IN-APP MESSAGING SDK VERSION 2.1.2 - Android

In-App Messaging SDK v2.1.2 for Android contains the following bug fixes:

1. Custom ttr duration Does Not Work

Symptom:

Once the host application changes the ttr_duration field as part of the branding configurations, the SDK supposed to show an android snackbar for that same time, but it was always for 3 seconds.

Fix: We added a code to consider the field from the host application

Plurals lp_ttr_message_minutes & lp_ttr_message_hours Do Not Work

Symptom: When an agent change his response time, the SDK supposed to show an android snackbar with the relevant message: "An agent will respond within the next XXX minutes / hours / days", but it showed only "An agent will respond within"

Fix: We added a code to consider the field from the host application, and a comment to be careful not to override the "%1\$s" part in the field Ip_ttr_message_with_timestamp

This document, materials or presentation, whether offered online or presented in hard copy ("LivePerson Informational Tools") is for informational purposes only. LIVEPERSON, INC. PROVIDES THESE LIVEPERSON INFORMATIONAL TOOLS "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

The LivePerson Informational Tools contain LivePerson proprietary and confidential materials. No part of the LivePerson Informational Tools may be modified, altered, reproduced, stored in or introduced into a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise), without the prior written permission of LivePerson, Inc., except as otherwise permitted by law. Prior to publication, reasonable effort was made to validate this information. The LivePerson Information Tools may include technical inaccuracies or typographical errors. Actual savings or results achieved may be different from those outlined in the LivePerson Informational Tools. The recipient shall not alter or remove any part of this statement.

Trademarks or service marks of LivePerson may not be used in any manner without LivePerson's express written consent. All other company and product names mentioned are used only for identification purposes and may be trademarks or registered trademarks of their respective companies. LivePerson shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses resulting from the use or the inability to use the LivePerson Information Tools, including any information contained herein.

© 2017 LivePerson, Inc. All rights reserved.