

Android Messaging SDK - Version 1.3.0

Release notes

New Features

- Multi device support
- Client properties
- Offline banner support - a banner is displayed during off hours
- Change "How can I help you today?" system message to bubble
- Added closed conversation separator - a line separates between conversations.
- New menu in Activity mode for
 - Mark as urgent
 - Mark as resolved
 - Clear History
- Send a "composing" event to the server to indicate a customer is typing only if the customer is actually typing. Stop sending "composing" if the customer stopped typing for 2 seconds.

New APIs

- Added callback (onAgentTyping) to indicate when agent is typing

Breaking changes and deprecated APIs

N/A

Branding new keys

- **ttrShowFrequencyInSeconds** - define the frequency of the TTR (time to response) messages.
- **ttr_message_off_hours_enabled** show offline banner (boolean type:true/false) default true.
- Added related set of resources like the agent and the visitor bubble.
<dimen name="brand_bubble_stroke_width">

```
<color name="brand_bubble_stroke_color">
<color name="brand_bubble_message_text_color">
<color name="brand_bubble_message_link_text_color">
<color name="brand_bubble_timestamp_text_color">
<color name="brand_bubble_background_color">
<color name="brand_logo_background_color">
```

New string IDs

- **lp_ttr_message_minutes** - string that concatenates to the TTR snackbar to indicate the number of minutes till response. This is a “plural” string type that contains the following two strings to use in single or plural cases:
 - **one** - string for single. Default: " %1\$s minute"
 - **other** - string for plural. Default: " %1\$s minutes"
- **lp_ttr_message_hours** - string that concatenates to the TTR snackbar to indicate the number of hours till response. This is a “plural” string type that contains the following two strings to use in single or plural cases:
 - **one** - string for single. Default: " %1\$s hour"
 - **other** - string for plural. Default: " %1\$s hours"
- **lp_ttr_message_days** - string that concatenates to the TTR snackbar to indicate the number of days till response. This is a “plural” string type that contains the following two strings to use in single or plural cases:
 - **one** - string for single. Default: " %1\$s day"
 - **other** - string for plural. Default: " %1\$s days"
- **lp_ttr_message_off_hours_time_zone_id** represents timezone that is used in the off hours message.
Default is “US/Pacific”
- **lp_ttr_message_off_hours_message_today_tomorrow** message to show when the online hours are later today or tomorrow.
Default is: “Thanks for your message. We will be back online %1\$s at %2\$s” when %1\$s is “today” or “tomorrow” string
- **lp_ttr_message_off_hours_message** message to show when the online hours is more than 2 days from now.
Default is “Thanks for your message. We will be back online at %1\$s”
- Message masking related strings
 - **client_only_mask_character** - character to use when using a client-only masking
 - **real_time_mask_character** - character to use when using a real-time masking