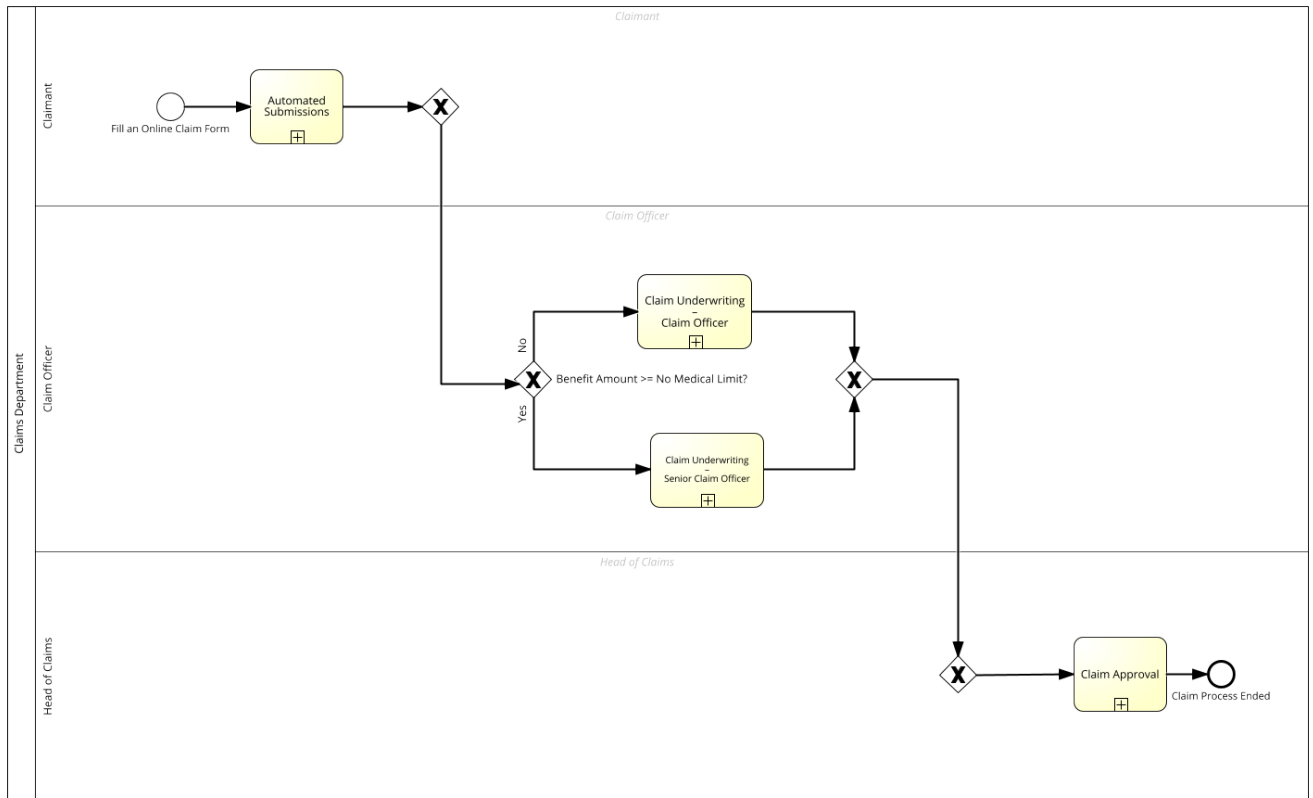
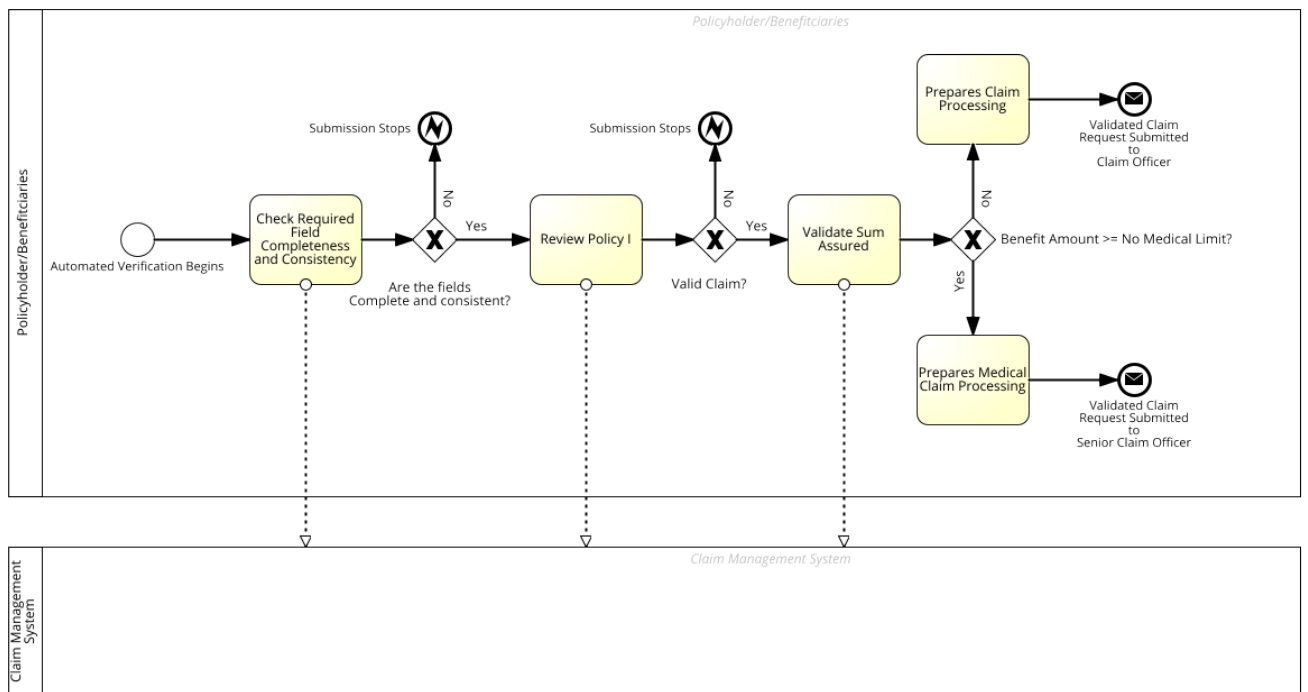


