DYLAN HEDGES

Toronto, ON / (416) 219-4199 / dh@dylanhedges.com

Portfolio: dylanhedges.com

Github: github.com/Dylan-Hedges

LinkedIn: linkedin.com/in/dylan-hedges

EXPERIENCE

Web Designer/Developer   **May 2017- Present**
Freelance/Self-taught

- Designing and developing responsive web pages using HTML/CSS/Javascript/Bootstrap
- Developing multi-page interactive websites using MongoDB, Express, React, Node
- Understanding of APIs, experience integrating APIs (Google, Instagram) into web pages
- Experience using code versioning tools Git/Github and the CLI (Command Line Interface)
- Deploying websites to cloud based hosting providers, Heroku and AWS

Price Waterhouse Coopers (PwC)   **Feb 2017 - Dec 2017**
Designer and Developer   **Oct 2014 - Sep 2016**

- Designed and developed web-based content for PwC's global workforce of over 100,000 people
- Designed and developed digital front ends and complex, interactive user interfaces
- Developed web-based courses using Articulate Storyline, Engage, Adobe Captivate and Lectora
- Published, tested, updated and deployed web-based content to PwC's LMS
- Created rich multimedia (audio/video/graphics) using Audacity, Adobe Premiere and SnagIt
- Collaborated with team members to troubleshoot and problem solve development issues
- Provided design consultation regarding screen layouts, functionality and usability
- Managed development projects from initial build through to deployment

Intel Corporation   **July 2012 - Aug 2013**
Network Engineer

- Supported, updated and maintained the enterprise network infrastructure for Intel HQ
- Collaborated with team members to troubleshoot complex network and telecom issues
- Installed, configured and maintained Cisco enterprise network equipment
- Provided technical support for end users, both in person and remotely
- Presented technical network solutions to non-technical stakeholders and groups

PC World, Toys R US, Hobbycraft   **Oct 2006 - March 2012**
Sales / Store Assistant

- Provided excellent customer service while working in several customer facing roles
- Identified customer needs and recommended products and services accordingly
- Met strict sales targets and worked on the customer service desk during peak periods

SKILLS

- HTML/CSS, Javascript, Bootstrap, MongoDB, Express, React, Node, AWS, Heroku
- Audacity (audio), Adobe Premiere (video), SnagIt (graphics)
- Adobe Storyline, Captivate, Lectora, CSOD (LMS), QMP, Metrics That Matter
- Word, Excel, Powerpoint, Visio, MS Project, Lotus Notes

CERTIFICATIONS

Amazon Web Services (AWS) - Solutions Architect Associate   **Passed - Jan 2017**
Amazon Web Services (AWS) - Developer Associate   **Passed - Feb 2017**

- EC2, VPC, S3, EBS, Auto Scaling, IAM, Route 53, RDS, DynamoDB, SQS, SNS, Designing highly available cost-efficient fault-tolerant systems, Security, Debugging, Troubleshooting

EDUCATION

BSc (Hons) Business Information Technology   **1st Class Honours**
Bournemouth University   **Sept 2010 - June 2014**

Modules: Web Development, Relational Databases, Programming (Java), Networking and Security, Ethical Hacking and Countermeasures, Business Processes and Requirements, System Design

Dissertation: Siemens Desktop Virtualization Consultancy Project

Software/Languages: HTML/CSS, Java, MySQL, VMware Workstation, Back-Track (Linux)

VOLUNTEERING

Swindon 105.5 Radio Station   **Oct 2012 - Jan 2013**
IT / Infrastructure Support Project

- Collaborated in a team to provide technical support for a local charity radio station
- Analysed and problem solved hardware issues preventing the station from broadcasting
- Developed plans and led the team to implement network infrastructure improvements

Age Concern UK   **July 2011 - Aug 2011**
IT Tutoring

- Facilitated group and one-to-one tutorials on computer concepts and functionality
- Created personalised lesson plans for learners based on their technical capabilities
- Provided technical support and assistance for learners as needed

INTERESTS

- Web design and development, problem solving, science and technology
- Cloud computing, keeping up to date with the latest developments in AWS
- Working on personal coding projects and taking courses on web design and development