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ACHIEVEMENT

NATIONAL AWARDS FOR THE EMPOWERMENT OF PERSONS WITH DISABILITIES, GOLD MEDAL-2016

Professional Summary

Experienced Learning and Development Specialist with 18 years of expertise in instructional design, LMS management, and creating learner-centric training solutions. I am skilled in leveraging tools like Articulate Storyline and Adobe Captivate to deliver impactful content. Proven track record of optimizing training processes and enhancing learner engagement.

WORK EXPERIENCE

Consultant -Sr. Instructional Designer

Write It Solution - July 2024 to Present

- Created and delivered engaging Video contents training materials tailored to diverse audience needs.
- Followed internal processes to design, script, and quality-assure storyboards and course content aligned with client requirements.
- Monitored and integrated client feedback, ensuring changes were communicated effectively to the Build team.
- Managed scope changes, maintaining communication with stakeholders to align expectations.

Senior Consultant -Sr. Instructional Designer

Zispl – July 2022 to May 2024

- Designed and developed ILT and WBT training based on customer requirements.
- Developed courses and curricula, ensuring quality and learner-centricity.
- Created engaging instructional content, including audio and video scripts.
- Collaborated with subject matter experts (SMEs) for accurate content development.
- Conducted research and needs analysis for training programs.
- Delivered timely, high-quality projects while implementing ID models and methodologies.

Assistant Manager

ELB – Oct 2021 to July 2022

- Designed and implemented technical training solutions.
- Managed and tested SCORM and AICC-compliant modules in LMS.
- Enhanced user experience by creating activities and assigning courses via audience rules.
- Provided recommendations to improve the learning experience and maintained LMS functionalities.
- Collaborated with stakeholders for data inquiries and presented product demonstrations.

Associate Manager

HCL Technologies- Nov 2006 to Sep 2021

- Utilized tools like Articulate Storyline, Adobe Captivate, and Camtasia for creating interactive training modules.

- Managed LMS tasks, including course setup, compliance checks, and reporting.
- Developed interactivities to enhance learner engagement and reduced design time.
- Ensured training materials adhered to regulatory standards while driving business process improvements.

TECHNOLOGY**Tools**

Articulate 360, Adobe Premiere, Lectora, Camtasia, Adobe Illustrator, InDesign, CorelDRAW, Minitab, Wondershare Filmora, Snagit, Adobe Captivate, Photoshop, Wondershare Quiz, Visio, Audacity, Jira, Tableau, Canva, Power BI.

LMS Platform

SuccessFactors (SAP), Saba, Fractal, Moodle.

ACADEMIC QUALIFICATIONS

- M.Sc. Information Technology – Annamalai University, Annamalai Nagar, 2005
- Bachelor Of Commerce – Stella Maris College, Chennai, 2003

CERTIFICATIONS

- Google Cloud Certification
- Certified Lean Six Sigma Blackbelt (MSME)
- Agile Project Management (MSME)
- Business Analysis with Excel and Power BI (MSME)
- Project Management Certification - 2022 (MSME)
- Web Design Certification (MSME)
- Adobe Photoshop, Premiere, Illustrator, CorelDRAW, and InDesign (MSME)
- GNIIT Program (NIIT, Feb 2005)
- Certified Green Six Sigma (HCL)
- Certified Six Sigma Yellow Belt (HCL)
- Certified Technical Writing (HCL)

AWARDS & RECOGNITION

- National Award for the Empowerment of Persons with Disabilities, Gold Medal – 2016 (Government of India)
- Ewow Award – ZISPL
- Outstanding Award (O2) – 2x (HCL)
- Peer Award (BMC Client Award) – ZISPL
- WOW Award – NANAL Magalir Kondatam