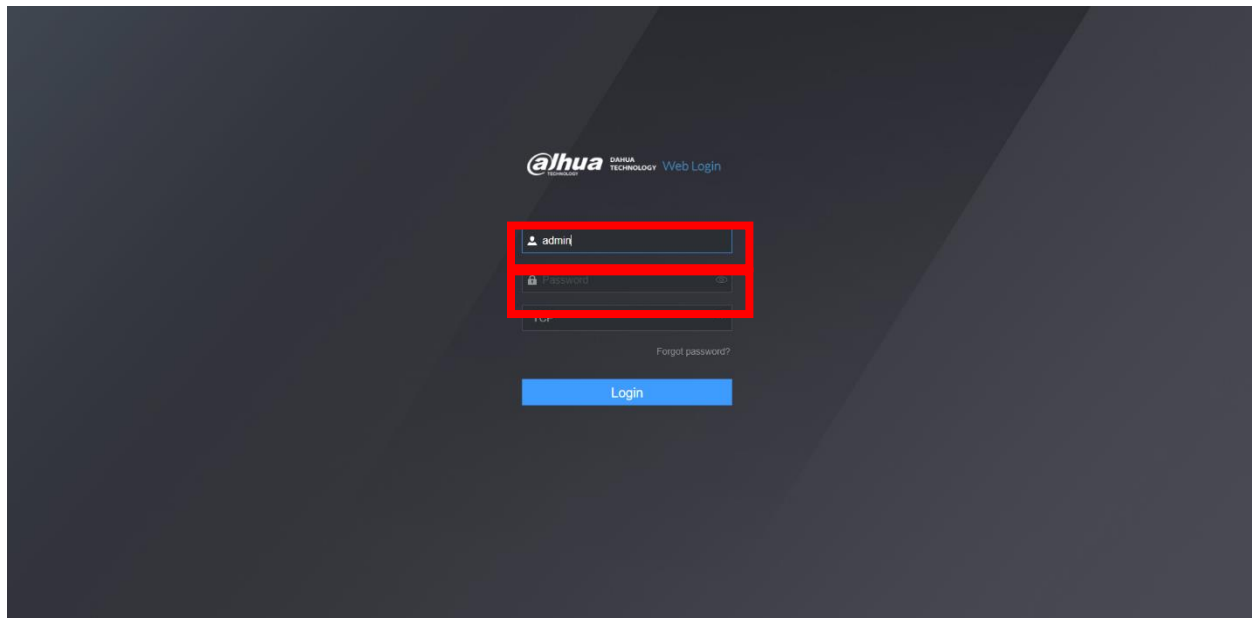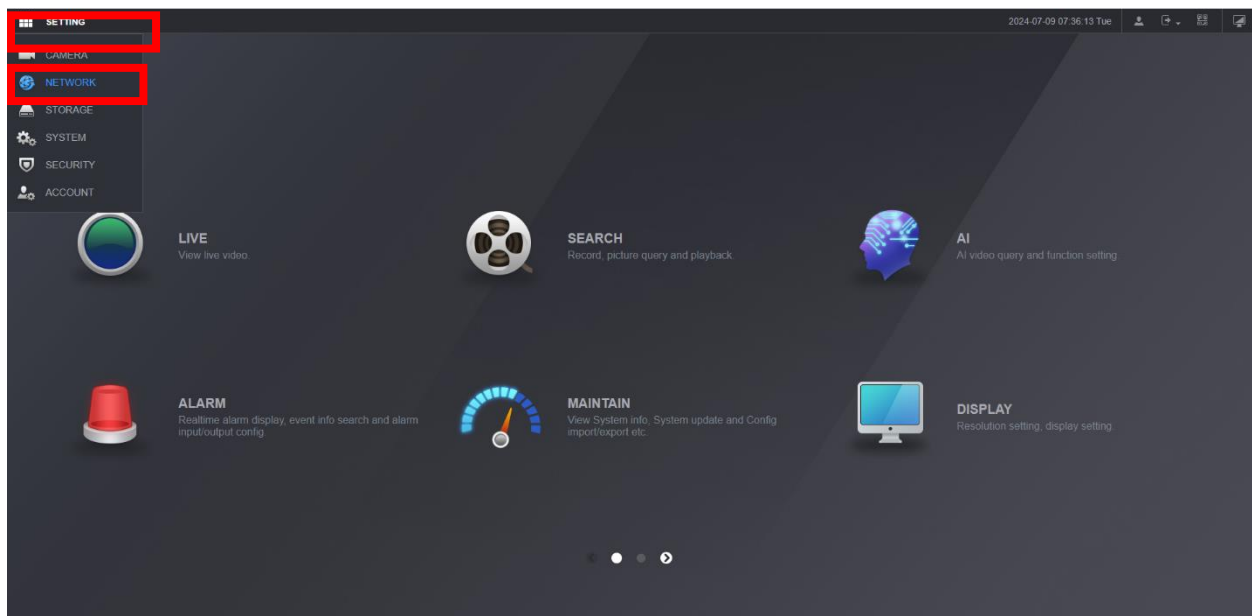# Technical Quick Guides

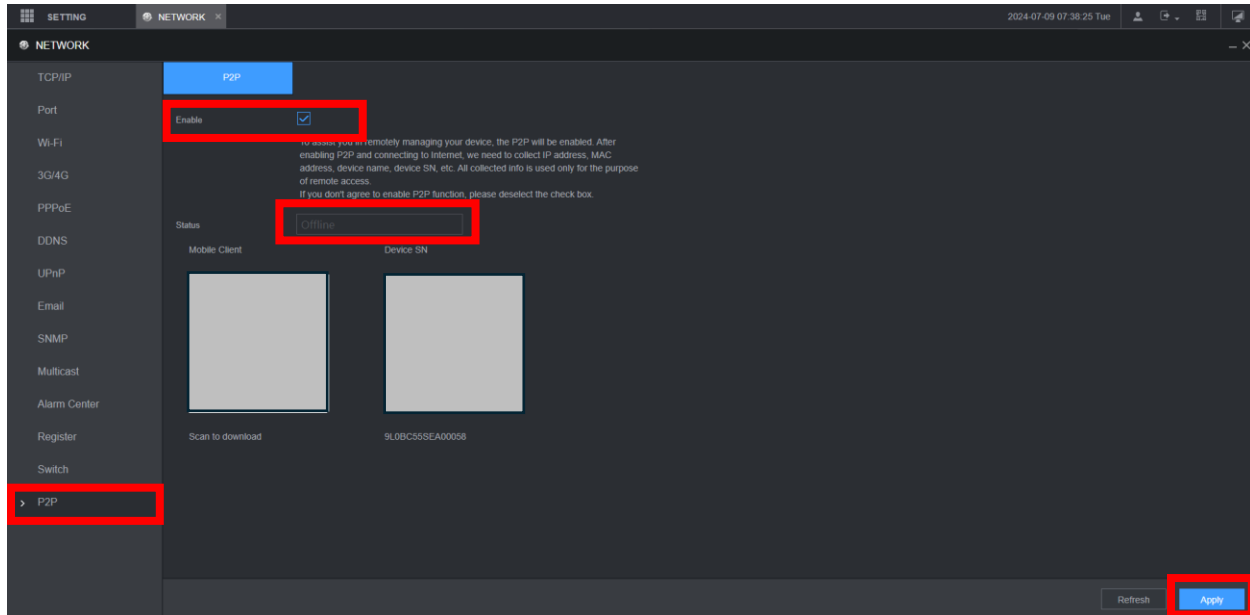**NVR OFFLINE STATUS**

Log in to **NVR**

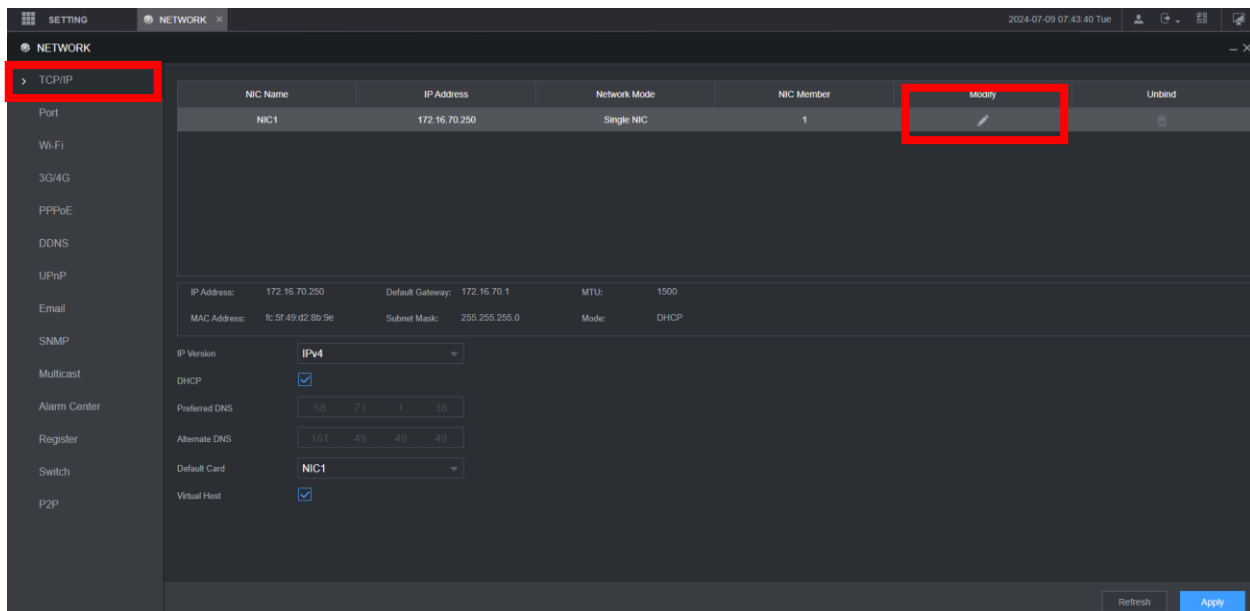On top left corner click **SETTINGS** and → select the **NETWORK**

Under the **P2P tab** check → the **status**, please make sure that Enable is checked.

If the Enable is unchecked, **enable** it and → click **apply button** then → **reboot** the device

If the status still offline, go to the **TCP/IP tab** → click the **pencil icon** under modify

