

# HALIE DYER

SOFTWARE ENGINEER  
LEGAL ASSISTANT

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## ABOUT ME

Growing Software engineer with hands-on experience in client-side and server-side web development. Primarily interested in and backend development and data management.

## EXPERIENCE

SOFTWARE ENGINEER  
TECHNICAL  
EXPERIENCE

### Nashville Software School (July 2021 - Present)

- Simulated work-based learning environment
- Emphasis on team-based development
- Applied knowledge of interpreting existing code
- Full Stack Web Development experience

### SKILLS IN DETAIL

- API data management with Postman (testing), restful API development
- Web design with JavaScript, HTML, CSS, React JavaScript Library, and ASP.NET MVC
- Server-side development using SQL, C#, and .NET
- Git and Github version control
- Use of styling libraries such as SCSS and Bootstrap
- Project planning with db diagram and Figma
- Project management usage of Agile methodology

## PROGRAM COORDINATOR

### Tennessee State Government, Division of TennCare (2018-present)

- Communicate with TennCare appellants on a daily basis regarding their case information to resolve appeals.
- Collaborate with all parties to ensure sufficient determination of the case appeal results.
- Plan monthly events for team moral.
- Process approximately 340 cases on a monthly basis by conducting research and complying with state laws and regulations.
- Work in a fast-paced environment and always manage to finish projects before deadlines.
- Consistently the highest performing member of team by processing the most cases weekly without any errors returned in audits of 2021.

## LEGAL ASSISTANT

### Tennessee State Government, Division of TennCare (2017-2018)

- Designed and edited departmental monthly newsletters.
- Created individual cases for appeal requested, attached relevant legal documents, and connected with corresponding parties.
- Audited appeals in a timely manner, processing an average of 30 appeals daily.

## PHARMACY TECHNICIAN

### Walgreens (2017)

- Entered patient prescriptions, managed transactions, managed medication inventory.
- Carefully managed dispensation of medication with no errors.
- Collaborated with insurance providers to ensure patient coverage eligibility and resolving billing issues.

## SALES ASSOCIATE

### Old Navy and JCPenney (2016-2017)

- Communicated with customers to improve shopping experience
- Managed and organized receipt of shipments, displays, product recovery, and fitting rooms.
- Met monthly goals for rewards program customer participation.

## PERSONAL PROJECTS

### Cross-Stitch Catalogue

- Web application built with ReactJS designed to allow users to organize their needlecraft projects and threads.
- Application uses Firebase as database. When writing API calls Postman was utilized to test Endpoints.
- Built using Bootstrap and SCSS styling libraries.
- Application allows users to save crosstitch patterns and add the required threads to the pattern details. Users can indicate if the thread is owned, and if it is not the thread will be added to a shopping list view.
- [github.com/DyerHL/cross-stitch-catalogue](https://github.com/DyerHL/cross-stitch-catalogue)

### DogGo

- Web application build with using C# within ASP.NET MVC designed to track Dogs, Owners, and Walkers in a neighborhood.
- Application built using internal data which is accessed using SQL code.
- Application allows users to GET, POST, UPDATE, and DELETE various pieces of data.
- [github.com/DyerHL/DogGo](https://github.com/DyerHL/DogGo)

## GROUP PROJECTS

### Hip Hop Pizza and Wangs

- Web application build with JS, HTML, and CSS allows users to create unique orders for a restaurant.
- Application built using "CRUD" capabilities in mind. Users can create, read, update, and delete orders. As well as view more details related to each order.
- Project was planned using Kanban boards and individual issue ticket assignment.
- Acted as team lead on project to guide planning, ticket assignment, and milestone completion.
- [github.com/DyerHL/hip-hop-pizza-and-wangs](https://github.com/DyerHL/hip-hop-pizza-and-wangs)

### React Hoarder

- Web application build with ReactJS designed to allow users to save their favorite things from the web.
- Application built using "CRUD" capabilities in mind. Users can create, read, update, and delete items.
- Users utilize a form to add data to Firebase database.
- Application utilized Bootstrap and Reactstrap styling library.
- [github.com/DyerHL/react-horder](https://github.com/DyerHL/react-horder)

### SpyDuh

- A "Spy LinkedIn" ASP .NET Core Project designed to showcase ability to build Rest API calls.
- Ability to GET, POST, UPDATE, and DELETE on various sets of connected data.
- Endpoints tested using Postman.
- Project managed using Agile methods: Planning Sprint, Coding Sprint, Retrospective.
- [github.com/DyerHL/baratheon-spyduh](https://github.com/DyerHL/baratheon-spyduh)

## EDUCATION

### WEB DEVELOPMENT BOOTCAMP

**Nashville Software School (July 2021-June 2022)**

### BACHELOR OF SCIENCE IN PSYCHOLOGY

**East Tennessee State University (2012-2016)**