:32:39 PM | 5/3/2023 9:00:00 AM | 5/3/2023 4:06:18 PM | Fail | KIOT VIET (Ioli... | Người g... |
| 31325706 | 388717755 | 5/2/2023 7:08:26 PM | 5/3/2023 9:00:00 AM | 5/3/2023 8:19:07 PM | Fail | RTL-NAD-TND... | Người g... |
| 31327284 | 388720148 | 5/2/2023 10:15:02 PM | 5/2/2023 9:00:00 AM | 5/2/2023 2:48:55 PM | Fail | Shopee (Đồ ch... | Người g... |

II. LM PRIORITY

sla_success_date

5/3/2023

5/4/2023

Vùng

total_parcel

total_pass_kpi

LM rate

total_pa

BTB

381

268

70.34%

434

DBSH

509

396

77.80%

671

TDMN

537

380

70.76%

579

Total

1427

1044

73.16%

1684

Fail condition

● 0 ● 1

| shipper_name | Count of Fail condition |
|------------------------|-------------------------|
| TOKGISTIC PTE. LTD | 4000 |
| RTL-BAG-HoangVan... | 2500 |
| PANCAKE (FS-NOR-T... | 1500 |
| RTL-HDG-GHSV 4-24... | 1000 |
| RTL-LAS-DuyenSLGD... | 800 |
| RTL-HCM-SuperShip... | 700 |
| PANCAKE (FS-NOR- ... | 600 |
| PANCAKE (FS-NOR-L... | 500 |
| FS-HN-Coolmate | 400 |
| PANCAKE (FS-HCM-... | 300 |
| PANCAKE (FS-NOR- ... | 200 |
| RTL-TUQ-HaMy-34549 | 100 |
| TPOS (FS-HCM-Shop... | 100 |
| Lazada (Bách Hóa Gi... | 100 |

| Danh sách đơn Fail LM Priority | | | | | |
|--------------------------------|---------------------------|-------------------------|---------------------------|---------------------------|--------------------|
| tracking_id | prior_tag_creation_dat... | sla_success_datetime | Shipper | Hub | last_valid_deli... |
| AEB12310052023L | 5/12/2023 11:12:31 AM | Saturday, May 13, 2023 | RTL-SOL-Muathilam-43888 | HD - Tu Ky - NOR - SU... | |
| AEBG040501 | 5/8/2023 3:25:08 PM | Tuesday, May 09, 2023 | RTL-THH-VTHGiang-43888 | HOB - Luong Son - NO... | |
| AEBGD020532 | 5/8/2023 12:00:23 PM | Tuesday, May 09, 2023 | RTL-THH-TKSiDoDa-43888 | SOL - Bac Yen - NOR - ... | |
| AEBGD080509 | 5/10/2023 1:21:07 PM | Thursday, May 11, 2023 | RTL-THH-TKSiDoDa-43888 | HD - Hai Duong - NOR | |
| AEBGD100504 | 5/16/2023 11:40:21 AM | Wednesday, May 17, 2023 | RTL-THH-TKSiDoDa-43888 | THH - Thanh Hoa - NOR | |
| AEBH020542 | 5/5/2023 9:28:58 AM | Friday, May 05, 2023 | RTL-THH-THHo-43888 | THH - Tho Xuan - NOR ... | |
| AEBH120524 | 5/15/2023 12:14:52 PM | Tuesday, May 16, 2023 | RTL-THH-THHo-43888 | NGA - Nghe An - NOR | |
| AEBH120531 | 5/16/2023 3:26:09 PM | Wednesday, May 17, 2023 | RTL-THH-THHo-43888 | SOL - Son La - NOR | |
| AEBHL0305050 | 5/6/2023 12:52:13 PM | Monday, May 08, 2023 | RTL-THH-DuongAnh-43888 | YEB - Yen Bai - NOR | |
| AEBMINHDUC04... | 5/6/2023 3:17:46 PM | Monday, May 08, 2023 | RTL-THH-MinhDucBook-43... | NGA - Nam Dan - NOR... | |
| AEBMINHDUC09... | 5/10/2023 2:30:46 PM | Thursday, May 11, 2023 | RTL-THH-MinhDucBook-43... | NGA - Nghe An - NOR | |
| AEBMINHDUC09... | 5/12/2023 11:29:11 AM | Saturday, May 13, 2023 | RTL-THH-MinhDucBook-43... | NGA - Nghe An - NOR | |
| AEBMINHDUC11... | 5/13/2023 11:28:06 AM | Saturday, May 13, 2023 | RTL-THH-MinhDucBook-43... | NGA - Nghe An - NOR | |

