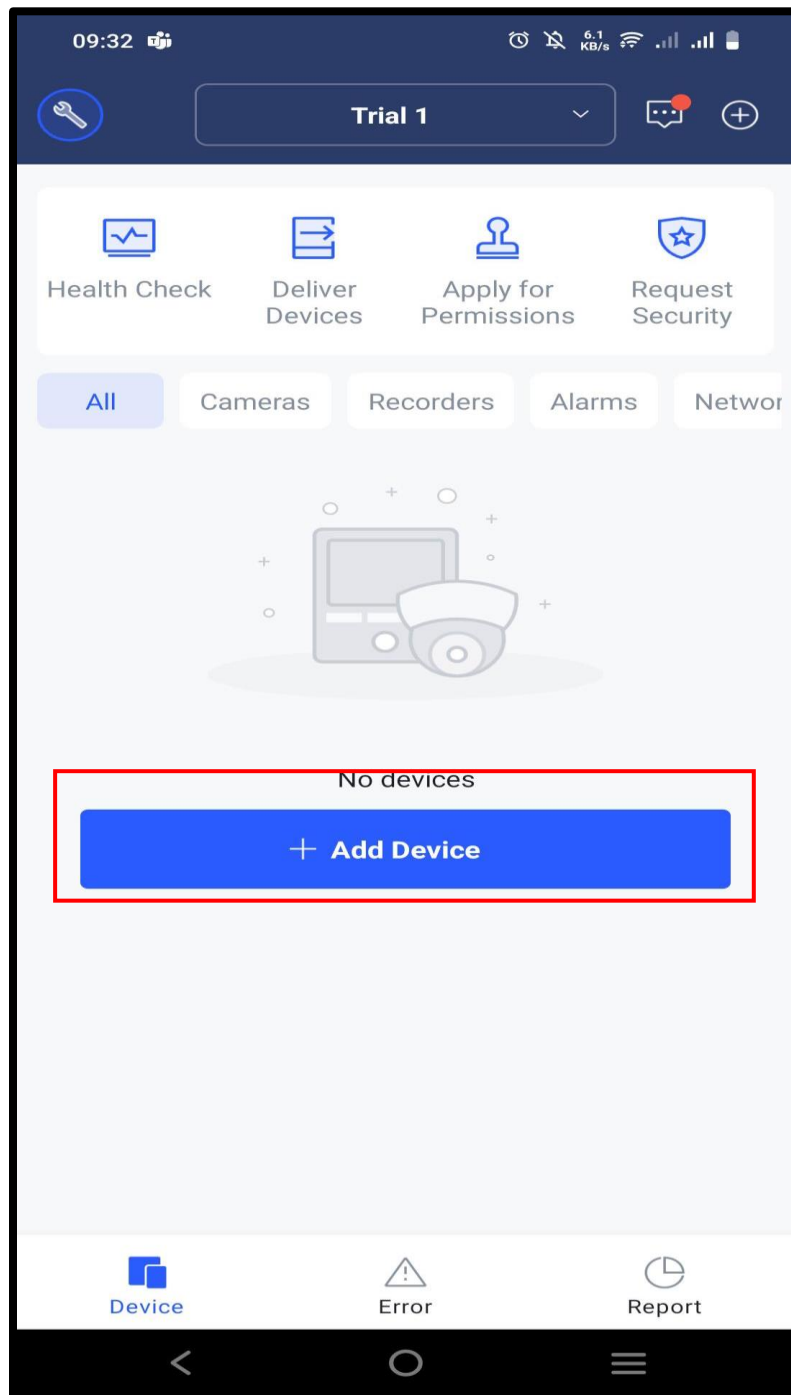


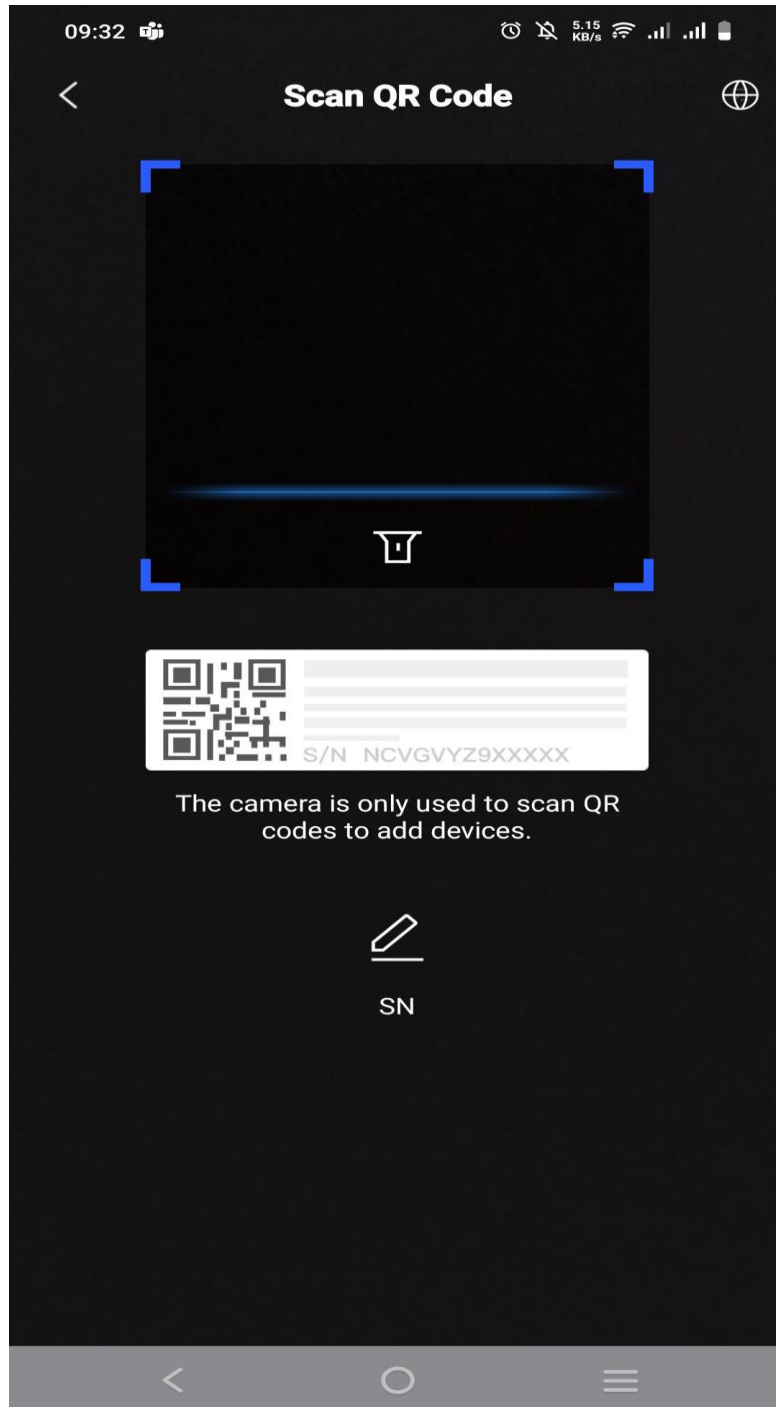
## Technical Quick Guides

### Setup Alarm Hub using Dolyнк Care App

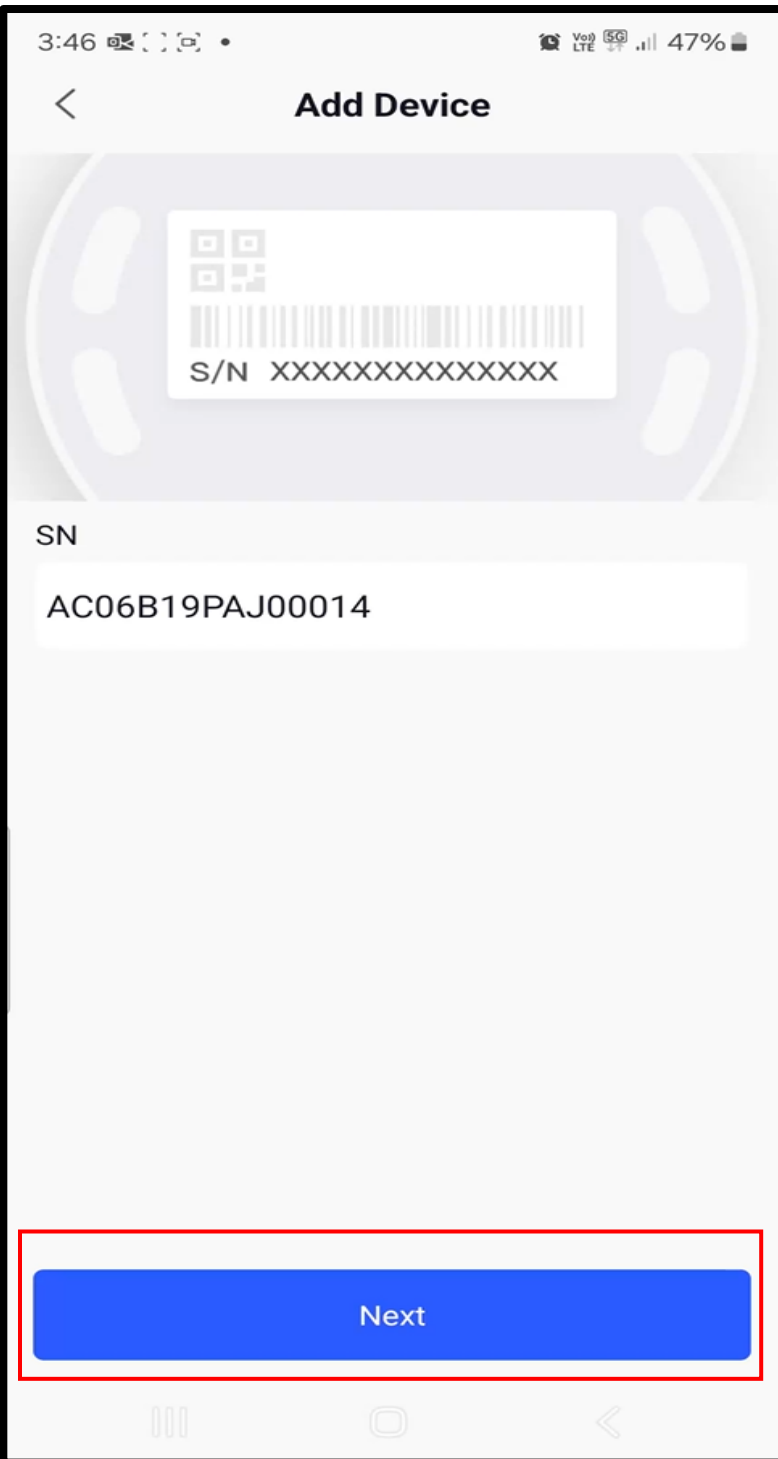
Login your Dolyнк Care Account and Click the Add Device button



