

Dapr in Action



Event-Driven **AI Agents** with Dapr

Dana Arsovska

Community Manager @Dapr

Marc Duiker

Community Manager @Dapr



Agenda



- **What is Agentic AI?**
- **Challenges of productionizing Agentic AI**
- **Dapr & Dapr Agents**
- **Workshop**
- **Q&A**

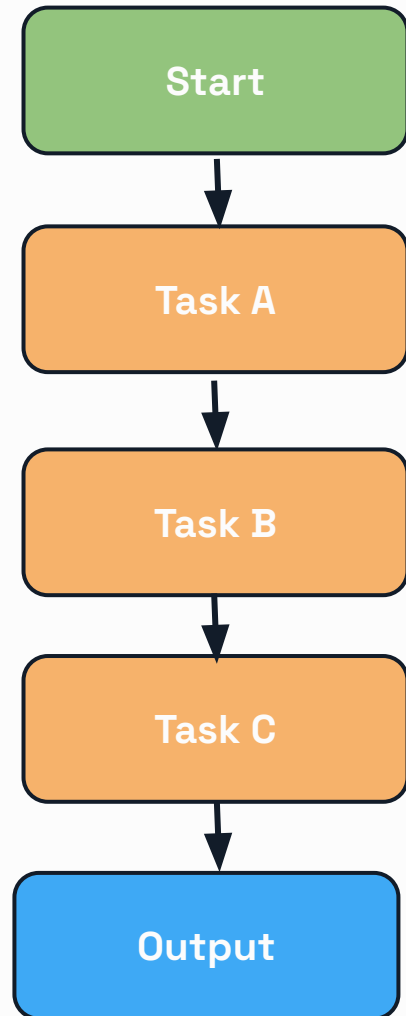


Agentic AI

What are Agentic Systems?

Agentic systems are systems where Large Language Models (LLMs), with varying degrees of autonomy, maintain control over how they accomplish complex tasks.

Rule-Based Automation

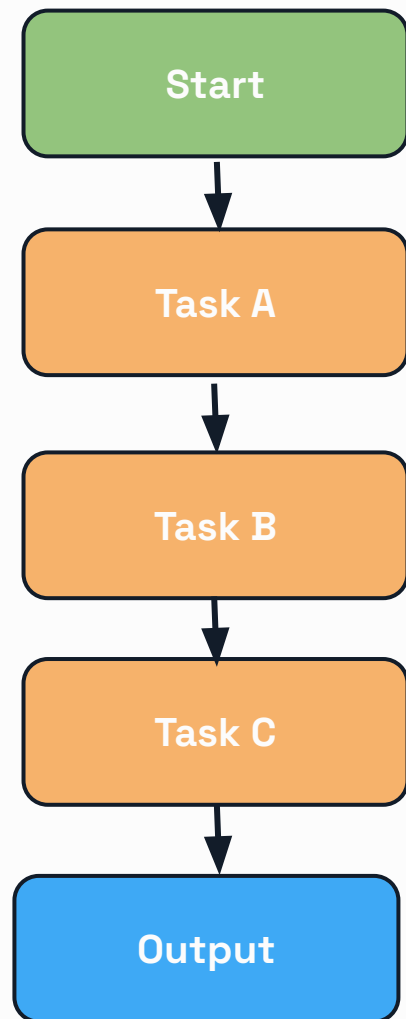


System that executes predefined, rule-based tasks automatically

✓ Highly deterministic

✗ Cannot adapt to new scenarios automatically

Rule-Based Automation



Document Parser

INVOICE

Invoice #: 12345

Date: 03/15/2024

Amount: \$1,250.00

Due: 04/15/2024

Fixed Rules

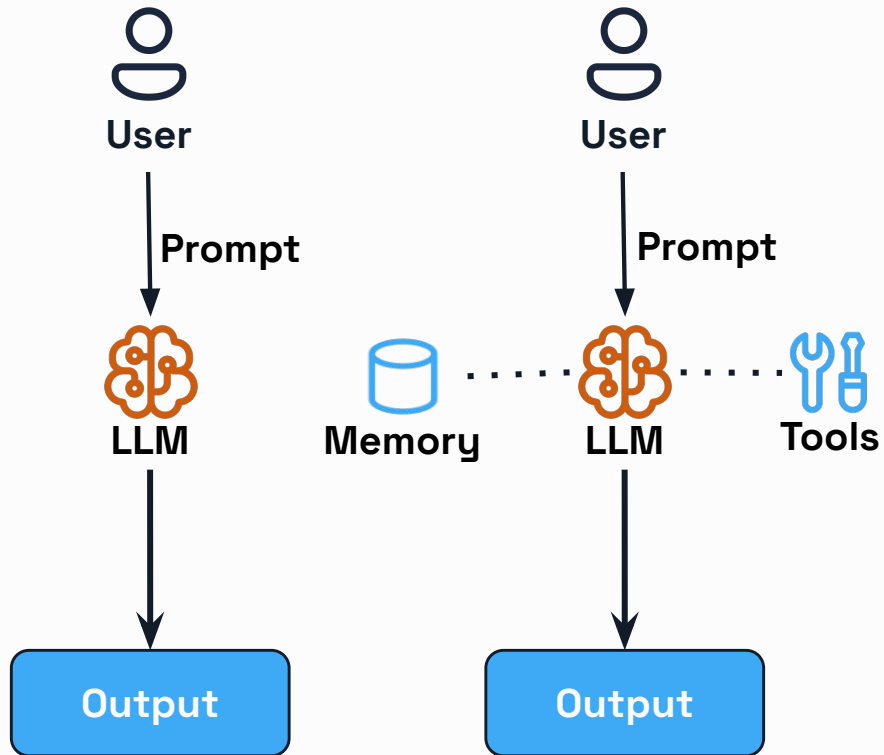
Invoice #:\s*(\d+)

Date:\s*(\d{2}/\d{2}/\d{4})

