

# SAKSHAM SINGHAL

## Full Stack Developer

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🌐 <https://www.saksham.page/>

## SUMMARY

An innovative and curious problem solver. Skilled in coding, debugging, and working on various technologies and frameworks. Passionate about learning new things and applying technical knowledge to solve challenge. Full stack developer with expertise in creating customized UI designs and improving website navigation. Experienced in both front-end and back-end technologies, focused on delivering scalable solutions. Demonstrated ability to develop industry-grade projects from scratch that meet client requirements. Committed to staying updated with the latest industry trends and continuously enhancing skills to drive innovation

## EXPERIENCE

### Analyst

#### HCLTech

📅 02/2022 - 01/2024 📍 Nagpur, India

A tech company with a global team of 223,400+ diverse and passionate people across 60 countries and \$12.8 billion annual revenue.

- Assist in scaling the internal IT service desk function and meeting or exceeding service level targets.
- Support corporate IT systems and analyze events to resolve system issues.
- Provide resolution, organize customer interaction logs and follow escalation process to escalate complex problem to appropriate support specialists or route problems to 2nd and 3rd level IT support staff as the case be.

### Intern

#### HCLTech

📅 07/2021 - 02/2022 📍 Nagpur, India

- Assist in scaling the internal IT service desk function and meeting or exceeding service level targets.
- Support corporate IT systems and analyze events to resolve system issues.
- Provide resolution, organize customer interaction logs and follow escalation process to escalate complex problem to appropriate support specialists or route problems to 2nd and 3rd level IT support staff as the case be.

## EDUCATION

### Bachelor of Science (Computer Science)

#### Jiwaji University

📅 2020 - 2023

## SKILLS

HTTP	Linux	GIT	HTML	CSS	Bootstrap	Tailwind	Rest	JavaScript	React	Node Js
Express Js	MongoDB	Mongoose	Postman	Next Js						

## PROJECTS

### QKart

QKart is an E-commerce application offering a variety of products for customers to choose from.

- Built the complete set of REST APIs for an E-commerce application following the best practices.
- Used MongoDB NoSQL database for data storage
- Wrote unit and integration tests to test the implementation.

### QTrip

QTrip is a travel website aimed at travellers looking for a multitude of adventures in different cities.

- Created web pages using HTML and CSS and made them dynamic using JavaScript.
- Improved UX with multi-select filters, image carousels. Utilised localStorage to persist user preferences at client-side.