

SAN FRANCISCO TENANT AND EVICTION HELP

Worried about affording rent? Need help resolving housing issues? You are not alone.





You cannot be evicted for nonpayment* of rent during the COVID-19 emergency.

You can get more time to pay your rent. This does not mean rent is canceled.



You should respond to any nonpayment notice from your landlord within 15 days.



You can get free help from or learn more about San Francisco City Services for renters from a housing counselor.

Eviction Defense Collaborative (EDC) Rental Assistance Program

If you are not able to pay rent because of a financial impact related to the COVID-19 outbreak, or if you are behind in your rent, you may qualify for EDC's Rental Assistance Disbursement Component (RADCo) which provides interest-free loans and grants to tenants residing in San Francisco.

Call (415) 470-5211 (Mon or Wed 9-10 AM) or email <u>EDCRADCo@evictiondefense.org</u> and provide your name, contact info, and an overview of your issue. Due to an increase in inquiries, you may experience longer than usual response times from a housing expert.



If you need legal help or if you receive an eviction notice in the future, contact the <u>Eviction Defense Collaborative</u>.

(415) 659-9184

legal@evictiondefense.org

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Visit <u>sfserviceguide.org</u> for guided help and resources for common issues like eviction prevention, financial assistance, and more.

^{*} Some rules and restrictions may apply. Contact EDC for details.

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Tenant Counseling Organizations (TCOs)

TCOs offer trained non-attorney tenant counselors that can help you navigate housing disputes with your landlord and undertstand your rights for free or for a small fee. Disputes include:

- breaches in rental agreements
- · health and safety complaints
- necessary repairs and maintenance issues

Provide your name, contact info, and an overview of your issue, and a housing counselor will reach out to you.

Landlord Issues



San Francisco Tenants Union (SFTU)

Focus on tenants having problems with their landlord, but not with another tenant, such as a roommate.

(415) 282-6622 info@sftu.org

Housing Issues



Housing Rights Committee of SF (HRCSF)

Counseling for SF tenants in all housing types: rent-controlled units, SROs, public housing, and Section 8. Does not provide legal services or advice.

Mission: (415) 703-8644 Richmond: (415) 947-9085 info@hrcsf.org

Immigrant Rights



Causa Justa :: Just Cause

Specializing in immigrant rights and offers tenant services in Spanish and English. Does not provide legal services or advice.

(415) 487-9023 info@cjjc.org

For a complete list of TCOs in California, go to https://www.tenantstogether.org/resource-directory



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Conflict resolution services:

If you are dealing with a conflict with your landlord, property manager, other tenants, neighbors, housemates, you should reach out to a conflict intervention service. Disputes include:

- excessive rent increases
- unjust evictions
- conflict with another tenant such as your roommate or neighbor
- health and safety concerns

Affordable Housing Issues



Bar Association of SF Conflict Intervention Services

Provides free or low-cost services to residents specializing in disputes in affordable housing. Supported by social services professional.

(415) 782-8940 cis@sfbar.org

Legal Housing Issues



Bar Association of San Francisco

Provides private attorneys for personalized help for legal representation for Rent Board hearings, help with eviction, or an advocate for habitability problems.

(415) 989-1616

Rent Issues



San Francisco Rent Board

Protects tenants from excessive rent increases and unjust evictions related to renting or landlord-tenant conflicts.

(415) 252-4600 rentboard@sfgov.org



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