

Dominik Zittel

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Education

State University of New York at Geneseo, Geneseo, NY

Expected Graduation May 2024

School of Business

Bachelor of science, **Business Administration**

Minor, **Marketing**

GPA: **3.51**, Dean's list all semesters to present

Work Experiences

Professional Golfers Association of America (PGA) - Rochester, NY

Spring 2023

Wanamaker Trophy Marketing Street Team intern

- Touring the prestigious Wanamaker trophy around the Rochester/Western NY area to market a grass roots campaign showcasing this one of one major championship trophy.
- During events always interacting with individuals who attend the tour event with the end goal of getting that individual engaged with the idea of attending a historic PGA championship at Oak Hill
- Adapting during the actual tournament came with talking to sponsors and big-name brands that were attending the event. As well as taking customer service phone calls about any problems customers had.

Nickel City Brewz - Lancaster, NY

Summer 2020-present

Bartender

- Always multitasking and adapting during a shift to make sure all customers get what they want quickly and efficiently.
- Work smoothly with coworkers to make sure the jobs get done on time and done well
- Being personable with all customers and making them feel welcomed and wanting to spend their time at the establishment.
- Run through closing and cleaning routine every night to make sure the bar is up to code.

Cragburn Golf Club – East Aurora, NY

Bag room employee/Caddie- Customer Service

September 2017- present

- First person to greet members when they enter the country club, the face of the club's service towards their members
- Tasked with meeting all the needs of the members and their guests in relation to their activities on the golf course
- Supervised and trained new employees to meet the requirements of the employers.

Skills

♦ Creative

♦ Leadership

♦ Energetic

♦ Adaptive

♦ Dependability

♦ Resilience