

Qualifications

Honest and trusted insurance agent with 4 years of experience in helping senior citizens who have Medicare and Medicaid get the coverage and the help that they need. I am licensed in 49 States and DC with 0 founded and unfounded complaints on my Life and Health License. I have helped thousands of people with their insurance policies and in doing so, I have a deep understanding of how Medicare and Medicaid work together and apart as well as the ins and outs of health insurance in general. In summation, I am experienced, compliant in all federal and state guidelines, and I can communicate coverages and procedures accurately.

Professional Experience

GoHealth, Lindon, UT

Senior Benefits Consultant (Medicare focused) April 2020 – Present

- Well versed in CMS requirements and have consulted with thousands of Medicare Beneficiaries and Medicaid members about coverages and government programs
 - Experienced with medical billing and coding, specifically with Medicare and Medicaid
 - Communicate and problem solve effectively
 - Strong and well-developed technical writing skills
 - Strong research skills
 - Experience with healthcare policy, particularly Medicare, Medicaid and Low Income Subsidy
 - Provide colleagues with assistance and counsel in regards to billing and coverages
 - Optimize time to be as efficient as possible in order to hit my goals on a consistent bases
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Clearlink Insurance Agency, Salt Lake City, UT

Insurance Agent Sept 2018 – April 2020

- Provide consultations where I make recommendations, give advice and help people get set up on Medicare Advantage, Medicare Supplement, and prescription drug plans that best meets their needs
 - Create job aids using MS Word, Excel, PowerPoint, Access, Publisher, ext.
 - Gather and analyze statistical information and write reports on best practices to help our clients
 - Teach classes on CMS requirements, not only on how those requirements effects insurance plans but also on how changes made to those requirements impact our clients
 - Strong interpersonal, communication, and presentation skills
 - Strong attention to detail, experienced in reading 300+ page Evidence of Coverage documents and translating them into a language that my clients can easily understand
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PlusOne Company, Draper, UT

Medical Equipment Sales April 2017 - April 2018

- Consult with senior citizens and disabled individuals in regards to their insurance and the medical equipment they need to stay healthy
 - Lead the call as a professional consultant that is motivated to have the clients best interest in mind
 - Communicate effectively, organize follow up appointments, consult with physicians
 - Document all interactions with clients
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