Make sure to set the Mode to **DHCP** to have automatic IP address for the NVR → click **ok**

If you make any changes make sure to click **Apply button** and → **reboot** the device

After the device finished rebooting go back to **P2P tab** and → check if the **Status** change from offline to online
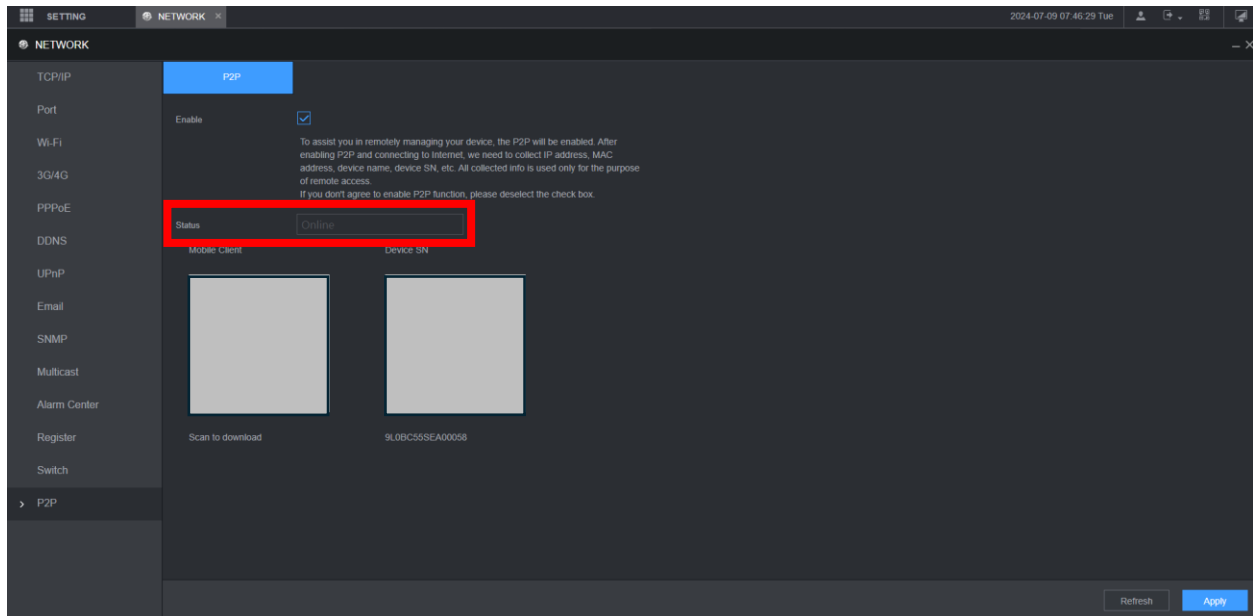
If the status is still offline check for the **physical connection** of the NVR.

