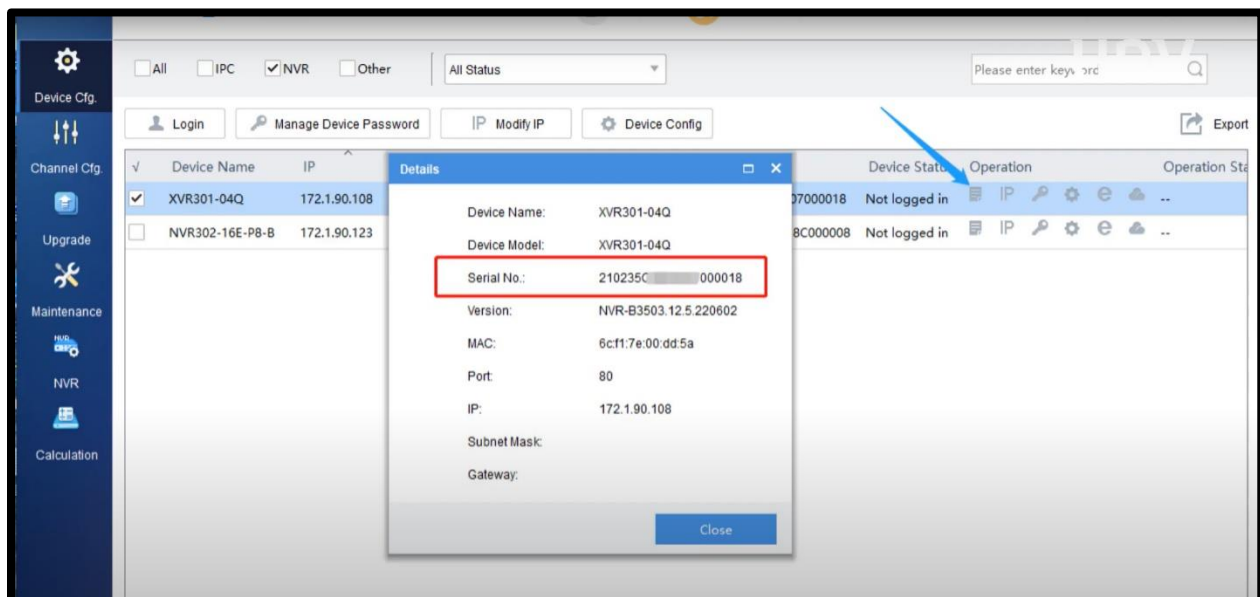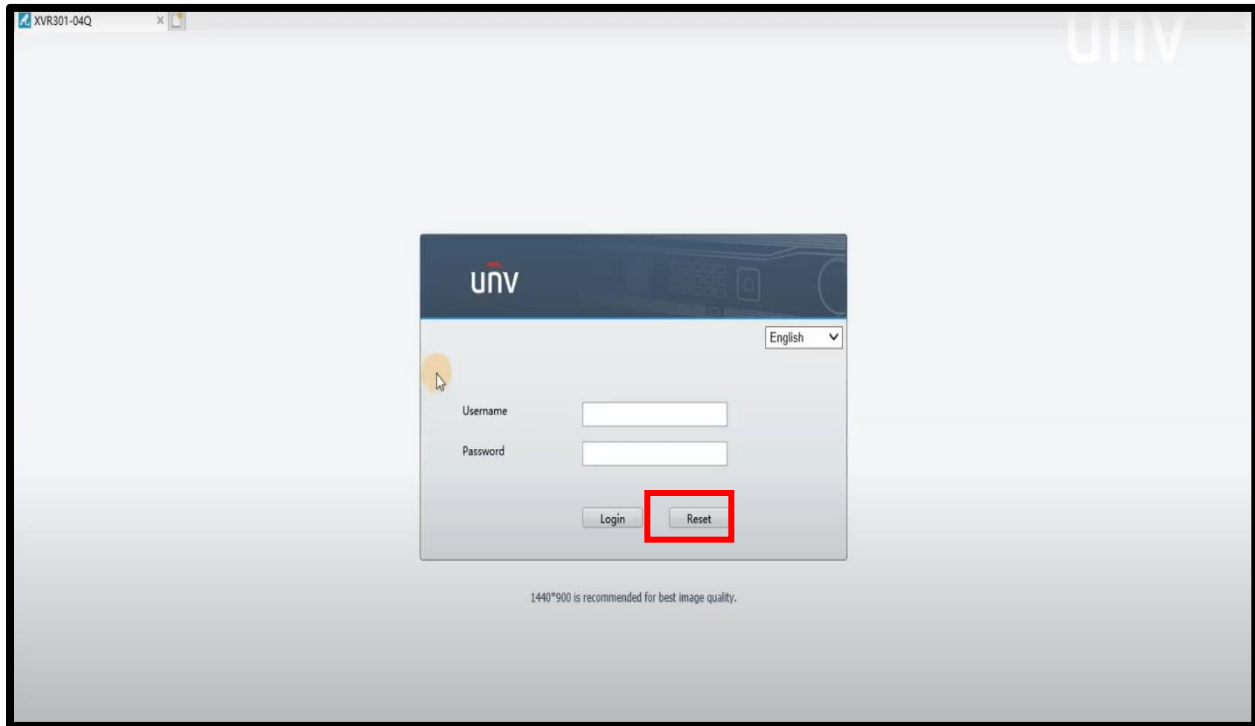## How to Reset Password for NVR

To reset a password, you will need the serial number as well as the system date. You can find the serial number underneath or on the back of the device

The serial number can also be found through EZTools on the detail's icon 📑 . Here you can find the device name, device model, Serial number (No.), Version, MAC, Port, IP, Subnet Mask, Gateway.

Type in the IP address of the device into a web browser. In the Login click on the "Reset" button or Forgot Password? link depending on hardware version

And here you can check the date.

Send all the information to a Seadan Tech to get password reset.

(Serial Number, The Date info, and the QR code if one is given)

IPC2324EBR-DPZ28

Forgot Password?

Option 1: Access http://en.ezcloud.uniview.com for a temporary password (registration required),then change the password after login.

Option 2: Email the device's serial number and date(yyyyMMdd) to globalsupport@uniview.com for a temporary password, then change the password after login.

Date: 20210312