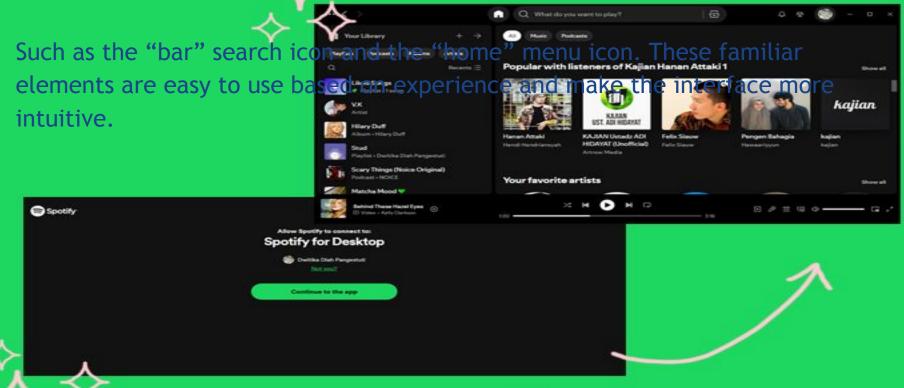
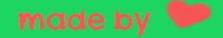






Familiarity & Intuitiveness



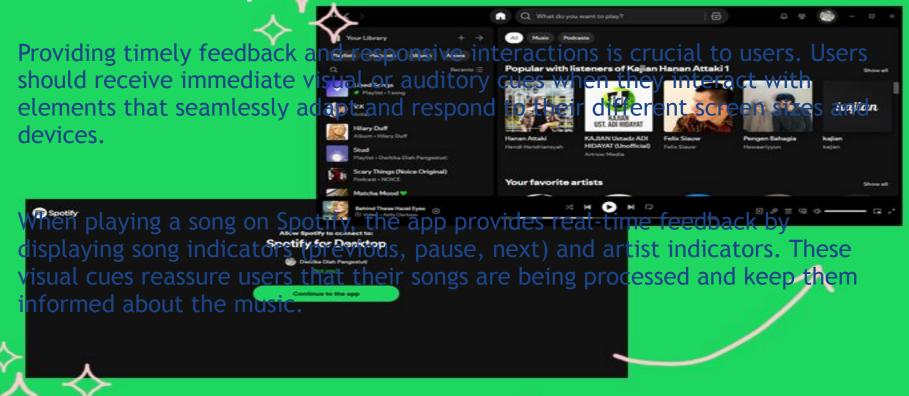


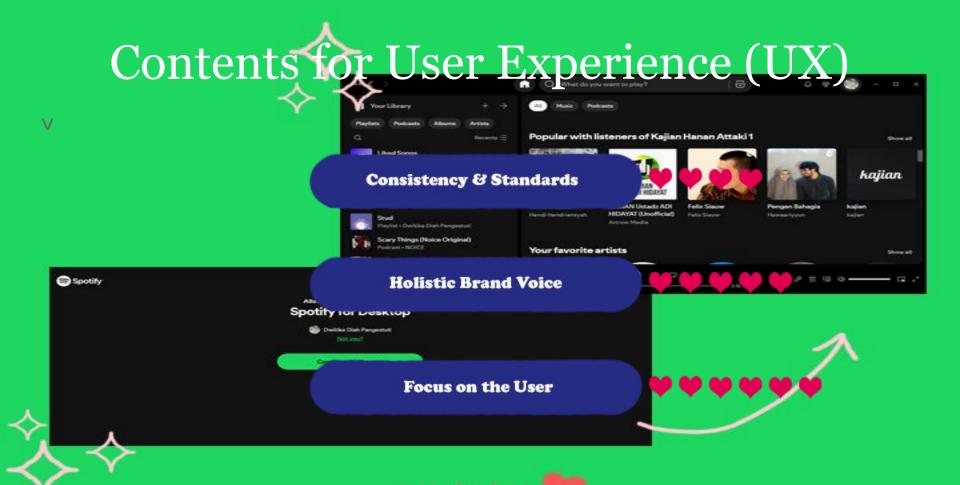
Clarity & Simplicity





Responsiveness & Feedback





Consistency & Standards

The application's design and behavior should follow established design standards, providing a coherent experience for users.

