

DYLAN LITTLEWOOD

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PROFILE

I am a Senior Production Technician with experience of working closely with colleagues in a technical role producing computers to client specifications. I am looking to develop my passion for programming in a professional setting in a role where I can grow and challenge myself.

EDUCATION

2015-2016: Level 3 IT Apprenticeship

My apprenticeship allowed me to establish my exceptional IT skills through extensive experience of working with computer hardware and software to deliver an exceptional final product to the clients. I also developed time management skills by balancing the time spent on my coursework with the vocational side of this qualification.

2012-2014: Longley Park College, Sheffield

A Levels: Electronics (A), Physics (D), Maths (E), AS Level Art & Design (Graphic Communication) (E)

2007-2012: Ecclesfield Comprehensive School, Sheffield

7 GCSEs (A-C) including English (C), and Maths (A)

BTEC Level 2 Diploma in Engineering (Distinction), BTEC Level 2 Extended Certificate in Music (Merit), BTEC Level 3 Diploma in Professional Competence for IT and Telecoms Professionals, BTEC Level 3 Extended Diploma in ICT Systems and Principles

Level 2 National First Certificate in ICT (Merit)

WORK EXPERIENCE

May 2016 – Present: Senior IT Technician at VeryPC, Sheffield

In this role, I am responsible for ensuring all machines are produced to impeccable quality and to the correct specifications of our clients' quotes. As well as installing

software, operating systems and custom BIOSs to the clients' specifications, I also assist across the entire production process, including Goods In, Goods Out and Quality Control.

As the production team's Senior Technician, my role also involves creating guides and training material for new staff, ensuring standards are adhered to and that all team members are empowered to confidently produce jobs independently.

This role has allowed me to hone in on my problem-solving skills, as I must think on the spot to uncover solutions to issues with incompatible specifications. It has also allowed me to enhance my attention to detail as I have developed effective cable management skills to ensure the machines look immaculate for the customer.

I also volunteer to represent my team in our Events Committee, planning teambuilding activities from company bake sales to gaming competitions.

I am also certified to drive a counterbalance forklift.

INTERESTS

In my spare time, I enjoy playing games on a variety of platforms; some of my favourites include Hollow Knight, It Takes Two and The Last of Us. I am also keen to understand the work that goes into creating these games and love to listen to Podcasts and watch guides on programming. I am a keen climber and enjoy holding a membership at The Climbing Hangar in Sheffield. I'm passionate about both listening to and playing music, and have taught myself to play a number of instruments including drums and bass guitar.

I hold a full clean driving license.

REFERENCES

Available upon request.