

Dushane Jackson

✉ Dujackso@syr.edu | 🏠 dushanejackson.github.io

PROFESSIONAL PROFILE

Motivated Front End Developer with a hunger for learning. As a visual person, I look forward to using my design skills to add creative flair to any project. I am seeking to apply my communication and problem-solving skills to best serve a growing company.

SKILLS AND APPLICATION TOOLS

Languages:

Proficient:

HTML 5

CSS 3

JavaScript

Familiar:

Python

Frameworks:

Bootstrap 5

Tools:

Github

Git

Microsoft Suite

Microsoft Visio

iGrafX

Adobe Photoshop

Ableton Live 10

Database Management:

Familiar:

MySQL

MongoDB

Node.JS

Soft Skills:

Communication

Leadership

Collaboration

Time Management

Analytical Thinking

Problem Solving

EDUCATION

Syracuse University, School of Information Studies

B.S. Information Management & Technology

Concentration: Web Design and Management

Graduated: May 2018

CONTACT INFORMATION

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INTERESTS

Process Improvement

Swimming

Music Production

Hiking

PROJECTS

WeatherMetrics | <http://bit.ly/weathermetrics>

- Developed a weather application that displays current weather conditions for a location the user inputs using HTML, CSS, and JavaScript
- Pulls from OpenWeatherMap API to generate real-time metrics

What To-Do | <http://bit.ly/what-todo-app>

- A To-Do list that allows a user to keep track of all daily tasks. Users can create, delete, and mark completed tasks.
- Developed using HTML 5, CSS 3, and JavaScript

Ran-Dice | <http://bit.ly/randice>

- A random dice generator game that allows two players to roll dice at the click of a button. The player with the highest roll wins.
- Developed using HTML 5, CSS 3, and JavaScript

WORK EXPERIENCE

Front End Developer - Contractor | Nash's Hair and Boutique LLC

December 2020 - February 2021 // Lauderhill, FL

- Utilize HTML, CSS to develop and structure a fully responsive website for an independent hairstylist's business
- Apply the Bootstrap 5 framework to provide users information on up-to-date business services

Associate Diversity and Inclusion Analyst | Coote Consulting Group LLC

July 2020 - Present // Boca Raton, FL

- Analyze present clients' organizational framework leading to drawbacks in diversity and inclusion initiatives
- Support consultant team with 3+ clients monthly to fulfill new D&I initiatives via online trainings and planned workshops
- Conduct interviews with 20+ employees per company to identify key pain points in the existing D&I structure
- Create one engaging workshop monthly that promotes robust working relationships among employees
- Enhanced client diversity and inclusion event by increasing overall employee turnout by 30%
- Curate key metrics which includes organizational demographic, training completion rate, and D&I event attendance
- Develop implementation plans for newly created D&I strategies for businesses as large as 1500+ employees

Client Service Analyst | Bank of New York Mellon

June 2018 - October 2019 // Oriskany, NY

- Redesigned business processes by identifying inefficiencies and executing improvement plans
- Communicated weekly project updates with upper-level management and coworkers daily
- Performed 20+ cash reconciliements daily by utilizing Microsoft Suite and various financial systems (i.e. TLM)
- Automated the Rent Securities reconciliation; decreased process time by 88% while achieving time savings of \$10,520 per year
- Trained 10+ colleagues on new processes through video conference by developing effective training plans
- Spearheaded efforts in reducing various key metrics including manual matching volumes and OPM's by 65%
- Designed detailed dashboards containing key performance metrics by utilizing Microsoft Excel