Scan the Device of the Alarm Hub



Continue the process and click the Next button



3:46 5G 47%

< **Add Device**

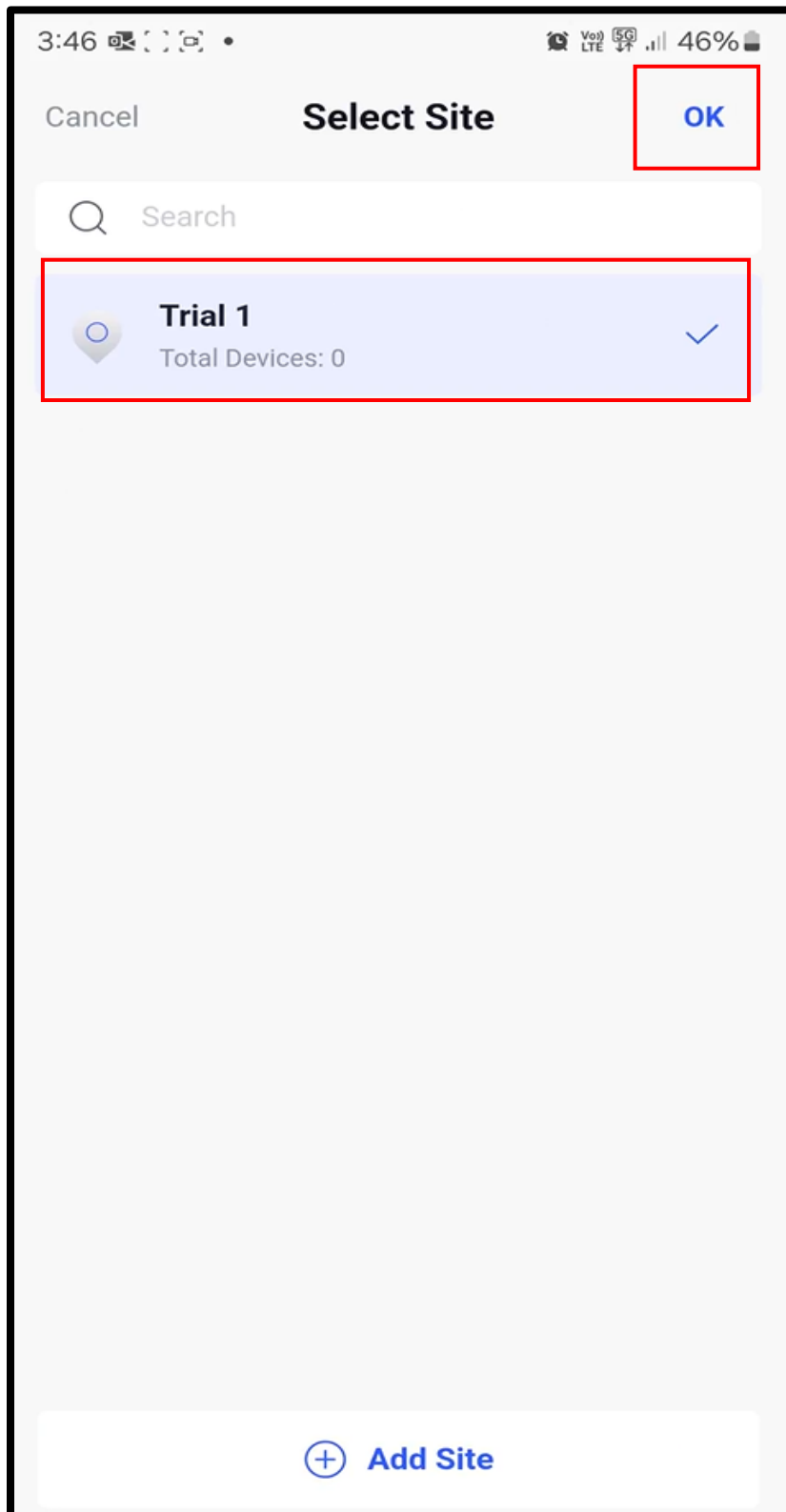
S/N XXXXXXXXXXXXXXXX

SN

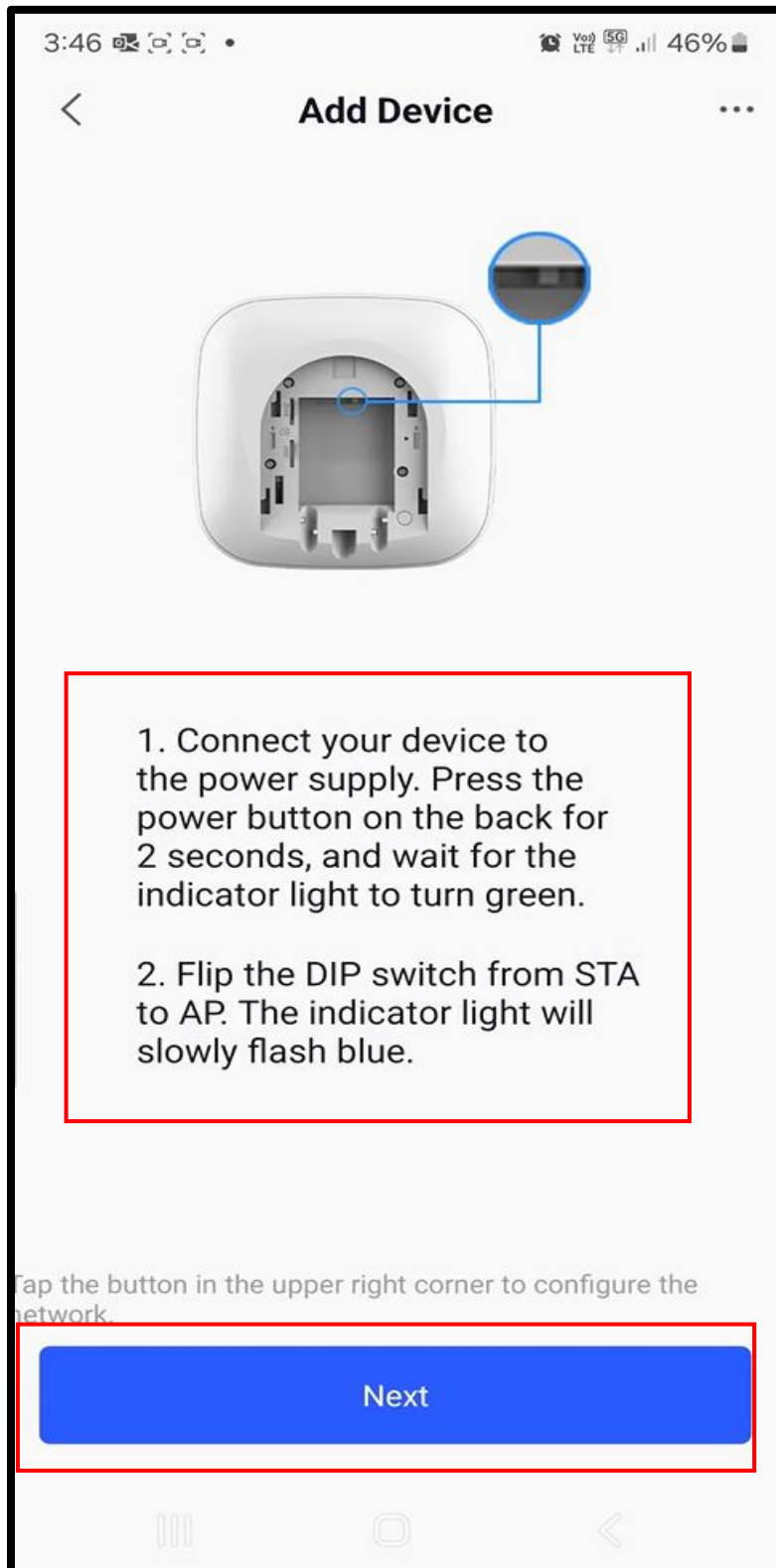
AC06B19PAJ00014

**Next**

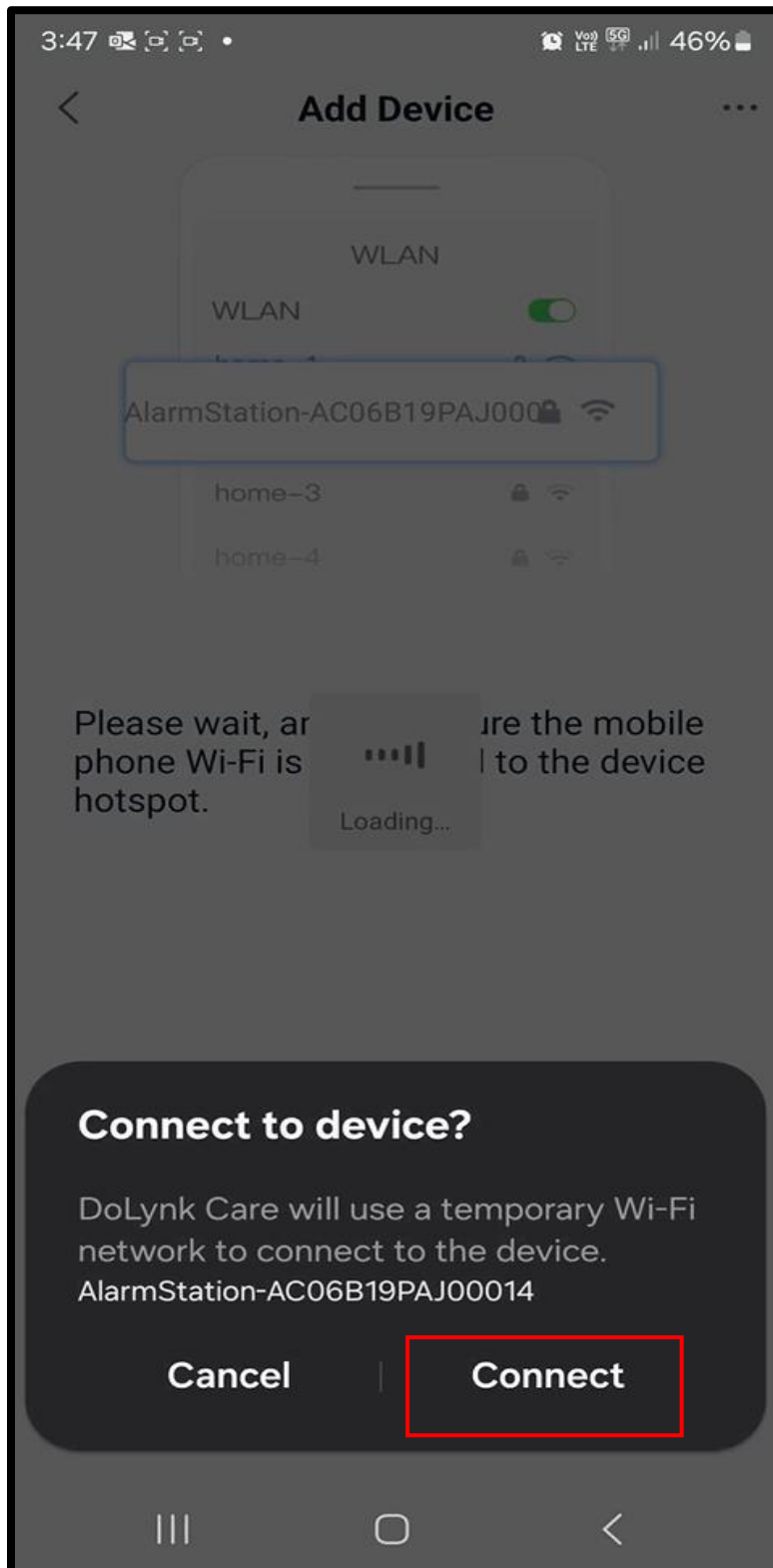
You can choose the existing Site that you create or add a new site and click OK



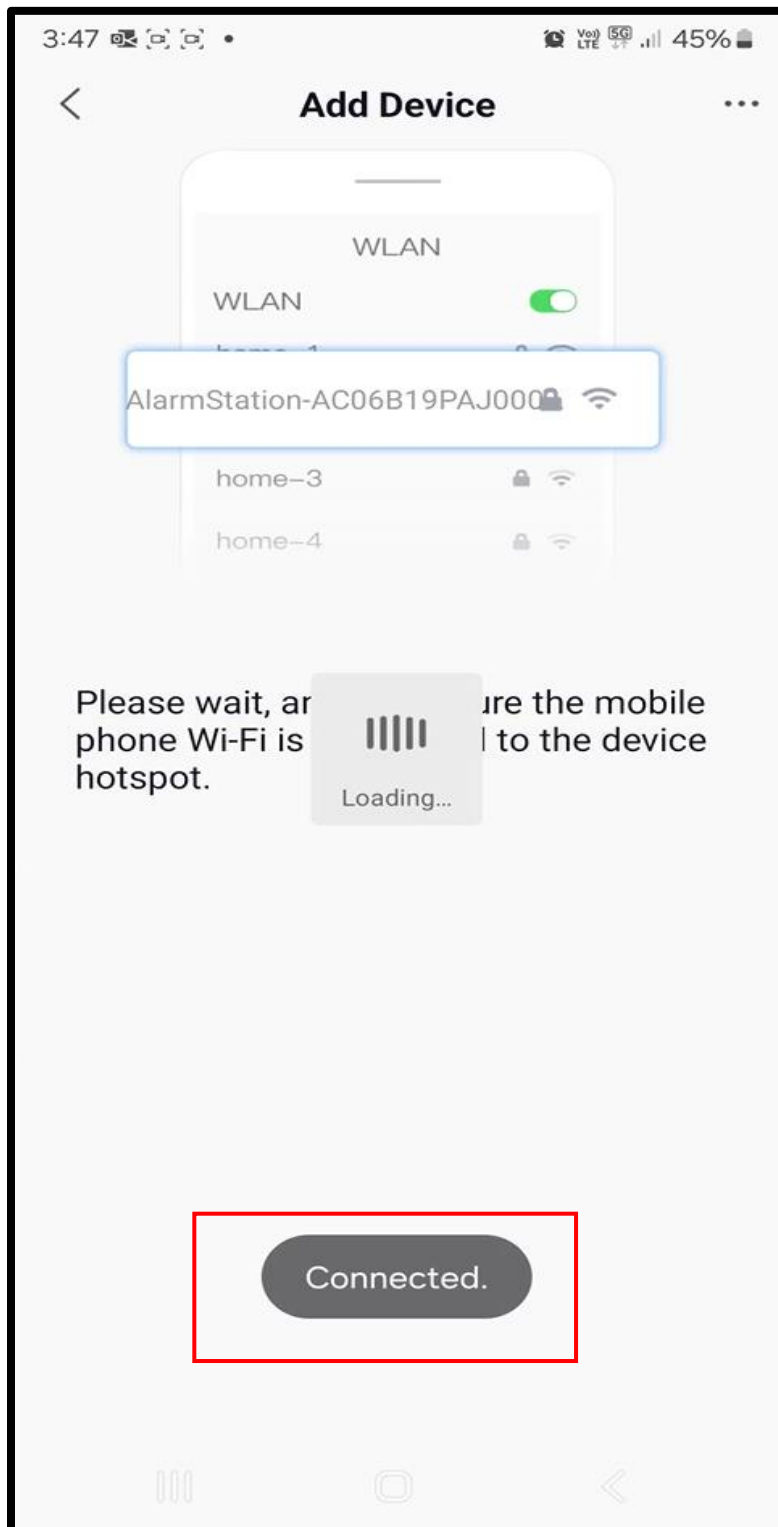
Follow the instructions on the screen and click Next



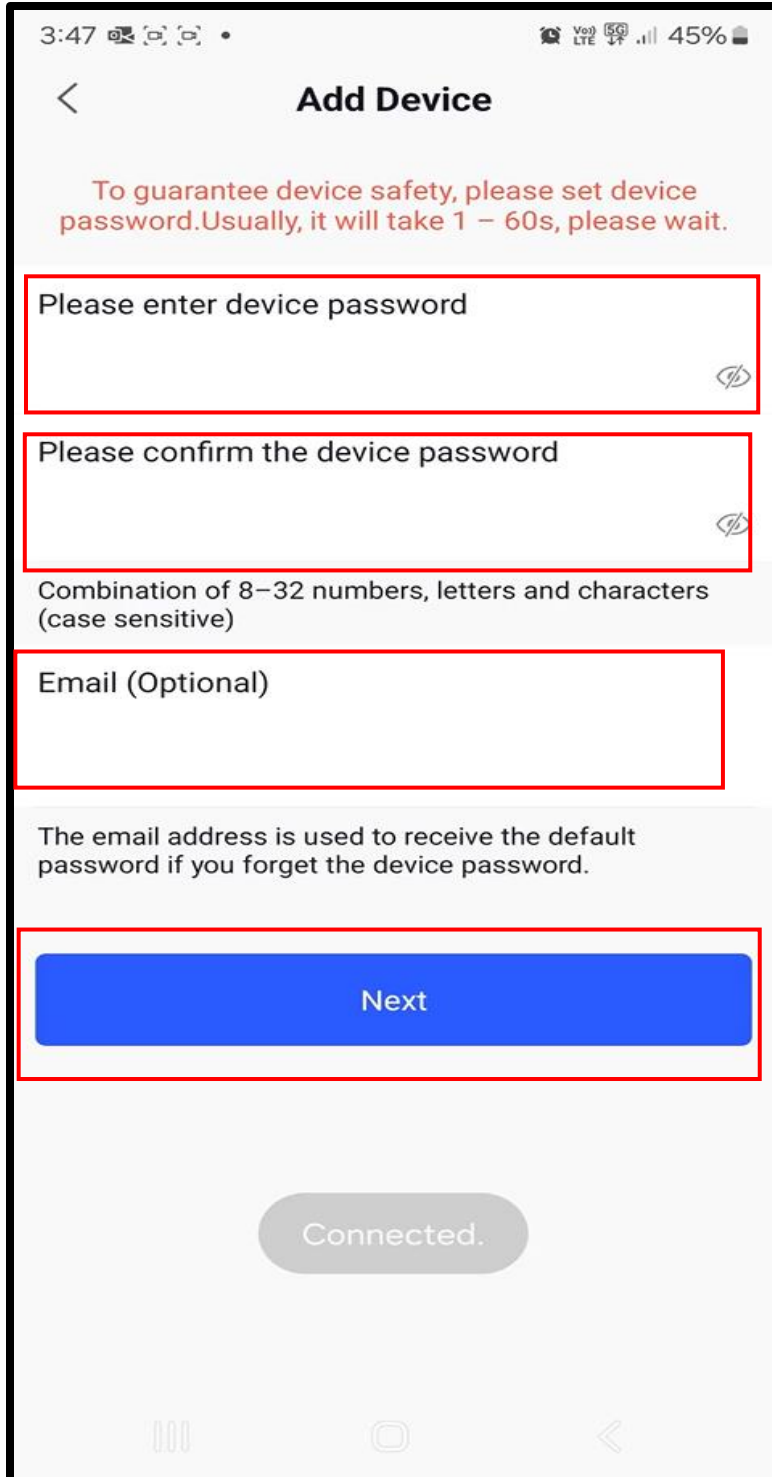
Continue the process and click Connect



Wait until the “Connected” pop-up



Enter the Device password that you want, and email(optional) then click Next button



3:47 VoLTE 5G 45%

< **Add Device**

To guarantee device safety, please set device password. Usually, it will take 1 – 60s, please wait.