Re-Attempt after HCO

99.03%

Re-attempt HCO

354

Fail Re-Att after HCO

Date

5/1/2023

5/22/2023

Vùng

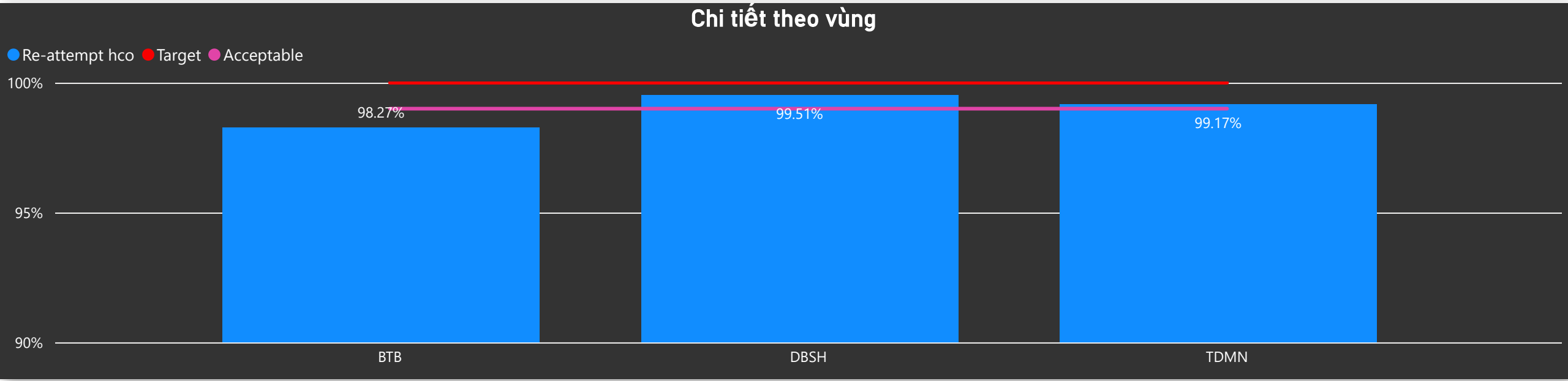
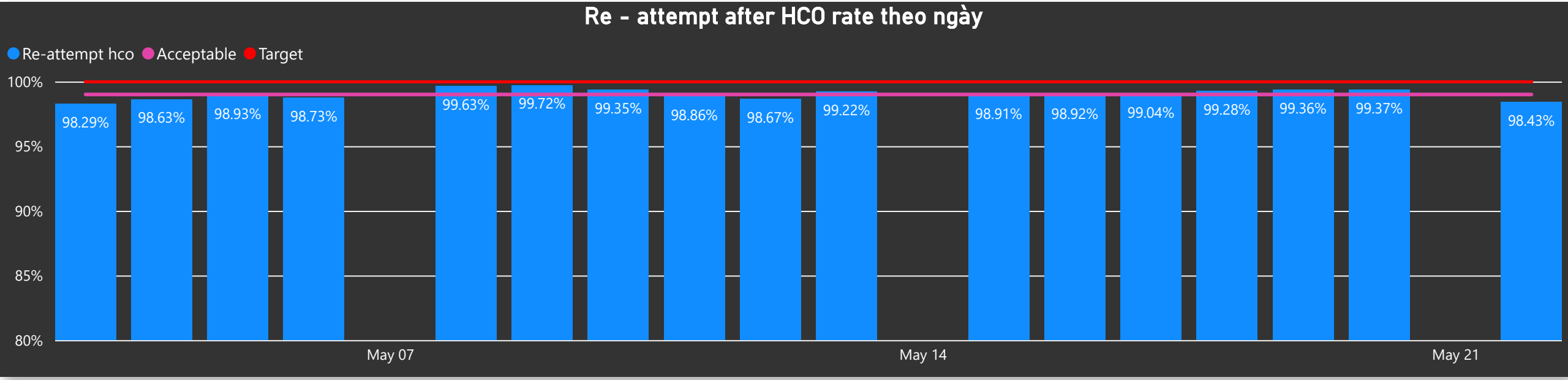
All

Tỉnh

All

Hub

All



| sla_date | 5/3/2023 | | 5/4/2023 | | 5/5/2023 | | 5/6/2023 | |
|----------|-----------------|--------|-----------------|--------|-----------------|--------|-----------------|--------|
| Vùng | hco_order_count | Tỷ lệ | hco_order_count | Tỷ lệ | hco_order_count | Tỷ lệ | hco_order_count | Tỷ lệ |
| BTB | 723 | 98.34% | 573 | 97.03% | 559 | 98.75% | 775 | 96.65% |
| DBSH | 981 | 99.49% | 687 | 99.42% | 830 | 99.28% | 1206 | 99.67% |
| TDMN | 922 | 96.96% | 640 | 99.22% | 660 | 98.64% | 1010 | 99.21% |
| Total | 2626 | 98.29% | 1900 | 98.63% | 2049 | 98.93% | 2991 | 98.73% |

