



DATE

CUSTOMER NAME

CUSTOMER E-MAIL ADDRESS

DEALER CODE

R.O.#

VIN (FIRST 2/LAST 8 DIGITS)

ODOMETER

REPAIR ORDER

CHECKED OK

REQUIRES FUTURE ATTENTION

REQUIRES IMMEDIATE ATTENTION

☐ VALIDATION RECORD CHECKED AND UPDATED☐ CHECKED AND COMPLETED OPEN FIELD SERVICE ACTIONS (RECALLS)

1 visual 360° perimeter inspection

<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Windshield <small>XWGLD</small> <input type="checkbox"/> Cracked <input type="checkbox"/> Chipped <input type="checkbox"/> Sandblasted	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Headlight (DRL) <input type="checkbox"/> Fog lamp <input type="checkbox"/> Signal light <input type="checkbox"/> Hazard light <input type="checkbox"/> Dome light		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake light <input type="checkbox"/> Signal light <input type="checkbox"/> Hazard light <input type="checkbox"/> Back-up light	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Washer system <small>XWASH</small> <input type="checkbox"/> Wiper/arm <small>XWTAP</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Windshield <small>XWGLD</small> <input type="checkbox"/> Cracked <input type="checkbox"/> Chipped <input type="checkbox"/> Sandblasted	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Headlight (DRL) <input type="checkbox"/> Fog lamp <input type="checkbox"/> Signal light <input type="checkbox"/> Hazard light <input type="checkbox"/> Dome light		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake light <input type="checkbox"/> Signal light <input type="checkbox"/> Hazard light <input type="checkbox"/> Back-up light	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Washer system <small>XWASH</small> <input type="checkbox"/> Wiper/arm <small>XWTAP</small>

2 visual under hood inspection

<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Drive belt(s) <small>XDRVD</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Air filter and minder <small>XAFTR</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Radiator, hoses/clamps and coolant condition to: - °C <small>XRADH</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Horn
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Interior hood light	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Block heater <small>XBHTR</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Heater hoses/clamps <small>XHTHR</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Air conditioning hoses <small>XACHS</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Cabin/pollen air filter (if equipped) <small>XCAIF</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Battery/cables/clamps
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Battery performance 1 <small>XBAT1</small> COLD CRANKING AMPS: FACTORY SPECS. _____ ACTUAL _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Battery performance 2 <small>XBAT2</small> COLD CRANKING AMPS: FACTORY SPECS. _____ ACTUAL _____

3 visual under vehicle inspection

<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Steering components <small>XSTNG</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Suspension components <small>XSAUSP</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Shocks <input type="checkbox"/> leakage <input type="checkbox"/> damage <small>XSHCK</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Struts <input type="checkbox"/> leakage <input type="checkbox"/> damage <small>XSTRT</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Exhaust system <small>XEXHT</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> CV drive axle boots (if equipped) <small>XCVBT</small>
CHECK FOR LEAKS	
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Engine oil <small>XENGL</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Transmission <small>XTRAN</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Power steering	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Coolant <small>XCOOL</small>
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Fuel <small>XFUEL</small>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Fuel filter (except diesel) <small>XFULF</small>

6 visual fluid level check and fill

CHANGE OIL MESSAGE	<input type="checkbox"/> ON <input type="checkbox"/> RESET <input type="checkbox"/> N/A
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Engine oil	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Window washer fluid
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Transmission fluid level and colour	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Brake fluid level and colour
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Power steering fluid	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Coolant recovery reservoir fluid level
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> 4x4 transfer case, front drive, clutch reservoir fluid	

7 visual diesel inspection

<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Air filter restriction gauge and housing	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Water in fuel dash light
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Charge air cooling piping and air intake system	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Turbocharger

4 visual brake inspection

☐ BRAKE INSPECTION NOT PERFORMED WITH THIS SERVICE SEE OVER FOR OP CODES

RF <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> _____ mm (lining/pad) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Rotor <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Caliper <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Lines/hoses	RR <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> _____ mm (lining/pad) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Rotor/drum <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Caliper/wheel cylinder <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Lines/hoses
LF <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> _____ mm (lining/pad) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Rotor <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Caliper <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Lines/hoses	LR <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> _____ mm (lining/pad) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Rotor/drum <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Caliper/wheel cylinder <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Lines/hoses

☐ ☐ ☐ Parking brake operation

5 visual tire inspection

PRESSURE SET TO FACTORY PSI ☐ FRONT _____ psi ☐ REAR _____ psi ☐ SPARE _____ psi☐ The pressure on one or more of your tires was below the manufacturer's recommended guidelines. This can lead to premature tire wear and poor fuel economy.

RF <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds	RR <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds
Inner <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds	Inner <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds
LF <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds	LR <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds
Inner <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds	Inner <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Tread Depth 32nds

RECOMMEND: ☐ Rotation XTRDT ☐ Replacement XTIRE ☐ Alignment XALIG ☐ Balance

COMMENTS:

TECHNICIAN: _____

SERVICE ADVISOR: _____

CUSTOMER SIGNATURE: _____

☐ CUSTOMER DECLINED FORD-RECOMMENDED MAINTENANCE

your next maintenance appointment

NEXT MAINTENANCE SERVICE - DESCRIPTION

PRICE*

NEXT APPOINTMENT DATE (MM/DD/YY)

TIME