Please enter device password

Please confirm the device password

Combination of 8–32 numbers, letters and characters (case sensitive)

Email (Optional)

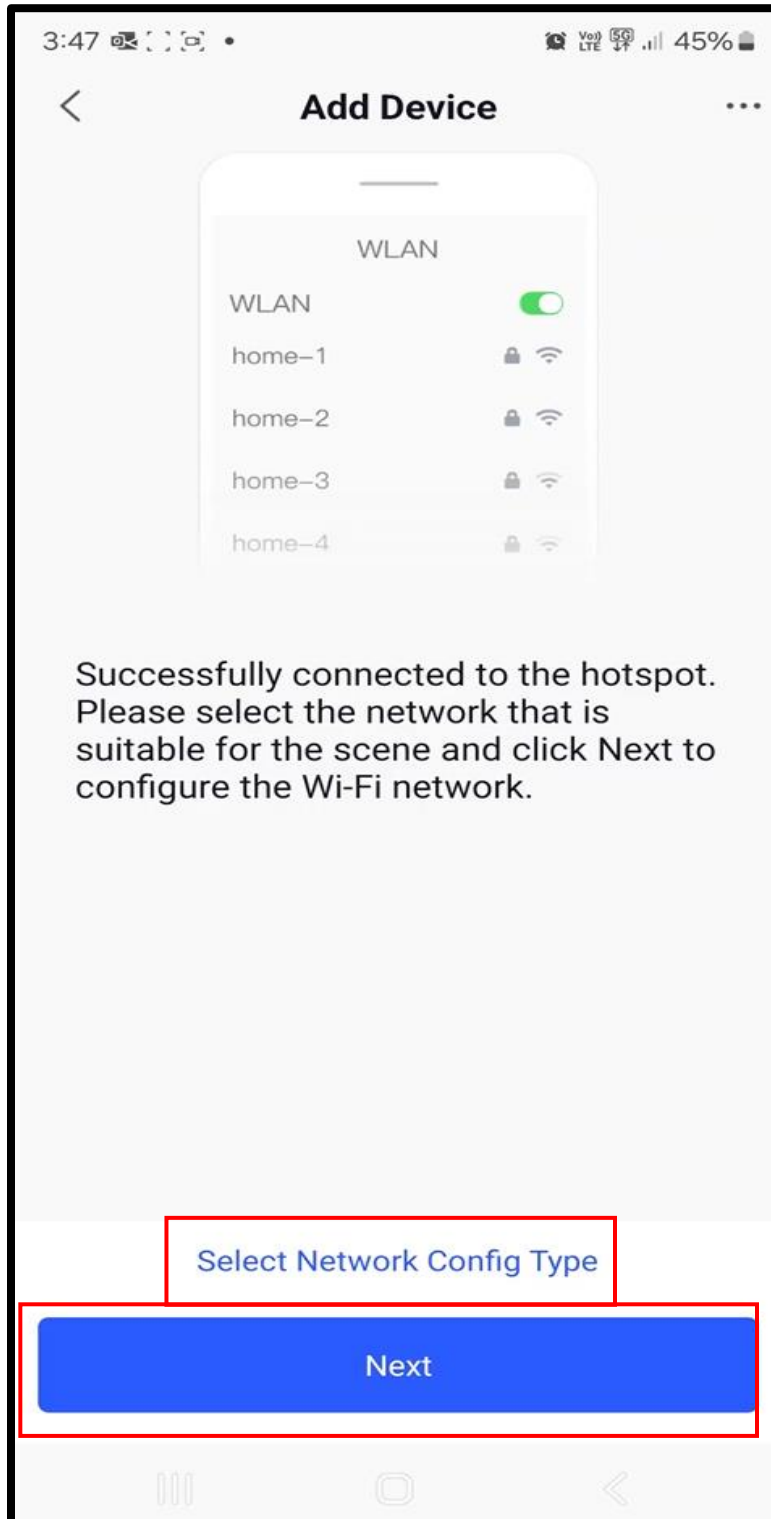
The email address is used to receive the default password if you forget the device password.

Next

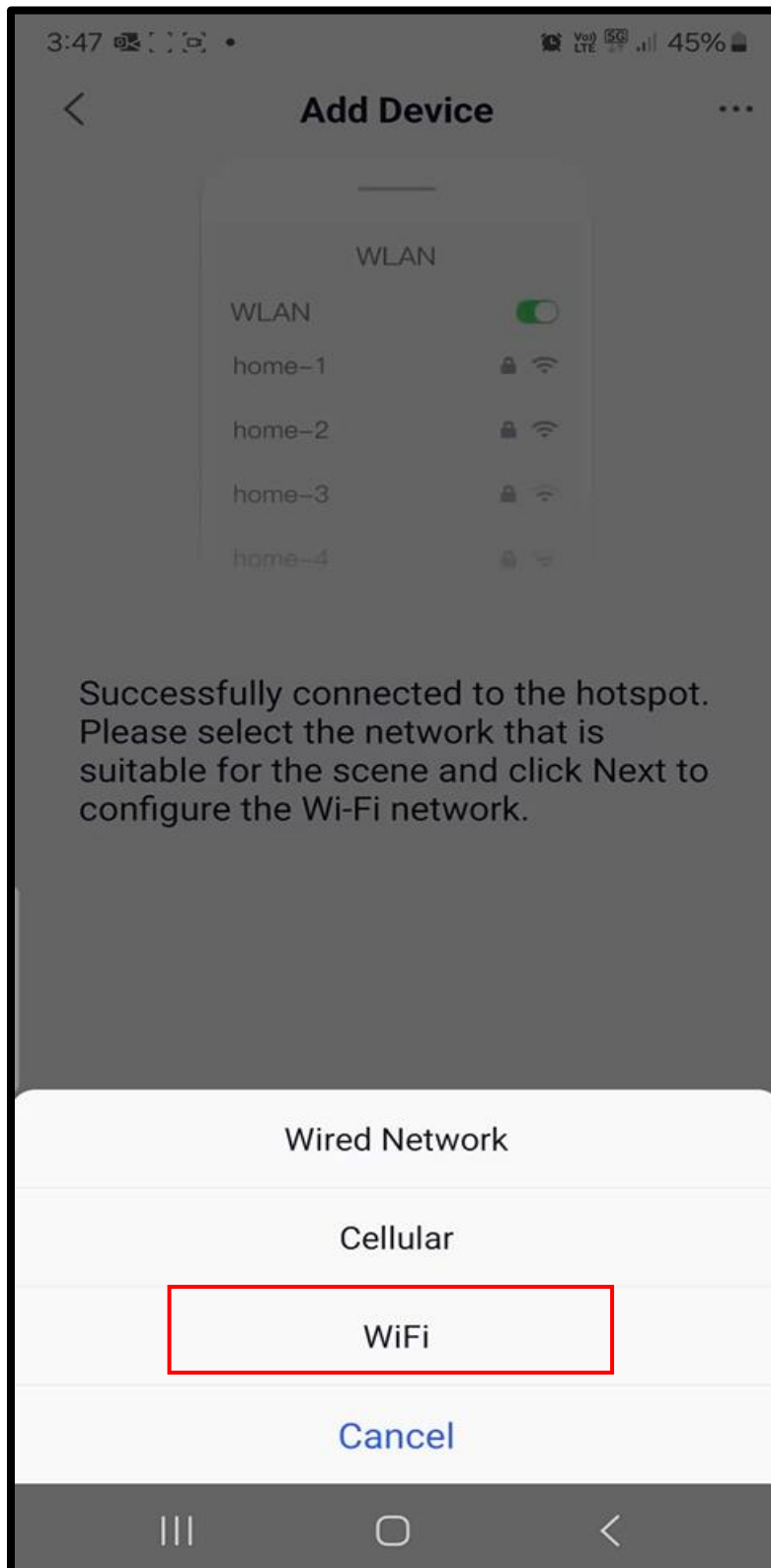
Connected.



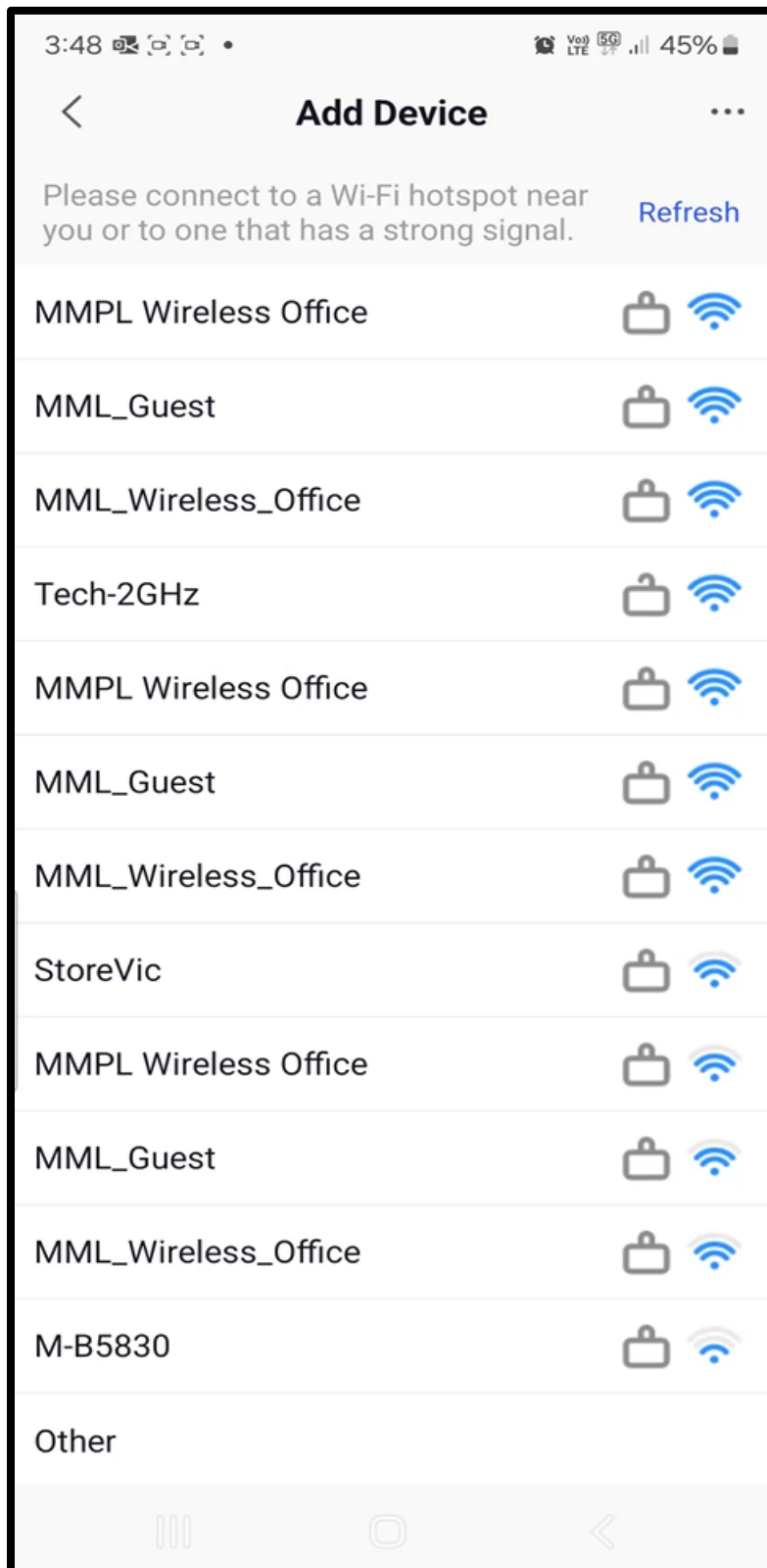
Select the Network Config Type you want, but for this one we use the default which is WIFI and click Next button



