

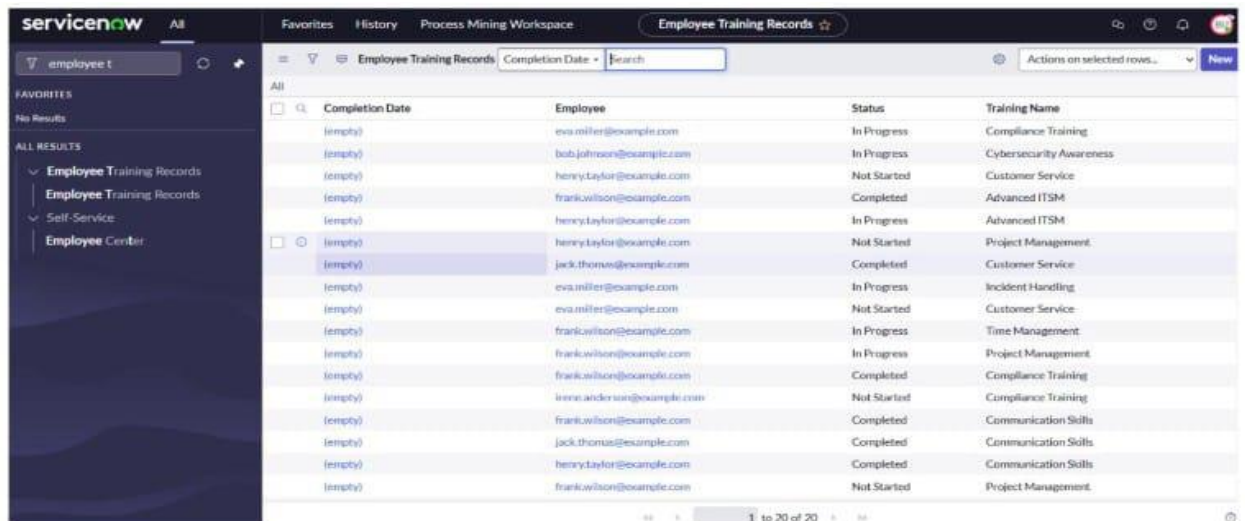
Performance and Testing

Date	29 June 2025
Team ID	LTVIP2025TMID31063
Project Name	Importing and securing Data in servicenow
Maximum Marks	4 Marks

Performance and Testing:

Testing Authorized User:

1. Navigate to user menu.
2. Click on impersonate user.
3. Search for backup user.
4. Select backup user and click impersonate.
5. In the application navigator search “Employee Training Records”

