

Identifying Network Assets and Risks

- **Assets** include network hosts, internetworking devices, and network data that traverse the network. It also includes intellectual property, trade secrets, and the company's reputation
- There is a **risk** that network assets can be **destroyed** or **inappropriately accessed**
- Risks can range from **intruders** to **untrained users**

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Analyzing Security Tradeoffs

- Achieving security **goals** means making **tradeoffs** between security goals and goals for affordability, usability, performance, and availability
- Security adds management **workload**
- It also **effects** network performance due to such features as packet filters and data encryption
- Encryption can reduce network redundancy. The encryption device can become the **single point of failure**

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Developing a Security Plan

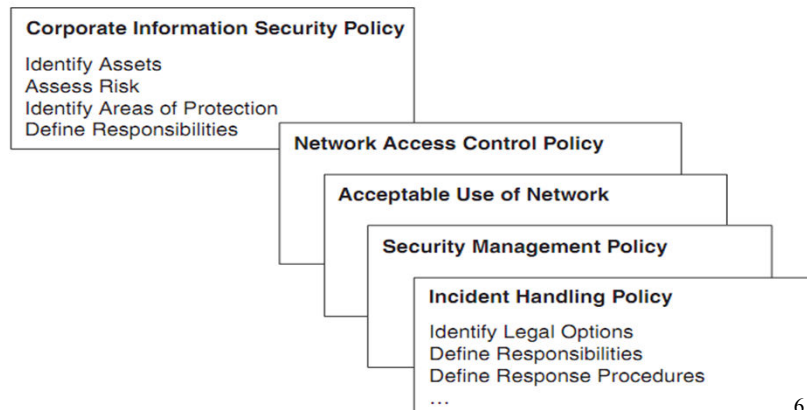
- A security **plan** is a **high level document** that proposes **what** an organization is going to do to meet security requirements
 - time, people and other resources required
 - reference network topology and list of network services
 - specification of the people who must be involved
 - support by all levels of employees

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Developing a Security Policy

- Informs users, managers and technical staff of their obligations
- Job of security and network administrators
- Once developed explained to all by top management
- Must be regularly updated

Network Security Policy Documents



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Components of a Security Policy

- **Access** policy that defines access rights and privileges
- **Accountability** policy that defines the responsibilities of users, operations staff and management
- **Authentication** policy that establishes trust through an effective password policy
- Computer-technology purchasing **guidelines**

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Developing Security Procedures

- Implement policy
- Define configuration, login, audit, and maintenance processes
- Written for end users, network administrators, and security administrators
- Specify how to handle **incidents**

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Security Mechanisms

- Authentication
- Authorization
- Accounting (Auditing)
- Data encryption
- Public/Private Key encryption
- Packet Filters
- Firewalls
- Physical Security



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Authentication

Verify the identity of an individual before you can grant him access to resources.

User identification: Who do you *claim* to be?

- Note the use of the term *claim*
- Not *always* unique, even on the system

User identification + Something else =
Reasonable association of the person with the ID presented

Password, Digital Certificate, “One-time” password (e.g., tokens), Biometric, Physical locality (including IP address)



Authorization

- Authorization is the **granting** of access to **resources**.
- Once we know who it is, we need to decide **what** they can access, and **how**.
 - Servers, Networks, Applications, Files (data), Actions
- Access Control Lists (**ACLs**):
 - On Firewalls, Gateways and Routers, Servers, Workstations

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Accounting (Auditing)

- **Collecting** network activity data
- Strict security policy - collect all attempts to achieve authentication and authorization
 - Include user and host names. Timestamp
 - Should not collect passwords
- Security assessment - network examined from within by a security professional trained in vulnerabilities exploited by invaders

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Data Encryption

- Process that **scrambles** data to protect it from being read by anyone but the intended receiver
- Useful for providing data **confidentiality**
- Tradeoffs
- Encryption **algorithm** is a set of instructions to scramble and unscramble data
- Encryption **key** is a code used by an algorithm to scramble and unscramble data

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Public/Private Key Encryption

- Best known example of an asymmetric key system
- Each station has a public key that is openly published or easily demanded
- Receiving station decrypts using its own private key. Since no other stations have the key they cannot decrypt
- Public/private key provides both **confidentiality** & **authentication**
- The asymmetric keys allow the recipient to verify that a document came from who it said it was
- Encrypting all or part of your document with your private key results in a **digital signature**



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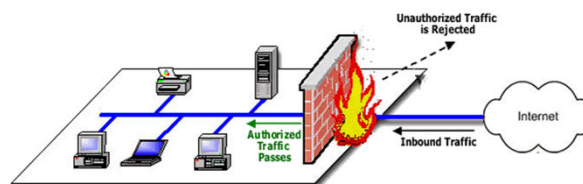
Packet Filters