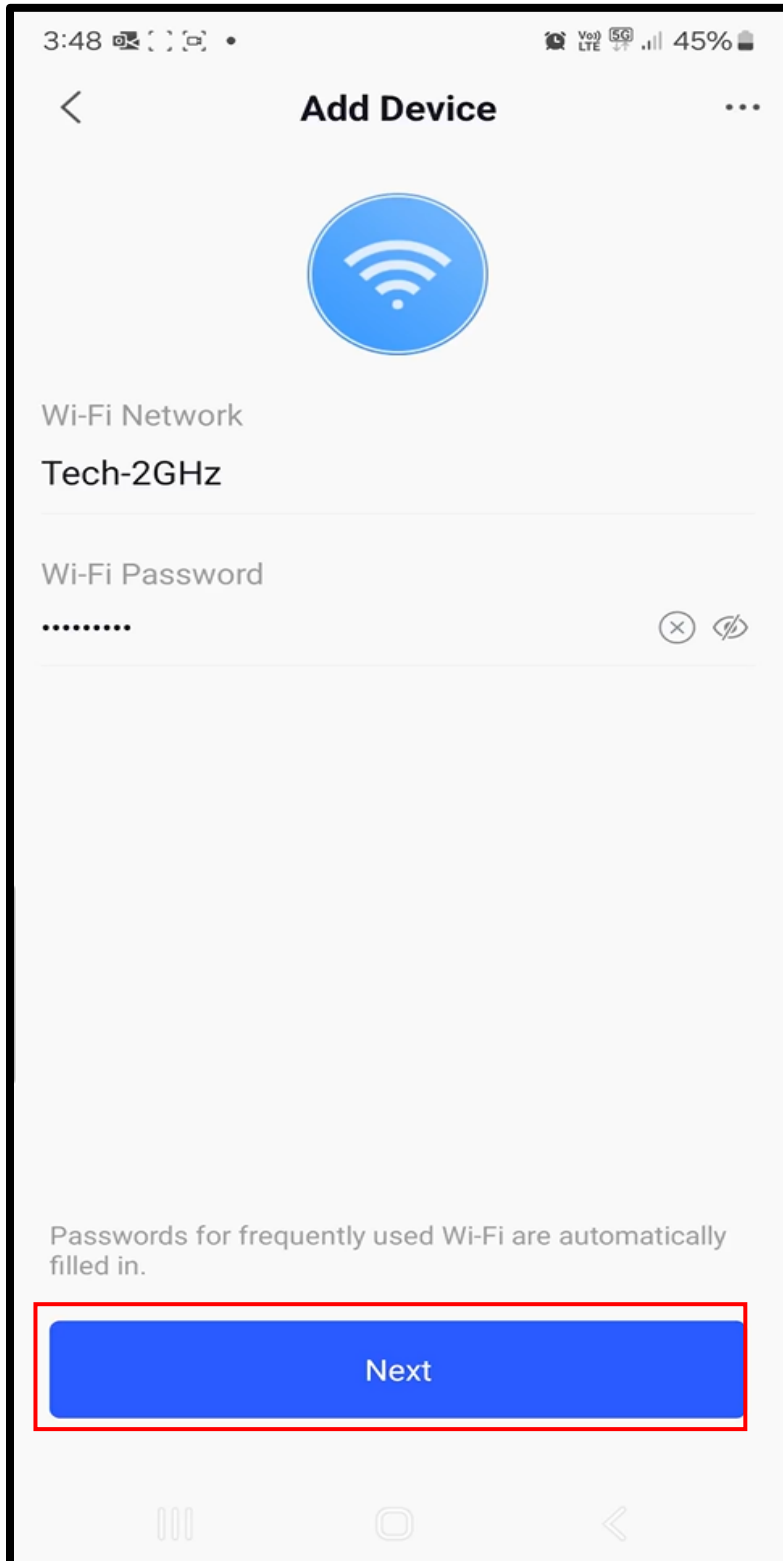
## Choose Wifi



Select the Wifi device that is connected to your network to connect the device




Continue the process and click the Next button.





3:48 VoLTE 5G 45%

< **Add Device** ...



Wi-Fi Network  
**Tech-2GHz**

Wi-Fi Password  
.....  

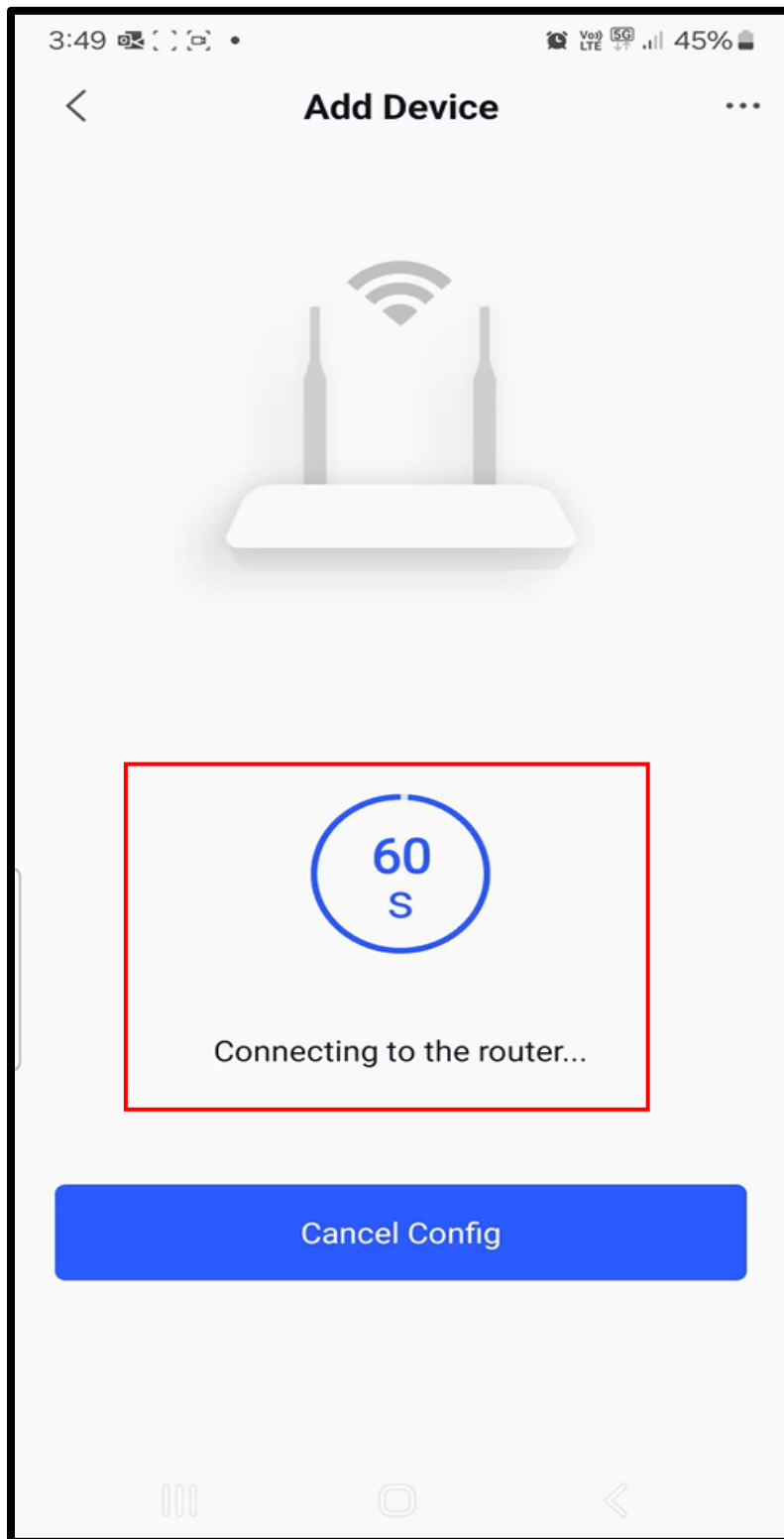
Passwords for frequently used Wi-Fi are automatically filled in.

**Next**

Follow the instructions on the screen and click Next button.



