

1.0 Vision

Our vision is that through commitment to continued growth and sustainable development we create an enduring Cruise Port Industry that drives the economy and benefits the lives of NCPL stakeholders, employees, and the local citizens of Nassau.

2.0 Mission

Working with our stakeholders and partners, our mission is to deliver world-class innovative, and sustainable Cruise Ship Port operations and services, creating the future and building on our island's proud history.

3.0 Quality Policy Objectives

To realise our Vision and Mission, NCPL is committed to achieving ISO 9001: Quality Management certification, which demonstrates NCPL's ability to consistently provide products and services that meet customer satisfaction, meet regulatory requirements, and ensures continuous improvement.

NCPL is committed to the following Quality Policy Objectives:

- To Implement, maintain, and continually improve on NCPL's Quality Management System that is appropriately resourced with competent staff.
- To undertake business activities in a quality responsible manner.
- The creation of a Port wide quality culture for responsible management.
- Ensure the IMS accommodates NCPL's strategic requirements and the needs and expectations of relevant customers, stakeholders, and other interested parties.
- Adopt a risk and benefit approach for prioritizing risk controls in line with NCPL's risk management framework.
- Take advantage of Quality opportunities.
- Reinforced leadership commitment to proactively improve quality performance.
- Comply with all relevant legal and regulatory requirements.
- Undertake regular reviews of NCPL's Quality performance.
- Enhance credibility, public image, and confidence as NCPL monitors and evaluates the Quality outcomes and positions themselves as leaders in the Quality Management field.
- Continually seek opportunities to deliver better Quality outcomes for all stakeholders in the development and management of the port.

- Communicate this policy to all employees, and to those working on behalf of, or under the direction of NCPL and to ensure compliance with these policy objectives.

Mike Maura

Mike Maura

Chief Executive Officer

January 1st, 2023