## How to factory default
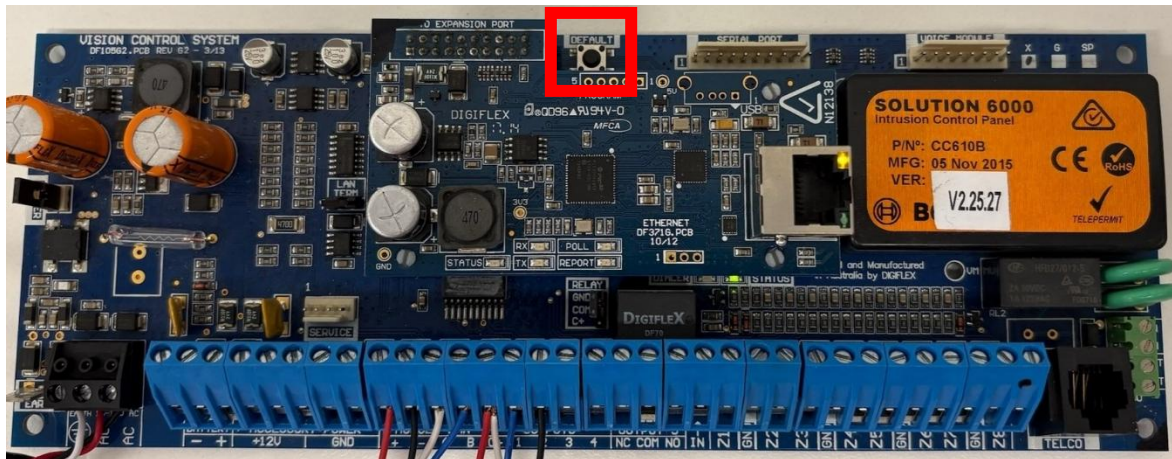
## Method 1: Via physical reset button

Disconnect the MAINS AC power supply and backup battery.

Hold down the DEFAULT button on the control panel.



Connect the MAINS AC power supply (and battery backup), continue holding the DEFAULT button for 5 seconds, then release.

The system will now be defaulted.

*Note: If the physical default button has been disabled in the settings, then the Installer code method must be used.*

## Method 2: Via the Installer code on Graphic Keypad

Enter the Installer code (default is 1234) then MENU to enter the installer menu.

Press 7 (*System*), 0 (*Commands*) then 4 (*Factory default*).

Press OK to confirm factory default. The default will begin.

Leave the installer menu and the final default configurations will be done.

The system will now be defaulted.

*Note: If the installer code has been forgotten AND the physical default button has been disabled, the control panel CANNOT be defaulted on site and must be sent back to the distributor to get defaulted at a fee.*