

Abhishek Sharma

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Profile

- Working as a Tech Lead Level -II in **Silver Touch Technologies Ltd**, deployed to the Client Location (**NIC Health Division, MoHFW, Nirman Bhawan, New Delhi**), from **Oct 2016** to till date.
 - Worked as a Sr. Team Lead to the **UTIITSL** from 2011 to 2016, deployed to the Client Location EPFO, Jaipur.
 - Worked with **LSTPL**, Jaipur and **Global Upside**, Noida as a System Administrator from 2007 to 2011.
 - Acquire a very good knowledge in Linux and Windows Server Administration.
 - Performing Server configuration and maintenance, Technical Support, Vendor Interactions, Daily health checkups and tool based monitoring of the server as well as client systems.
 - Responsible for backup, recovery, Updation of the security patches, NIC Cloud related jobs (Creation of VMs / Resource Management / Updations / Backup scheduling / etc.).
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Education

Professional Qualification:

- ✓ Bachelor of Engineering in Information Technology, University of Rajasthan, 2006, **67.4%**

Academic Qualification:

- ✓ 10th: – Board of Rajasthan, 67.33%
- ✓ 12th: – Board of Rajasthan, 60%

Training and Certification:

- ✓ RHCSA (Red Hat Certified System Administrator)
 - ✓ DevOps Training completed.
 - ✓ RHCE (Red Hat Certified Engineer) Training completed.
 - ✓ CCNA (Cisco Certified Network Associate) Training completed.
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Technical Skills

Linux & Open Source
Technical Support
Virtualization & VMWare

Windows Server Administration
Project Management
Database Design & Management

Server Configuration
Backup Management
Automation Techniques

Platform:

- ✓ Windows Client & Server Machines
- ✓ Linux Client and Server Machines (RHEL / Ubuntu / CentOS)
- ✓ Application Deployments (MS Office / VPN Client / Email Client)
- ✓ Web Server (Apache / PHP / IIS / Tomcat)
- ✓ Database Servers (MS Sql / Access / MySQL / PostgreSQL)
- ✓ Application/Services (DNS/DHCP/NTP/FTP/Apache/IIS/...)

Responsibilities Handles:

- ✓ Building, configuring, patching, upgrading and troubleshooting of physical and virtual Linux servers
- ✓ Building, configuring, patching, upgrading and troubleshooting of physical and virtual Windows servers
- ✓ Perform application log monitoring and performance tuning
- ✓ Perform operating system, software updates, upgrades and patches
- ✓ Performs administration activities such as setting user accounts, roles, access, and privileges
- ✓ Monitor server event logs, performance logs, growth of data on the network, cron job scheduling and checking the status of server backups
- ✓ Performs day-to-day maintenance and installation of server, network equipment, virtual machines, messaging, backups and storage

Professional Experience

Silver Touch Technologies Ltd, New Delhi
Tech Lead Level – II (*System Administrator, Cloud Coordinator*)

Full Time
Oct 2016 – Till Date

Deployed to the client site NIC Health Division, Ministry of Health and Family Welfare, Nirman Bhawan, New Delhi as a Tech Lead Level – II (System Administrator and Cloud Coordinator) through Silver Touch Technologies Ltd.

Responsibilities Handles

- Migrate over 10+ Websites successfully from shared environment to NIC Cloud of different departments of MoHFW.
- Resource Management of NIC Cloud Account of MoHFW
- Manage 70+ Application or Database Server (Windows/Linux) under NIC Cloud
- Performs custom application changes in development, validation or equivalent testing environment, and production environments
- Database Managements like MSSql, MySQL, Maria DB and Postgres.
- Perform log and resource monitoring through the custom dashboards
- Schedule application and database backup and manage to keep update to the NDC for job scheduling
- Install and configure the services like DNS, DHCP, FTP, NTP, Apache, IIS, etc.

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UTI Infrastructure Technology and Services Ltd., Jaipur
Sr. Team Leader (*Linux System Administrator, LAN/WAN, Networking*)

Full Time
Oct 2011 – Jun 2016

Provide technical support as a Team Leader and deployed to the client location EPFO (Employee Provident Fund Organization, Regional Office, Jaipur through UTIITSL and Payroll Company is JHPL (Jain Hydraulics P Ltd).

Responsibilities Handles

- Troubleshoot any error comes in Linux, windows or Network.
- Provide technical support for desktop related problems.
- Performing installation of all new hardware, systems, and software within a network.
- Install, configure and maintain network services, equipment and devices.
- Install and configure anti-virus, anti-spam.

- Monitoring of Server and Network performance through third party tools provided by EPFO.
- Managing +100 Thin Clients and +50 desktop PC's in Local Area Network.
- Take Full/Incremental Backup of database for RHEL Server to the physical media.
- Vendor interaction for any hardware related problems.

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Linux Scrappers Technologies P Ltd, Jaipur
System Administrator (RHEL Server Support, LAN/WAN, and Networking)

Full Time
Feb 2011 – Sep 2011

Worked with LSTPL (Linux Scrappers Technology Private Limited) as a System Administrator and Trainer. Manage RHEL servers and desktops in LAN environment. Also provide training to the new joiners and trainees. Monitors server and network performance through third party tools provided by the company. Manage Web server and Database servers and also responsible for taking daily backup's.

Responsibilities Handles

- Provide training to the new employees in the company.
- Troubleshoot any error comes in Linux, windows or Network.
- To provide technical support for Desktop related problems.
- To install all new hardware, systems, and software for networks.
- Install, configure and maintain network services, equipment and devices.
- Manage user accounts, permissions, email.
- Manage anti-virus, anti-spam.
- Monitors system performance.
- Managing 10 – 20 computers in Local Area Network.

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Global Upside, Noida
System and Support Engineer (Desktop and LAN Management)

Full Time
Dec 2007 – Dec 2010

Worked in GU (Global Upside) as a System and Support Engineer. Manage Windows Server and Desktop PC's in LAN environment. Manage Active Directory services and DHCP and Static IP through network monitoring tools and also manage the windows application and website of the company itself. Manage the network users and domain controller through Active Directory in Windows server.

Responsibilities Handles

- Responsible for creating roles and users with defined roles.
- To provide technical support for Desktop related problems.
- To install all new hardware, systems, and software for networks.
- Install, configure and maintain network services, equipment and devices.
- Manage anti-virus, anti-spam.
- Monitors system performance.
- Managing 50 computers in Local Area Network.
- Solve user's problem related to network and hardware
- Creating Users, maintain authorizations, determining and assigning which authorizations are required for them by analyzing authorization failure check.
- Monitoring and performing the daily health checks.
- Insuring the windows is up to date.
- Keep on track the connectivity alive, and maintain 99% network uptime.
- Configuration of TCP/IP, DNS.

Additional Information

Fathers Name : Sh. Prem Prakash Sharma
D.O.B. : 16th July, 1984
Marital Status : Married
Nationality : Indian
Permanent Address : CWC Elegance, 178, Ganesh Nagar,
Muhana Mandi Road, Mansarovar, Jaipur (Raj) – 302020

I hereby declare that the above information furnished is true and genuine to the best of my knowledge and belief.

Yours faithfully
(ABHISHEK SHARMA)