- Set up on routers to **accept** or **deny packets** from particular addresses or services
- Augment authentication and authorization mechanisms
- Packet filters can:
 - deny specific types of packets and accept all else
 - accept specific types of packets and deny all else
- The first policy requires a thorough understanding of specific security threats and can be hard to implement
- The second policy is easier to implement and more secure because the security administrator does not have to predict future attacks for which packets should be denied

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Firewalls

- A system or combination of systems that **enforces** security policies at the **boundary** between two or more networks
- Can be a router with ACLs, a dedicated hardware box, or software running on a PC or UNIX system



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Physical Security

- Limiting access to key network resources by keeping the resources behind a locked door
- Protect core routers, demarcation points, cabling, modems, servers, hosts, backup storage, ...



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Modularizing Security Design

- Security defense in depth
 - Network security should be **multilayered** with many different techniques used to protect the network
- Belt-and-suspenders approach
 - Don't get caught with your pants down

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Modularizing Security Design

- Secure all components of a modular design:
 - Internet connections
 - Public servers and e-commerce servers
 - Remote access networks and VPNs
 - Network services and network management
 - Server farms
 - User services
 - Wireless networks

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Selecting Security Solutions

- Solutions to the following security challenges
 - Securing the Internet connection
 - Securing dial-up access
 - Securing network services
 - Securing user services

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Securing the Internet Connection

- Should be secured with a set of **overlapping** security mechanisms, including firewalls, packet filters, physical security, audit logs, authentication, and authorization
- If can afford **separate servers**, recommend FTP services not run on same server as WEB services
- E-mail servers have long been a source for intruder break-ins

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Securing Internet DNS Services

- Need to be carefully controlled and monitored.
- **Name to address resolution** is **critical** for any network
- A hacker can **impersonate** a DNS server and wreak havoc (damage)
- Use packet filters to protect

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Logical Network Design and the Internet Connection

- The network should have a well-defined **exit** and **entry** points
- One Internet connection is easy to control
- Do not let departments add Internet connections uncontrolled
- Network Address Translation (NAT/PAT) can be used to protect internal network addressing schemes

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The IP Security Protocol (IPSec)

- A set of open standards that provides data C.I.A between participating peers at the IP layer
- Internet Key Exchange (IKE) protocol provides authentication of IPSec peers
 - Uses DES - Encrypts packet data
 - Diffie-Hellman - establishes a shared, secret, session key
 - Message Digest 5 (MD5) - a hash algorithm that authenticates packet data
 - Secure Hash Algorithm (SHA) - a hash algorithm that authenticates packet data
 - RSA encrypted nonces - provides repudiation
 - RSA signatures - provides non-repudiation

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Securing Dial-Up Access

- Should consist of firewall technologies, physical security, authentication and authorization mechanisms
- Point-to-Point protocol (PPP) should be authenticated with the Challenge Handshake Authentication Protocol (CHAP)
- Another option is the Remote Authentication Dial-In User Service (RADIUS) Protocol
- Should be strictly controlled
- If modems and servers support call-back then call-back should be used

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Securing Network Services

- Many of the recommendations for securing Internet connection apply to securing internal enterprise networks also
- Protect internetworking devices such as routers and switches
- Dial number should be unlisted and unrelated to the organization's main number
- A protocol such as Terminal Access Controller Access Control System (TACACS) can be used to manage large numbers of router and switch user IDs and passwords
- Internal networks should run the most secure versions of DNS, FTP and Web software

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Securing User Services

- Include end systems, applications, hosts, file servers, database servers, and other services
- Security policies and procedures should specify accepted practices regarding passwords
- Server root password knowledge should be limited
- Security policy should specify which applications are allowed to run on networked PCs
- Known security bugs in applications and network operating systems should be identified and fixed

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Summary

- Your goal as a network designer is to help develop some strategies and processes for implementing security.
- Security is a major concern for most customers because of the increase in Internet connectivity.
- The tasks involved with security design parallel the tasks involved with overall network design.
- The network should be considered a modular system that requires security for many components, including Internet connections, remote-access networks, network services, end-user services, and wireless networks.
- To protect the network, you should develop multilayered strategies, procedures, and implementations that provide security defense in depth.

