

**Akshay Verma**

Email: Akshay.verma11071@gmail.com

Contact: 9718317554

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TAC 1 Network Engineer with 3-year of experience in Network Support. CCNA Certified in R&S. Seeking a position as Network Engineer in an organization where I can utilize my problem-solving skill in order to contribute to the organization growth as well as my career growth.

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**TECHNICAL CERTIFICATION**

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- CCNA Certified in Routing and Switching 200-125 (CSCO13481862)
  - Training in Palo Alto Firewall.
  - Training in Data & IP from Accenture.
  - CCNA in Routing and Switching from Networxx.
  - Training in Microsoft Azure form EDU Kinect.
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**WORK EXPERIENCE**

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- Accenture Solutions Pvt. Ltd. Gurgaon- July 2017 to September 30, 2020
  - Operating within the Bharti Airtel UNOC, Centralized Fault Management. Specifically, leased line faults received from PAN India customer to the relevant queue for action and to ensure tickets are being managed in accordance within SLA.
  - Working as a TAC1 engineer for ILP Customers.
  - Troubleshooting of Link related problems, IP pool related problem, Internet related problem, Bandwidth related, Latency and Packet Drops.
  - Working as Escalation Manager also with co-ordination with Change Management, Incident Management and Multiple teams.
  - Working on Tools M6-Network Inventory Database, eCRM and Putty.
  - Coordinating with Last Mile for arranging FE for POP and Customer location.
  - Experience on troubleshooting Cisco and Juniper Router (mx960).

## ACADEMICS

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- B.tech in CSE from PDM COLLEGE OF ENGINEERING in 2015, Haryana.
  - 12th from CBSE Board in 2011.
  - 10th from CBSE Board in 2009.
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## TECHNICAL KNOWLEDGE PREVIEW

- ❖ configuration of Cisco router and switches.
  - ❖ configuration of Palo Alto Firewall.
  - ❖ Use of CDP and LLDP.
  - ❖ Configuration and Troubleshooting of routing protocol – Static, EIGRP, OSPF and BGP.
  - ❖ Knowledge of extended and standard ACL.
  - ❖ Knowledge of NAT and PAT.
  - ❖ Knowledge of IPsec Protocol.
  - ❖ Configuring and troubleshooting DHCP, VLAN, STP, VTP, DTP and HSRP.
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## Personal Details

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Date of Birth	24-Feb-1993
Gender	Male
Nationality	Indian
Marital Status	Married
Language	English, Hindi
Address	RZ 129A X3 BLK NEW ROSHAN PURA NAJAFGARH, ND-43

I hereby acknowledge that all the details given above are true to the best of my knowledge and abilities. I assure the authenticity of the above-mentioned facts.

Akshay Verma