

## Service Report

\*SHANGRILA DUBAI HOTEL LLC

Order Date: 23/05/2022 11:48

(LOBBY LOUNGE (SHANGRI-LA DUBAI))

CustomerNumber: 10593  
Sheikh Zayed Road  
DUBAI

### Contact Details

Mr. Sunil Gladstone  
Mobile: 050 5255170  
Email: sunil.gladstone@shangri-la.com

Model:	<b>TRADITIONAL CM D. MBV 2-GRP</b>	QR: 1000-15278	<b>L350246-181303</b>
Brand:	San Marco	Warranty Expires: 04/10/2022	Created: 23/05/2022 11:48
SerialNo:	AA034336	Type: Service	Completed: 08/01/2019 11:35
<input type="checkbox"/> Service Agreement		JobStatus: Job completed	Repair place: Customer

### Jobdescription:

Calibration

### Work log:

checked all the features, temperature, grinder settings, brewing pressure, steam pressure and all functional buttons of the coffee machine.

tested the brewing flows for both espresso shots, removed and cleaned the shower screen and head, steam wand and drip tray.

coffee is good and machine is working properly

### Order Details

PartNo	Description	Qty
A1000000	WORK TIME, 23/05/2022, Kamal Thapa (13:08-13:42)	0.57

### Terms and conditions:

1- Service requests are subject to inspection charges and must be paid in advance at the time of inspection.

2- An estimate will be submitted to customer upon finalizing the diagnosis. if decision about the estimate is not confirmed within 3 days, the service request will be automatically closed and machine will be returned to customer without repair.

3- machine(s) brought to service center by customer should be collected within a maximum of 3 working days upon sending notification to the Customer via e-mail or phone call. Boncafe Middle East bears no responsibility for machines not collected.

Technician: Kamal Thapa

Customer Name: Mr. mohit

Date: 23/05/2022

Signature:

