

Ashutosh Kumar

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Career Objective

To utilize my strong technical, analytical and communication skills in a challenging position in an IT Infrastructure Service Industry and contribute to the growth of the Organization in an effective manner over coming challenging. Focus to move ahead on the learning curve and to hone technical and inter-personal skills so that my growth synchronizes with that of the organizational growth

Professional Synopsys

- Technical and process expertise over managing enterprise environment with leading electronic deployment tool like Microsoft System Center Configuration Manager 2012 (SCCM 2012).
- Basic understanding of JAMF Casper console, managing patch deployment & troubleshooting, creation of configuration profiles on mac machines.
- Vulnerability Assessment through various tools and management of Trend Micro Antivirus.
- Analysis of OWASP top 10 and creation/modification of rules & ACLs in AWS WAF.
- Citrix NetScaler web application firewall hands on with profile creation, rules setting.
- Technical expertise on different desktop issues (windows & Mac).

Professional Experience:

Currently working with Tata Consultancy Services Limited (November 2016 – Till Date).

Project 1

Client : Dentsu Aegis Network (Aegis Media)

Period : Nov 2016 – Mar 2019

Role : Working as System Administrator, contributing as SCCM administrator and EUC Analyst.

Key Responsibility Areas:

- Providing expertise in responsibilities held in previous project plus addition of responsibilities mentioned below.
- Patch Management of Cloud servers hosted across geographies.
- Carrying out the Patch Management in SCCM Environment. Handling Search, Folder creation, Update List, Package, Template, Deployment Management and its troubleshooting.
- Carrying out the Software Distribution through SCCM Environment.
- Carrying out the client remediation from System Client Center Tool and through remote support.
- Carrying out the Inventory and Resource Management through SCCM.
- Creation of Query Based Collection based for deployment requirements, Creation of Custom Reports, Carrying out critical configuration changes and hardware and software inventory.
- Operating system deployment (OSD) using task sequence.
- Windows 10 servicing & O365 Servicing.
- Patch management of 30k+ workstations and 3K servers & their reporting.
- Application installation using SCCM / Manual.
- Active Directory User account management.
- Working on latest ticketing tool Service now.
- Create & manage process documentation.
- Upgradation of SCCM CB 2012 tool from time to time.
- Maintenance of SCCM environment and addition of new Distribution Points.
- Analysis of client logs for troubleshooting of Application deployment, wrong assignment of MP and DP

Project 2

Client : TCS Enterprise Cloud
Period : Mar 2019 – Till now
Role : Cloud Security Administrator

Key Responsibility Areas:

- Providing expertise in responsibilities held in previous project plus addition of responsibilities mentioned below.
- Patch Management of Cloud servers hosted across geographies.
- Carrying out the Antivirus installation and management on cloud servers.
- Carrying out the Vulnerability Assessment and eradication of vulnerabilities from security point of view.
- Weekly and monthly analysis of Virus attacks on different regions.
- Carrying out the detection and removal of malicious and harmful files.

- Carrying out effective patch management to keep the systems up to date. This is done through various tools including WSUS, MS SCCM, SolarWinds Patch Manager, etc.
- Monitoring of new malwares & hash values and their prevention plan.
- Analysis of OWASP top 10 and other vulnerabilities to secure the web app for one of our clients.
- Creation and modification of web ACLs in AWS Web Application Firewall (WAF).
- Working on latest ticketing tool Service now.
- Collaborating with other teams on JIRA and Confluence.
- Performing Root Cause analysis on various security incidents.
- Deployment of various policies in Office scan and Deep Security as per client requirements.
- Handling Virus alerts for all TCS Cloud Infrastructure.
- Performing Vulnerability Assessments and remediation for TCS Cloud.
- Virtual Machines Installation, Configuration & Maintenance through vSphere client.
- Deploying virtual servers using template and cloning of virtual server.
- Vulnerabilities Assessment using (Qualys guard & Nessus) & SIEM using (Splunk & Kibana)

Technical/Industrial Training:

- **ITIL V3 Foundation** certified.
- **Microsoft Certified Professional in SCCM.**

Educational Experience

2016: *B.Tech in Mechanical Engineering*, from CUSAT, Kerala with 7.83.

2011: CBSE 12th Examination from BSEB with 69.8%.

2009: CBSE 10th Examination from CBSE with 78.4%.

Personal Information

Date of Birth: NOV 23,1994

Linguistics: English, Hindi

Gender: Male

Nationality: Indian

Declaration

I hereby declare that above mentioned information is correct to my knowledge and I bear the responsibility for the correctness of the above-mentioned information. If given a chance I would try to deliver my best to your firm.

Date: 27th May 2020

Place : Pune