Limitations

- Breaks if format changes
- Manual updates for new document types

Evolution of Agentic AI: LLMs

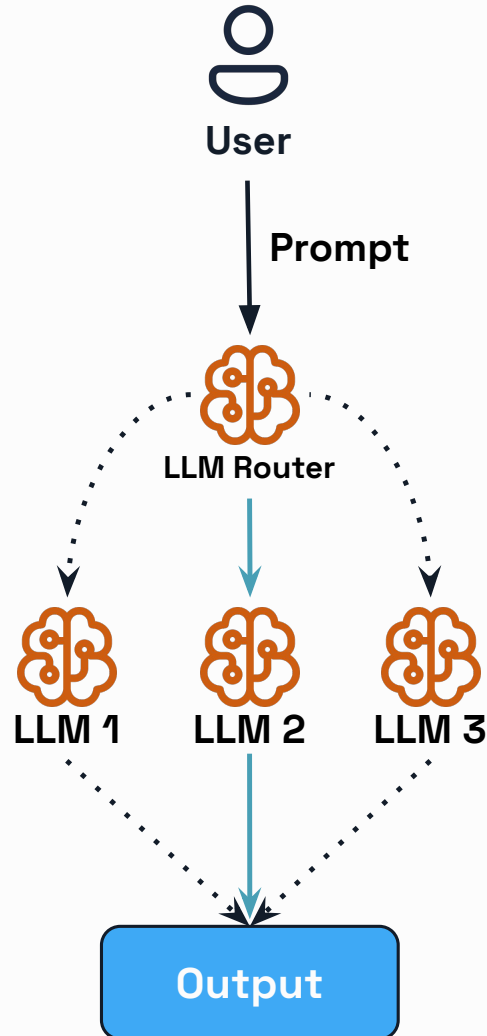


LLMs: Brain of the Agent (pretrained knowledge)

Tools: Real-time, proprietary, or specialized data

Memory: Use past data to improve decision making

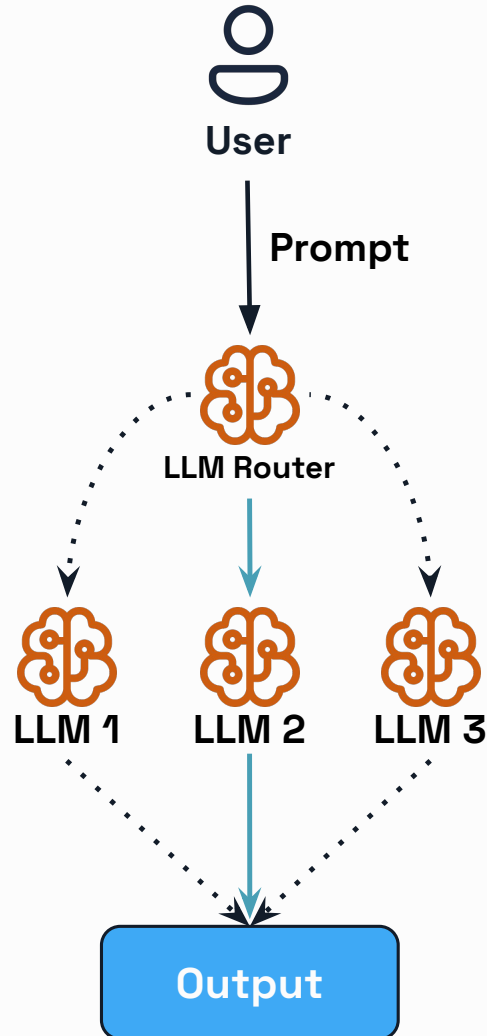
Evolution of Agentic AI: Workflows



Systems where **LLMs and tools** are orchestrated through **predefined code paths**

- ✓ Deterministic tasks requiring flexibility
- ✓ They are goal-driven, not just rule-driven
- ✗ Not adaptive, cannot reason about unexpected situations

Evolution of Agentic AI: Workflows



Incoming Support Ticket

Message: "Hi, I keep getting error code 503 when trying to pay my invoice through your portal."

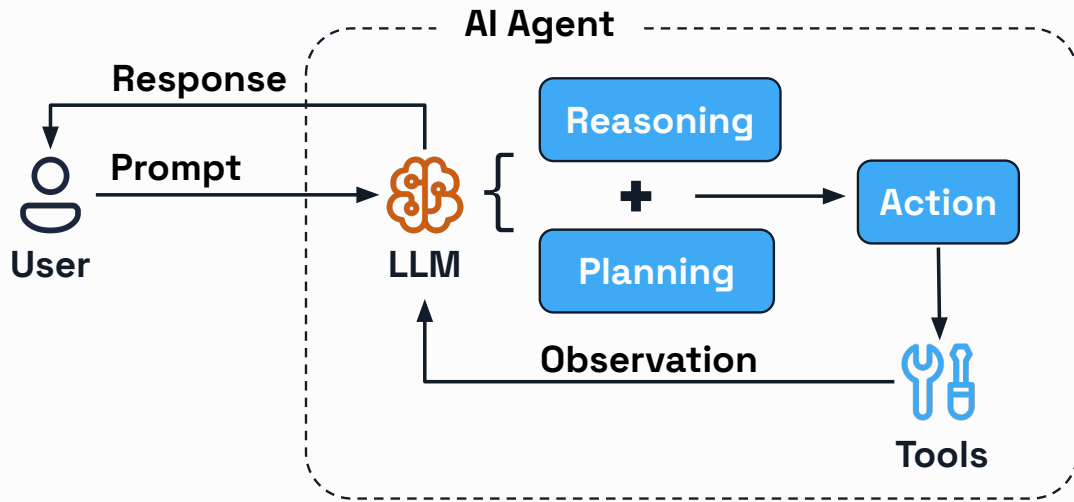
Classification: IT ISSUE

→ Routed to Account Support Team

Limitations

- Predefined path: extract → classify → route

Evolution of Agentic AI: AI Agents

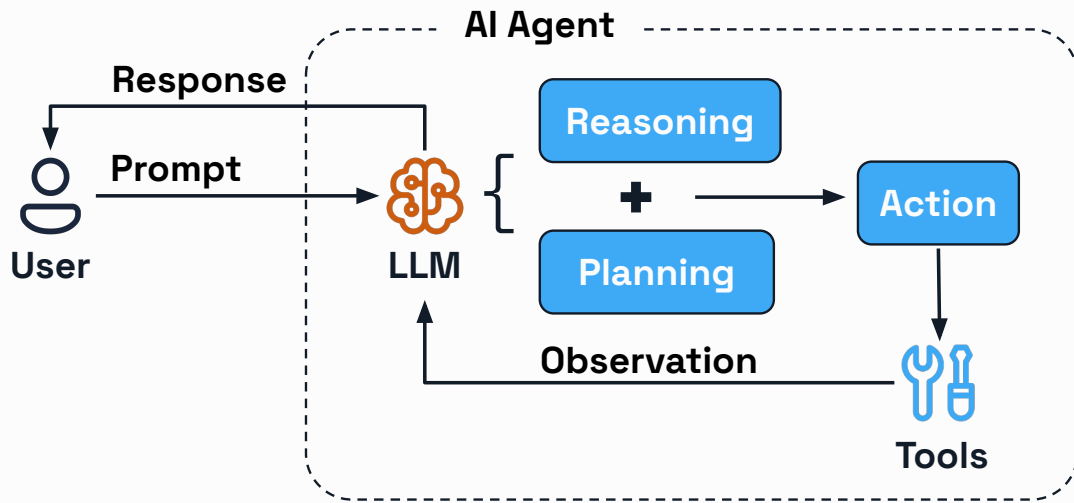


Systems where LLMs **dynamically direct their own processes** and tool usage, maintaining control over how they accomplish tasks*