tracking_id

All

| tracking_id | Hub | resolution_datetime | sla_date | last_valid_delivery_attempt_... |
|-------------------|-------------------------------|-----------------------|------------------------|---------------------------------|
| KNJVN0124793908 | BN - Que Vo - NOR - SUB 2 | 5/15/2023 9:17:26 PM | Tuesday, May 16, 2023 | 5/17/2023 8:01:20 PM |
| PCAKES3207858... | QUT - Huong Hoa - NOR - SUB 2 | 5/15/2023 4:56:09 PM | Tuesday, May 16, 2023 | 5/17/2023 7:42:22 PM |
| CPN2T00000000... | HAT - Cam Xuyen - NOR - SUB 2 | 5/15/2023 4:55:05 PM | Tuesday, May 16, 2023 | 5/17/2023 7:25:19 PM |
| PCAKES1945791... | NGA - Hoang Mai - NOR - SUB 2 | 5/15/2023 4:55:14 PM | Tuesday, May 16, 2023 | 5/17/2023 7:19:46 PM |
| NVVNHANFFMT1... | HAT - Cam Xuyen - NOR - SUB 2 | 5/15/2023 4:55:04 PM | Tuesday, May 16, 2023 | 5/17/2023 7:01:35 PM |
| STPOS164168360... | HAT - Thach Ha - NOR - SUB 2 | 5/15/2023 4:56:32 PM | Tuesday, May 16, 2023 | 5/17/2023 6:50:53 PM |
| KNJVN0121640600 | NGA - Hoang Mai - NOR - SUB 2 | 5/15/2023 11:17:39 PM | Tuesday, May 16, 2023 | 5/17/2023 5:58:59 PM |
| SNTT-0805-3269... | LAC - Phong Tho - NOR - SUB 2 | 5/15/2023 4:56:13 PM | Tuesday, May 16, 2023 | 5/17/2023 5:44:00 PM |
| KNJVN0117122294 | THH - Thanh Hoa - NOR | 5/12/2023 1:20:49 AM | Saturday, May 13, 2023 | 5/17/2023 5:37:54 PM |
| KNJVN0110587095 | QUB - Bo Trach - NOR - SUB 2 | 5/15/2023 10:18:25 PM | Tuesday, May 16, 2023 | 5/17/2023 4:52:55 PM |
| KNJVN0118273599 | HP - Hai Phong - NOR | 5/10/2023 5:21:12 PM | Thursday, May 11, 2023 | 5/17/2023 3:41:12 PM |

