

CURRICULUM VITAE

PERSONAL PROFILE

Name: Sujit Kumar Shaw
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WORK EXPERIENCE

13+ Years

Skystack Professional IT Support Services Private Limited Working since Sept 2018
Designation: Principal Consultant (Windows and Linux)

Key responsibilities:

- Coordinating with framework that assist organizations to successfully implement technology solutions (Windows and Linux) and achieve customer satisfaction.
- Leading IT Team member to define infrastructure support solution for improved service efficiency and effectiveness.
- Enhance security and ensure integrity of the important data within organization.
- Manage and coordinate the day-to-day planning, Automation, and network and server deployments.
- Collaborate on the integration of physical and application architecture through close teamwork with software architects, application developers and technical operations teams.
- Maintain and operate a 24/7 high-performance, highly available application infrastructure.
- Resolution/Prevention of application issues/problems to ensure resolution in a timely fashion to maintain high customer satisfaction.
- Provide support to design, test, deploy and troubleshoot various network and system-based solutions.
- Creating, Managing, and troubleshooting Linux server.
- Deployment and Management of SFTP with public key, SAMBA, YUM, Telnet, NFS, RAID, LVM, etc).
- Zabbix and Nagios Core and XI deployment and Management as monitoring tool.
- Deployment of Linux based Syslog Server.
- Deployment of Manage Engine AD Manager Plus

- Deployment of Manage Engine AD Audit Plus.
- Deployment of Manage Engine AD SelfService Plus.
- Deployment of Manage Engine Log 360 with integration of vSphere client, O365, Exchange, AD Audit and much more.
- Veeam, Netapp & Commvault Backup Deployment and Management.
- Managing MS Exchange Server and O365.
- Routine system administration functions to maintain Windows servers and O365.
- New domain federation and domain migration on O365.
- SQL Server deployment and management (SQL Mirroring with witness server).
- SQL Server upgradation and Migration.
- PowerShell scripting (Intermediate level).

Projects Delivered:

SQL Server Upgrade and Migration	SQL Mirroring	Manage Engine Log 360
Manage Engine AD Audit Plus	Manage Engine Self Service Plus	Manage Engine ADManager Plus
SCCM Upgrade	SCCM Deployments from scratch	Patch Deployment through SCCM
Red Hat Linux NIS server deployment	SFTP deployment using RSA Key	SSL Certificate deployment and renewal
SAMBA Deployment with Winbind	Win10 Upgrade via SCCM	Netbackup App Deployment
Commvault Deployment and Management	Exchange Server Management	O365 Management
Wazuh Deployment and Configuration	Zabbix Deployment and Configuration	Nagios Deployment and Configuration
Windows Server NPS/Radius role deployment and configuration	Nessus Vulnerability tool Deployment and Remediation	Disaster Recovery

OculusIT

Dec 2016 to Aug 2018

Designation: Wintel Admin

Key responsibilities:

- DC and ADC creation and migration.
- Managing issues of AD, DHCP and DNS server.
- Deploy and manage WSUS.
- Deploy and Manage File Server.
- Addition and restoration of backup in Veeam and Commvault.
- Routine system administration functions to maintain Windows servers and O365.
- New domain federation and domain migration on O365.
- SQL Server deployment and management (mirroring with witness server).
- DL Update.
- Certificate deployment and management.
- Veeam and Commvault Backup Management.
- Managing AD user accounts, roaming profiles, MS Exchange Mailboxes, O365.
- Manage and coordinate the day-to-day planning, Automation, and network and server deployments.
- Coordinating with framework that assist organizations to successfully implement technology solutions and achieve customer satisfaction.
- Interface with other IT Team member to define infrastructure support solution for improving service efficiency and effectiveness.
- Collaborate on the integration of physical and application architecture through close teamwork with software architects, application developers and technical operations teams.
- Maintain and operate a 24/7 high-performance, highly available application infrastructure.
- Resolution/Prevention of application issues/problems to ensure resolution in a timely fashion to maintain high customer satisfaction.
- Provide support to design, test, deploy and troubleshoot various network and system-based solutions.
- Creating, Managing and troubleshooting Linux server (FTP, SAMBA, YUM, Telnet, NFS, RAID, LVM, etc)

Projects Delivered:

SQL Installation and configuration	SQL Mirroring	Removing SQL Mirroring
Active Directory User Provisioning Automation through PowerShell Script	Manage Engine Service Desk upgrade	Dell Kace deployment
SCCM Upgrade	SCCM Deployments from scratch	Win10 Upgradation via SCCM