✓ Open-ended problems

✗ Less reliable

Evolution of Agentic AI: AI Agents



Incoming Support Ticket

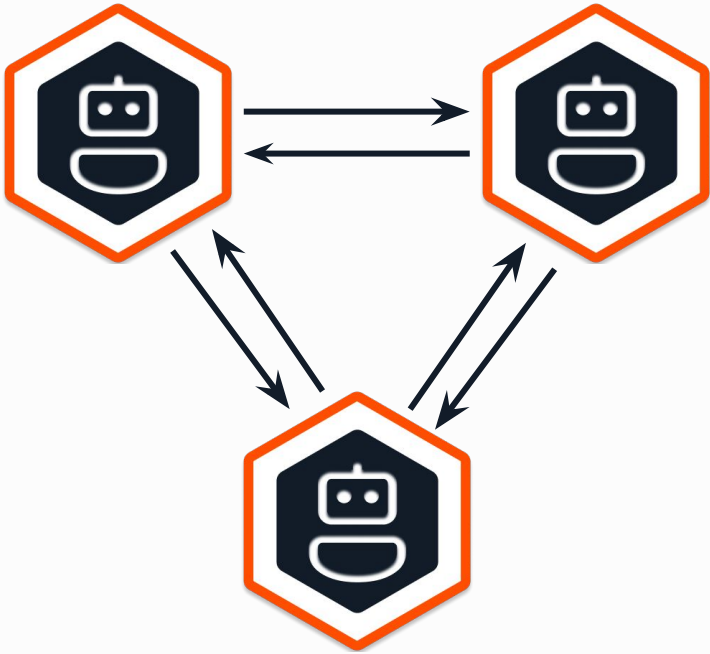
Message: "Hi, Your system charged my card 5,000 instead of 500, now my account is locked, and I can't access the reports."

→ Routed to multiple teams

Limitations

- Possibility of cascading mistakes

Evolution of Agentic AI: Agent Mesh



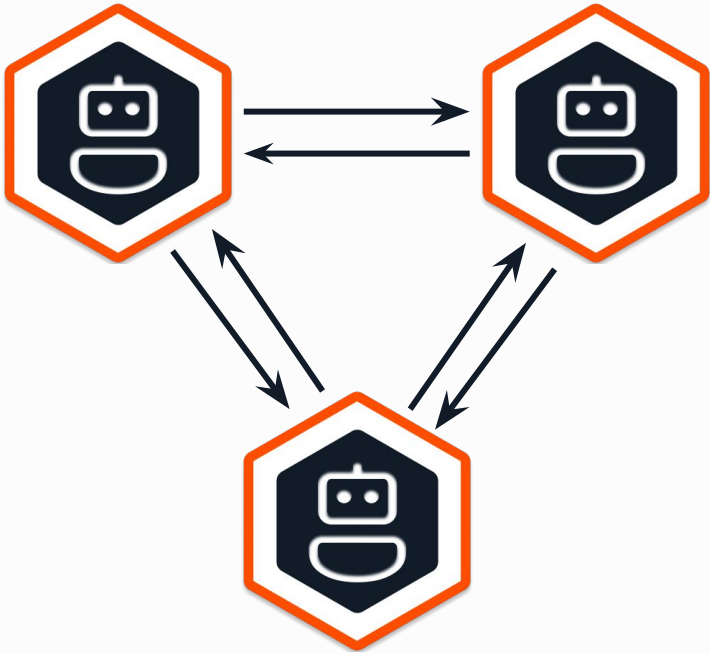
Group of Agents with varying autonomy collaborating to achieve complex goals

✓ Can solve complex, interdependent tasks

✗ Complexity in coordination

✗ Harder to debug and predict outcomes

Evolution of Agentic AI: Agent Mesh



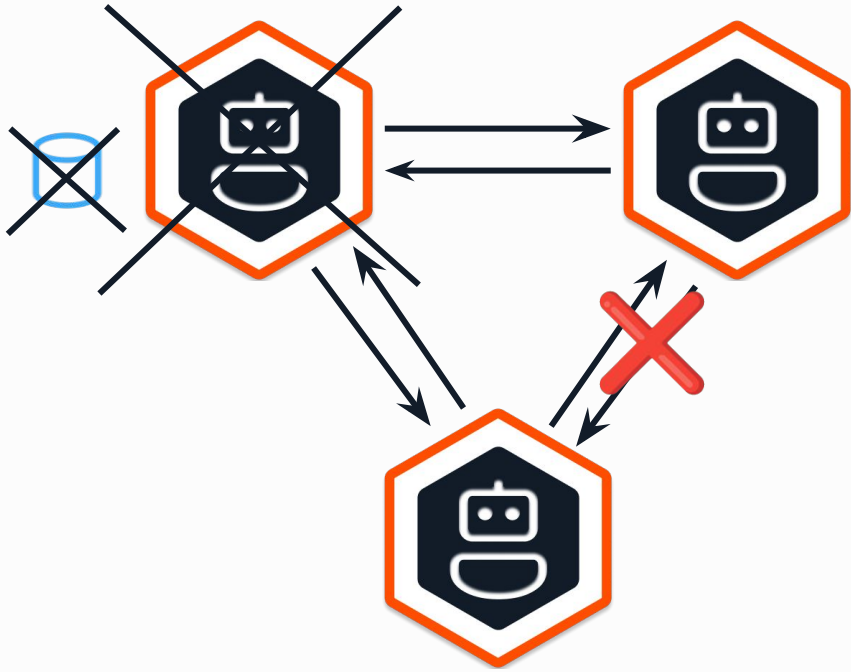
- Intake Agent gathers customer history, previous tickets, account status
- Technical Agent runs initial diagnostics, checks system logs
- Account Agent pulls billing history, subscription details
- Resolver agent suggests solution

