

# Dylan Cafferatta

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## OBJECTIVE

To find an opportunity in a progressive company where I can bring my current technical assets and gain new experience to assist customers with hardware and software issues in a timely and efficient manner.

## QUALIFICATIONS

- Excellent Customer Service skills
- Great Interpersonal skills
- Outstanding problem-solving skills
- Computer literate
- Multitasking skills
- Ability to learn quickly
- Reliable
- Proficient in computer hardware

## EXPERIENCE

**Publix Super Market, Milton GA — Front Service Clerk**

**January 2018 - October 2022**

- Processed more than 50 transactions in a 4-hour period with zero balance errors
- Assisted and engaged customers while helping them with their groceries
- Accurately processed Instacart orders ensuring all orders were correct when brought out to customer on curbside
- Exceeded expectations of managers
- Ensured that store policies and procedures were followed
- Moved over 50 carts from cart areas to store to maintain inventory for customers on an hourly basis

## VOLUNTEER

Computer Building - Alpharetta, GA

**2020 to present**

- Custom build and upgrade computers to increase performance for programs
- I built numerous custom computers for friends and family

## EDUCATION

**Georgia Tech Coding Bootcamp, Atlanta GA -**

**December 2022**

**Milton High School, Milton GA**

**August 2018 - May 2022**

High School Diploma

## AWARDS

Recognition for excellent customer service

**2020 -2022**