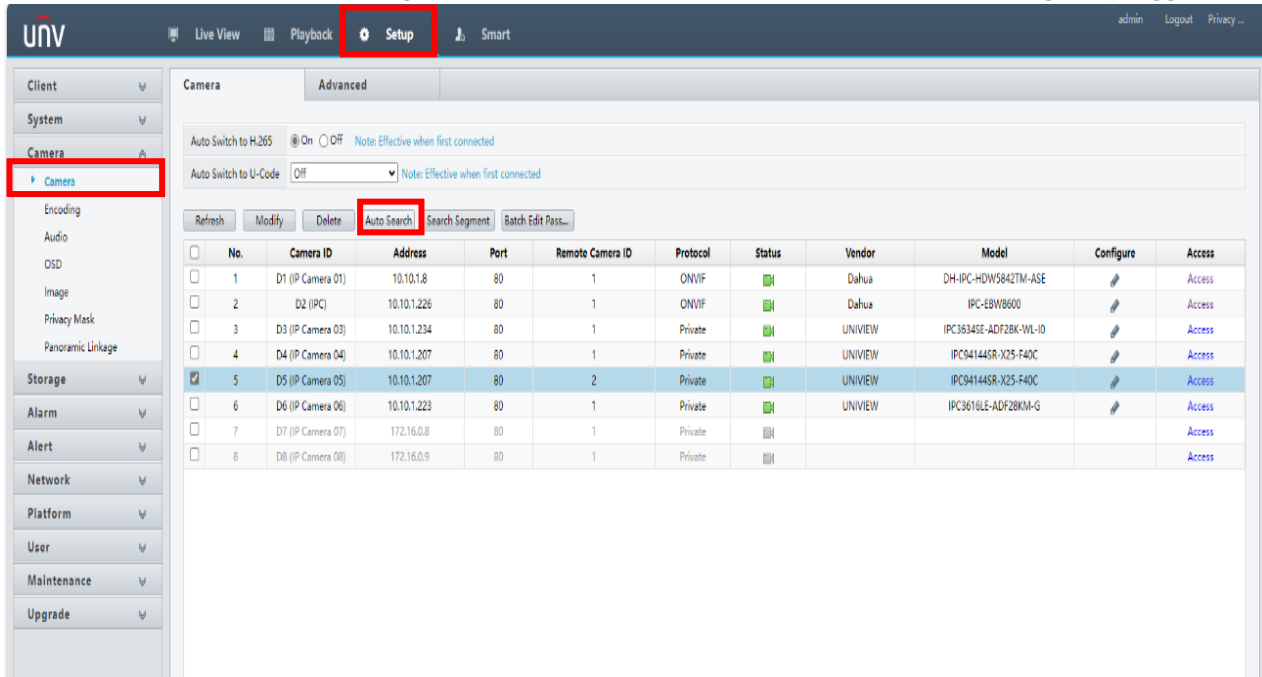# Technical Quick Guides

Adding Dual Lens PTZ

Open the webpage of the NVR and log in using the NVRs username and password.
Go to Setup-> Camera -> Camera.
Click "Auto Search" button and give it a second to find all the cameras on the IP range or plugged in

Select the tick box next to the PTZ, under Qty column the Dual Lens PTZ should have a QTY of 2(other cameras only have 1 as it is the quantity of lenses on cameras and the twin PTZ has the quantity of 2)

→ Click the OK button

Two additional devices, one for each lens on the PTZ, should now be added to the camera page which share the same IP address.

When the camera is successfully connected, the blue camera symbols in the Status column will change to green.