Scan Compliance

99.31%
North

99.57%
FM Scan

99.82%
LM Scan

I. FM - SCAN COMPLIANCE

Date

5/1/2023

5/22/2023

Vùng

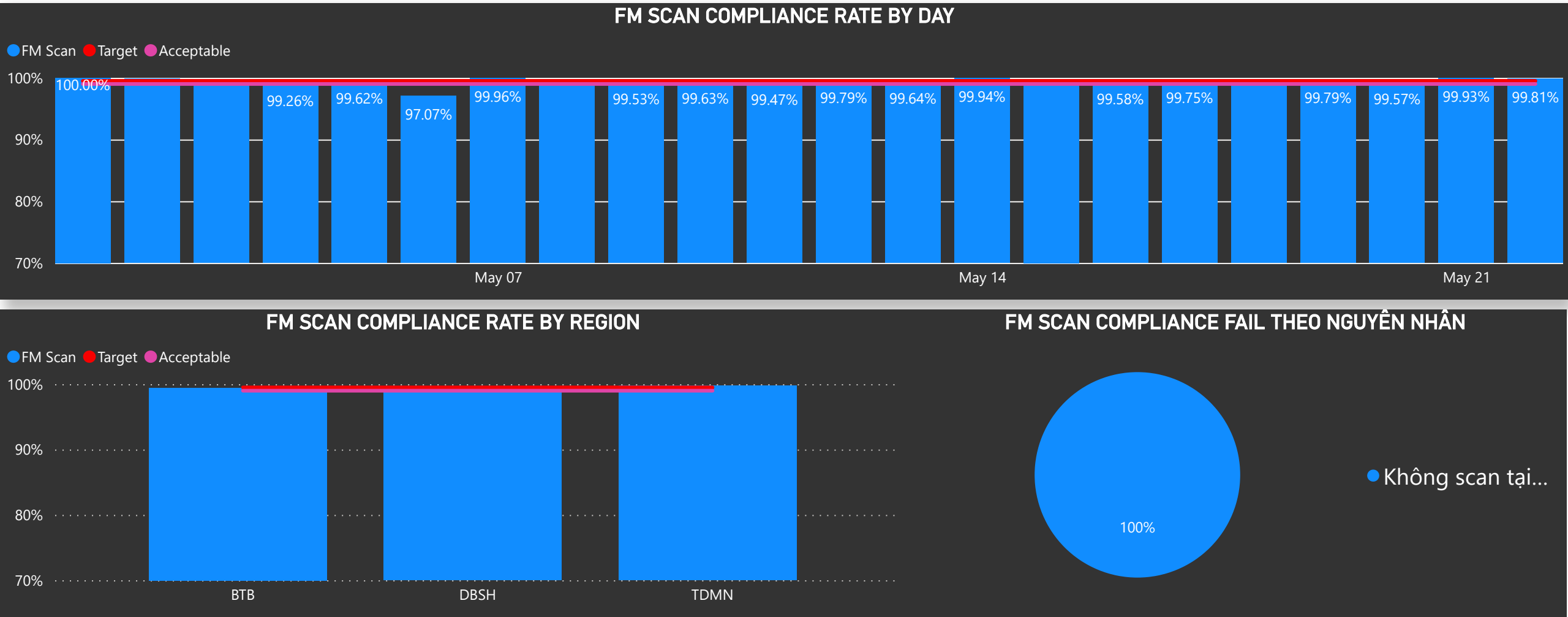
All

Tỉnh

All

Hub

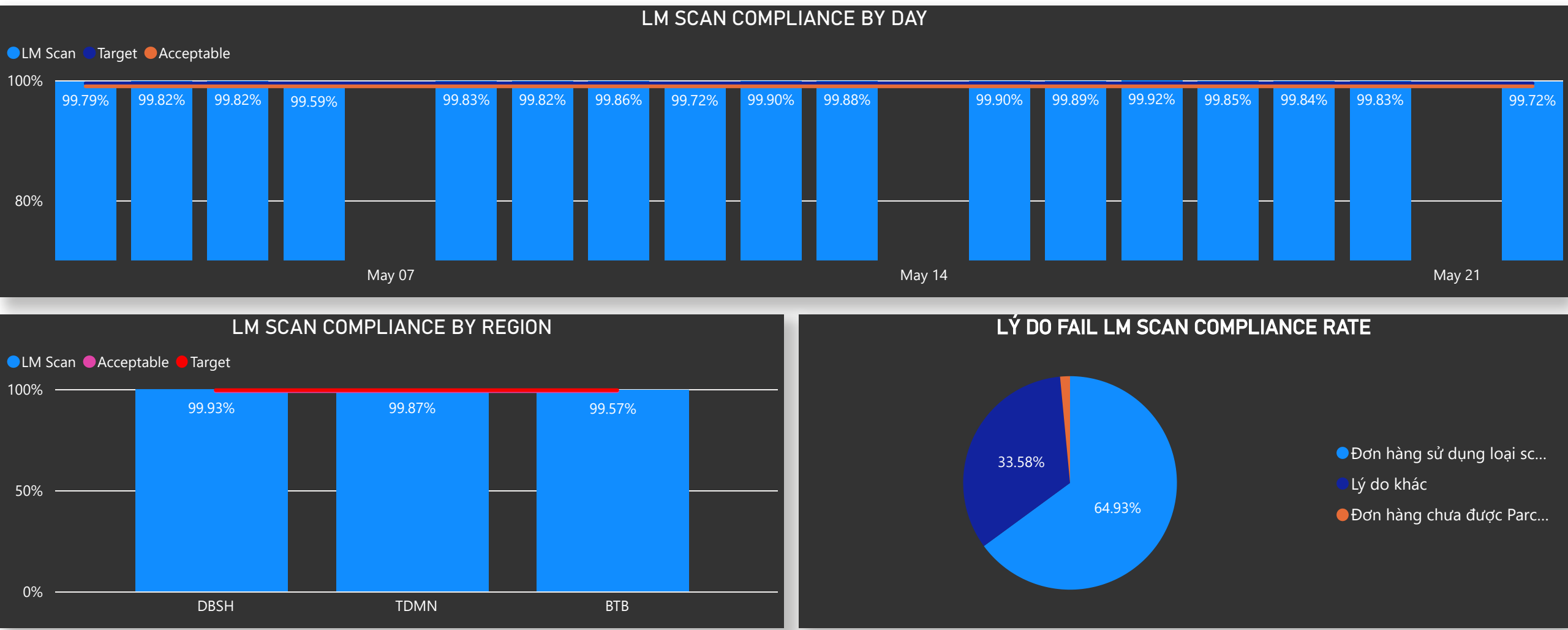
All



| start_clock_datetime | Monday, May 01, 2023 | | | Tuesday, May 02, 2023 | | | Wednesday, May 03, 2023 | |
|----------------------|----------------------|---------------|---------------|-----------------------|---------------|---------------|-------------------------|---------------|
| Vùng | Total order FM | Total Scan FM | Tỷ lệ FM Scan | Total order FM | Total Scan FM | Tỷ lệ FM Scan | Total order FM | Total Scan FM |
| DBSH | 298 | 298 | 100.00% | 541 | 541 | 100.00% | 11855 | 11821 |
| TDMN | | | | 21 | 20 | 95.24% | 3425 | 3421 |
| BTB | | | | 228 | 228 | 100.00% | 1921 | 1918 |
| Total | 298 | 298 | 100.00% | 790 | 789 | 99.87% | 17201 | 17160 |