Spotify uses a consistent icon type and style on every playlist-related menu, such as queue, share, playlist, etc.

The navigation and layout of playlists are consistent across all types of Spotify playlists, whether they are manually created playlists by users or playlists that are automatically made by Spotify.





Holistic Brand Voice

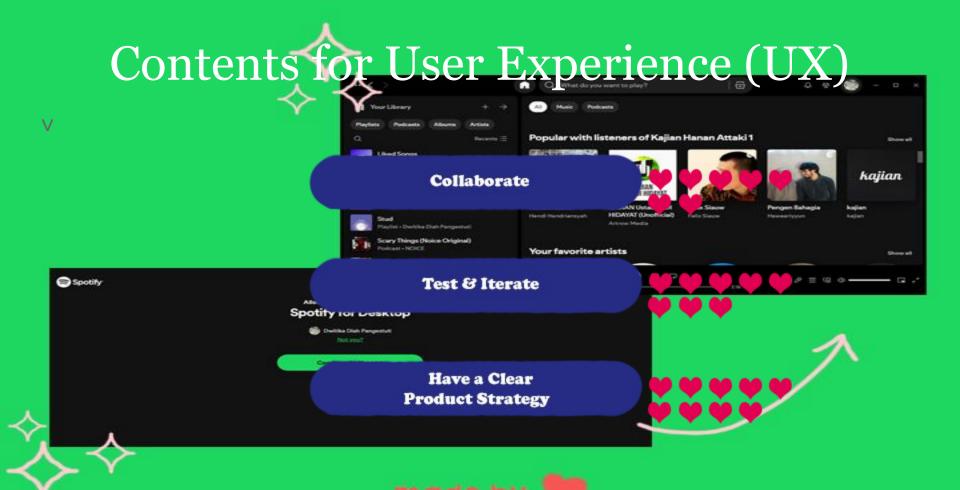
Spotify's brand voice is reflective of its target market, user satisfaction, users on Spotify (active or passive), and function, which separates it from the competition.



