Dylan Casanova

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Experience

Junior Software Engineer, theCOOP   August 2021 – Present
- An early stage startup founded to help career changers accelerate their transition into the Engineering and Design fields by providing them real world experience and mentorship, building projects and working in Agile teams, and delivering on deadlines
- Utilized full stack concepts and languages to efficiently lay out product roadmap from the development to employment
- Followed project manager scrum sessions, utilizing JIRA to log, fix bugs and issues that occurred with daily product development
- **Technologies used:**
  - **Backend:** Node.JS, Express, MySQL
  - **Frontend:** React,HTML, CSS, Bootstrap, JavaScript, JQuery,React

Financial Crime Specialist, Wells Fargo Bank   September 2019 – February 2021
- A calling center role where primarily I handled inbound and outbound calls from internal and external customers to service matters related to debit card fraud.
- Successfully managed 40-50 inbound customer calls per day, consistently ranking among the top three out of 20+ agents on my team.
- Diligently researched customer's banking activity to make a final decision whether claim should be paid or denied.

Projects

AMTIL
- AMTIL is an Interactive Learning Platform for aviation maintenance students, instructors and schools. By leveraging 3D and VR technologies,
- Successfully collaborated with back-end code addition to codebase, such as the setup of servers, Restful APIS and Database connections.
- Diligently contributed with front-end code(React), which came from the design team into the main codebase.
- **Technologies used:** React, Express, HTML, CSS, JavaScript, MySQL, Bootstrap

TUX | Github
- Web application that teaches UI/UX design principles by using a variety of questions and learning material.
- Multi-user login website that offers small quizzes and lessons on UI/UX design. User progress is tracked, making the client aware of the last section that was worked on.
- Contributed with back-end API routes creation and testing.
- **Technologies used**: React, Style Components,, JavaScript, MongoDB

Skills

Technical Skills: HTML, CSS, React, JavaScript, NodeJs, Bootstrap, Handlebars, jQuery, RESTful APIs, MySQL, NoSQL, SQL, MongoDB, React, GitHub
Tools: Jira, MySQL WorkBench, Git/Version Control, Microsoft Office - Word, Excel

Education

Northwest Vista College   2021
Associate of Arts in Psychology

The University of Texas at Austin   2021
Certificate in Full Stack Web Development

Texas A&M University-San Antonio   2018 -Present
Bachelor's degree of Science in Psychology