Check the back of the NVR and make sure that the **led light indicator** at Network port is on.
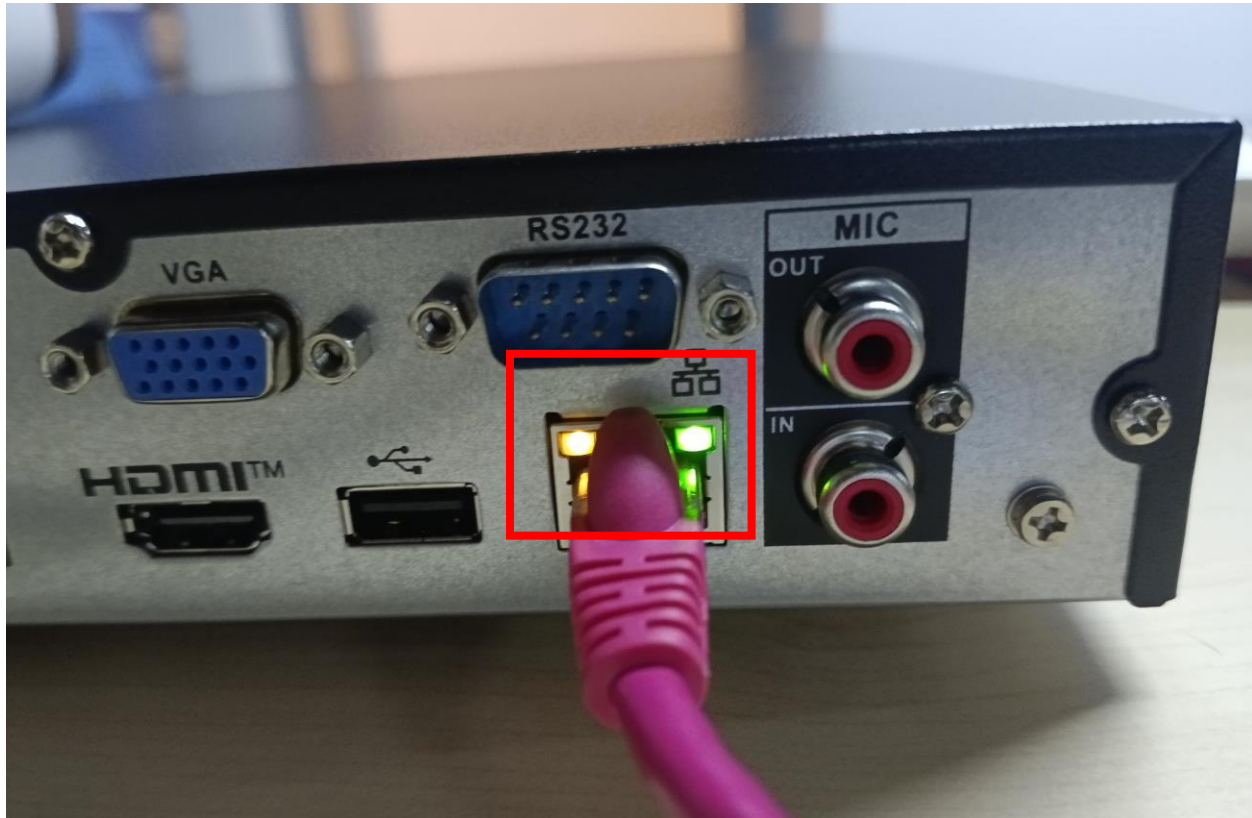
If there is no light indicator

If the light indicator is off, check the **connection** of the NVR and the router/switch to see if it's properly connected.

If the light is still off double check the **port** that the NVR is plugged into to make sure it is fit and connected properly.

If the light is still off double check the **cable** and try to replace it with a different one.