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Top-Down Network Design

Chapter Nine

Developing Network Management Strategies

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Network Management Design

- A good design can help an organization achieve availability, performance and security goals
- Think about scalability, data formats, and cost/benefit tradeoffs
- Monitor resource usage to measure the performance of devices
- Plan the format to save data in carefully

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Proactive Network Management

- Means checking the health of the network during normal operations in order to recognize potential problems, optimize performance and plan upgrades
- Collect statistics and conduct tests on a routine basis
- Recognize potential problems as they develop
- Optimize performance
- Plan upgrades appropriately

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Network Management Processes

- The ISO defines 5 types of network management processes - **FCAPS**’:
 - **Fault** management
 - **Configuration** management
 - **Accounting** management
 - **Performance** management
 - **Security** management

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Fault Management

- Refers to detecting, isolating, diagnosing, and correcting problems
- It includes processes for reporting problems to end users and managers and tracking trends related to problems
- Users expect quick resolution
- A variety of tools exist to meet fault management requirements, including monitoring tools

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Configuration Management

- Helps a network manager **keep track** of network devices and maintain information on how devices are configured
- Can define and save a default configuration for similar devices, modify the default configuration for specific devices and load the configuration on devices
- Facilitates change management. Use dynamic configuration protocols and tools

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Accounting Management

- Keep track of network usage by departments or individuals
- Facilitates usage-based billing whereby individual departments or projects are charged for network services
- Can help control abuses of the network

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Performance Management

- Two types should be monitored:
 - **End-to-end** performance management measures performance across an internetwork. Availability, capacity, utilization, delay, delay variation, throughput, reachability, response time, errors, and the burstiness of traffic
 - **Component** performance measure the performance of individual links or devices

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Performance Management (Cont'd)

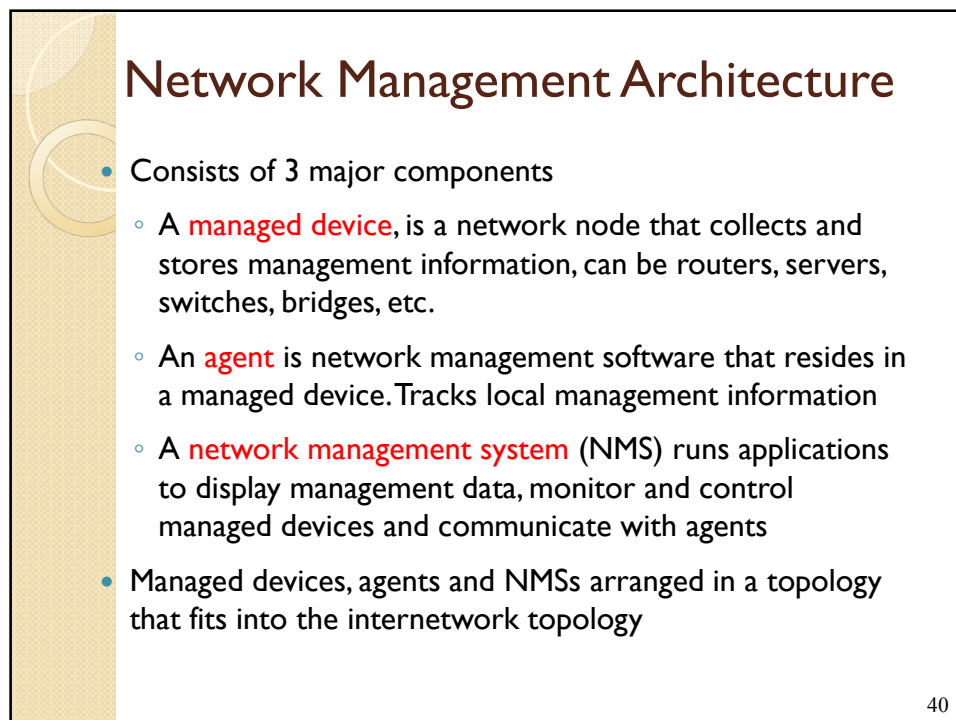
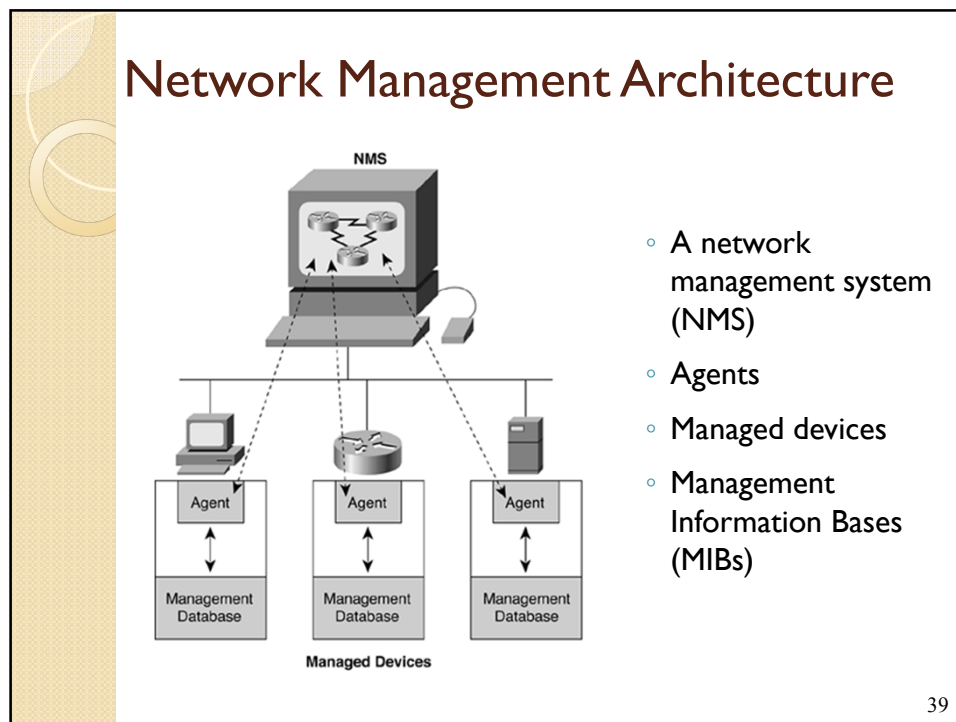
- Often involves **polling** remote parts of the network to test reachability and measure response time
- Large networks it may be impossible to do
- Use protocol analyzers or SNMP tools to record traffic loads
- Can include processes for recording changes in routes between stations