| tracking_id | origin_hub_name | start_clock_datetime | inbound_datetime | shipper_name |
|--------------------|-----------------------|-----------------------|------------------|--------------------------------|
| NVVNNINJA000790109 | BAG - Bac Giang - NOR | 5/4/2023 1:31:15 PM | | ramen |
| NVVNREDEP00126749R | BAG - Bac Giang - NOR | 5/9/2023 4:41:25 PM | | FS-NOR- Diệp Anh rẻ đẹp (THB) |
| SPEVN230545059449X | BAG - Bac Giang - NOR | 5/16/2023 7:00:46 PM | | Shopee (Bình an spa) |
| SPEVN231398612292H | BAG - Bac Giang - NOR | 5/12/2023 11:19:19 AM | | Shopee (Siêu thị Hoàn Hà) |
| SPEVN233058572999I | BAG - Bac Giang - NOR | 5/13/2023 1:04:21 PM | | Shopee (96inkbg) |
| SPEVN234019496889Y | BAG - Bac Giang - NOR | 5/16/2023 7:01:47 PM | | Shopee (Bs Chi) |
| SPEVN234201662941I | BAG - Bac Giang - NOR | 5/11/2023 9:14:05 AM | | Shopee (LE BÉBÉ) |
| SPEVN235279462835K | BAG - Bac Giang - NOR | 5/12/2023 6:06:56 PM | | Shopee (Hoa lụa cao cấp-decor) |

II. LM - SCAN COMPLIANCE



| sla_date | Wednesday, May 03, 2023 | | | Thursday, May 04, 2023 | | | Friday, May 05, 2023 | |
|----------|-------------------------|---------------|---------|------------------------|---------------|---------|----------------------|------------|
| Vùng | Total order LM | Total Scan LM | LM Scan | Total order LM | Total Scan LM | LM Scan | Total order LM | Total Scan |
| DBSH | 15204 | 15200 | 99.97% | 6504 | 6504 | 100.00% | 8686 | 8679 |
| TDMN | 10463 | 10456 | 99.93% | 6931 | 6923 | 99.88% | 6468 | 6457 |
| BTB | 7923 | 7865 | 99.27% | 5229 | 5204 | 99.52% | 4574 | 4557 |
| Total | 33590 | 33521 | 99.79% | 18664 | 18631 | 99.82% | 19728 | 19 |

| tracking_id | dest_hub_name | shipment_completion_datet... | scan_datetime | Lý do fail |
|------------------------|-----------------------------|------------------------------|----------------------|------------------------------------|
| AEBVC0405062 | HAT - Hong Linh - NOR - ... | 5/6/2023 12:04:05 PM | 5/6/2023 1:02:38 PM | Đơn hàng sử dụng loại scan khác Pa |
| AEBVC2604067 | SOL - Bac Yen - NOR - S... | 5/3/2023 8:12:35 PM | 5/4/2023 3:05:23 PM | Lý do khác |
| BSS1103273409252024320 | SOL - Moc Chau - NOR - ... | 5/4/2023 7:05:14 PM | 5/5/2023 9:12:11 PM | Lý do khác |
| BSS1103273416769097728 | THH - Sam Son - NOR - ... | 5/4/2023 8:21:47 AM | 5/5/2023 8:11:22 AM | Lý do khác |
| BSS5000264227 | QUT - Hai Lang - NOR - ... | 5/11/2023 7:26:56 AM | 5/11/2023 8:01:07 AM | Đơn hàng sử dụng loại scan khác Pa |
| BSS5000267655 | HP - Ngo Quyen - NOR - ... | 5/13/2023 7:30:37 AM | 5/13/2023 7:31:02 AM | Đơn hàng sử dụng loại scan khác Pa |
| BSS5000269568 | HAT - Huong Khe - NOR ... | 5/16/2023 1:15:23 PM | 5/16/2023 1:57:52 PM | Đơn hàng sử dụng loại scan khác Pa |
| BSSDH4052300026 | HD - Kinh Mon - NOR - ... | 5/8/2023 7:37:28 AM | 5/8/2023 7:52:55 AM | Đơn hàng sử dụng loại scan khác Pa |
| BSSDH4052300957 | NAD - Truc Ninh - NOR - ... | 5/5/2023 8:53:51 AM | 5/5/2023 9:27:18 AM | Đơn hàng sử dụng loại scan khác Pa |
| BSSDH4052301002 | SOL - Bac Yen - NOR - S... | 5/6/2023 6:11:56 AM | 5/6/2023 2:02:24 PM | Lý do khác |