→ Customer support gets: Complete customer profile + preliminary analysis instead of starting from scratch



Productionizing Agentic AI

Why Productionizing Agentic AI is Hard



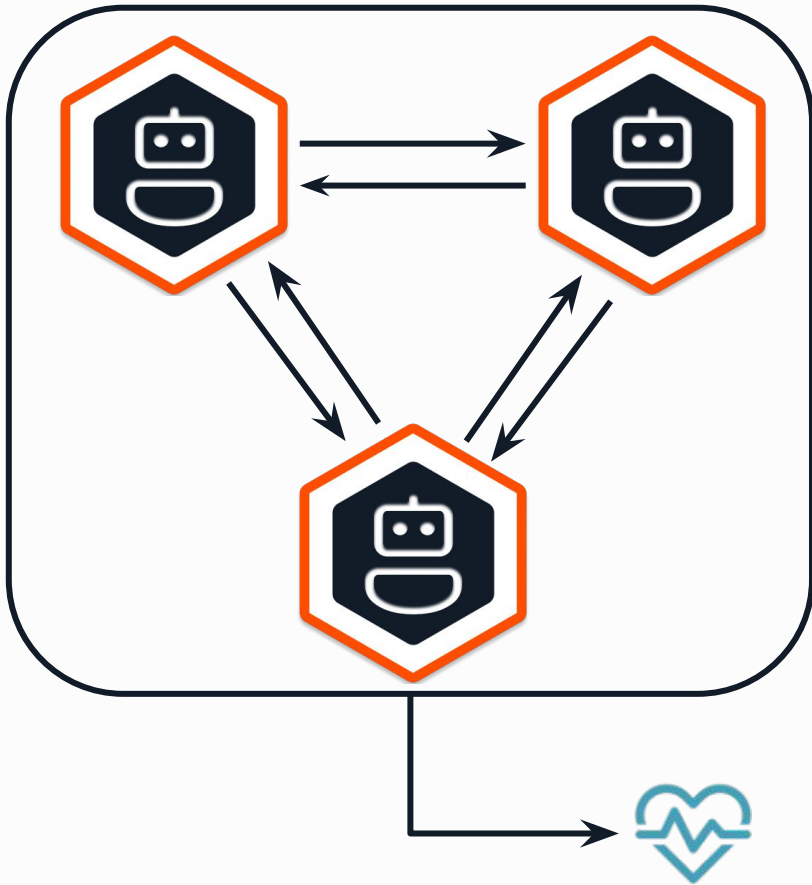
Scalability: run hundreds of agents reliably

Fault tolerance: recovering from network or task failures

Collaboration: asynchronous communication, agent discoverability

State: persist memory across conversations and sessions

Why Productionizing Agentic AI is Hard



Scalability: run hundreds of agents reliably

Fault tolerance: recovering from network or task failures

Collaboration: asynchronous communication, agent discoverability

State: persist memory across conversations and sessions

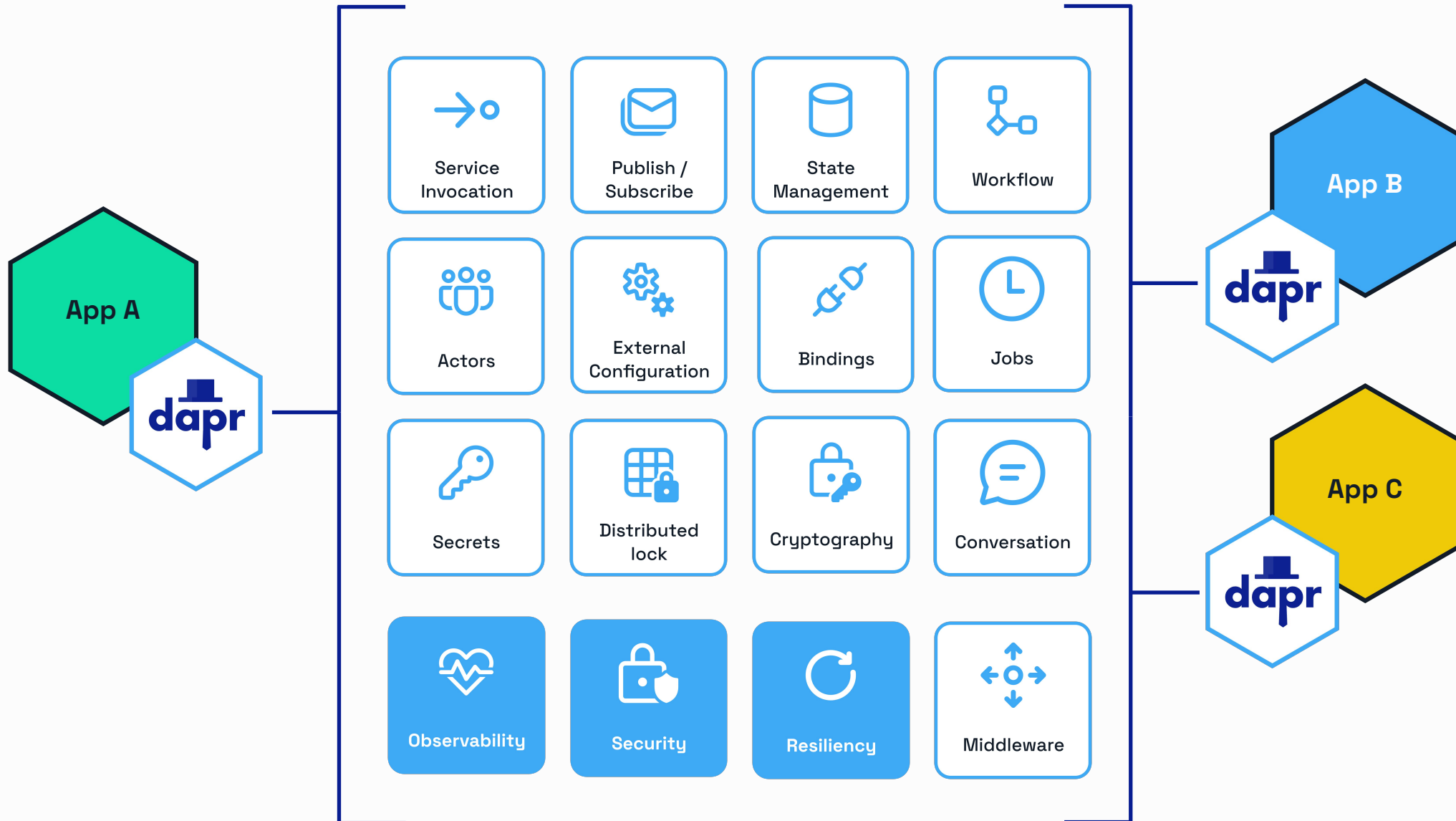
Observability: understanding outcomes and performance