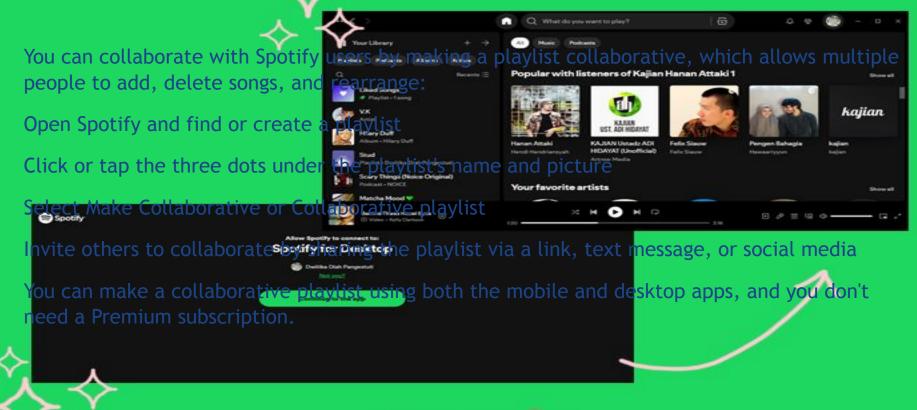


Focus on the User

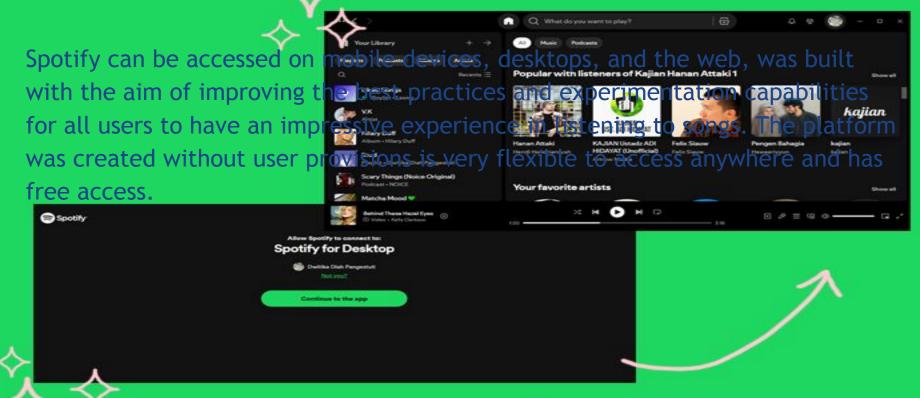






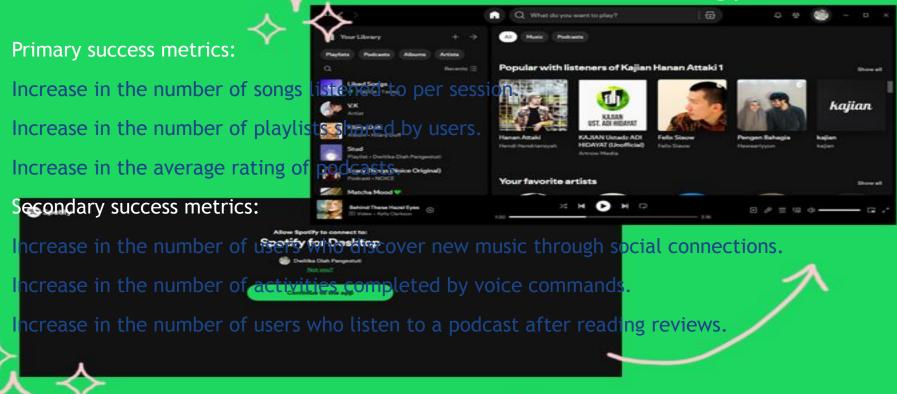


Test & Iterate

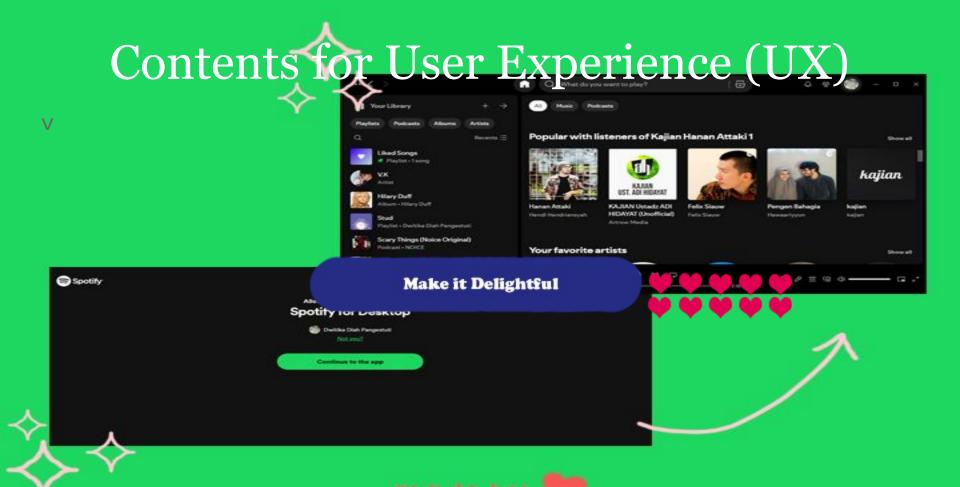




Have a Clear Product Strategy







Make it Delightful