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Security Management

- Lets a network manager maintain and distribute passwords and other authentication and authorizing information
- One important aspect is a process for collecting, storing, and examining security **audit logs**
- Collecting audit data can result in a large accumulation of data. Keep to a minimum by keeping data for a shorter period time and summarizing it

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In-Band Versus Out-of-Band Monitoring

- With **in-band monitoring**, network management data travels across an internetwork using the **same paths** as user traffic
- With **out-of-band monitoring**, network management data travels on **different paths** than user data
- Out-of-band monitoring make the network design more complex and expensive

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Centralized Versus Distributed Monitoring

- Centralized monitoring all NMSs reside in one area of the network, often in a corporate Network Operations Center
- Distributed means that NMSs and agents are spread out across the internetwork
- A manager-of-managers (MoM) can be used to as a centralized NMS to received data send from distributed NMSs
- In a MoM architecture, distributed NMSs can filter data before sending it
- A disadvantage is distributed management is complex and hard to manage

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Selecting Tools and Protocols for Network Management

- You can meet most customer's needs by recommending Simple Network Management Protocol (SNMP) and Remote Monitoring (RMON) tools

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Simple Network Management Protocol

- Supported in most commercial network management systems. SNMPv2 is growing in used. It increases vendor interoperability by more rigorously defining the specification
- Consists of 3 components
 - RFC 1902 defines mechanisms for describing and naming **parameters** that are managed by SNMPv2
 - RFC 1905 defines protocol **operations** for SNMPv2
 - Management Information Bases (MIBs) define **management parameters** that are accessible via SNMP
- SNMPv3 should gradually supplant versions 1 and 2 because it offers better authentication

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Remote Network Monitoring (RMON)

- Was developed in the early 1990s to address shortcomings in the standard MIBs which lacked the ability to provide **statistics on data-link and physical-layer parameters**
- Gathers statistics on CRC errors, Ethernet collisions, packet-size distribution, number of packets in and out
- Lets a manager set thresholds for network parameters and configure agents to automatically deliver alerts to NMSs.
- Provides network managers with information about the health and performance of the network segment on which the RMON agent resides

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Estimating Network Traffic Caused by Network Management

- After determining management protocols to use, you can estimate the amount of traffic caused by network management
- Determine which network and device characteristics will be managed
- Should include reachability information, response-time measurements, network layer address information, and data from the RMON MIB or other MIBs

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Summary

- Determine which resources to monitor, which data about these resources to collect, and how to interpret that data
- Develop processes that address fault, accounting, configuration, performance, and security management
- Develop a network management architecture
- Select management protocols and tools

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Review Questions

- How does a security plan differ from a security policy?
- Why is it important to achieve buy-in from users, managers, and technical staff for the security policy?
- What are some methods for keeping hackers from viewing and changing router and switch configuration information?
- How can a network manager secure a wireless network?

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Review Questions

- Why is network management design important?
- Define the five types of network management processes according to the ISO.
- What are some advantages and disadvantages of using in-band network management versus out-of-band network management?
- What are some advantages and disadvantages of using centralized network management versus distributed network management?

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