Loss
Damaged

0.03%

North

180.17

Số đơn chốt (đã bao gồm các đơn share)

Vùng

All

Liability

All

OPS Hub

All

Ngày chốt

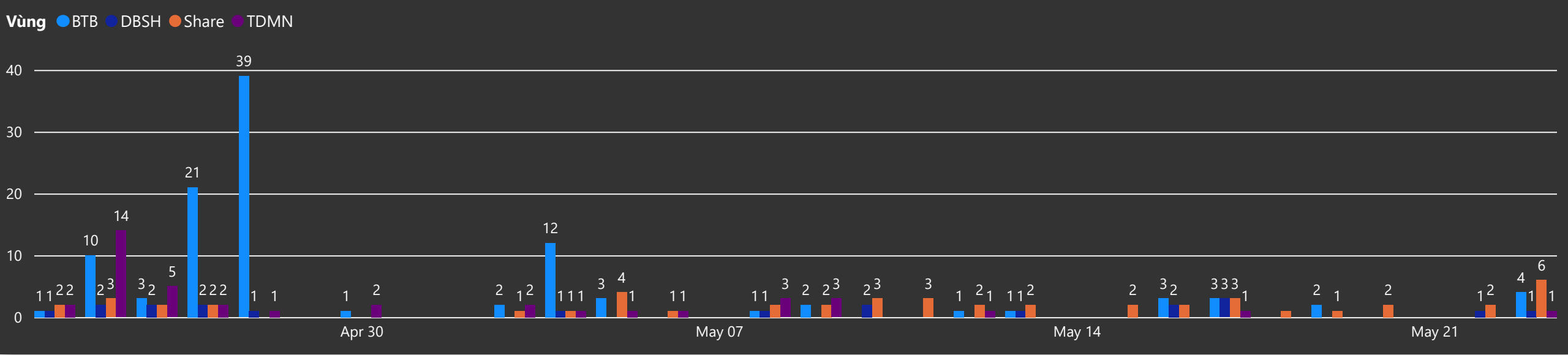
All

Chốt?