Wait until the device connect to the network



Enter the Device Name you want for your alarm hub and click Save

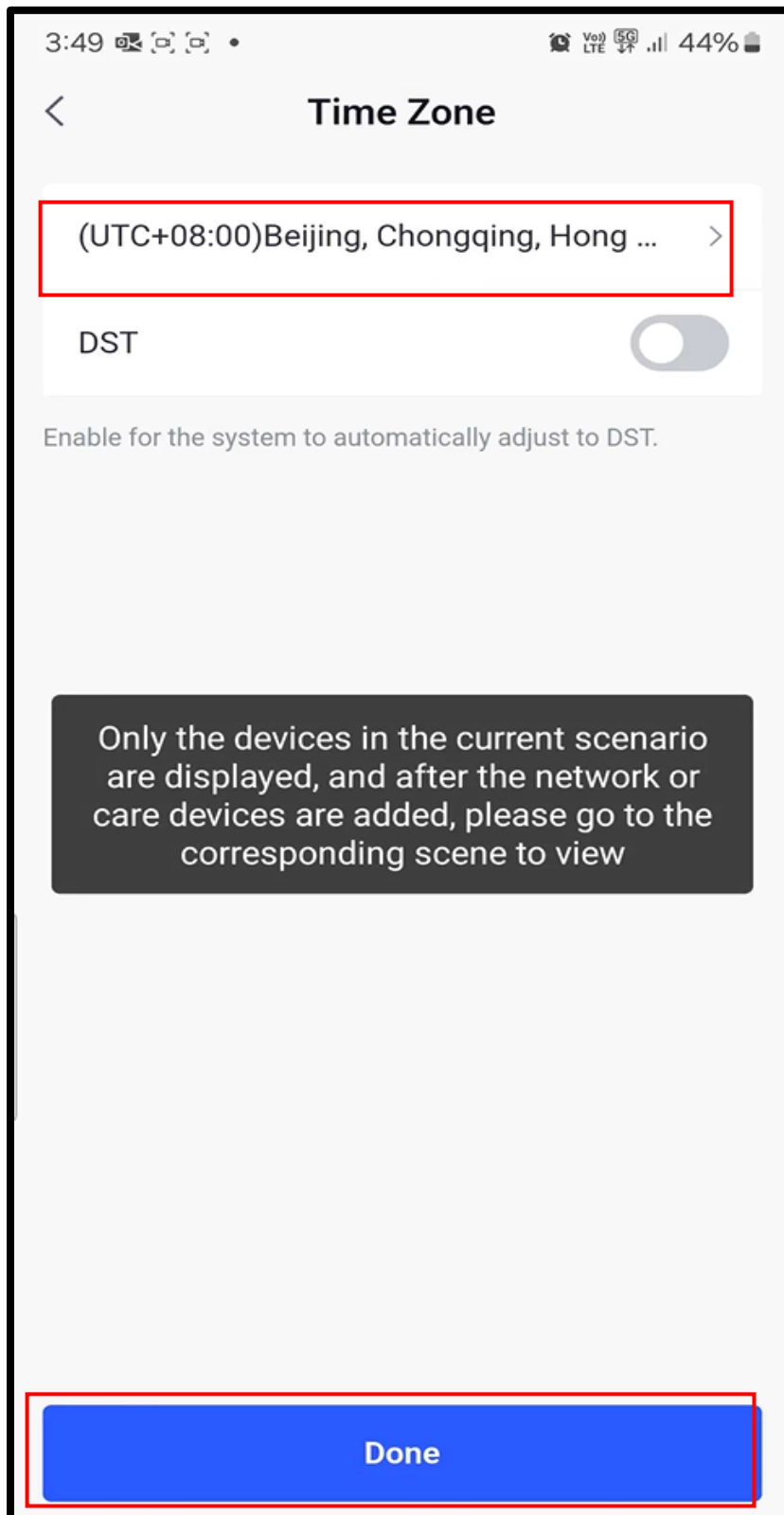


3:49 5G LTE 45%

< **Add Device** Save

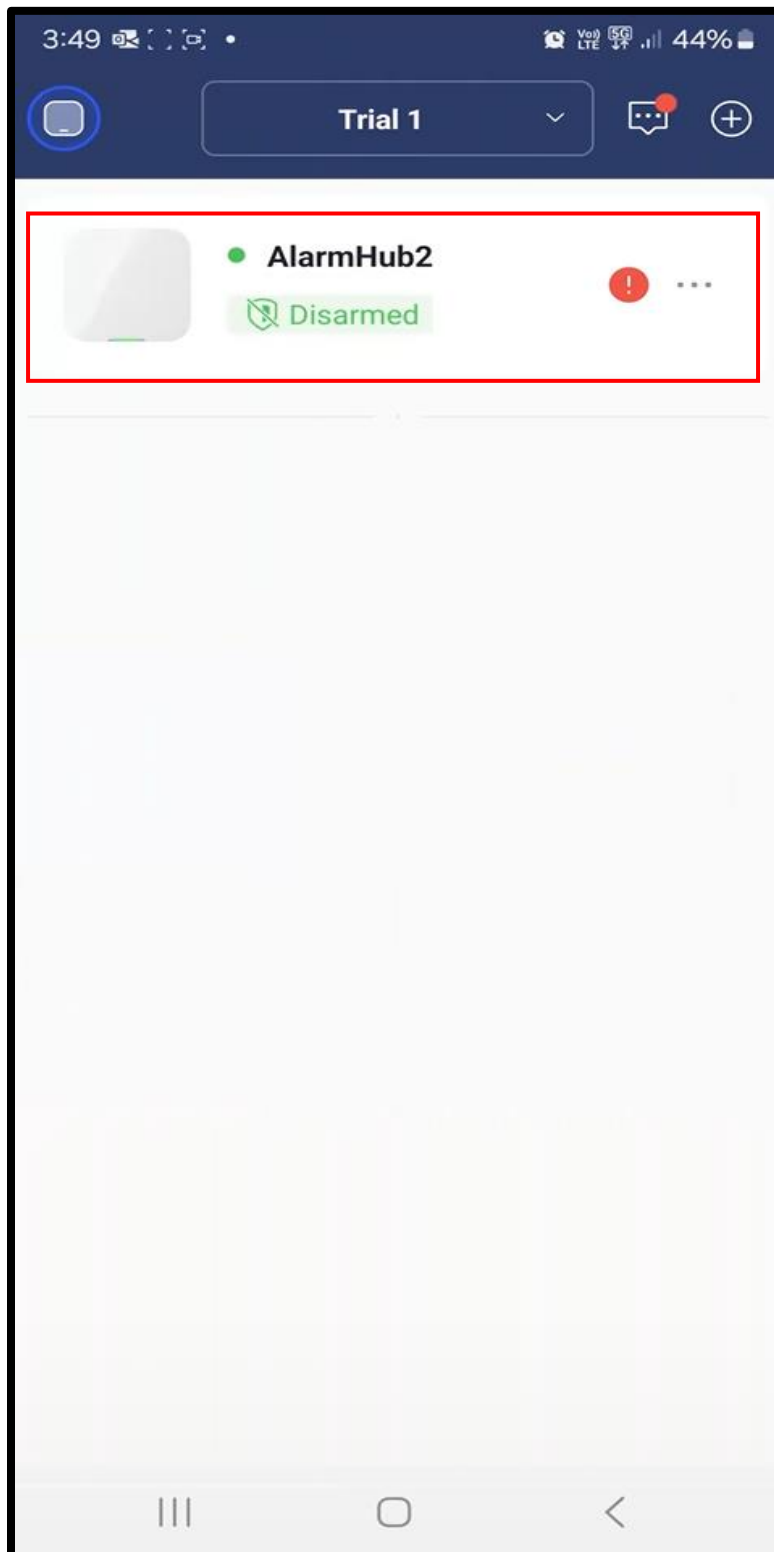
Device Name

Choose your Time Zone and click Done button

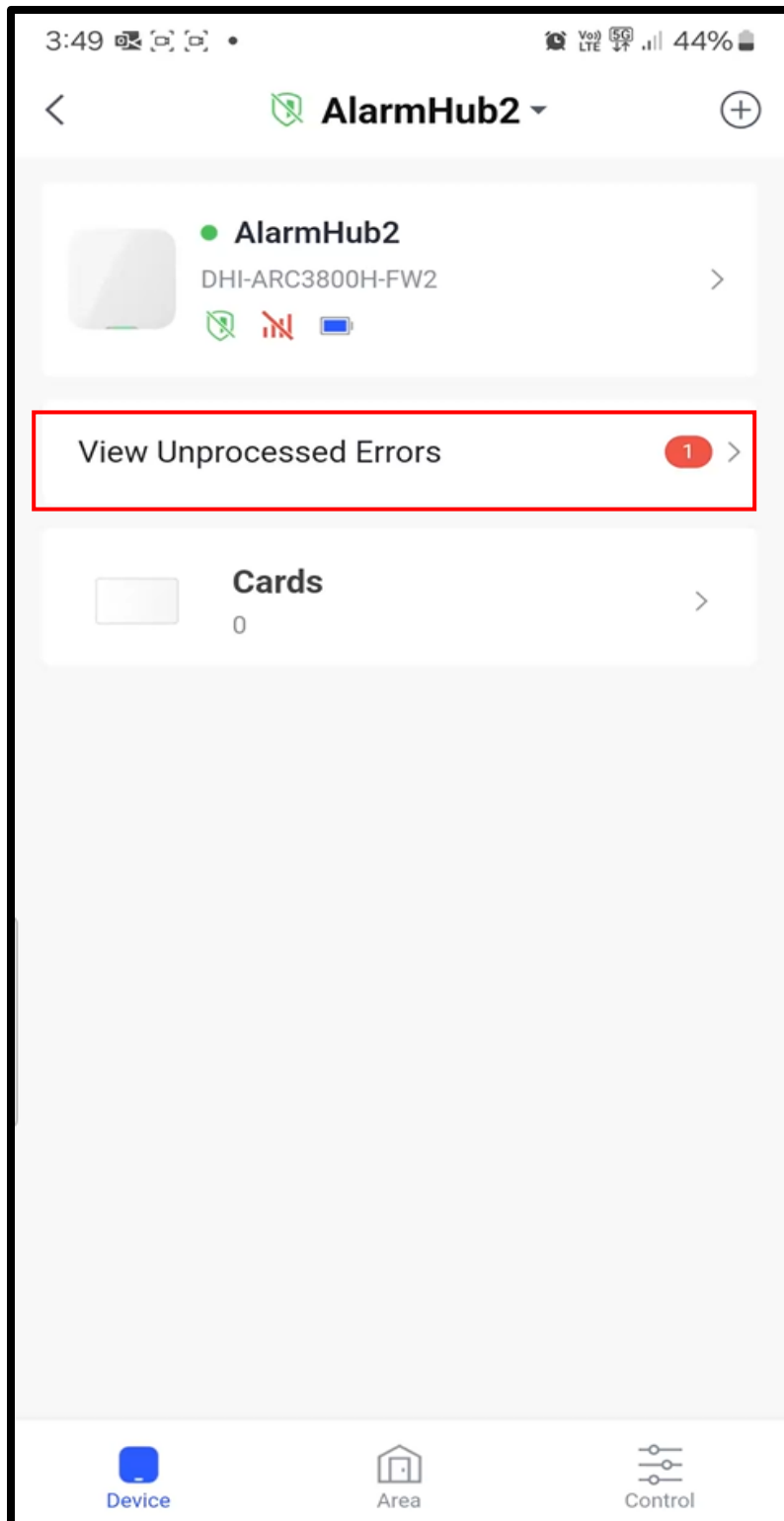




You will see the alarm hub that you have just added

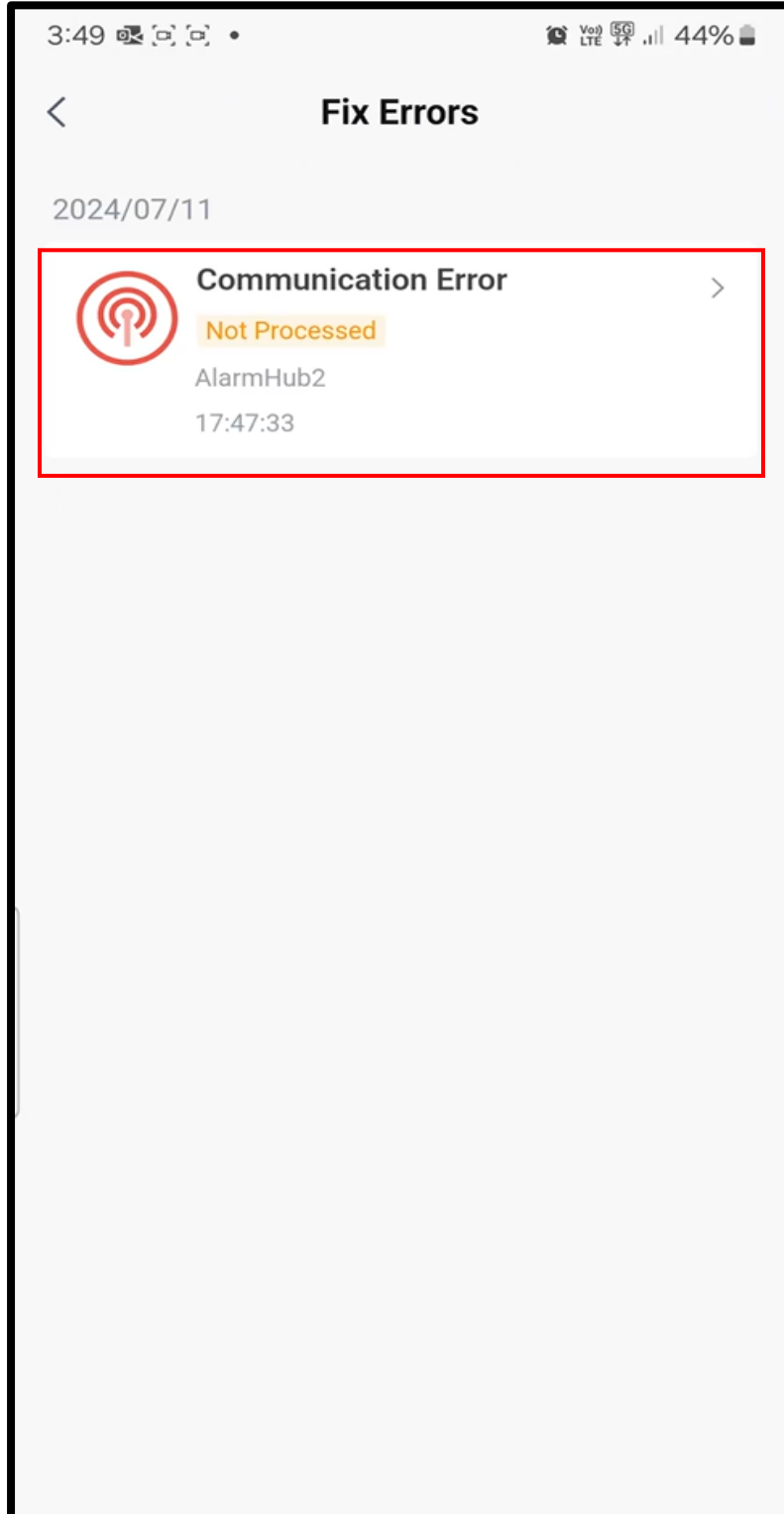


Click the device you have added and check for any errors. if so, follow along



Click the communication error (this pop-up when you setup on Dolyнк care)



Just follow the steps on the screen



Click Process Now

3:50 VoLTE 44%

< Error Details

 AlarmHub2 

SN

AC06B19PAJ00014

Customer Account

--

Time Occurred

17:47:33 11/07/2024

Error Type

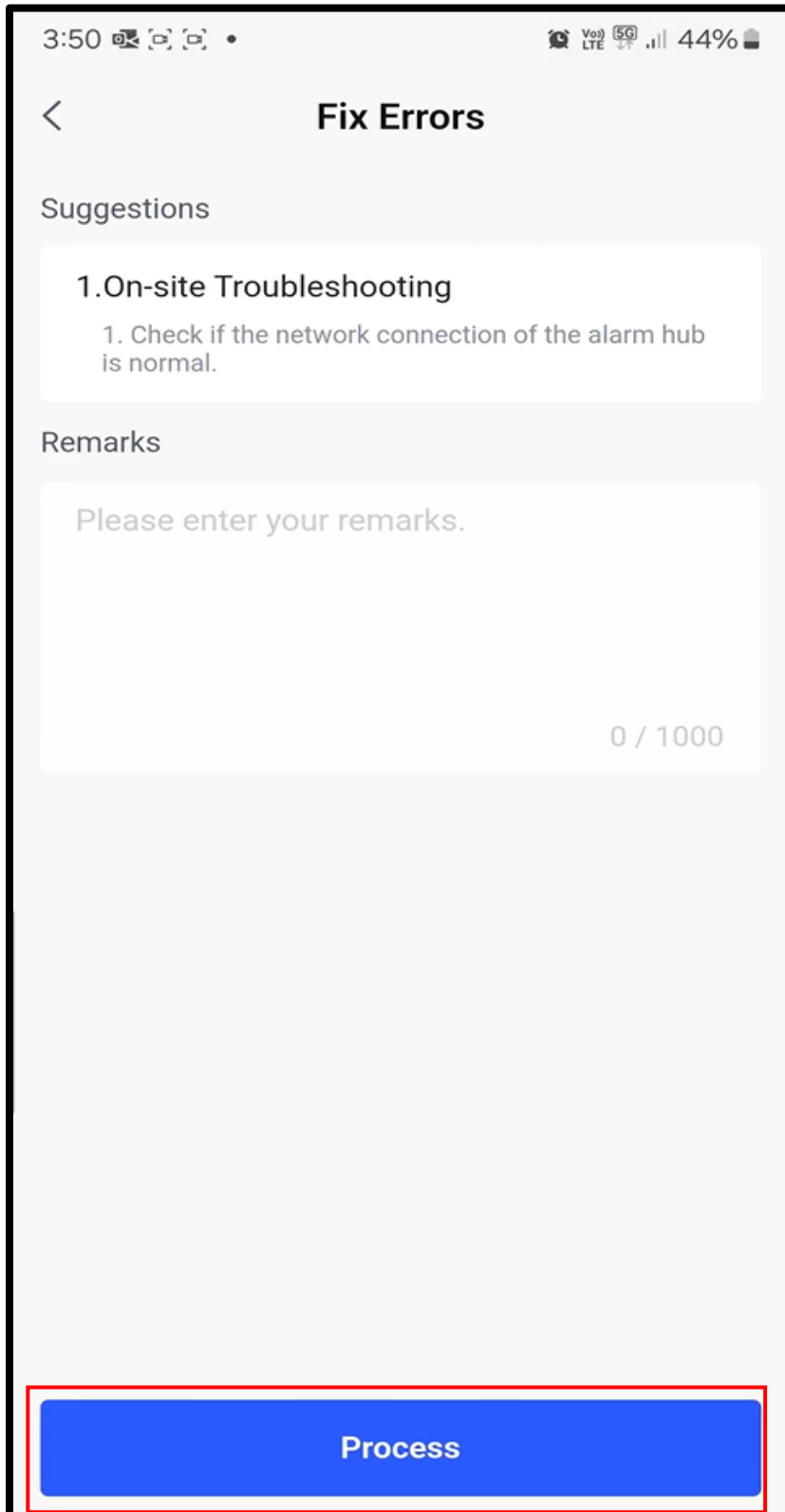
Communication Error-  
Alarm Transmission  
Error

