

Android Messaging SDK - Version 1.4.0

Release Notes

[update] Release v1.4.1.6

- Improved scrolling behavior in case of a long history.
- Start conversations from the bottom to align with common Android behavior.

What's New in v1.4?

- Android Nougat support
- Add agent image to feedback dialog and callback after survey submission
- Shutdown API with return value/callback (old shutdown is deprecated)
- Set timestamp based on the device locale 24h:12h
- Bug fixes and UI enhancements

New APIs

- Added `ShutDown()` with a callback to get indication on the shutdown success/fail status. `ShutDownLivePersonCallback` is the interface you need to implement and provide for the new `ShutDown` API.

`ShutDownLivePersonCallback` interface:

```
public interface ShutDownLivePersonCallback {  
    void onShutdownSucceed();  
    void onShutdownFailed();  
}
```

- New callback method: `LivePersonCallback.onCsatSubmitted()`
Called after CSAT screen is dismissed by clicking Submit.

Breaking Changes and Deprecated APIs

- `ShutDown()` without params is deprecated. Please use `shutdown(ShutDownLivePersonCallback)`.

Branding/Strings

Locale configuration resources ID:

1. For date only (separator):

`<string name="lp_date_format"></string>`

2. For time only (bubble's timestamp & off hours time in case of today/tomorrow):

`<string name="lp_time_format"></string>`

3. For date & time together (resolve message & off hours time in case of other date):

`<string name="lp_date_time_format"></string>`

CSAT configuration resources ID:

1. `<bool name="show_yes_no_question">true</bool>`

Defines whether to show or hide the yes/no question in the feedback screen (true=show, false=hide)

2. `<bool name="show_agent_details_csat">true</bool>`

Defines if the agent's name and avatar are visible on top of the feedback screen (true=show, false=hide)

3. `<bool name="show_csat_thank_you">true</bool>`

Defines if the "thank you" screen will appear after submitting the survey (true=show, false=hide)

Note: If both `show_yes_no_question` and `show_agent_details_csat` are set to true, `show_yes_no_question` will be ignored and will not be visible.