Dustin Moore

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Cave Creek, AZ 85255

(360) 628-2774

***Dustin Moore (This is not completed)***

To whom it may concern,

I believe I would be a desirable candid and a positive addition to the company as a full-time developer. I am a creative professional with extensive project experience from concept to development. Throughout the past I have worked with several different transportation companies, working my way up from bus washer to GM handling multiple divisions. Throughout my journey I have spent much time testing, implementing and supporting software of all types throughout the industry and country. I have decided there is much more I am to offer and have taken time to learn about web development to further my knowledge in a different field which is highly applicable within the industry. I believe in bringing a positive influence into the workplace as a team leader. Talents include but not limited to employee management, client relations, vehicle maintenance scheduling, administrative and operations responsibilities, inventory control, software/hardware service management, producing and implementing procedure, gathering and organizing data, communication and guiding individuals to their full potential.

My goal is to secure a full-time position within the company as a web developer. To help provide an extravagant experience for both client and employees. As well as work to grow within the company, laying a foundation for a positive future for not only myself but others as well.

I look forward to working with a team of genuine individuals that share a purpose and service to our community.

**References Available upon request**

Your time is much appreciated,

Sincerely

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**Special Skills/Experience**

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| * Previous technical support experience | * Superior troubleshooting skills |
| * MS Word, MS Excel, MS PowerPoint, MS Outlook, Trapeze, Timepoint, Remote Desktop Connection, Ace Manager, HyperTerminal, Mobility, EAM, Power Bi, MS Teams, MS Hololens * Technical problem-solving guidance * Employee management * Shift scheduling * Implementing and creating procedure * Data collection and entry | * Works well in a team environment * Understanding of client business requirements * Complex technical information * Software solutions and troubleshooting * Strong communication skills * Professional client relations * Honesty and Integrity * Reliability |
| * 10 years mobile technology installation/management experience. * Strong customer focus * Diesel, standard fuel and propane vehicle maintenance management * Vehicle inspection and diagnosis * Preventative maintenance * DriveCam system * Mobileye accident prevention systems * Zonar systems * Infrared tracking/counting systems * MDT/MDC (Mentor Engineering and Drivermate) * RFID readers * Fare boxes (Trapeze & TripSpark) * Mobile credit/debit card scanners * Tablet display units * Vehicle display signs | * Experience with positioning consumers and troubleshooting unique situations efficiently * Diagnostics * Configuration and implementation of scheduling software * Driver display technology training * Safety procedure training |

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| March 2022-August 2022  July 2021- Jan 2022  Aug 2019- July 2021  Feb 2015-Nov 2019  Jan 2012- Nov 2019  Aug 2014-Feb 2015  Aug2009- Dec 2011  Nov 2008-May 2009 | | **Work Experience**  **SilverRide Inc (General Manager, Los Angeles/Phoenix)**  During employment at SilverRide my responsibilities were to hire, train, and manage independent contract drivers to subcontract routes for multiple transportation companies. Creating procedure, manually creating reports, schedules, route diagnostics were just a portion of my daily responsibilities. I was able to obtain new skills to better my knowledge to help deploy new markets within the company. These skills allowed me to help create startup procedure and relay information to other markets as well as train new managers for different markets  **Solid Ground Transportation (Maintenance Fleet Manager)**  While employed at Solid Ground I managed a team of 11 maintenance personnel responsible to maintain a fleet of over 115 vehicles. Employee management, communication, invoicing, preventative maintenance, safety coordination, producing and implementing new procedure were some of the main functions performed throughout my workday. The ability to make prompt decisions, formulate new procedure, asses uncharted situations were key attributes to producing a proactive and safe workplace for our team.  **King County Metro Access (Systems Tech/ Shop Foreman/ TPR Foreman)**  My daily routine consists of installing and maintaining all on-board technology on a 450+ diesel standard and propane fuel fleet (DriveCam, Mobile Eye, Mobile Data Terminals, and Zonar Electronic DVI Systems), scheduling work for the Shoreline maintenance team, performing vehicle maintenance, assessing down vehicles, confirming work orders and parts on order. Assuming a supervisor position I have come to gain knowledge of the ins and out of running a maintenance facility, handling difficult situations on demand in a timely matter, keeping employees occupied with work, informing and maintaining constant communication with management, technicians and operations on all situations regarding on-board technology and maintenance. During the initial spread of Covid-19 I managed a team of drivers, maintenance and dispatchers that provided a special service to King County. Our TPR team transported over 5,000 patients, family members and caregivers safely from their homes to isolation and quarantine facilities throughout the county.  **General Contractor- Kirkland, WA**  After leaving Car Toys I became a residential general contractor. During this time, I have built a 3,000 square foot house completely involved from top to bottom as an investment for myself. After the completion I have continued in the trade on smaller residential remodels including additions, kitchen/ bath remodel, landscaping, and deck remodel.  **Technician Contractor- Kirkland, WA**  Following my employment at MV Transportation, I continued as a contractor for MV working on different startups where I was involved in testing, installation, and support of all hardware and software applications. I have continued contracts in regard to start-ups, project management and support throughout the years with MV and Trapeze in Canada and the US. Doing so while in college, working and general contracting.  **Car Toys- Issaquah, WA**  While working at Car Toys I held a position as mobile audio installer. Installing a wide range of different aftermarket additions including speakers, vehicle alarms, custom enclosures, radar detectors and DVD display units. During my time at Car Toys I was also an installer for the Seattle Yellow Cab contract, unfortunately I was not involved in the support, or project management of the start-up.    **MV Transportation (Microsoft Division) – Redmond, WA (IT/ Class C Mechanic)**  During employment I spent countless overtime hours traveling across the country and out of country installing, troubleshooting, and supporting mobile technology in transportation vehicles. While managing technical issues, installation of all MDT-Ranger, data head signs, computer/mobile software applications, OS systems, and all new computers, at the Microsoft division. I managed the onboard technology on a fleet of over three-hundred Microsoft transportation vehicles all equipped with Mentor Ranger touch screen devices, mobility/timepoint software, Windows 7 devices, GPS tracking, Wi-Fi connection, and Verizon/sprint data. With my motivation to learn new skills was also trained for HR, trip edit, cost effective solutions, mechanical skills, shop inventory, etc.  **Prachyl & Associates (Job Site Prep)- Lacey, WA**  While employed at Prachyl and Associates, I experienced a large amount of mathematics. During the time spent at the company I was part of demolition for remodel projects. | |
|  | **Great Floors (Warehouse Shipping/ Receiving) - Lacey, WA** | |
| Nov2007-Sep 2008 | During my employment at Great Floors, I handled inventory control, preparation of purchase orders, and managed all weekend shipping/receiving of material to customers, other store locations, and installation teams. As my first time in the employment world. I learned a great deal of not only business, but life traits. Time management, customer satisfaction, priorities, employee work relationships, are all just icebreakers of what was accomplished while at Great Floors. | |  | |

**Education**

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| 2022  2014  2013-2014 | **University of Arizona (Coding BootCamp)**  **Bellevue College (AA Business Management)**  **Scottsdale Community College (AA Business Management)** | Bellevue, WA  Scottsdale, AZ |
| 2006-2007 | **Olympia High School/ New Market running start** | Olympia, WA |
| **Further strengthening my knowledge-base and widening my skill set. Also a stepping ladder to a four year university. G.E.D certificate (acquired 08/ 2007)** |