

DYLAN JAIR RIVERA CASTAÑEDA

Business Analyst

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PROFILE

Industrial Engineer with 3 years of experience in data analysis and process optimization. Specialized in report automation, data modeling, and storytelling to enhance decision-making. Expert in BI tools, SQL, and process automation. Passionate about transforming data into strategic actions that generate impact within organizations.

PROFESSIONAL EXPERIENCE

Data / Business Analyst, Corporativo Hospital Satellite **July 2023 - Present**

- Maintain the "DivePort" platform for data-driven decision-making.
- Generate strategic reports to optimize processes and resources.
- Participate in data standardization projects, improving consistency and accuracy by up to 98%.
- Evaluate equipment capacity and workload distribution across various departments.

Business Analyst Intern, VEMO **August 2022 - December 2022**

- Automated databases, reducing processing time by over 80%.
- Standardized processes in the Human Resources department, improving operational efficiency.
- Trained personnel in best practices for Excel and management tools.

Demand Planning Intern, BOSCH **November 2021 - August 2022**

- Automated reporting and shipment tracking, optimizing logistics.
- Led demand planning for a product line, reducing costs.

EDUCATION

Industrial and Systems Engineering **August 2019 - June 2023**

Tecnológico de Monterrey

- Final GPA: 4.0

KEY SKILLS

- Excel (Advanced)
- SQL (Advanced)
- Power BI (Advanced)
- Alteryx (Intermediate)
- Python (Intermediate)
- English Level: B2
- Process automation
- Teamwork
- Process improvement
- Data storytelling for non-technical teams