**ANANTPREET KAUR**

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# OBJECTIVE

My objective is to secure a challenging position where I can effectively contribute my skills as an engineer and contribute effectively for the growth of the concerned organization.



# AN OVERVIEW

* Currently associated with HCL Technologies Pvt. Ltd.
* Working with HCL as an Analyst from 28 March 2016 to till date and before that I worked in Maintech Technologies as third party for HCL from 28 May 2015 to 24 March 2016.
* Comprehensive understanding of networking concept pertaining to LAN and WAN, IT Communication and maintenance in multi-platform environment.
* Working knowledge of networking skills that include a thorough understanding of TCP/IP, IP MPLS BGP and related Networking protocols.
* Team-based management style and excellent interpersonal and communication skills.



**SKILL SET**

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| --- | --- |
| **Techhnology:** | TCP/IP, IP, ARP, TCP and UDP, OSI Layers, DHCP and DNS, Network Security, NAT/PAT, Wireless Networking, Access Control List. |
| **Skills:** | BGP, OSPF, EIGRP, VRRP, HSRP, VLAN, VTP, STP, Ether-channel, VRF, VPN, Configuring and troubleshooting Static Routing, Default Route, Summarization and Authentication |
| **Tool:** | Putty, Solarwind, Aruba, Moogsoft, Nimsoft, Meraki, Velo-cloud, Ether vision, Peak flow. |
| **Hardware:** | Switches (2960,3650,3750,3850,4500,6500,9200,9300), Routers (1700,1800,2900), Palo-Alto (5050), Wireless (Meraki, Aruba). |



**PROJECT UNDERTAKEN**

**HCL Experience – 28 Mar 16 to till date**

**Ascensia Diabetic Care**

* Work location: Noida, U.P.
* Skills used: BGP, OSPF, Static Routing, vlan, VTP, STP.
* Tool Used: Putty, Solarwind, Aruba, Meraki, Velo-cloud, Ether vision, Peak flow.
* Duration: Working from Jan 2019 till date.

**Key Functions:**

* Working as Network engineer for ADC Client and managing worldwide sites.
* Implementing SD-WAN technology for the client MPLS running sites.
* Provided network operation support to 8 clients of HCL under Shared service.
* Worked as a Data Center GNOC Engineer to maintain internal and External network & responsible for handling the NOC Operation.
* Configuring & maintaining the Cisco Switches (29xx, 35xx, 37xx, 45xx, 65xx, N5k, N7k) and Cisco Router (18xx, 28xx), WLC etc.
* Troubleshooting Client's LAN/WAN Network setup diagnosing and resolving network problems
* Design and implementation of switched network using VLANs.
* Configuring and maintaining Wireless Network of all sites.
* Monitoring WAN sites using Monitoring tools like Solarwind, CA Netflow.
* Responsible for scheduled backup of all network nodes (Routers and Switches).
* Solarwind Tool mirgration from our old to new environment.
* Configuration and troubleshooting of protocols for redundancy and load balancing like HSRP, VRRP.
* Network Planning & Implementation.
* Installation, Configuration, and troubleshooting of Cisco routers and switches.
* Working on Bridge call for the resolution of high priority incident.
* Provide resolution in SLA defined time for Connect-now Tickets (P1/P2/P3)
* Proactively troubleshooting customer network on 24x7 bases and updating them regularly
* Incident & problem management: resolve network & network security issues, propose & implement solutions, apply escalation processes to next level management, etc.
* IOS Upgrades on Network devices.
* Coordination with TAC support and Vendors (Hands and Feet, WAN/Internet provider).
* Preparing HLD/LLD as per Customer design requirement and getting the change implemented as per Design document.
* Provide KT to new team member and join operation call with client to make sure smooth support for the network.
* Holding review meetings to monitor progress of the project as per the schedule and ensuring timely completion and delivery of the project to the client.
* Completed L2+ trainings for additional knowledge in day to day tasks.

**Maintech Experience (HCL Third Party)– 28 May’15 to 24 Mar’2016**

**News Internationals**

* Work location: Noida, U.P.
* Skills used: Agent installation, Tool health check, Building monitoring setup.
* Tool Used: Solarwind, peak flow, OVO, SCOM, SNOW, Moogsoft, Nimsoft, Azure.
* Duration: Worked from 28h May’15 to Dec 2018 (During May 2015 to Mar 2016 worked as third party resource for HCL from Maintech and from mar 2016 to Dec 2018 worked within the same project but on HCL payroll)

**Key Functions:**

* Worked as a Network Engineer to maintain internal and External network & responsible for configuring & maintaining the Cisco switches, Router.
* Network L1 Level Support and troubleshooting Network Related Problems to check alert authenticity.
* Troubleshooting computer hardware and peripherals.
* Monitored the alert flow and informed technical tracks with tickets within SLA.
* Created health check reports for monitoring tools like Moogsoft and solarwind.
* Worked on multiple projects in rotational shifts.
* Server Health checkups, CPU Utilization & Process Consumption.
* Troubleshooting LAN Network setup diagnosing and resolving network problems.
* Configurations of user’s PCs for accessing Internet and Intranet facilities & their troubleshooting.
* System maintenance and software installation.
* Making call report and Send report to the Manager.



**ACADEMIA**

|  |  |  |  |
| --- | --- | --- | --- |
| **DEGREE / CLASS** | **UNIVERSITY / BOARD** | **PERCENTAGE %** | **YEAR OF PASSING** |
| B.Tech Comp. Science | Punjab Technical University | 90% | 2015 |
| Senior Secondary | P.S.E.B. | 67.5% | 2011 |
| Matriculation | P.S.E.B. | 82.8% | 2009 |



# Personal Details

**Name:** Anantpreet Kaur

**D.O.B:** 11th September 1993

**Place**: Ludhiana, Punjab.

**Official Email:** Anantpreet\_k@hcl.com



**Knowledge & Certification**

* CCNA R&S Certified
* CCNP R&S, CCNA Security (Comprehensive Knowledge).
* Comprehensive knowledge Palo-Alto, WLC (Cisco, Aruba), Meraki.



I hereby declare that the information stated above is true to the best of my knowledge.

**Date: (Anantpreet Kaur)**