The icons will become grey if the attempt is unsuccessful; if this is the case, hovering your cursor over one of them will reveal a brief explanation of why the connection failed.
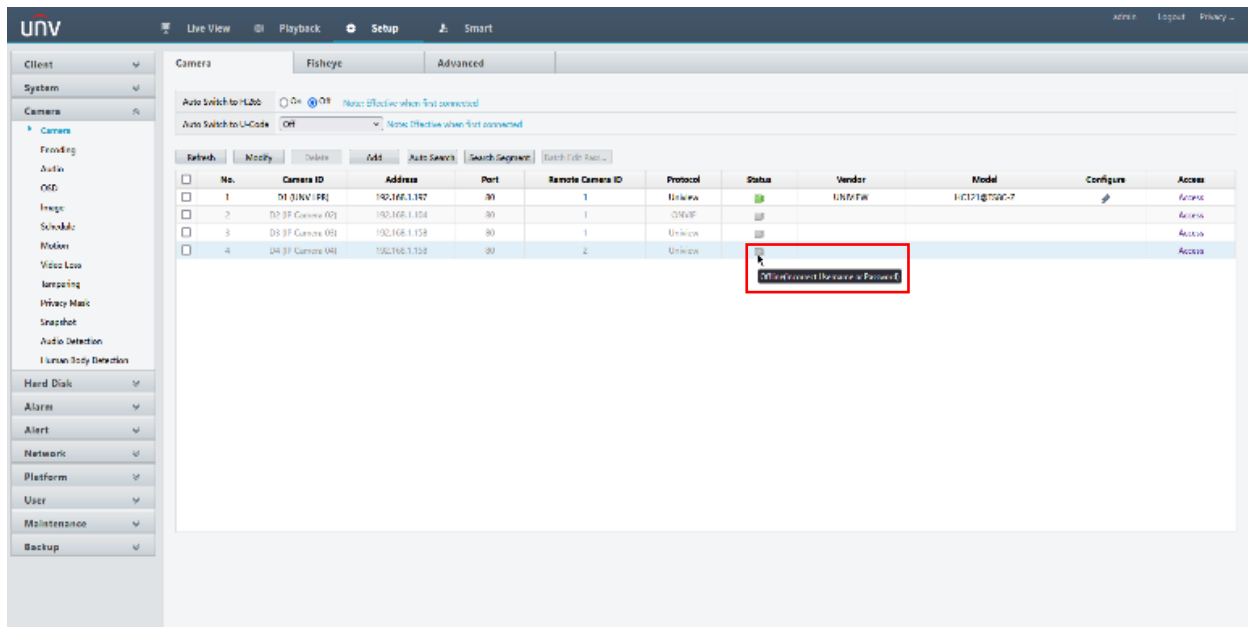

If the camera icon is grey, it means the password for the camera has been changed and needs to be updated on the camera.