Status

Not Processed

Process Now

Click Process and it should fix the error



3:50 VoLTE 5G 44%

< **Fix Errors**

Suggestions

**1. On-site Troubleshooting**

1. Check if the network connection of the alarm hub is normal.

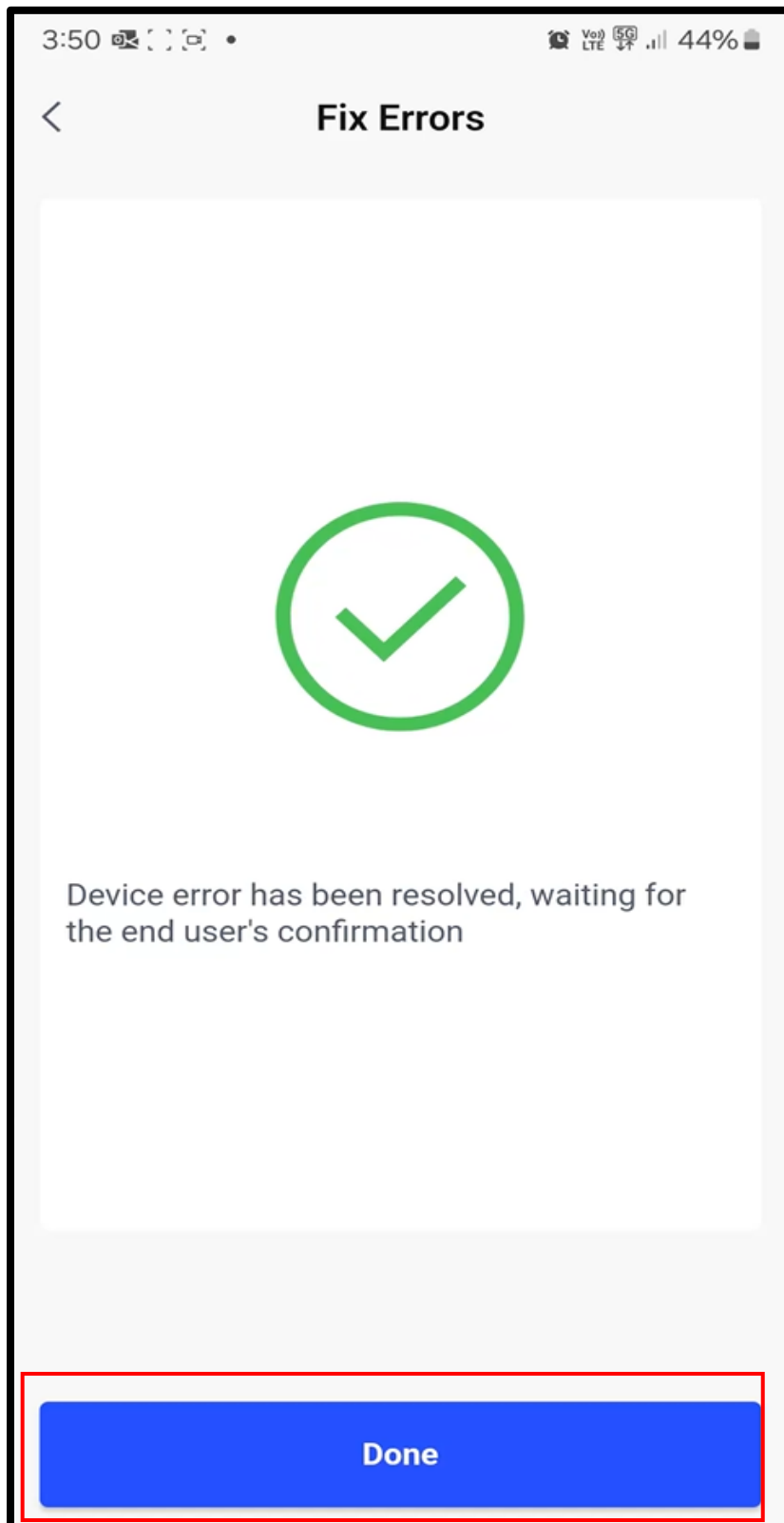
Remarks

Please enter your remarks.

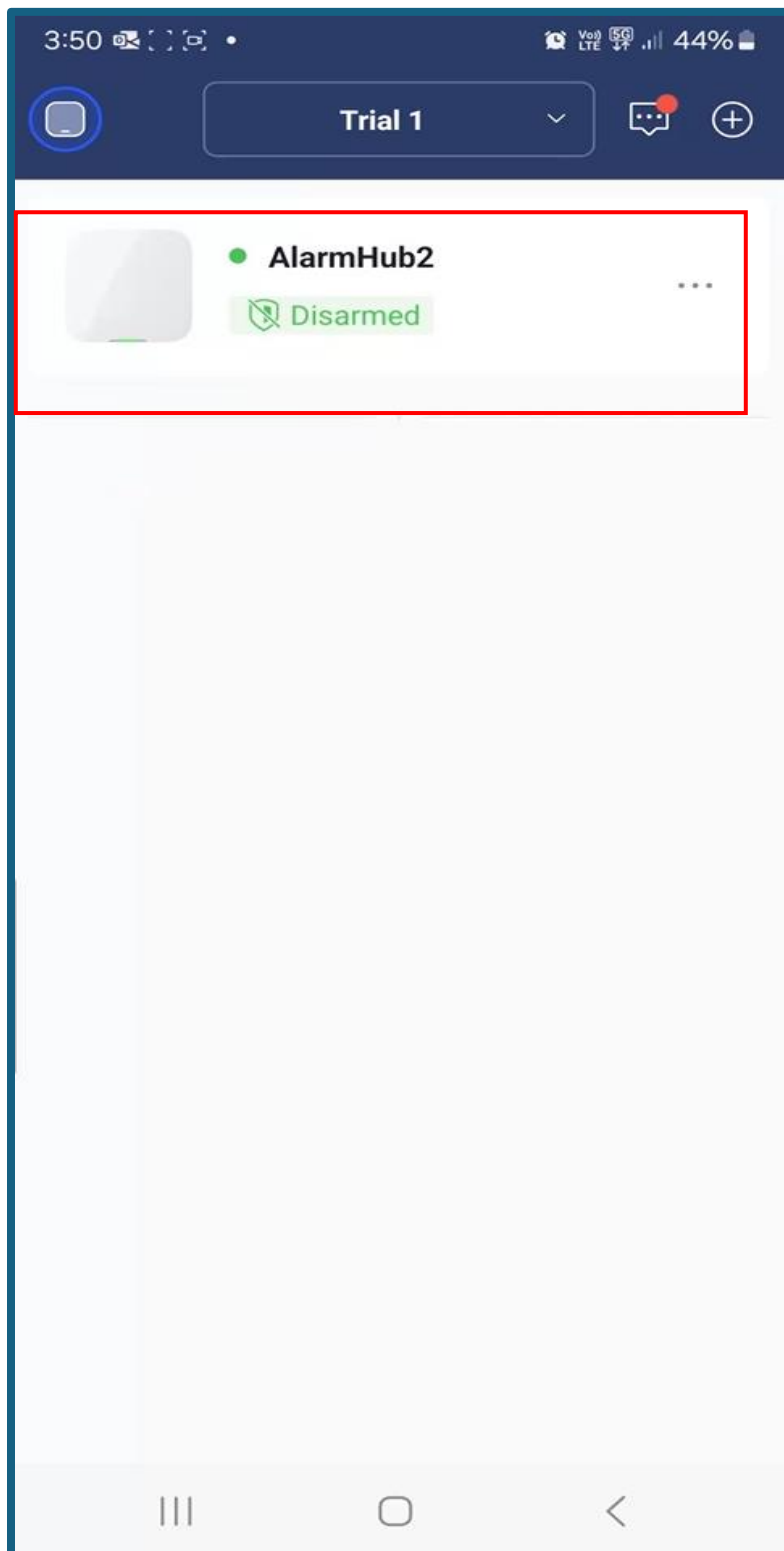
0 / 1000

**Process**

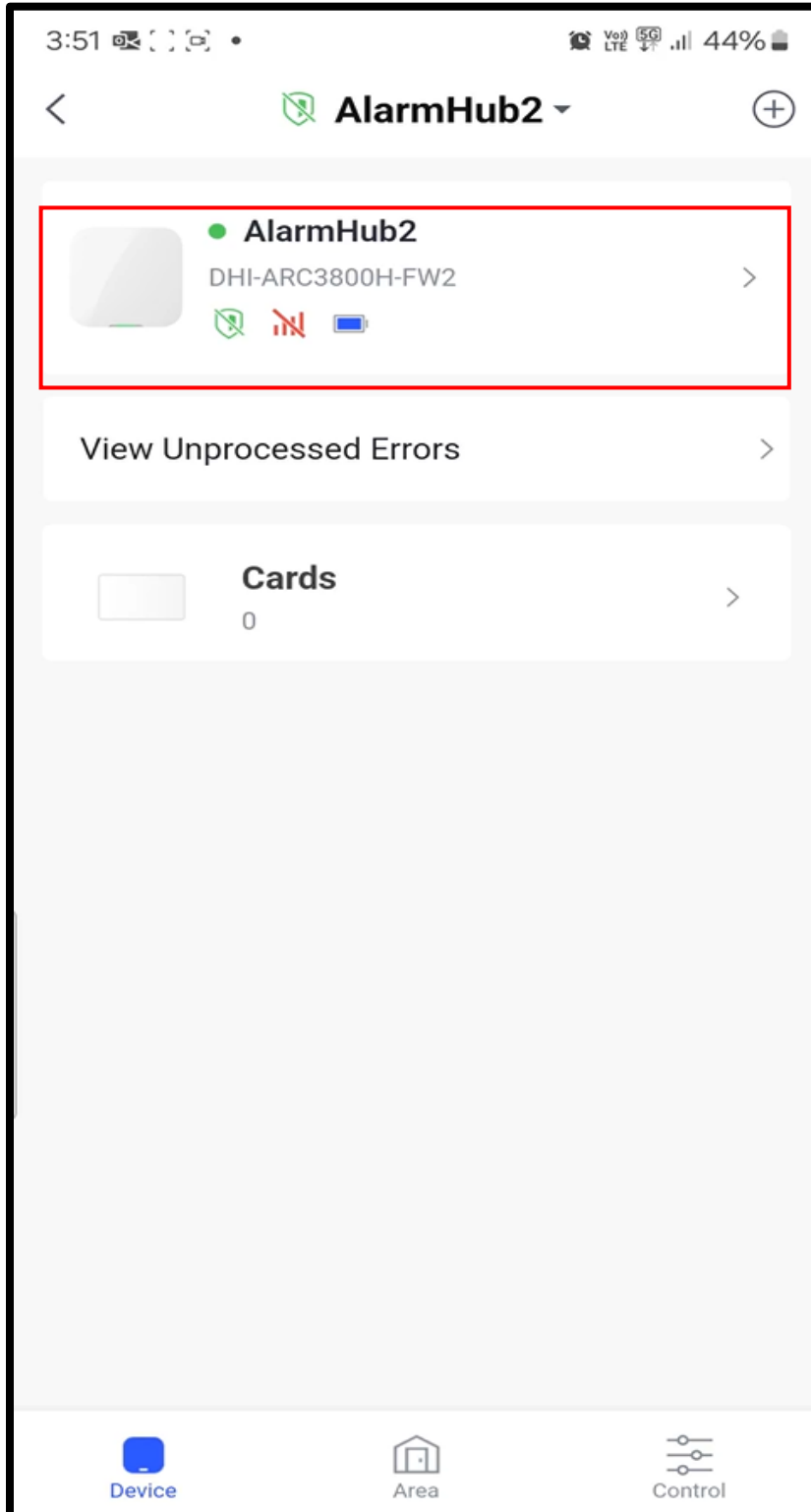
Wait until the error fixed



You can go back to the Site settings and check the alarm hub status



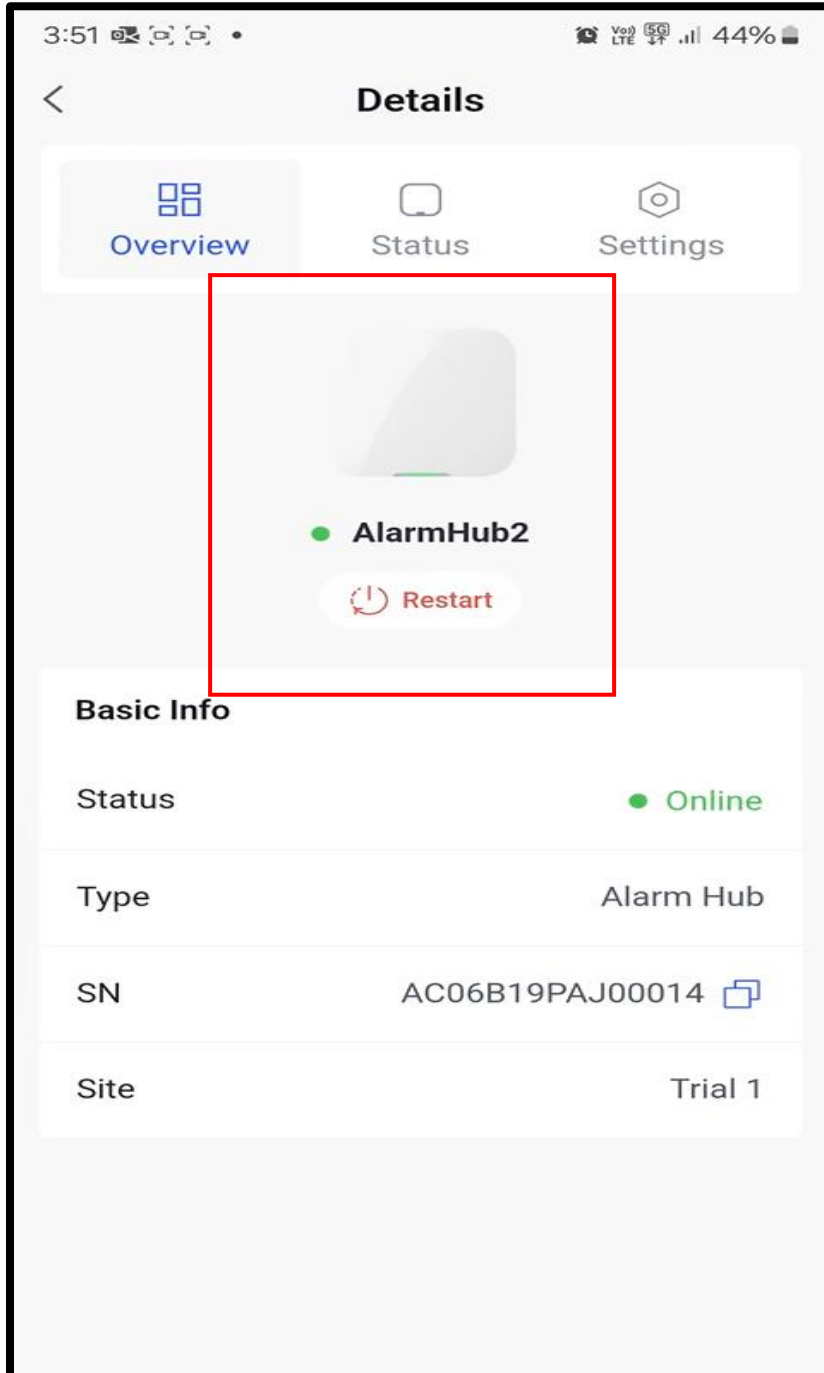
Click the Alarm Hub that you setup earlier



