DYLAN JAIR RIVERA CASTAÑEDA

BUSINESS ANALYST

portfolio

CONTACT INFORMATION

- Tultitlan, Estado de México
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EDUCACION

INDUSTRIAL ENGIENEERING

Tecnológico de Monterrey
(Aug 2019 - Jun 2023)

Focused on **data analysis** and **process optimization**, I developed advanced technical skills and a **strategic mindset for problem-solving.** This training enabled me to lead high-impact projects across various sectors.

SKILL

- Process Automation
- Active Listening
- Teamwork
- English Level: B2

SOFTWARE

Data Visualization:
- Power BI (Advanced)
- Tableau (Intermediate)

Data Analysis:
- Excel (Advanced)
- SQL (Advanced)
- Alteryx (Intermediate)
- Python (Intermediate)

ABOUT ME

I am a **challenge-driven** professional committed to creating a **positive impact** through my efforts. **I believe in finding fulfillment in every action and bringing energy** to achieve shared goals. I seek a work environment that allows me to continue growing both professionally and personally while contributing value.

WORK EXPERIENCE

DATA / BUSINESS ANALYST (JUL 23 - PRESENT)
Corporativo Hospital Satélite

- Maintain the "DivePort" platform to support data-driven decision-making.
- Generate strategic reports for key hospital departments, optimizing processes and resources.
- Participate in data standardization projects, improving consistency and accuracy.
- Collaborated on evaluating team capacity and workload across various departments.

BUSINESS ANALYST INTERN (AUG 21 - DEC 22)
VEMO

- Automated databases, reducing processing time by over 80%.
- Standardized processes in the Human Resources department, increasing operational efficiency.
- Trained staff in best practices for Excel and management tools.

DEMAND PLANNING INTERN (NOV 21 -AUG 22)
BOSCH

- Automated reporting and shipment tracking, improving logistics efficiency.
- Led demand planning for a product line, optimizing resources and reducing costs.