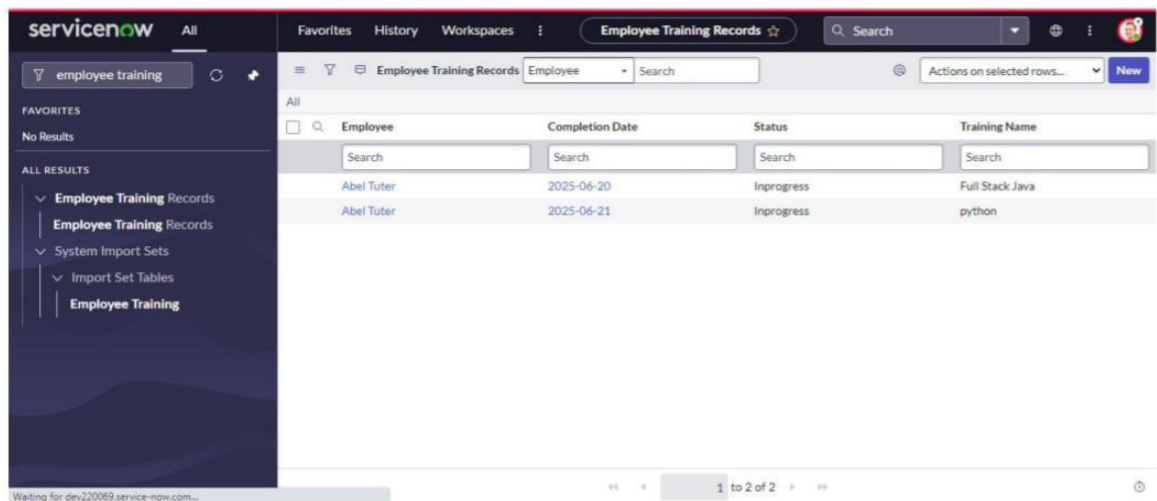


Completion Date	Employee	Status	Training Name
(empty)	eva.miller@example.com	In Progress	Compliance Training
(empty)	bob.johnson@example.com	In Progress	Cybersecurity Awareness
(empty)	henry.taylor@example.com	Not Started	Customer Service
(empty)	frank.wilson@example.com	Completed	Advanced ITSM
(empty)	henry.taylor@example.com	In Progress	Advanced ITSM
(empty)	henry.taylor@example.com	Not Started	Project Management
(empty)	jack.thomson@example.com	Completed	Customer Service
(empty)	eva.miller@example.com	In Progress	Incident Handling
(empty)	eva.miller@example.com	Not Started	Customer Service
(empty)	frank.wilson@example.com	In Progress	Time Management
(empty)	frank.wilson@example.com	In Progress	Project Management
(empty)	frank.wilson@example.com	Completed	Compliance Training
(empty)	lrene.anderson@example.com	Not Started	Compliance Training
(empty)	frank.wilson@example.com	Completed	Communication Skills
(empty)	jack.thomson@example.com	Completed	Communication Skills
(empty)	henry.taylor@example.com	Completed	Communication Skills
(empty)	frank.wilson@example.com	Not Started	Project Management

6. The manager is able to access the application, modules as well as the data in that table.

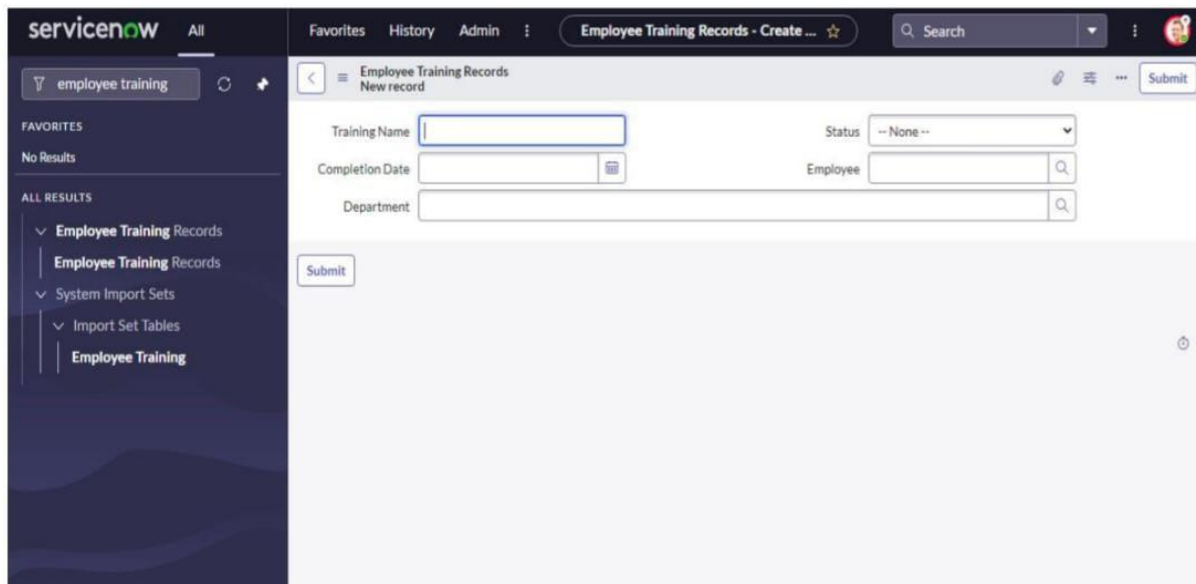
7. Its working fine.