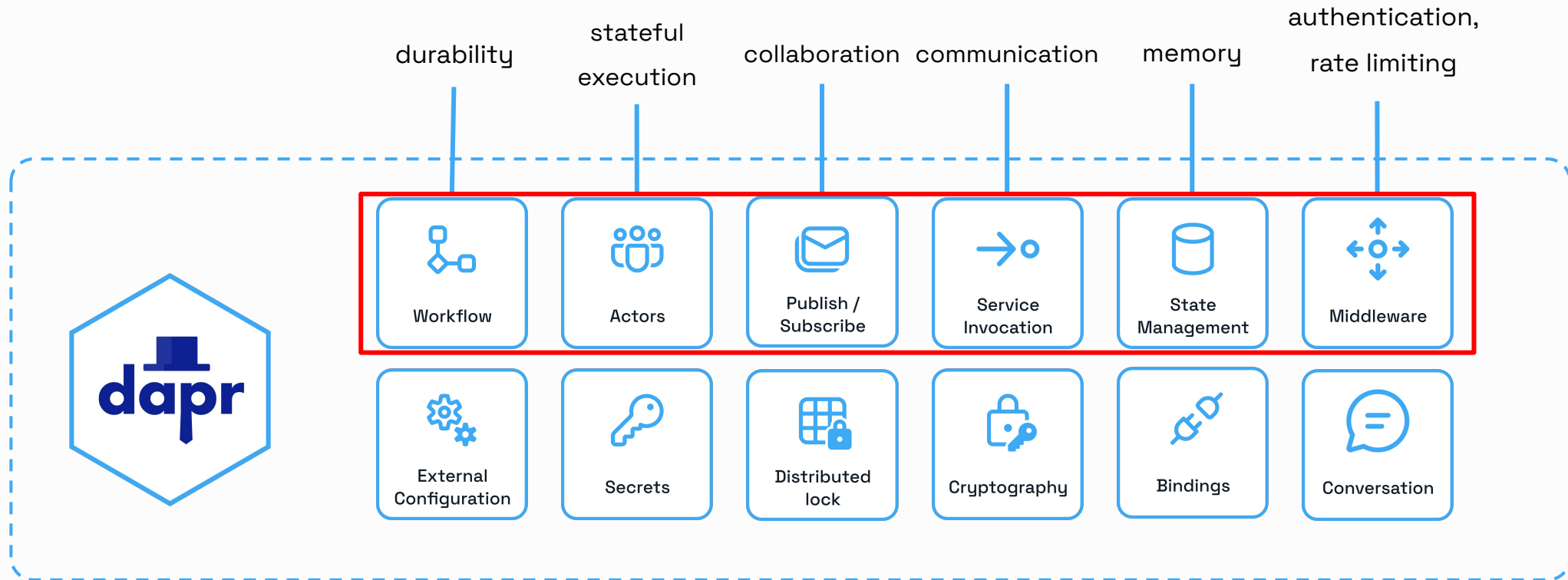
Dapr Agents

<https://dapr.github.io/dapr-agents/>

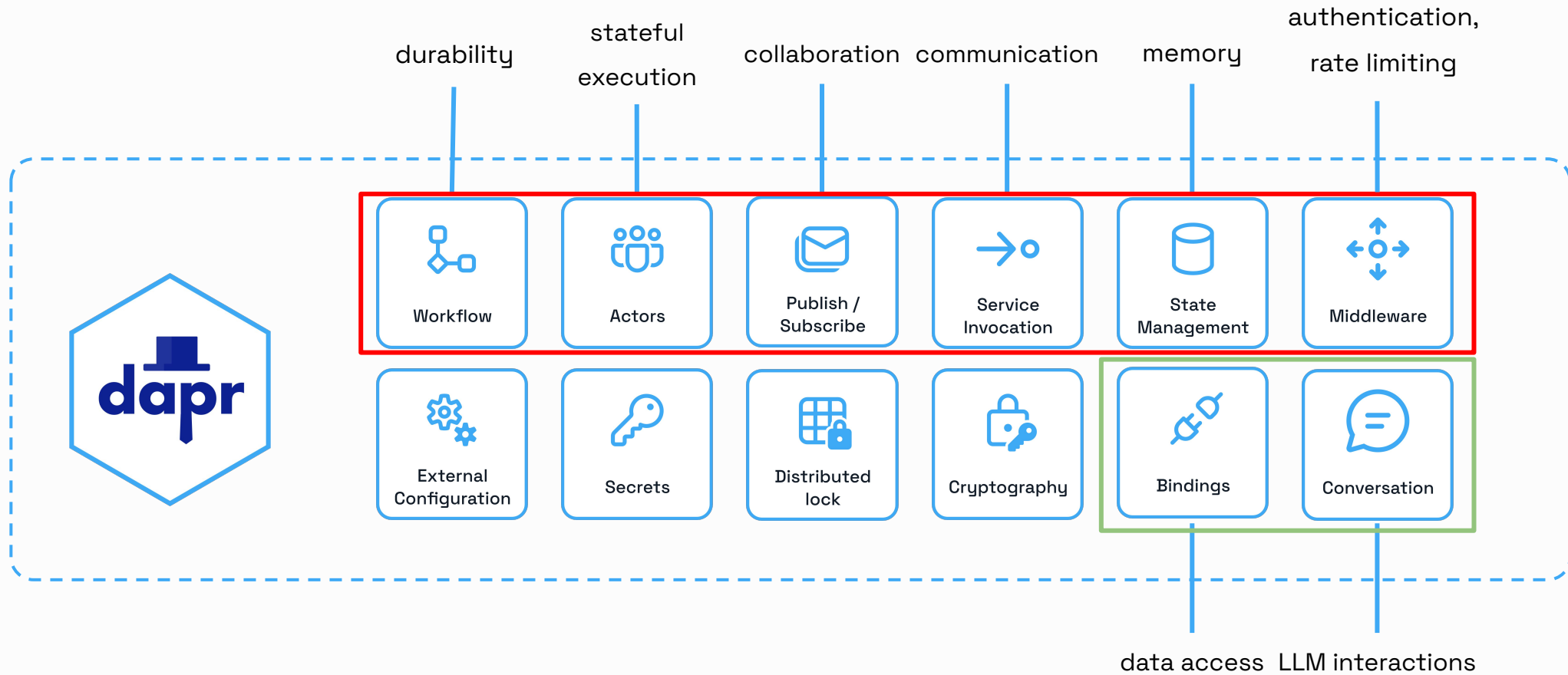
Dapr – Application Developer Platform



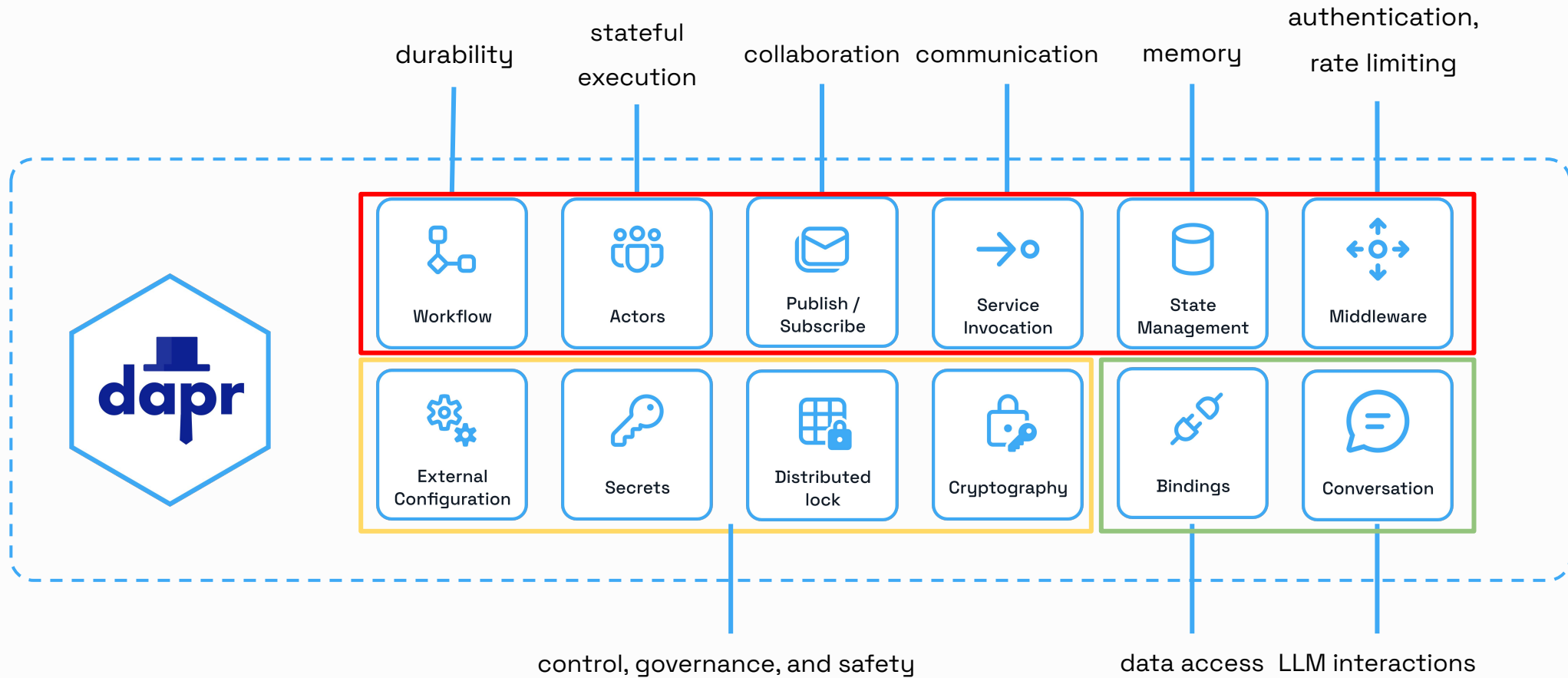
Where does Dapr fit in?



Where does Dapr fit in?



Where does Dapr fit in?



Dapr Agents



Dapr Agents is a developer framework designed to build production-grade resilient AI agent systems that operate at scale.

- Run thousands of agents efficiently on a single core
- Automatic retries
- Direct databases integration
- Observable by default
- Vendor-neutral & open source
- Built-in RBAC and access scopes

```
import dapr.ext.workflow as wf
from openai import OpenAI
```

```
wfr = wf.WorkflowRuntime() # Initialize Workflow runtime
client = OpenAI() # Initialize OpenAI client

def call_openai(prompt: str, model: str = "gpt-4o") -> str:
    """Reusable function to call OpenAI's chat completion API."""
    response = client.chat.completions.create(
        messages=[{"role": "user", "content": prompt}],
        model=model,
    )
    return response.choices[0].message.content.strip()
```

Initializations

```
# Activity 1: Pick a random LOTR character
@wfr.activity(name="pick_character")
def pick_character(ctx):
    character = call_openai(
        "Return a random Lord of the Rings character's name." )
    return character
```

Create an activity

```
# Define Workflow logic
@wfr.workflow(name="lotr_workflow")
def task_chain_workflow(ctx: wf.DaprWorkflowContext):
