

# Dealan Ndungu

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## Summary

Highly skilled IT professional with three years of experience in IT support, software development, and cloud solutions. Proficient in Python, and AWS. Known for delivering client-focused solutions, collaborating with cross-functional teams, and promoting knowledge sharing. Committed to continuous learning, excellence, and adaptability, with a strong focus on accountability and integrity.

## Education

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### Bachelor of Technology, Cloud Certifications

2023 - 2024

ALX Africa  
Distinction

### Bachelor of Science - B.Sc, Information and technology

2016 - 2021

Meru University of Science and Technology  
Second Class Lower

## Experience

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### Software Developer

May 2022 - Mar 2024

AUM Technologies

- Developed and maintained web applications using Python and Java Spring Boot, improving functionality and performance.
- Collaborated with cross-functional teams to gather requirements, design solutions, and implement features that met business needs.
- Deployed and managed cloud-based applications on AWS, leveraging AWS services to optimize performance and cost-efficiency.
- Implemented CI/CD pipelines, automating deployment processes and improving development workflows.
- Created and maintained documentation for software applications, enhancing knowledge transfer and supportability.

### IT Technical Support Specialist

Feb 2021 - Feb 2022

Fittie Media Limited

- Assisted in developing and implementing IT procedures, enhancing system reliability and security.
  - Provided technical support to end-users, resolving issues related to hardware, software, and network connectivity.
- Skills** Diagnosed and troubleshoot system problems, reducing downtime and improving user productivity.
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Continuous learning, Communication and collaboration, IT Technical Support, Business Process Modelling, Communication and Teamwork, Problem solving and critical thinking skills, Knowledge Sharing, AWS Cloud Solutions Architecting, Infrastructure as Code (IaC): Terraform, Ansible,, Containerisation: Docker, Kubernetes, Web development using MERN Stack, Scripting using powershell, linux and python, Client-Focused Solutions

## Certification

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### AWS Cloud Solutions Architect

Feb 2024 - Expires February 2027

Amazon Web Services  
Credential ID 77934f69f6c14955a9ce2a211d215d87

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### AWS Certified Cloud Practitioner

Oct 2023 - Expires February 2027

VGBMZ49KV1Q137  
Credential ID VGBMZ49KV1Q137

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## Hobbies

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- Reading Tech Blogs
- Contributing to open source projects
- Volunteering in Tech Projects

## Portfolio

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### GitHub

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