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1. In research we know that there is something called "State of the Art" or SoTA, it is how you see the problems and what do you want to improve from that. It is really relevant to originality either because not only making the same project like before, but what can we improve from the latest research or making something new that giving an impact. With literature review, we can observed the real problems that faced before or solved before. Analogy, literature review giving us foundation to be more strong in our next project. So, we not do the same thing again like others researcher have done, but giving extra more, or doing the future works that they wanna do.

- 2. Based on my understanding, citation really support the credibility and reliability of a research paper. We know that published paper, journals, is already confirmed and accepted by many kinds of rules and policies that shows this is really deserved to be read or used by viewers. With giving a citation, we are giving that our data is relevant and have been searched before so it is credible, trustworthy, believable, and reliable. We are not making the data. And with this citation, it makes our project or paper stronger. If we want to make house, this become the wood for us to make a strong structure, sand and cement.
- 3. Of course, like in our project, we really hard to find the percentage of people who still drinking gallon-manual-dispenser, but there are so many news but not really trustable just show it. So, we hard to give the citation about the real percentage data. We know that we have to search the problem and gap, and then search the support factor with strong data, but if there is not a certain data that related to our data, that can become opinion or perspective thought, that reduce our credibility. But, by that, I can learned that we can search more about it from news that related, not for sure we need to search,

the exact question like how many percentage of data, but we can observed or watch news about "the sales of gallon buying" and etc.