    character = yield ctx.call_activity(pick_character())
    return quote
```

Create a durable
workflow

```
import dapr.ext.workflow as wf
from openai import OpenAI

client = OpenAI() # Initialize OpenAI client
wfr = wf.WorkflowRuntime() # Initialize Workflow runtime

def call_openai(prompt: str, model: str = "gpt-4o") -> str:
    """Reusable function to call OpenAI's chat completion API."""
    response = client.chat.completions.create(
        messages=[{"role": "user", "content": prompt}],
        model=model,
    )
    return response.choices[0].message.content.strip()
```

```
# Activity 1: Pick a random LOTR character
@wfr.activity(name="pick_character")
def pick_character(ctx):
    character = call_openai(
        "Return a random Lord of the Rings character's name." )
    return character
```

```
# Define Workflow logic
@wfr.workflow(name="lotr_workflow")
def task_chain_workflow(ctx: wf.DaprWorkflowContext):
    character = yield ctx.call_activity(pick_character())
    return quote
```

```
from dapr_agents.workflow import WorkflowApp, workflow, task
from dapr.ext.workflow import DaprWorkflowContext
```

```
# Task 1: Pick a random LOTR character
@task(description="Return a random Lord of the Rings
character's name.")
def get_character() -> str:
    pass
```

```
# Define Workflow logic
@workflow(name='lotr_workflow')
def task_chain_workflow(ctx: DaprWorkflowContext):
    character = yield ctx.call_activity(get_character)
    return character
```