8. You can also see the new button in the form that means the manager is able to edit and read the fields.



The screenshot shows the ServiceNow interface for the 'Employee Training Records' table. The left sidebar contains a navigation menu with 'employee training' selected. The main area displays a list of records with columns: Employee, Completion Date, Status, and Training Name. Two records are visible, both for 'Abel Tuter' with completion dates in 2025 and status 'Inprogress'. A 'New' button is located in the top right corner of the list view.

Employee	Completion Date	Status	Training Name
Abel Tuter	2025-06-20	Inprogress	Full Stack Java
Abel Tuter	2025-06-21	Inprogress	python

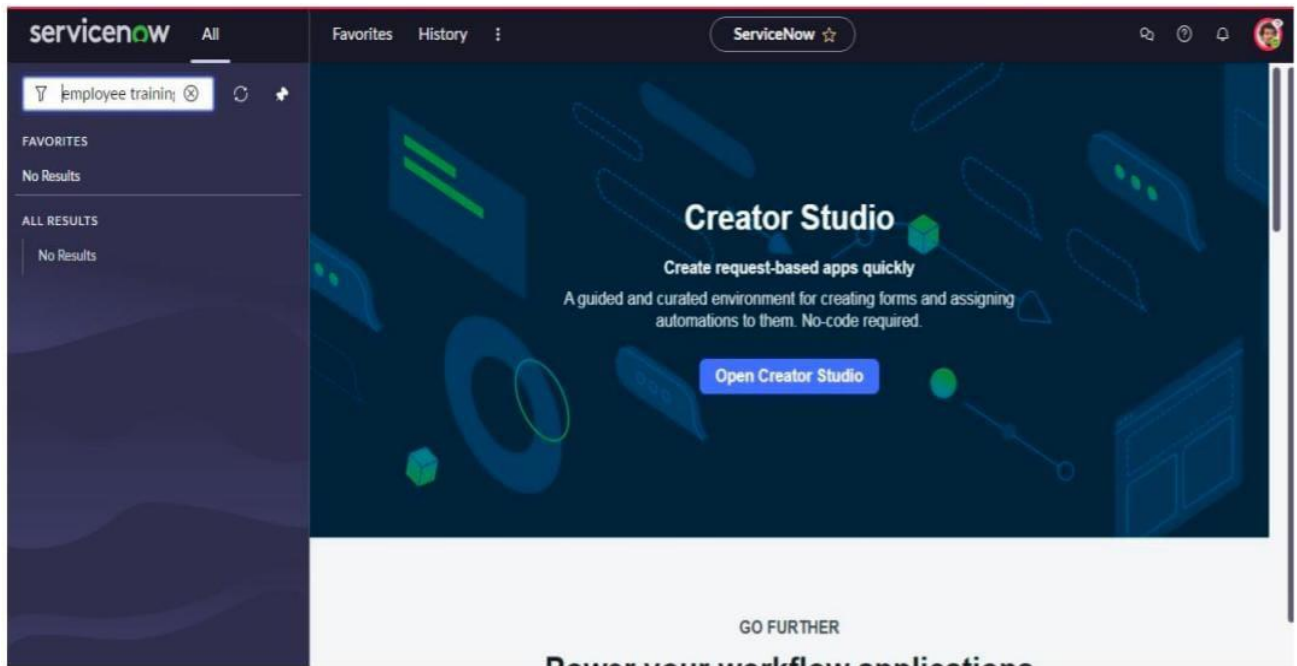


The screenshot shows the 'Employee Training Records - Create ...' form in ServiceNow. The form includes fields for 'Training Name', 'Status' (a dropdown menu currently showing '-- None --'), 'Completion Date', 'Employee', and 'Department'. A 'Submit' button is located at the bottom left of the form area.

Field	Value
Training Name	
Status	-- None --
Completion Date	
Employee	
Department	

Testing Unauthorized User:

1. Impersonate Abel tutor.



2. We can clearly see that the user is unable to access the applications and the modules.

Conclusion:

Hence the Authorized User is able to access the Employee Training Records. And the Unauthorized User is unable to access the Employee Training Records.