Red Hat Linux NIS server deployment	Yum Server Deployment	SSL Certificate deployment and renewal
SAMBA Deployment with Winbind	SFTP Deployment with Private Keys	Netbackup App Deployment
Commvault Upgrade	Sql upgrade	Exchange Server Management
Windows Server NPS/Radius role deployment and configuration	Nessus Vulnerability tool Deployment	ADC Deployment
ADFS and ADFS Proxy deployment	WSUS Deployment	Vulnerability Assessment after domain and Exchange Audit
Exchange to O365 migration	Gmail to O365 Migration	Syslog Server Deployment

Editec UK Ltd.

Jun 2015 to Nov 2016

Designation: IT Manager (Information Technology)

Projects Delivered: (in following countries: Ghana/ Tanzania/ Uganda and Rwanda)

Active Directory Installation	Windows Server DHCP deployment with Super scope	DNS Configuration and Management
SQL Server 2008 Deployment	WDS Deployment	Software deployment through Group Policy
IIS Configuration and Management	WSUS configuration and Management	Deploying Additional Domain Controller and managing Replication
Windows Server NPS/Radius role deployment and configuration	Database cluster with NLB Configuration and management	SSL Certificate deployment and renewal
Creating Backup and retention policy and management	Installation and configuration of Huawei Video Conferencing System	Endpoint Protection solution by Symantec
Deployment of RAID	Managing Online Gaming Portal for Technical issues	Configuration of Trust and defining fine grain of security by IP Security Policy
Installation and up gradation of Cisco IOS.	Configuration of TFTP Server	Yum and Apache server Deployment and Management
Installation and testing of Virtual games on DS & GS	Installation of NRJ code Generator and configuration	Installation and Configuration of IP camera, CCTV Camera

Technopark

Apr 2011 to May 2015

Designation: Managing Partner (Tech Lead)

Projects Delivered:

Windows Server 2008 R2 Active Directory Deployment	Child Domain deployment	Exchange Server 2007 deployment
ADC Deployment	DNS Deployment and Management	DHCP Deployment and Management
Radius Server deployment and configuration	Symantec Endpoint Protection Deployment	Norton Security & Antivirus Deployment
IIS Deployment and Configuration	Deployment of TOPAZ Banking and Micro Finance software	RAS Deployment and configuration
IP Security Policy Deployment and Configuration	YUM and Apache Server Deployment	Samba Server Deployment
Certificate Server Deployment for Intranet	WSUS Deployment	External Trust configuration and Management
Installation and Configuration of CISCO Router and Switches	Inter Domain level Exchange Configuration and Management	5+ Site Audit for Security and Vulnerability
Static and dynamic routing configuration	VLAN configuration and management	Configuration of ISDN BRI Lines
Installation and management of Access points	Backup and restoration of IOS of Router and Switches	Managing devices inventory
Designing of New Domain and Organizational Unit and Group Policy Deployment	Provided training to colleagues	LAN Designing and Implementation

Jetking Infotrain Ltd.
Senior Technical Trainer
Projects Delivered:

Nov. 2007 to Mar 2011

Provide Training on Windows Server	Provide Training on RHEL 5.0 & 6.0	Implementation of Jetking Exam Software
SQL Server Configuration & Management	Audit for Quality Control	Companies Student Portal Management

Key Skills:

CCNA	Microsoft Windows Server	RHEL 5.0 & 6.0
Active Directory	DNS	DHCP
Group Policy	IP Security Policy	Microsoft Exchange
Backup	Certification Authority	Cluster & NLB
Network Policy Server	RADIUS	AWS
SQL	WSUS	WDS
Virtual Game testing & Deployment	IIS	Routing
Switching	VLAN	TFTP
FTP	Disaster Recovery	Frame-Relay
YUM	Apache	NIS Server

LVM	Access Control List	NFS
RAID	Cronjob	Sendmail & Dovecot
SAMBA	Quota Management	Iptables

Education and Certifications

- Integrated Master of Computer Application, EILM University
- CISCO Certified Network Associate
- Diploma in Hardware and Networking from Jetking. 18 Months program
- Cisco ID: - CSC013362574 Verification No.: - 433999445573BKWK
- MCSE (Cloud platform and infrastructure) ID- 15135232
- AWS Certified Solution Architect – Associate Level

Dated:

(Sujit Kumar Shaw)

Place: New Delhi (India)