

12 November 2023

Ms. Rosetta Mulbah
Mount Barclay

Sub: Assignment of LEC meter to your rented apartment.

Dear Rosetta,

I acknowledge receipt of your letter dated 8 November 2023. It's my hope to ensure basic services are available for your comfort and enjoyment during your stay at the premises without disturbances or interruption.

In reference to your letter, I had initially drawn your attention to the tampering (back passing) of your meter when I visited the compound with my electrician sometimes in June 2023. No such communication/complaint was received prior to my visit. In future, I encourage you to report any technical issues you may encounter with the meter without tampering with the line.

I will be receiving additional meters in a few days (latest by 18 November) and one of the meters will be assigned to your apartment. I've also issued guidance on the management of meters assigned to each apartment. Let me know if you have any questions.

I take this chance to thank you for being a valuable tenant and I will be happy to assist in any way to make your stay at the property memorable.

Please feel free to contact me via email/WhatsApp should you require further information/clarification.

A handwritten signature in blue ink, appearing to read 'Samuka M. Donzo', with a stylized flourish at the end.

Samuka M. Donzo
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Landlord.