All

I. TỔNG QUAN

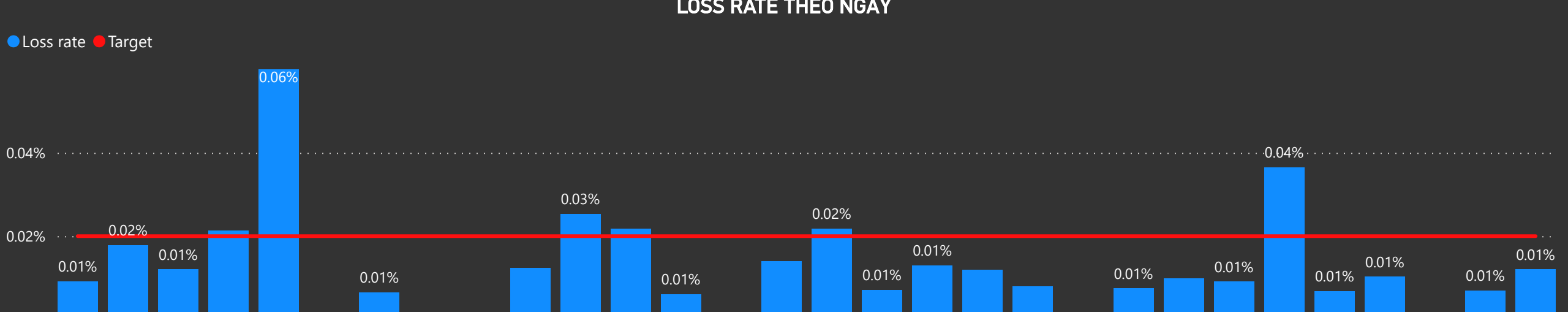
Số lượng Loss theo Vùng



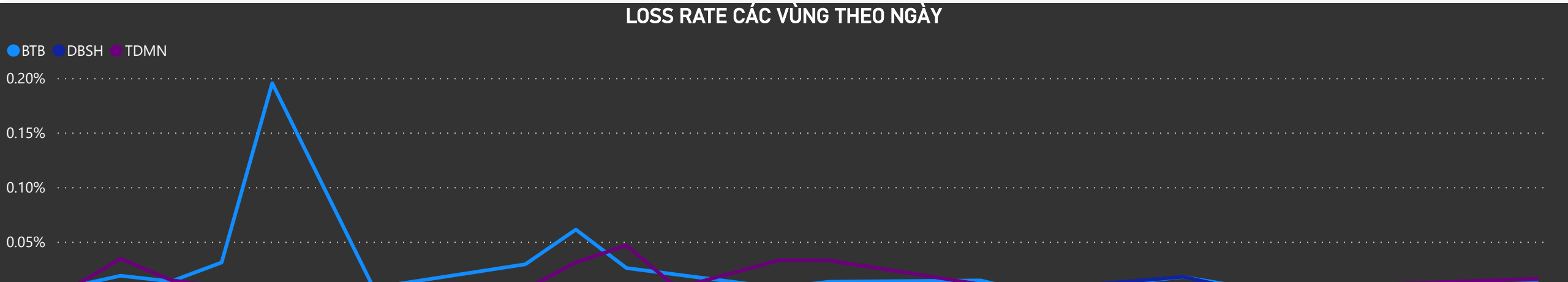
| Vùng | April 24, 2023 | April 25, 2023 | April 26, 2023 | April 27, 2023 | April 28, 2023 | April 30, 2023 | May 3, 2023 | May 4, 2023 | May 5, 2023 | May 6, 2023 | May 7, 2023 | May 8, 2023 | May 9, 2023 | May 10, 2023 | May 11, 2023 | May 12, 2023 | May 13, 2023 | May 14, 2023 | May 15, 2023 | May 16, 2023 | May 17, 2023 | May 18, 2023 | May 19, 2023 | May 20, 2023 | May 21, 2023 | May 22, 2023 |
|-------|----------------|----------------|----------------|----------------|----------------|----------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| BTB | 1 | 10 | 3 | 21 | 39 | 1 | 2 | 12 | 3 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| DBSH | 1 | 2 | 2 | 2 | 1 | | | 1 | | | | | | | | | | | | | | | | | | |
| TDMN | 2 | 14 | 5 | 2 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Total | 4 | 26 | 10 | 25 | 41 | 3 | 4 | 14 | 4 | 3 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |

| Liability | April 24, 2023 | April 25, 2023 | April 26, 2023 | April 27, 2023 | May 3, 2023 | May 4, 2023 | May 5, 2023 | May 6, 2023 | May 8, 2023 | May 9, 2023 |
|-----------|----------------|----------------|----------------|----------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Share | 2 | 3 | 2 | 2 | 1 | 1 | 4 | 1 | 2 | 2 |
| Total | 2 | 3 | 2 | 2 | 1 | 1 | 4 | 1 | 2 | 2 |