Choose stream 1 or 2 for each section of the PTZ and type in the password and repeat the same steps for the second stream and choose the opposite Remote-control ID from the first stream.
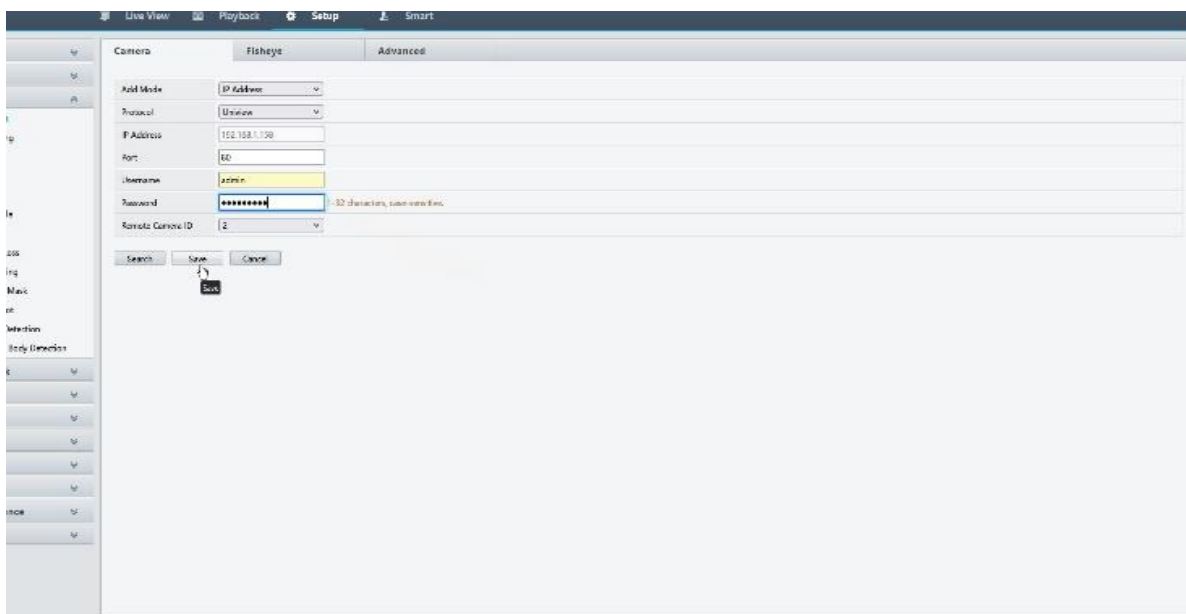
Once password and Remote-control ID has been accepted the camera icon will turn green. You may need to refresh the page a few times to see the icon change to green.
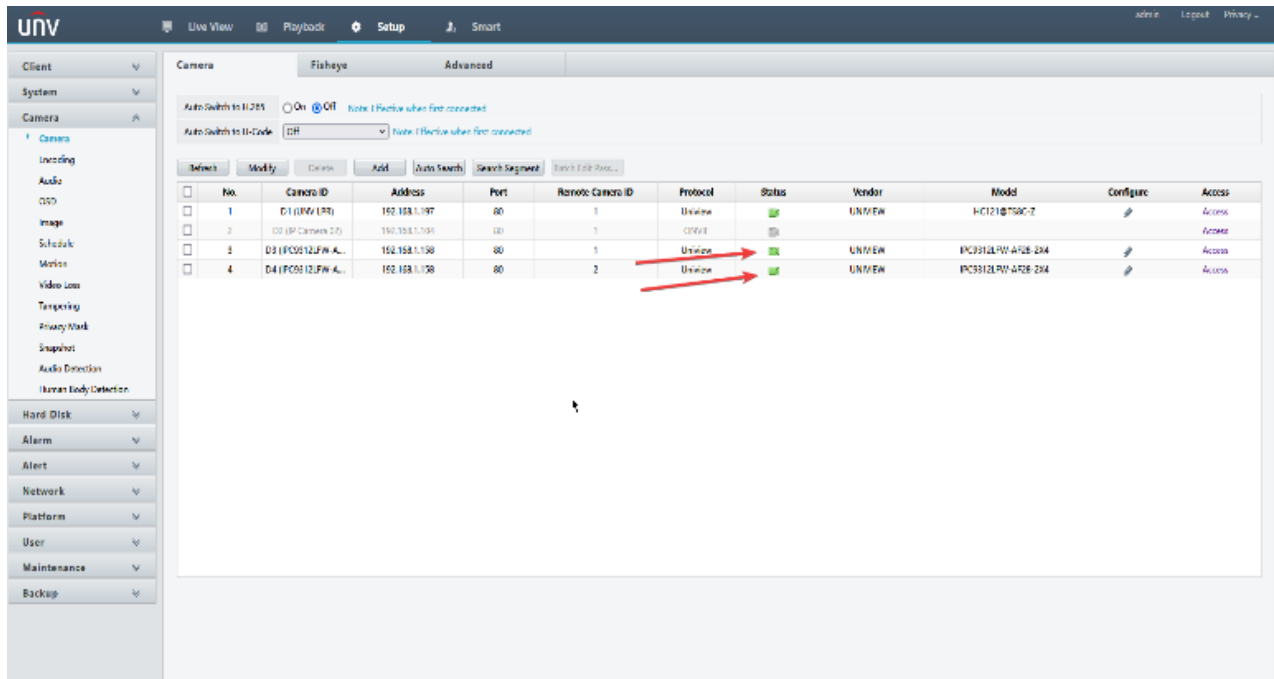
Click on live view and select both channels the PTZ is on to view both streams from the Dual Lens.