User Stories of Admin

A1. Bidding Management

Front Card:
As an Admin, I want to create, monitor, and close bidding events so that auctions remain fair and transparent.

Back Card:

- Given the Admin is logged in,
  When they create a bidding event,
  Then it is hosted successfully and visible to users.

- Given a bidding event is ongoing,
  When the Admin closes or cancels it,
  Then the event ends and results are logged.

A2. Fake Bid Detection

Front Card:
As an Admin, I want to detect and block fake bids so that bidding integrity is maintained.

Back Card:

- Given suspicious activity is detected,
  When the Admin reviews and blocks a bid,
  Then the bid is removed and the system logs the action.

A3. User Account Management

Front Card:
As an Admin, I want to approve, suspend, or block accounts so that only genuine users can participate.

Back Card:

- Given a pending or active user account exists,
  When the Admin approves, suspends, or blocks it,

Then the status updates instantly and the action is logged.

A4. Conflict Resolution

Front Card:
As an Admin, I want to review disputes and make final decisions so that conflicts are resolved quickly.

Back Card:

- Given a dispute is raised,
  When the Admin resolves it,
  Then the resolution is applied and recorded in the conflict log.

A5. Analytics & Reports

Front Card:
As an Admin, I want to view dashboards and generate reports so that I can monitor platform performance.

Back Card:

- Given the Admin requests a report,
  When the system processes it,
  Then the report is generated within 5 seconds and available to view/download.