

# Dylan D. Torre

## Curriculum Vitae

Buenos Aires, Argentina — <https://dylansec-ar.github.io>

### EDUCATION

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#### **Lic. en Ciberdefensa**

Year of completion: candidate

Institution FADENA

Department IT (cybersecurity degree)

#### **CCNA (Cisco Certified Network Associate)**

Year of completion: expected 2026

Institution CISCO Networking Academy

Department IT (networks technical certificate)

#### **CompTIA Security+**

year of completion: expected 2026

Institution CompTIA

Department IT (cybersecurity technical certificate)

### Professional Summary

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Bilingual IT enthusiast with solid foundational knowledge in computing, networking, and help desk support tools. Currently pursuing a Licenciatura en Ciberseguridad at Facultad de Defensa Nacional (FADENA), complemented by CCNA and Security+ studies. Interested in leveraging technical skills in Windows environments, ticket resolution, and connectivity troubleshooting to contribute to Accenture's innovative Technology teams as a Level 1 Help Desk professional.

### Skills

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#### **Technical Skills**

Advanced proficiency in Windows OS, including system configuration and optimization. versatile in Microsoft Outlook for email management, calendaring, and collaboration. Skilled in SharePoint for document sharing, site management, and workflow automation. Printer setup, maintenance, and troubleshooting (hardware/software integration). Networking and Connectivity: IP configuration, LAN/WAN troubleshooting, basic routing/switching (from CCNA studies). Ticket Management: Level 1 derivation and resolution using IT service management best practices.

### Languages

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**English - Advanced (technical fluency)**

**Spanish - Native**