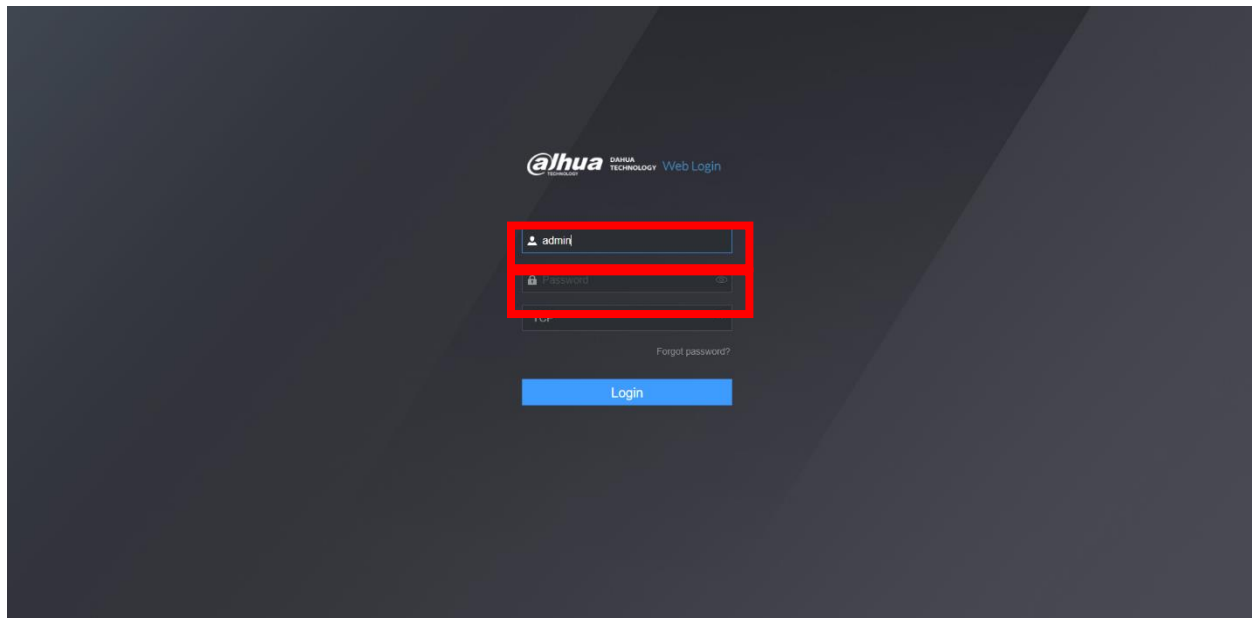


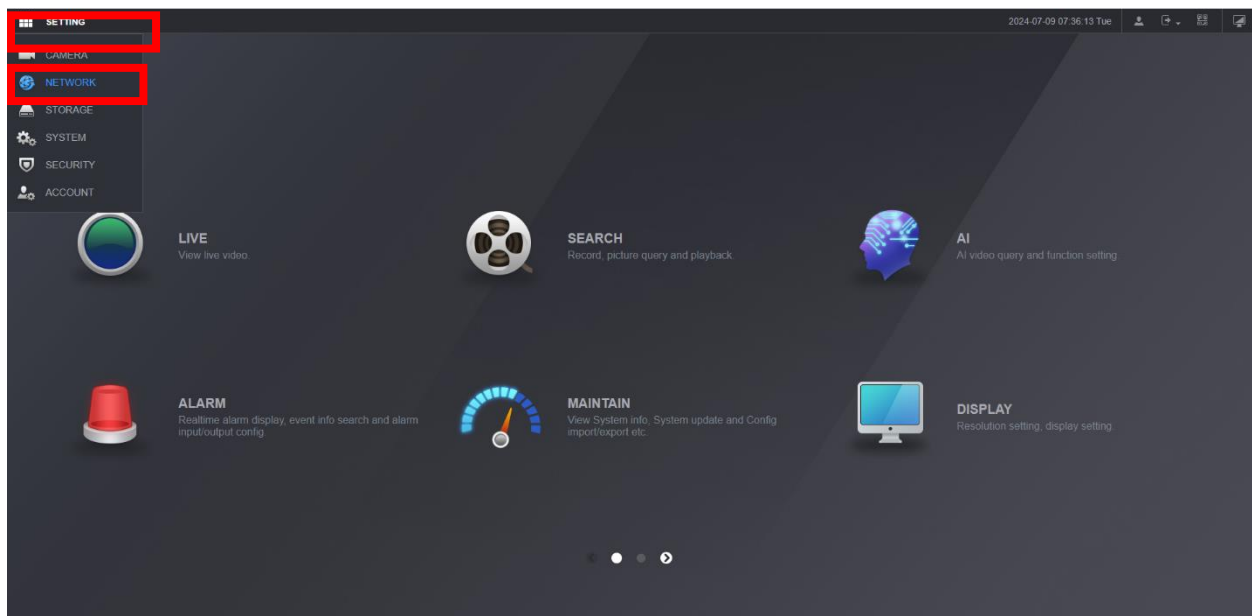
Technical Quick Guides

NVR OFFLINE STATUS

Log in to NVR

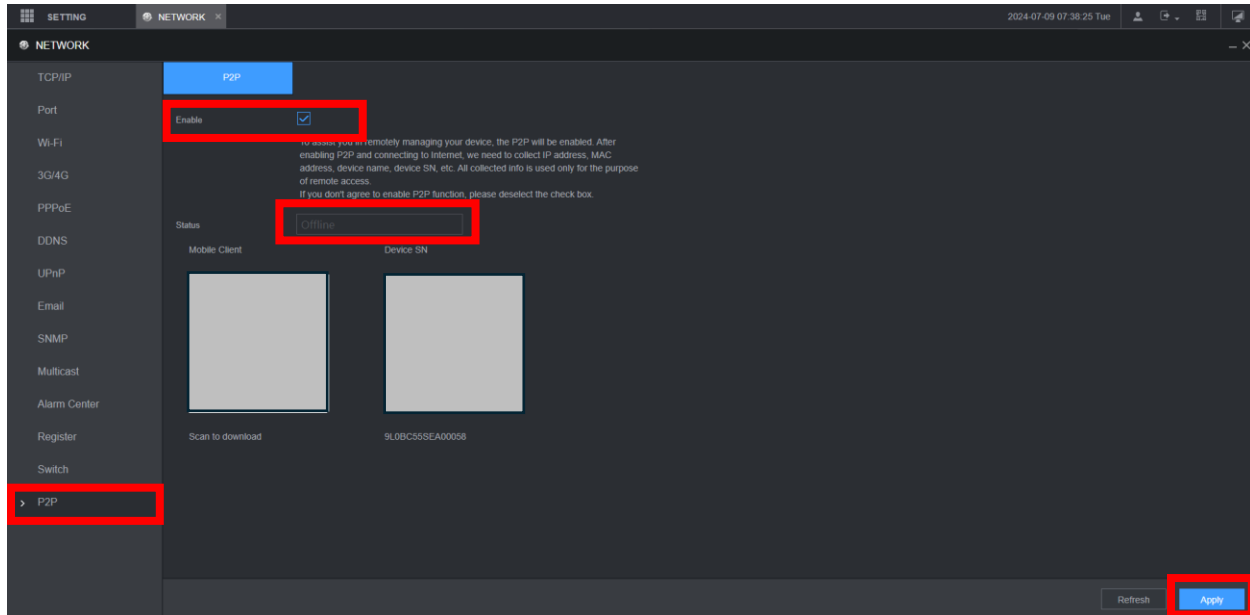


On top left corner click **SETTINGS** and → select the **NETWORK**

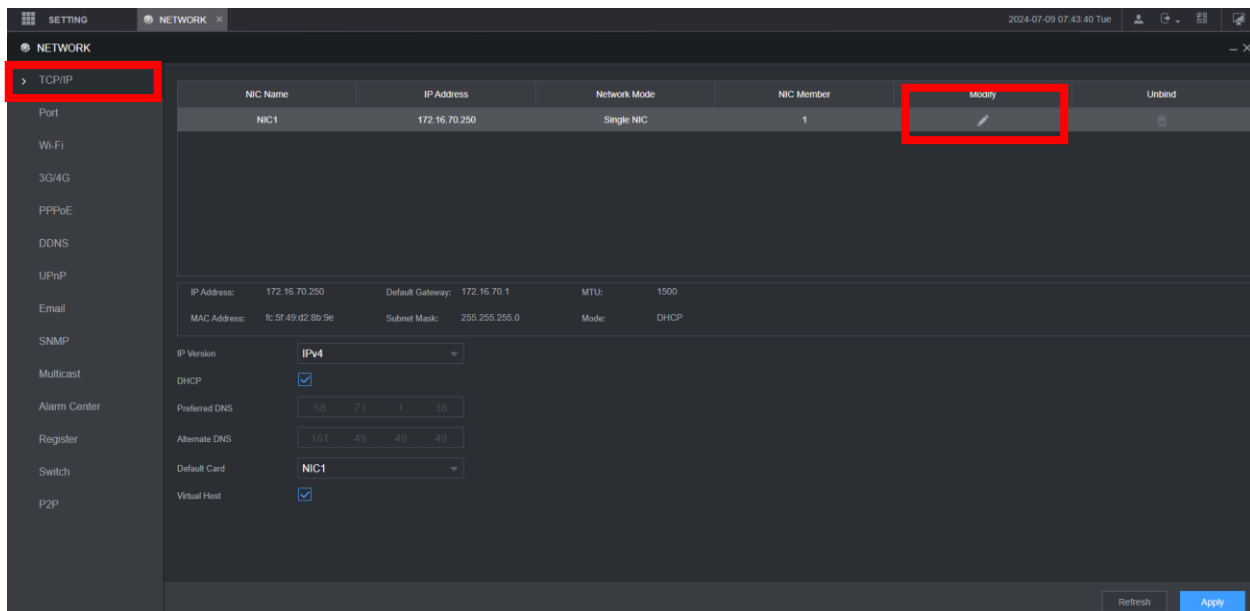


Under the **P2P tab** check → the **status**, please make sure that Enable is checked.

If the Enable is unchecked, **enable** it and → click **apply button** then → **reboot** the device



If the status still offline, go to the **TCP/IP tab** → click the **pencil icon** under modify



Make sure to set the Mode to **DHCP** to have automatic IP address for the NVR → click **ok**

Modify

NIC Name

NIC1

Network Mode

☒ Single NIC

IP Version

IPv4

MAC Address

fc : 5f : 49 : d2 : 8b : 9e

Mode

☐ Static
 ☒ DHCP

IP Address

172 . 16 . 70 . 250

Test

Subnet Mask

255 . 255 . 255 . 0

Default Gateway

172 . 16 . 70 . 1

MTU

1500

OK

Cancel

If you make any changes make sure to click **Apply button** and → **reboot** the device

SETTING

NETWORK

2024-07-09 07:47:03 Tue

Logout

Reboot

Shutdown

NETWORK

TCP/IP

Port

Wi-Fi

3G/4G

PPPoE

DDNS

UPnP

Email

SNMP

Multicast

Alarm Center

Register

Switch

P2P

NIC Name	IP Address	Network Mode	NIC Member	Modify
NIC1	172.16.70.250	Single NIC	1	

IP Address: 172.16.70.250

Default Gateway: 172.16.70.1

MTU: 1500

MAC Address: fc:5f:49:d2:8b:9e

Subnet Mask: 255.255.255.0

Mode: DHCP

IP Version: IPv4

DHCP: ☒

Preferred DNS: 58 71 1 38

Alternate DNS: 151 49 49 49

Default Card: NIC1

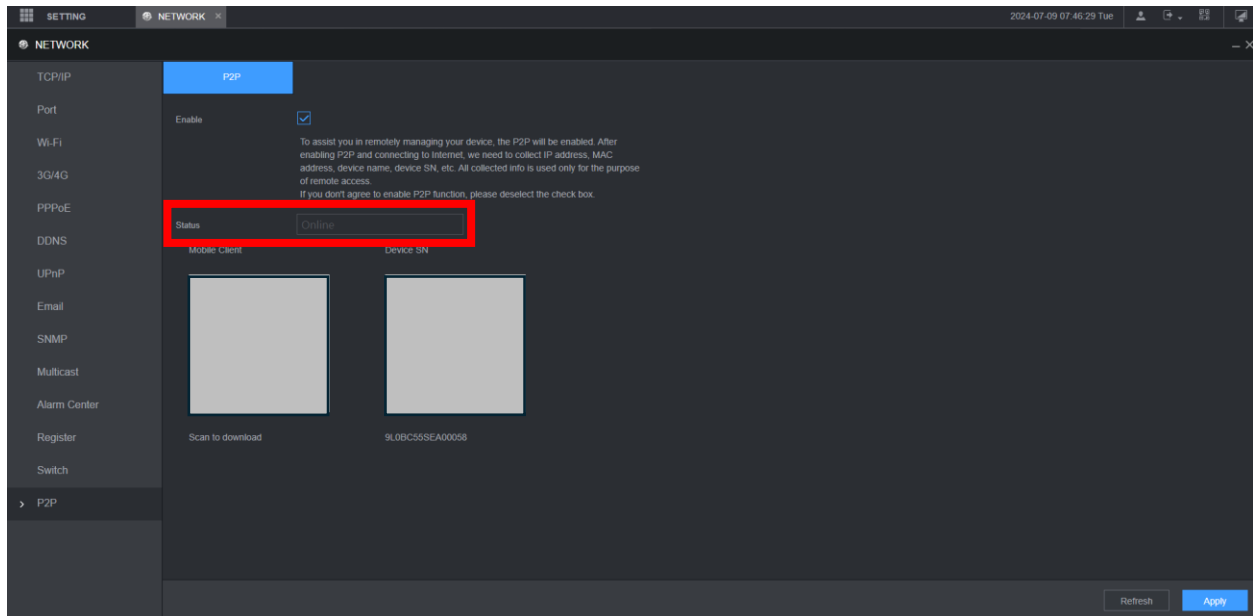
Virtual Host: ☒

Refresh

Apply

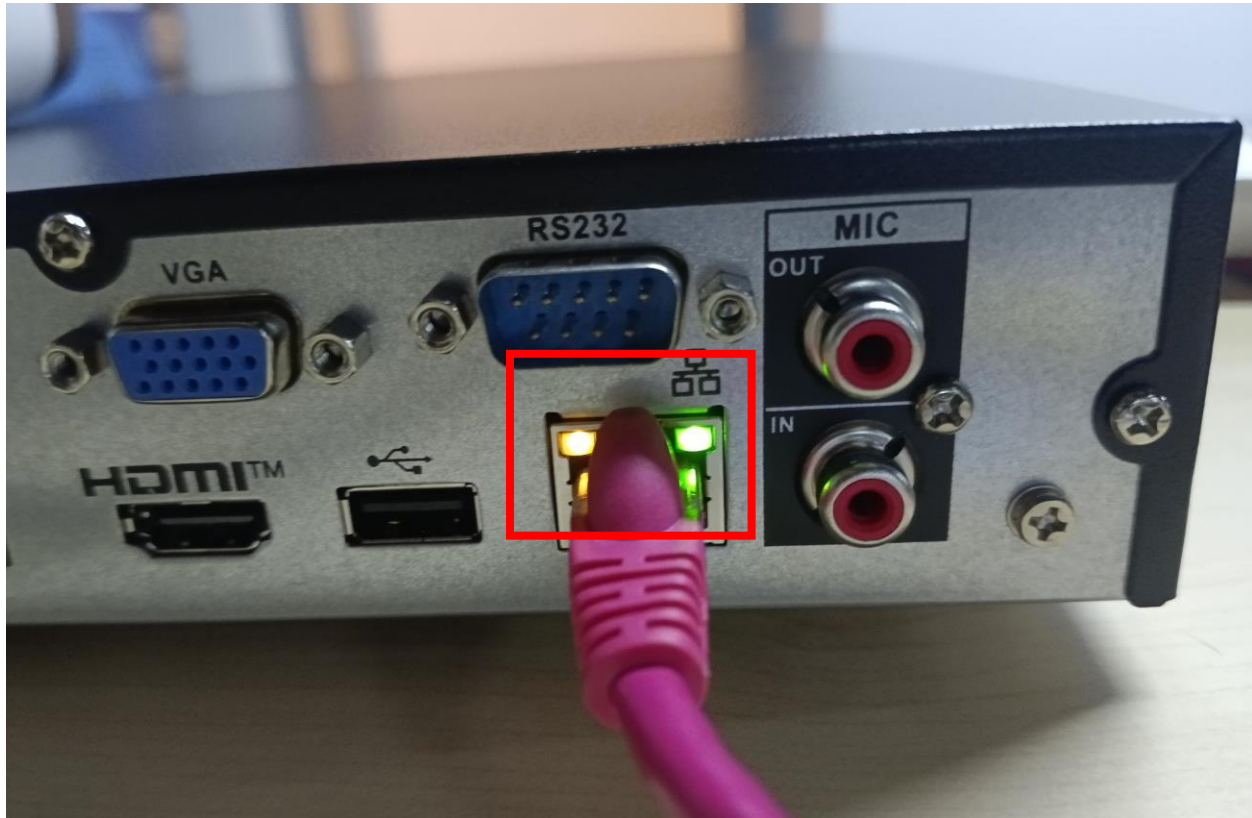
Please contact your local Seadan store for more information & feedback

After the device finished rebooting go back to **P2P** tab and → check if the **Status** change from offline to online



If the status is still offline check for the **physical connection** of the NVR.

Check the back of the NVR and make sure that the **led light indicator** at Network port is on.



If there is no light indicator

If the light indicator is off, check the **connection** of the NVR and the router/switch to see if it's properly connected.

If the light is still off double check the **port** that the NVR is plugged into to make sure it is fit and connected properly.

If the light is still off double check the **cable** and try to replace it with a different one.