How to factory default

Method 1: Via physical reset button

Disconnect the MAINS AC power supply and backup battery.

Hold down the DEFAULT button on the control panel.

Connect the MAINS AC power supply (and battery backup), continue holding the DEFAULT button for 5 seconds, then release.

The system will now be defaulted.

Note: If the physical default button has been disabled in the settings, then the Installer code method must be used.

Method 2: Via the Installer code

Using text keypad IUI-SOL-TEXT:
Enter the Installer code (default is 1234) then # to enter the installer menu.

Press 1 (*Command*), 3 (*System*) then 8 (*Factory default*).

Press # to confirm factory default.

When leaving the installer menu, make sure to press # to *Confirm to Save Parameter Changes*.

The system will now be defaulted.

Using icon keypad IUI-SOL-ICON:

Enter the Installer code (default is 1234) then # to enter the installer menu. The STAY and AWAY icons will flash to indicate Installer mode.

Enter 961# to begin factory default.

Enter 960# to save changes and reset the system.

The system will now be defaulted.

Note: If the installer code has been forgotten AND the physical default button has been disabled, the control panel CANNOT be defaulted on site and must be sent back to the distributor to get defaulted at a fee.