DurgaPriya Kalam

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(514)-970-5960

Priyak.kalam@gmail.com

# SKILLS

Knowledge in Microsoft office.

Fluent in English (speaking, reading and writing).

Learnt the skill of multitasking with an experience in customer service.

# EXPERIENCE

## Accenture Services, Hyderabad *– Software Developer*

August 2016 - Dec 2017

* Providing assistance on technical issues related to desktops, laptops and handheld devices.
* Preparing the reports for daily and weekly business review.
* Handling escalations.
* Participated in giving hands on training classes for new employees and managed employee engagement programs.

# EDUCATION

## Cegep de la Gaspesie et des iles, Monteal *- Mobile application development*

June 2018 –Dec 2019

# PERSONAL DETAILS

Date of birth : 13th July, 1992

Nationality : Indian

Languages : French(Beginner)English, Hindi and Telugu.

# AWARDS

* Was awarded as best product trainee in the product training.
* Recognised as the best performer of the quarter in productivity and quality.
* Certified in sports and other curricular activities in college and school.