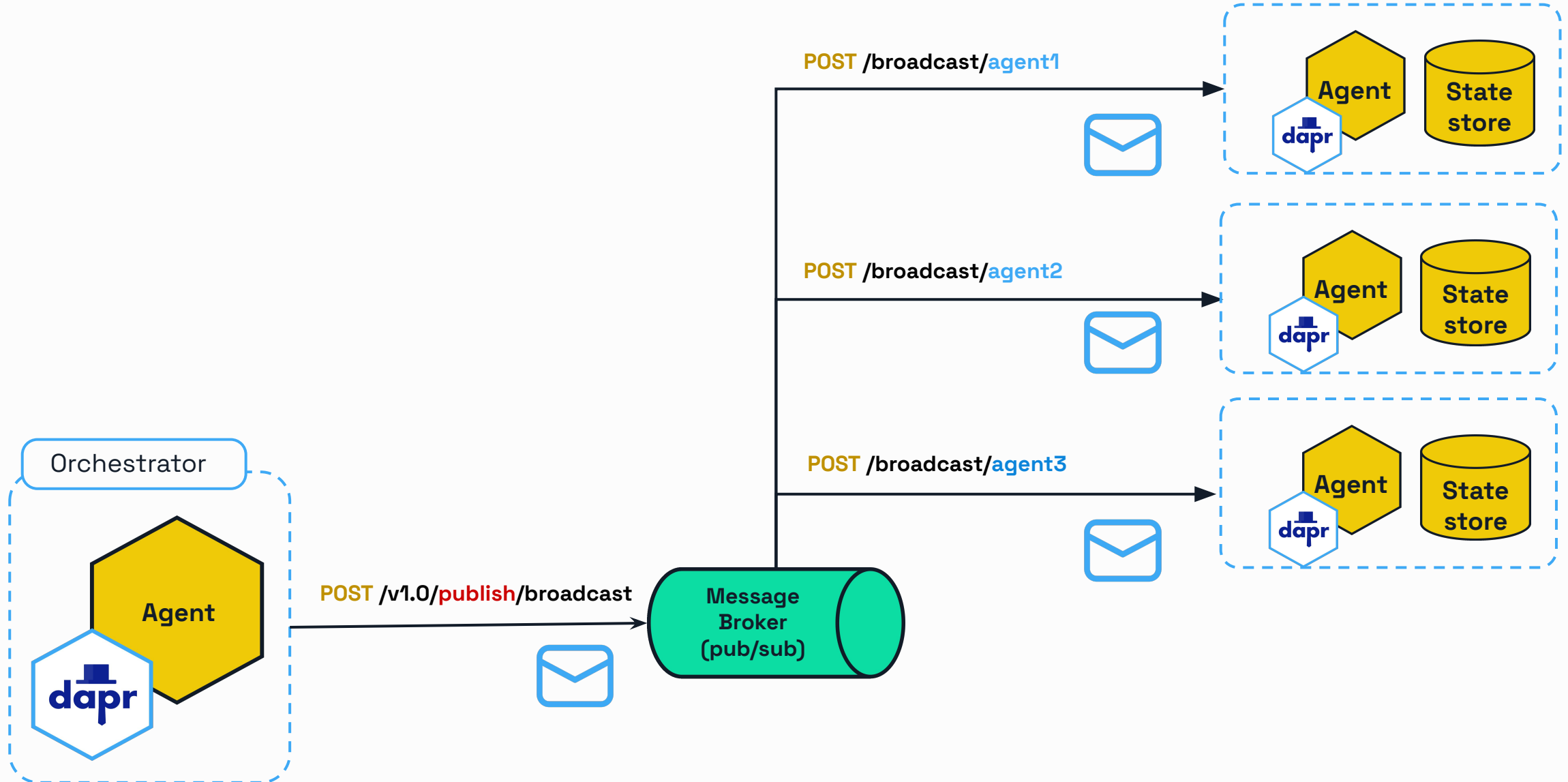

Durable Agents

Define a Durable Agent

```
from dapr_agents import DurableAgent

weather_agent = DurableAgent(
    role="Weather Assistant",
    name="Stevie",
    goal="Help humans get weather and location info using smart tools.",
    instructions=[
        "Respond clearly and helpfully to weather-related questions.",
        "Use tools when appropriate to fetch real-time weather data."],
    tools=tools
)
```