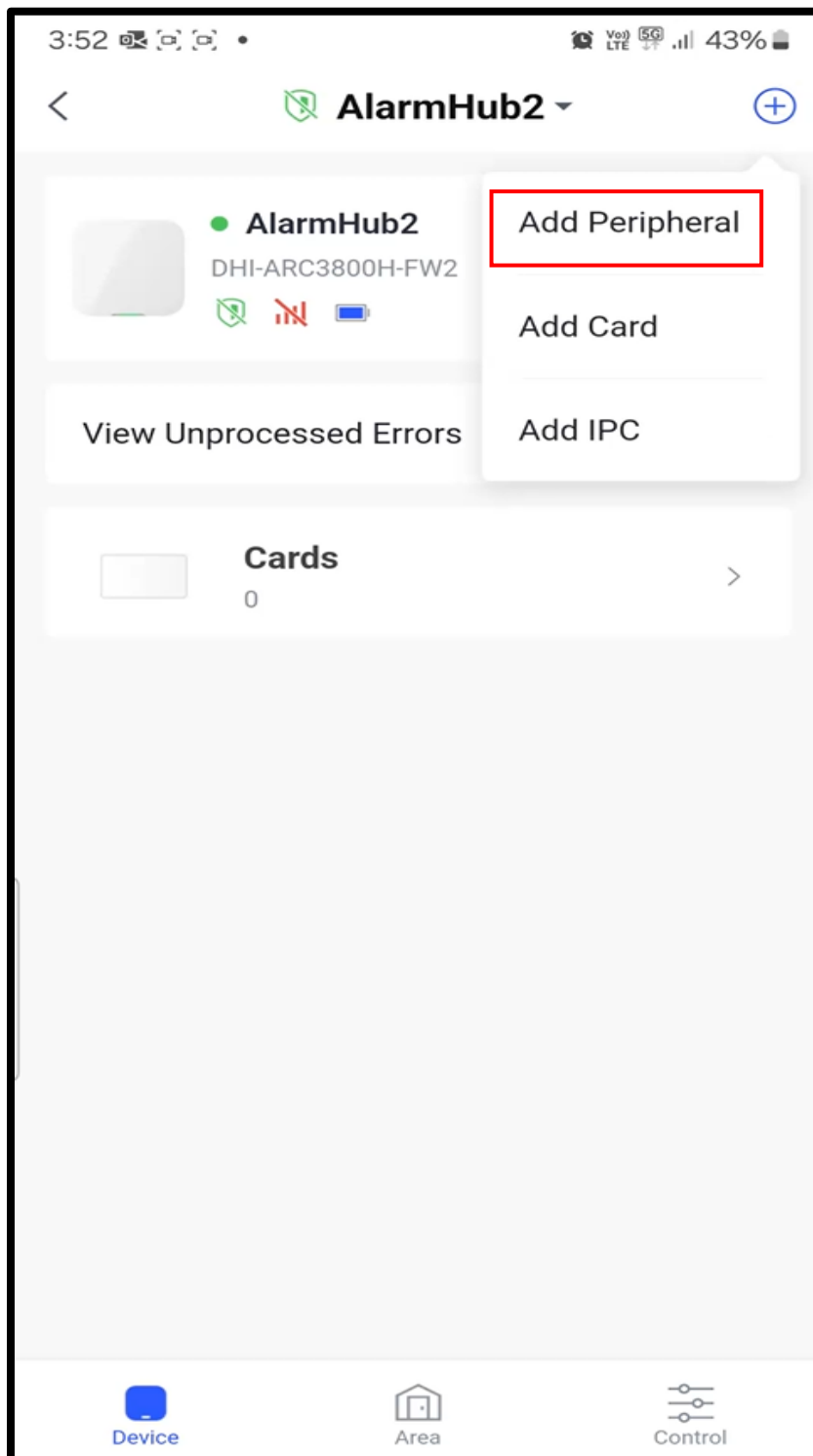


Click Restart to reboot the device

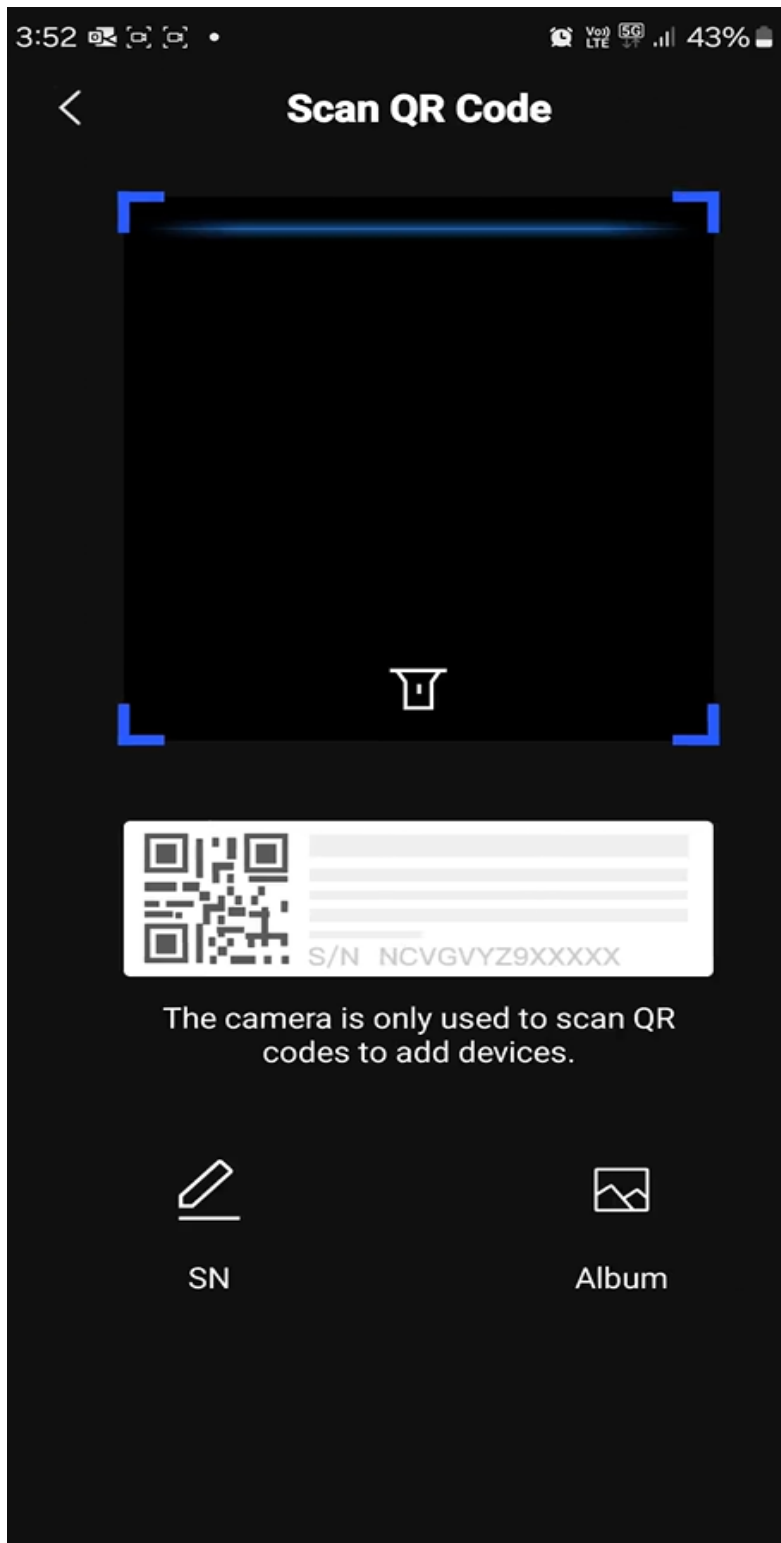
After the device restarted check the light status on the alarm hub, it must be green



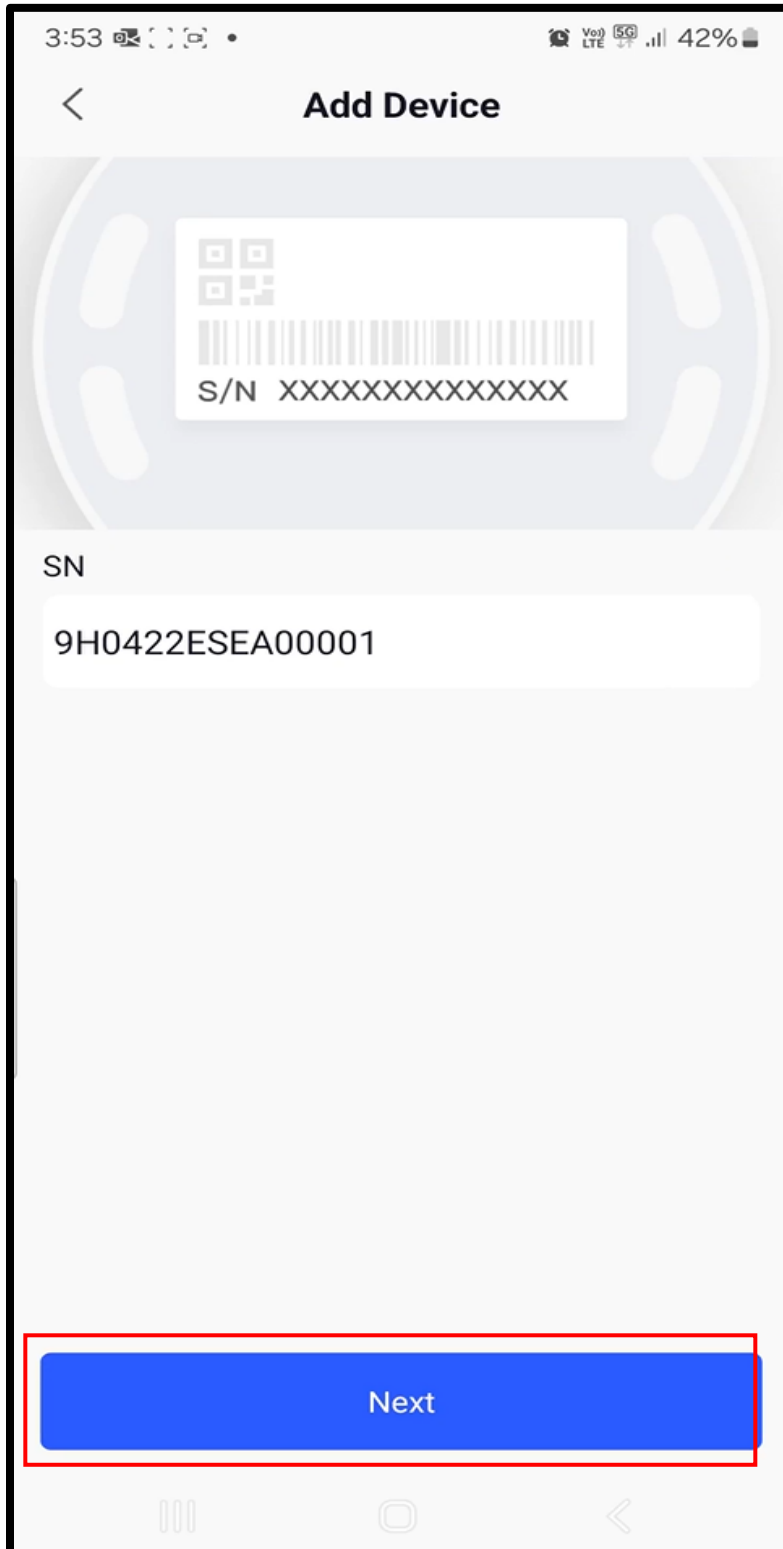
For Peripheral click the add icon on the upper right corner of the screen