LOSS RATE THEO NGÀY



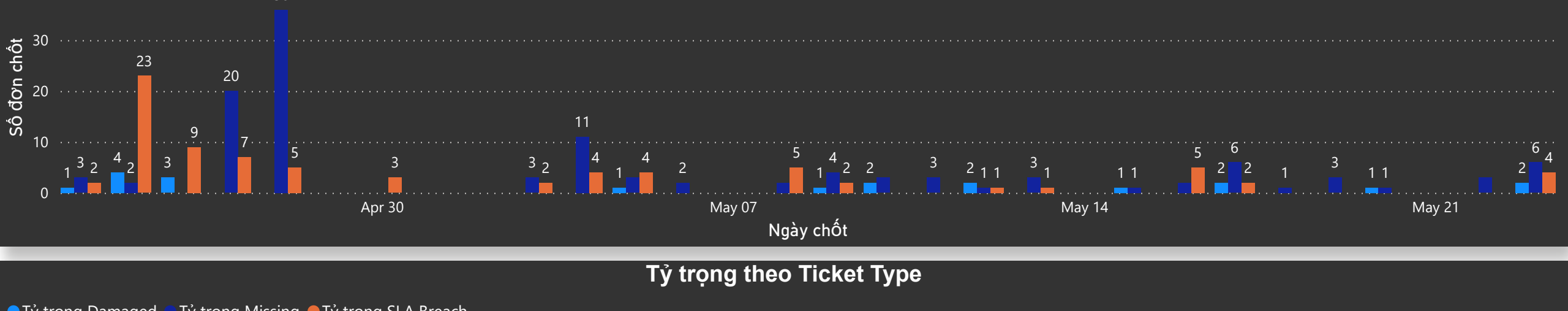
LOSS RATE CÁC VÙNG THEO NGÀY



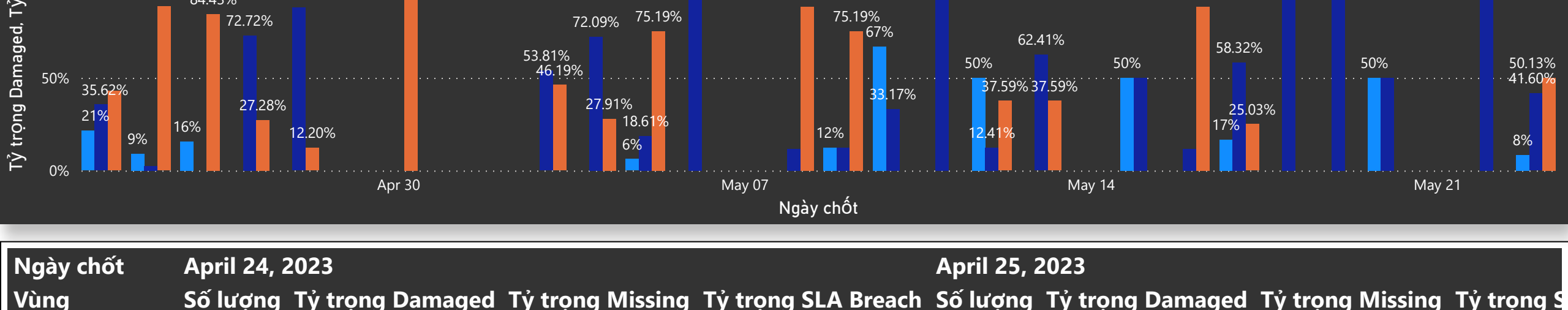
| Ngày update | April 24, 2023 | | April 25, 2023 | | April 26, 2023 | | April 27, 2023 | | April 28, 2023 | | April 29, 2023 |
|-----------------------------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|-----------|----------------|
| Vùng | Số đơn chốt | Loss rate | Số đơn chốt | Loss rate | Số đơn chốt | Loss rate | Số đơn chốt | Loss rate | Số đơn chốt | Loss rate | Số đơn chốt |
| <div><div></div>BTB</div> | 1 | 0.01% | 10 | 0.02% | 3 | 0.01% | 21 | 0.03% | 39 | 0.20% | 1 |
| <div><div></div>DBSH</div> | 1 | 0.01% | 2 | 0.01% | 2 | 0.01% | 2 | 0.01% | 1 | 0.00% | 1 |
| <div><div></div>Share</div> | 2 | 0.04% | 3 | 0.01% | 2 | 0.01% | 2 | 0.03% | | | 1 |
| <div><div></div>TDMN</div> | 2 | 0.01% | 14 | 0.03% | 5 | 0.01% | 2 | 0.01% | 1 | 0.00% | 1 |

II. CHI TIẾT THEO TICKET TYPE

Số lượng Loss - Ticket Type



Tỷ trọng theo Ticket Type



| | | | | | | | | |
|-------|---|------|---------|---------|----|-----|--------|--|
| BTB | 1 | | 100.00% | | 10 | 11% | | |
| Share | 2 | | 100.00% | | 3 | 33% | 66.67% | |
| TDMN | 2 | | | 100.00% | 14 | | | |
| DBSH | 1 | 100% | | | 2 | 50% | | |
| Total | 6 | 21% | 35.62% | 42.92% | 29 | 9% | 2.54% | |

III. DANH SÁCH CÁC ĐƠN ĐÃ CHỐT LIABILITY

| Vùng | Liability | OPS Hub | type | ticket_notes | tracking_id |
|-------|-----------|---------------------------------|------------|-------------------------------------|-------------------|
| BTB | Hà Tĩnh | HAT - Cam Xuyen - NOR - SUB 2 | SLA BREACH | Late Sla by: Exp Nor > Giữ hàng ... | SPEVN235648664218 |
| BTB | Hà Tĩnh | HAT - Can Loc - NOR - SUB 2 | SLA BREACH | Late SLA by Exp Nor > Giữ hàng ... | SPEVN232050769274 |
| BTB | Hà Tĩnh | HAT - Thạch Ha - NOR - SUB 2 | SLA BREACH | Late Sla by: Exp Nor > Giữ hàng ... | SPEVN236993946258 |
| BTB | Nghệ An | NGA - Dien Chau - NOR - SUB 2 | MISSING | Lost by EXP NOR - Dept didn't c... | NVVNNAJZA0002040 |
| BTB | Nghệ An | NGA - Dien Chau - NOR - SUB 2 | SLA BREACH | Late Sla by: Exp Nor > Giữ hàng ... | SPEVN236424783160 |
| BTB | Nghệ An | NGA - Hung Nguyen - NOR - SUB 2 | SLA BREACH | Late Sla by: Exp Nor > Giữ hàng ... | SPEVN239189075917 |
| BTB | Nghệ An | NGA - Ky Son - NOR - SUB 2 | SLA BREACH | Late Sla by: Exp Nor > Giữ hàng ... | SPEVN237886384000 |
| BTB | Nghệ An | NGA - Thai Hoa - NOR - SUB 2 | SLA BREACH | Late Sla by: Exp Nor > Giữ hàng ... | SPEVN239185551760 |
| BTB | Nghệ An | NGA - Thanh Hoa - NOR - SUB 2 | SLA BREACH | Late Sla by: Exp Nor > Giữ hàng ... | SPEVN239185551760 |
| Total | | | | | |