Customer Journey Map

Date	20 February 2026
Team ID	LTVIP2026TMIDS87760
Project Name	Deep Learning Fundus Image Analysis for Early Detection of Diabetic Retinopathy

Stage	User Action	Experience
Login	User logs in	Secure access
Upload Image	Uploads retina image	Easy interface
Processing	Model predicts	Fast analysis
Result	View DR stage	Clear diagnosis
Follow-up	Consult doctor	Improved care