Multi-Agent Collaboration

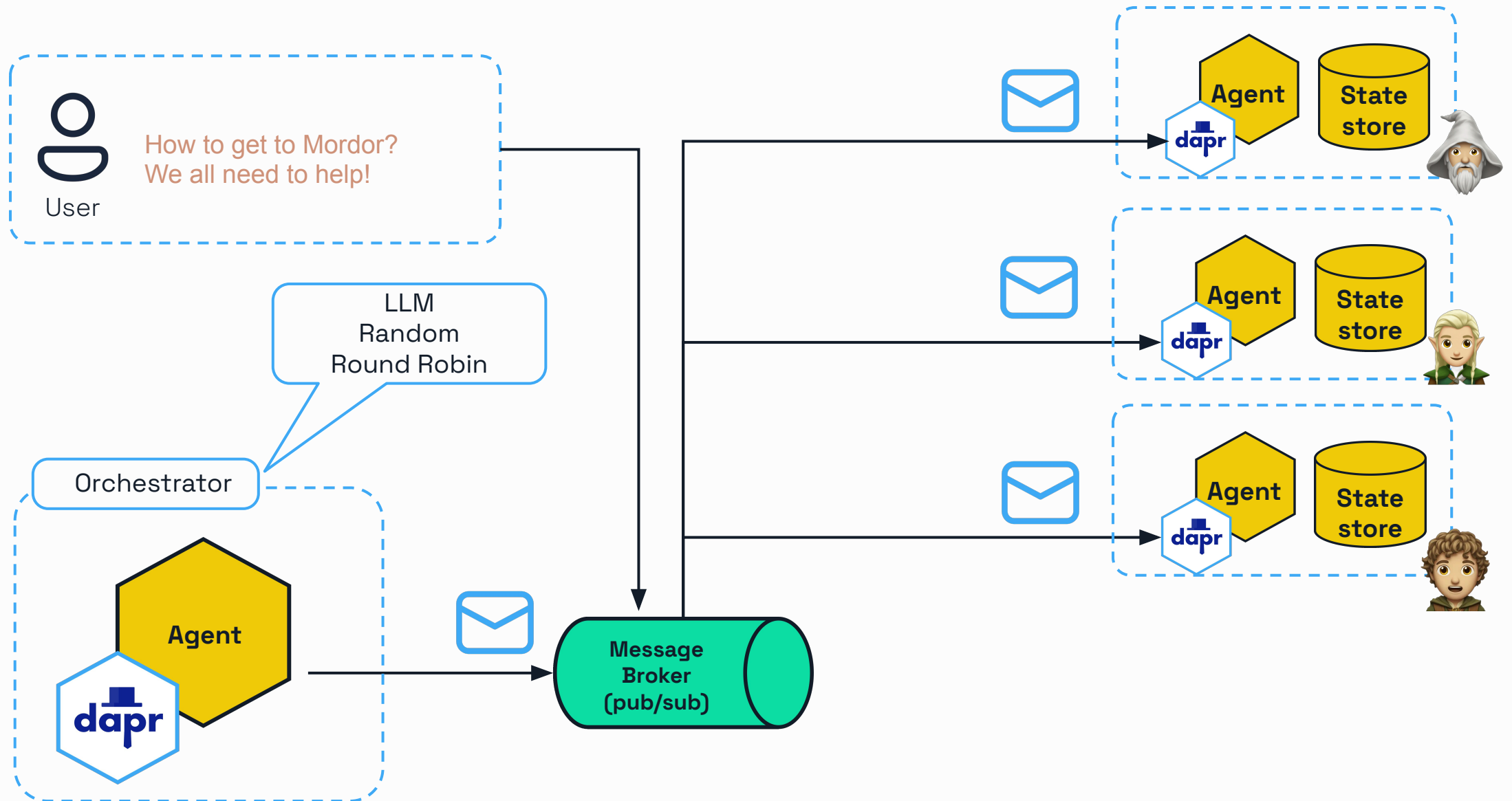




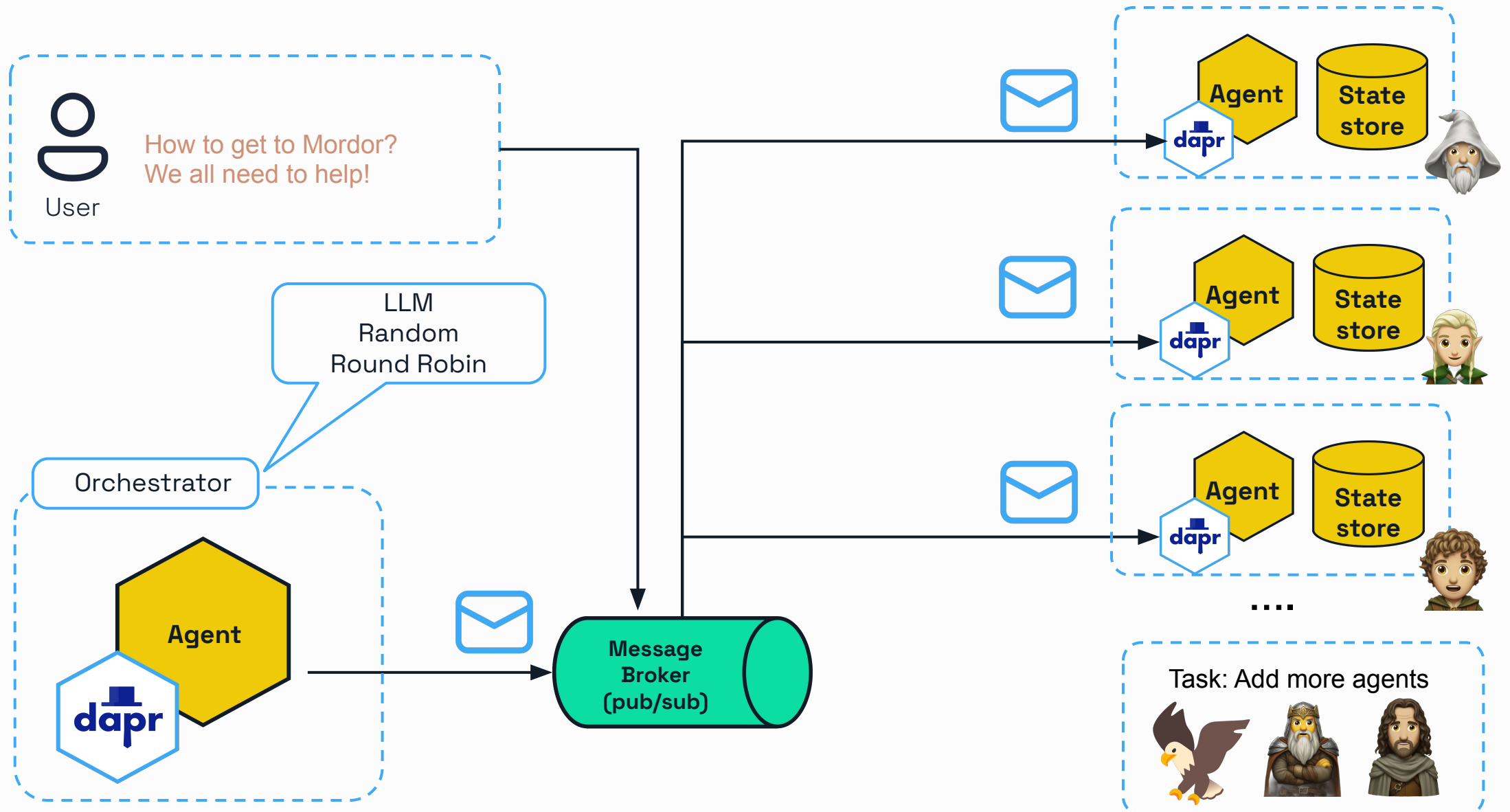
Workshop Overview

https://github.com/Dzvezdana/pydata_workshop_september2025

Collaborative Multi-Agent Workflow



Collaborative Multi-Agent Workflow



Our Stack



Dapr Agents

- Framework to build AI Agent Systems



HuggingFace API

- API access to various LLMs

Collaborative Multi-Agent Workflow

Local setup

- Clone [this git repo](#)
- Follow the instructions in the README.
- You are ready to start!

Github repo



Slides



Privatebin password:
pydata_ams2025_dapr

Dapr Resources



dapr.io



bit.ly/dapr-youtube



bit.ly/dapr-quickstarts



bit.ly/dapr-discord



@daprdev



@daprdev.bsky.social



dapr.io

Claim the Dapr Community Supporter badge!



bit.ly/dapr-supporter