

SKILLS Javascript, React, Redux, Python, Flask, C, PostgreSQL, Docker, Git, HTML, CSS, SQL

PROJECTS

Kelp - Yelp Clone | (React / Redux, Express, Sequelize, Google Maps API)

[live](#) | [github](#)

- Designed a search feature to allow users to quickly and effectively locate businesses.
- Utilized Google API to implement custom maps and markers allowing for a more realistic approach to my app of a fictional world.
- Implemented a custom rating system to create a more dynamic and intuitive feel and allow for a more immersive user experience.

Music Hub - Spotify Clone | (React / Redux, Python, Flask)

[live](#) | [github](#)

- Constructed an algorithm to display unique album covers in a collage based on songs in a user's playlist.
- Utilized React Audio Player to create an interface for users to play music from their queue continuously while navigating the website.
- Designed original UI using HTML and CSS to create a user-friendly experience when creating playlists.

Paw-Meet | (React / Redux, Python, Flask)

[live](#) | [github](#)

- Incorporated thousands of lines of seed data to display accurate and ample dog breed information for users to discover.
- Implemented a custom scoring algorithm that compared breed traits to a user quiz to find the best dog breed match in order to improve the interactivity of my application.
- Implemented image uploading to create a more intuitive interface for uploading images.

EXPERIENCE

Technical Support Representative

Intuit Turbo Tax

January 2020 - June 2021

- Assisted customers in navigating desktop, mobile, and online software.
- Helped troubleshoot issues quickly and efficiently, with an average resolve rate of 367 seconds.
- Increased customer rapport by assisting in a friendly and welcoming manner.
- Maintained a 100% documentation rate.

Etsy shop owner

Self Employed

January 2017 - Current

- Effectively marketed a business using SEO and advertising, bringing monthly views to upwards of 10,000 a month.
- Boosted average monthly revenue to \$4,000 after only 3 months in business and have continued to increase by roughly 2% each month
- Created quality connections with customers in order to boost the rapport of my company.

Food Service Manager

Multiple companies

August 2014 - May 2018

- Accelerated revenue by effectively monitoring inventory, connecting with customers, and increasing morale within my team.
- Influenced a change in the operation of company catering systems that increased revenue by 5% in the first month it was implemented.
- Unified crew members to create a welcoming atmosphere in order to improve employee performance, and in turn, positively impacting customer satisfaction.

EDUCATION

Colorado Technical University - *BS Computer Science*, 2020-2023

AppAcademy - 1000-hour immersive full-stack web development intensive with <3% acceptance rate - 2021