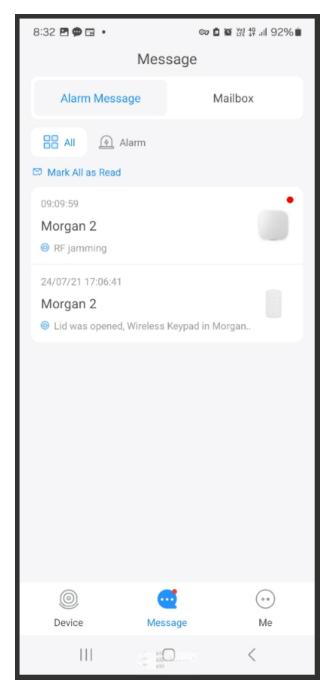
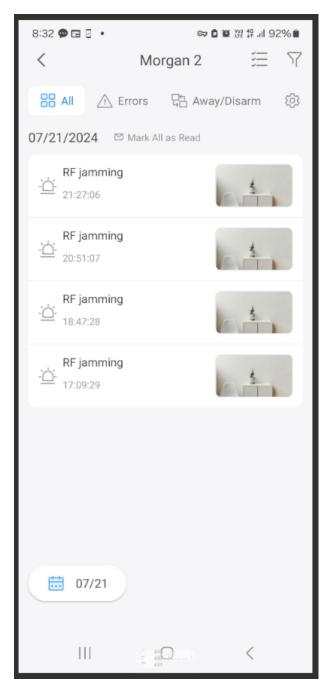


Technical Quick Guides

RF Jamming Issue

If you encounter an RF Jamming notification on the Alarm Hub, it detects a different device works on the same frequency of your device. Need to find out the devices that cause the jamming signal or move your device to different locations to ensure that it doesn't detect other devices frequency.

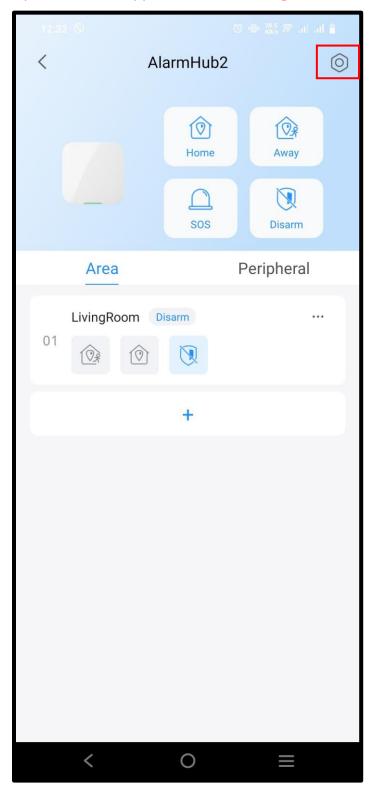






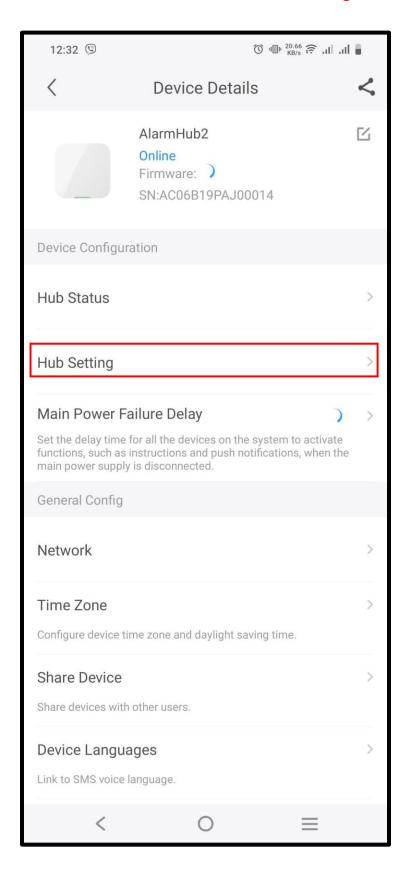
If the System works properly, you can disable this alert manually through the DMSS app.

Open the DMSS App and click the **hexagon icon** on the upper right corner.



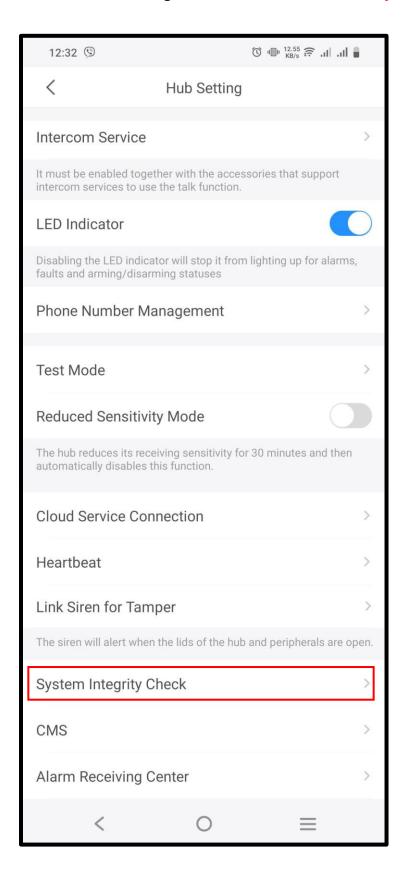


Under the Device Details select the **Hub Setting**





Under the Hub Settings scroll down and look for the System Integrity Check and click it





Under System Integrity Check disable the RF jamming and restart the device.

