



Mohammed Shamshuddin

Soft Skills & Behavioural Trainer

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Language Fluency

English, Hindi, Urdu, Marathi

Available to Travel

Yes/Worldwide

Notable

Delivers programs specifically created for Multi Nationals & Corporates

Strong expertise in group facilitation and mentoring

Passionate and trusted coach with critical problem-solving capabilities

Ability to empower the trainees and enhance their skills, encouraging participation and individual creativity.

Liaison with clients to understand their training needs and curate the training program in order to deliver bespoke intervention

Work Experience

- 30 years of Global Corporate Experience
- Initial 16 years in Operations
- Last 14 years in Learning & Development
- Worked with Citibank, Tech Mahindra, NIIT, Dale Carnegie, Sutherland Global Services, Stream International & Shababco Group (Saudi Arabia)

Curriculum Areas

- Leadership Development
- Communication Skills
- Emotional Intelligence
- Sales
- Team Building
- Problem Solving/Critical Thinking
- Campus Recruitment Training
- First Time Managers
- POSH
- Work Ethics
- Employee Onboarding
- Teacher Training
- Conflict Management
- Decision Making
- Time Management
- Customer Service
- Presentation Skills
- Performance Management
- Stress Management
- Story telling
- Executive Presence
- Interviewing Skills

Industry Experience

- Healthcare
- Shipping
- Contact Center
- BFSI
- Telecom
- ITES/BPO
- IT
- Facility Management
- Petroleum
- Automobile