Scan the QR code of the peripherals you want to add



Continue the process and click Next



3:53 VoLTE 5G 42%

< **Add Device**

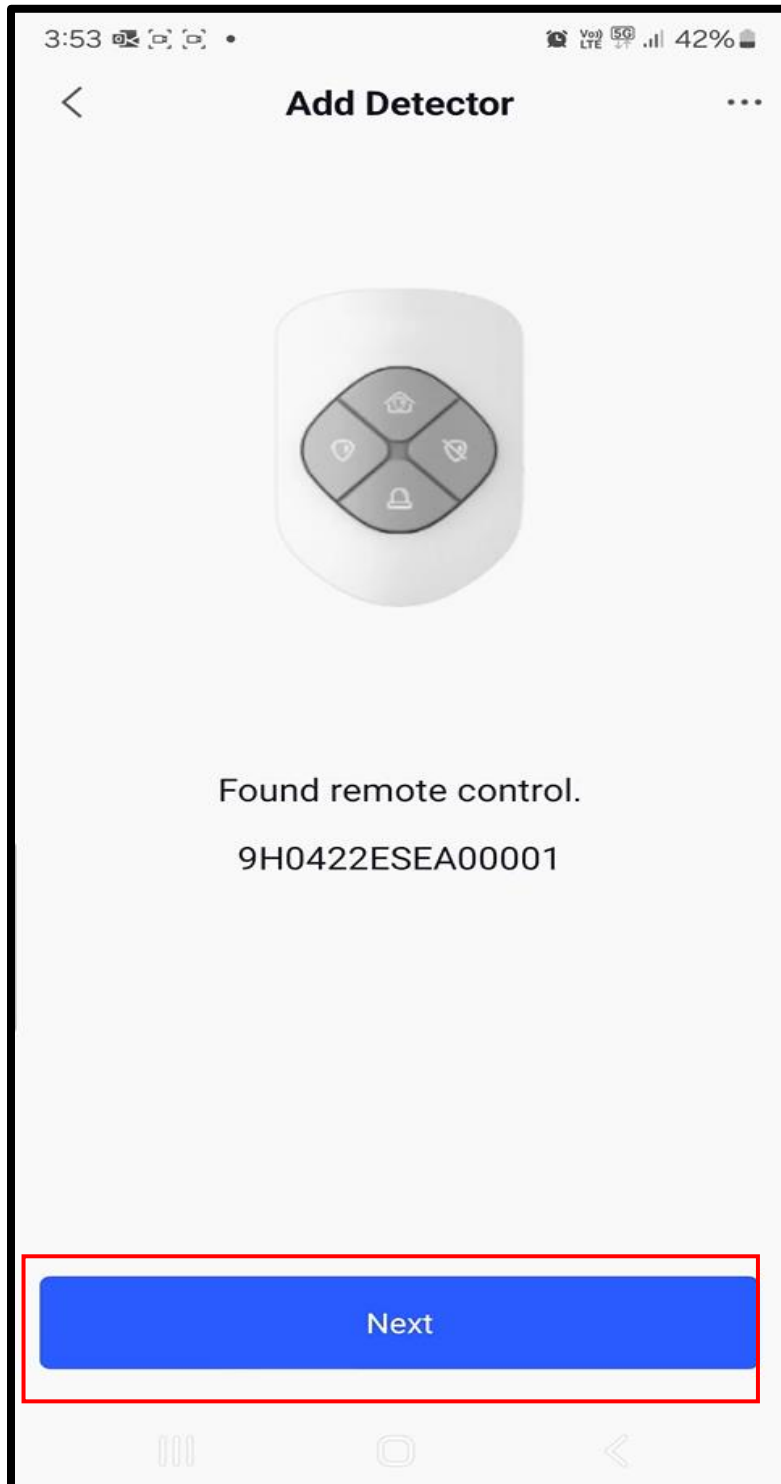
S/N XXXXXXXXXXXXXXXX

SN

9H0422ESEA00001

Next

For this one we use Key fob as peripheral and click next



Continue the process and click Next



3:53 VoLTE 5G 42%

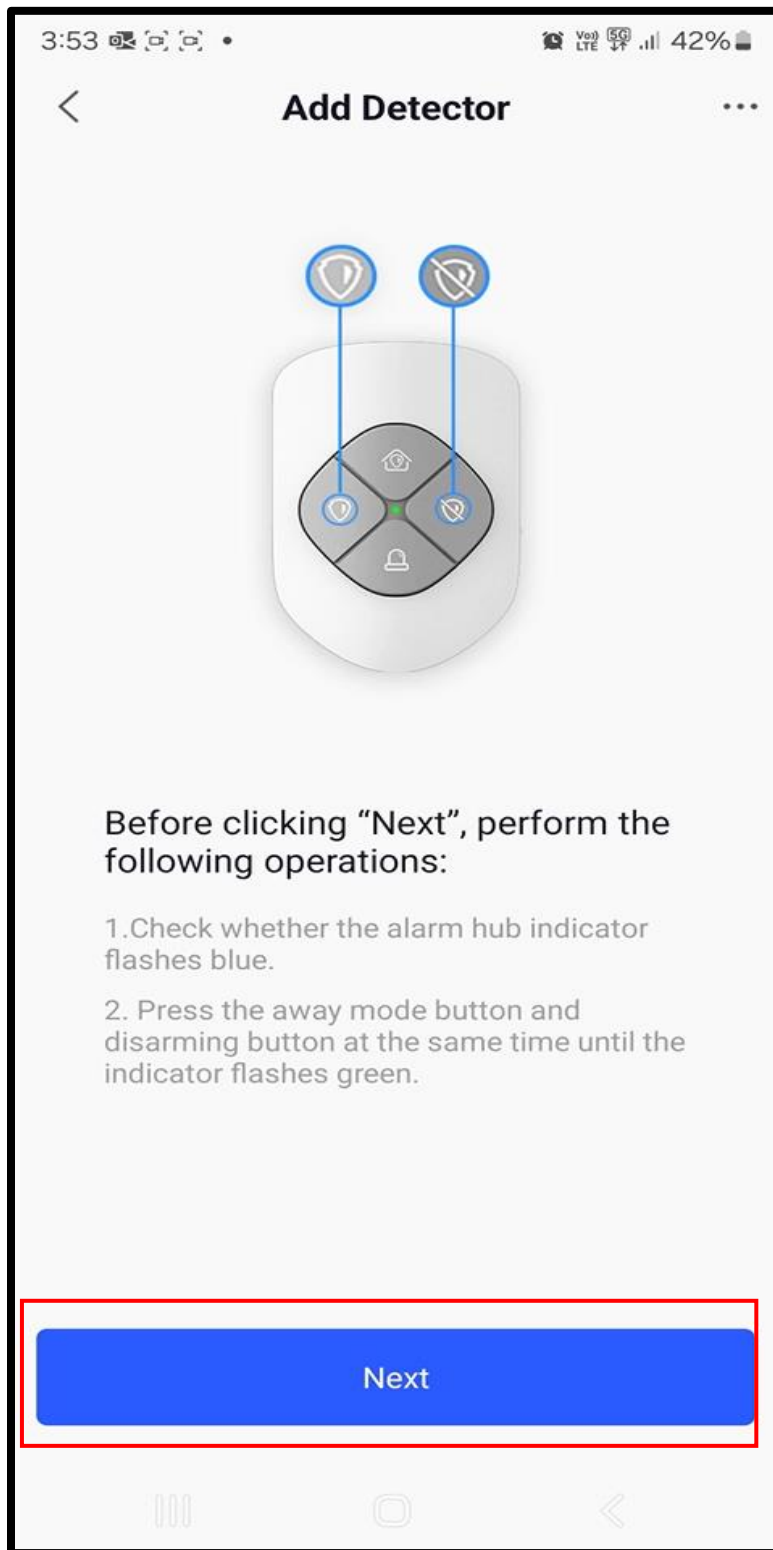
< Add Detector ...

Device Name Keyfob0001

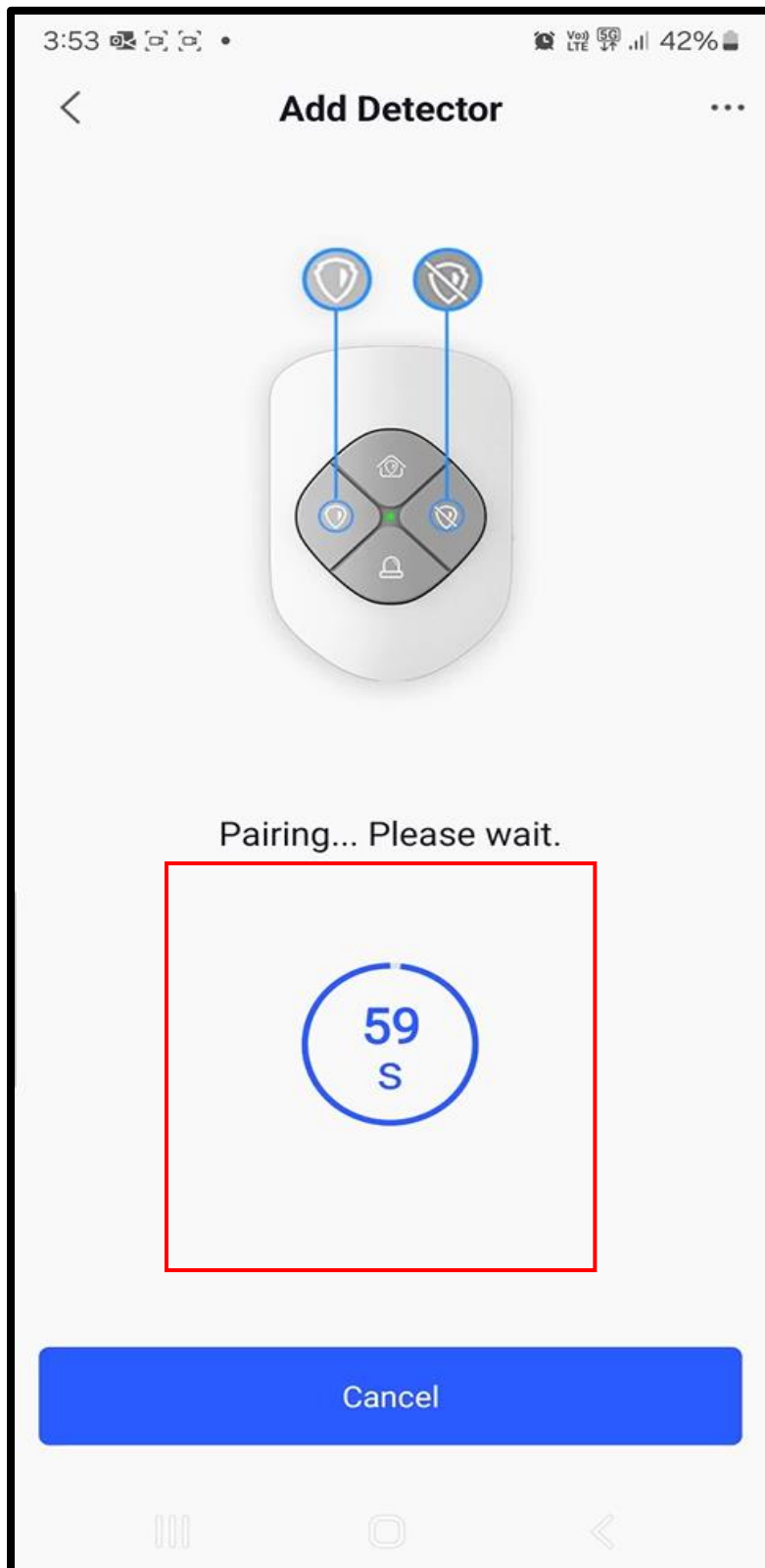
Room LivingRoom >

Next

Follow the steps on the screen and click the Next button

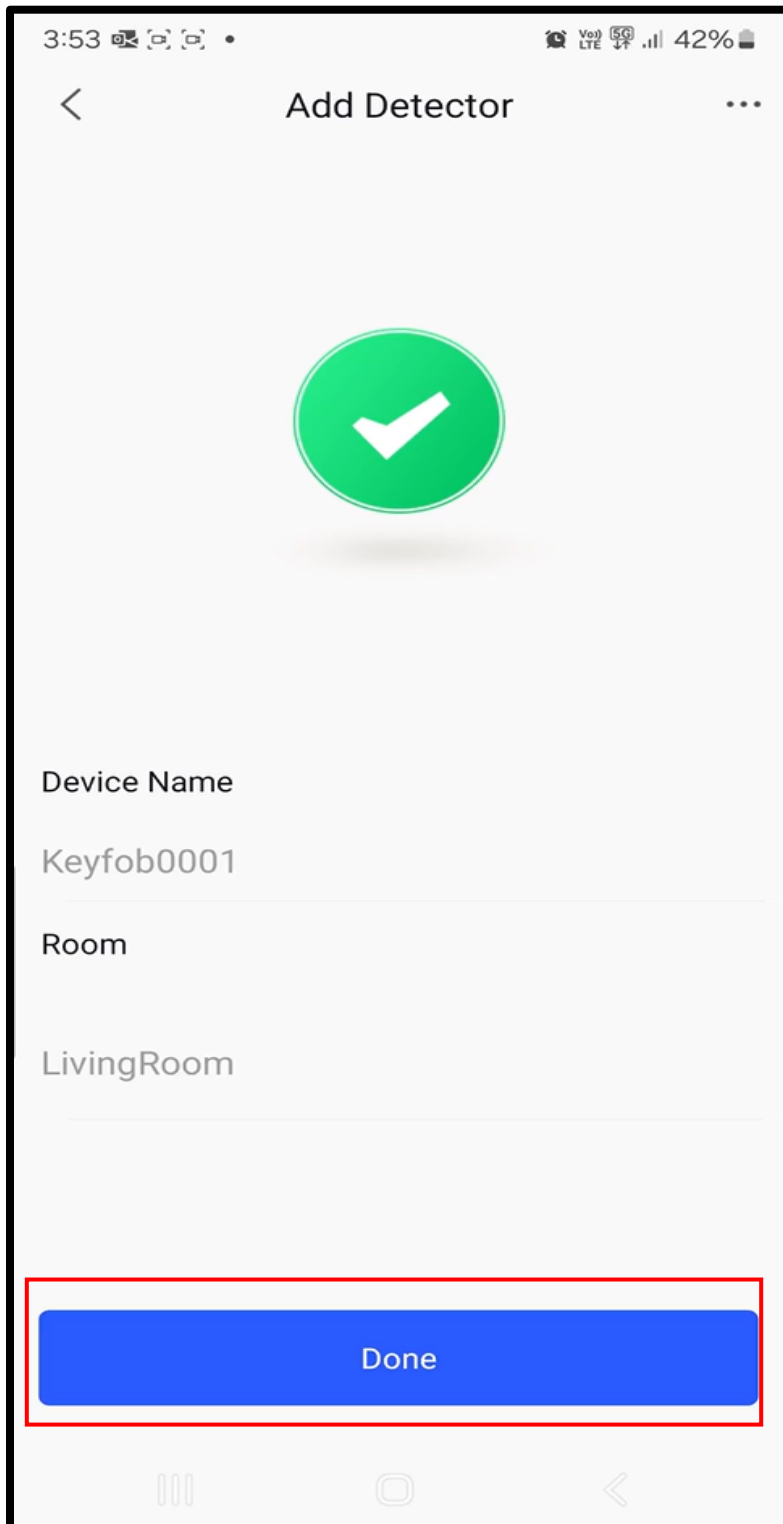


Wait until the peripherals paired with the alarm hub.





After successfully added the peripherals select Done and test it



The screenshot shows a mobile application interface titled "Add Detector". At the top, there is a status bar with the time 3:53, signal strength, and 42% battery. Below the title bar, a large green circular icon with a white checkmark is centered on the screen. Underneath the icon, there are two input fields: "Device Name" with the text "Keyfob0001" and "Room" with the text "LivingRoom". At the bottom of the screen, a blue button labeled "Done" is highlighted with a red rectangular border. The bottom of the screen also shows standard Android navigation icons.

You can see the peripherals you add