TO-BE Process

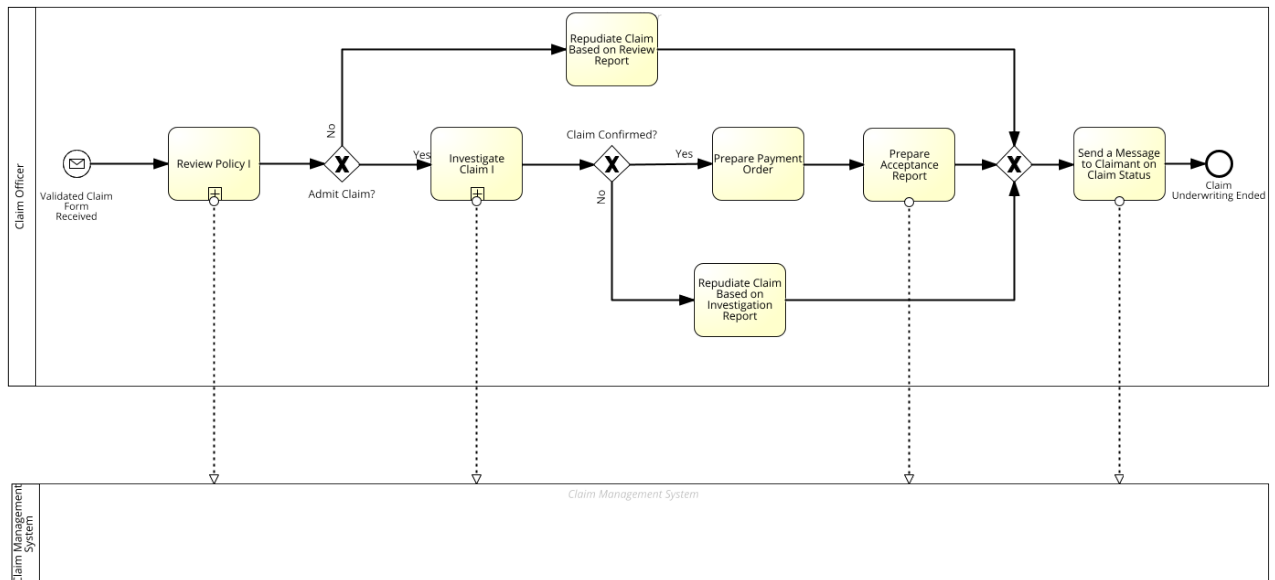
- Level 1 – Claim Process



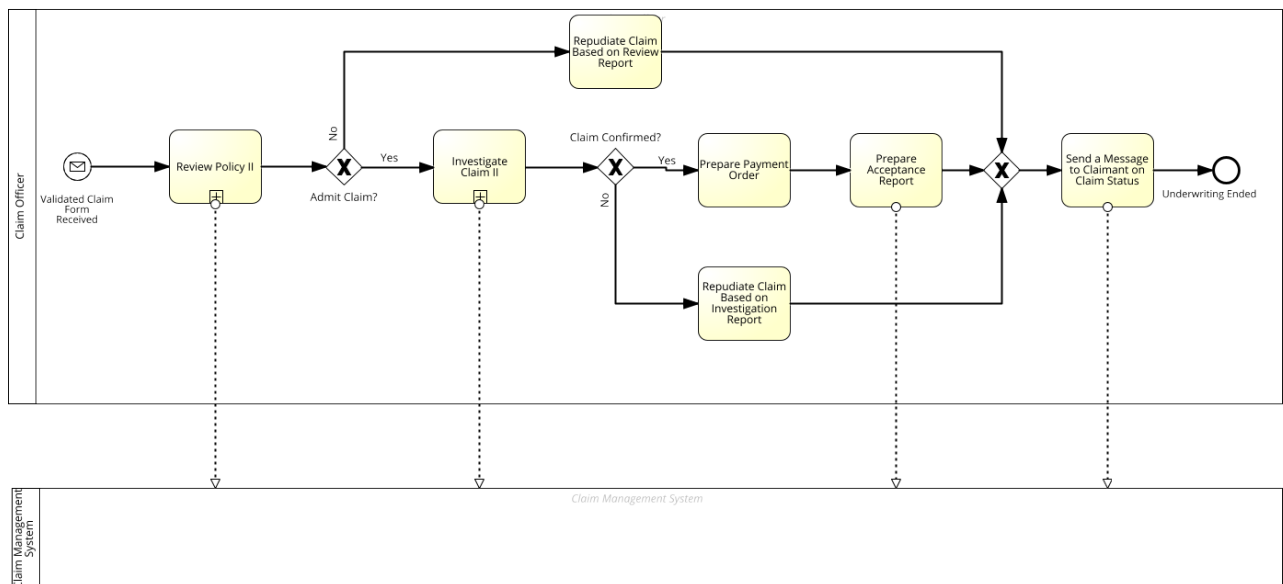
- Level 2 – Automated Submission



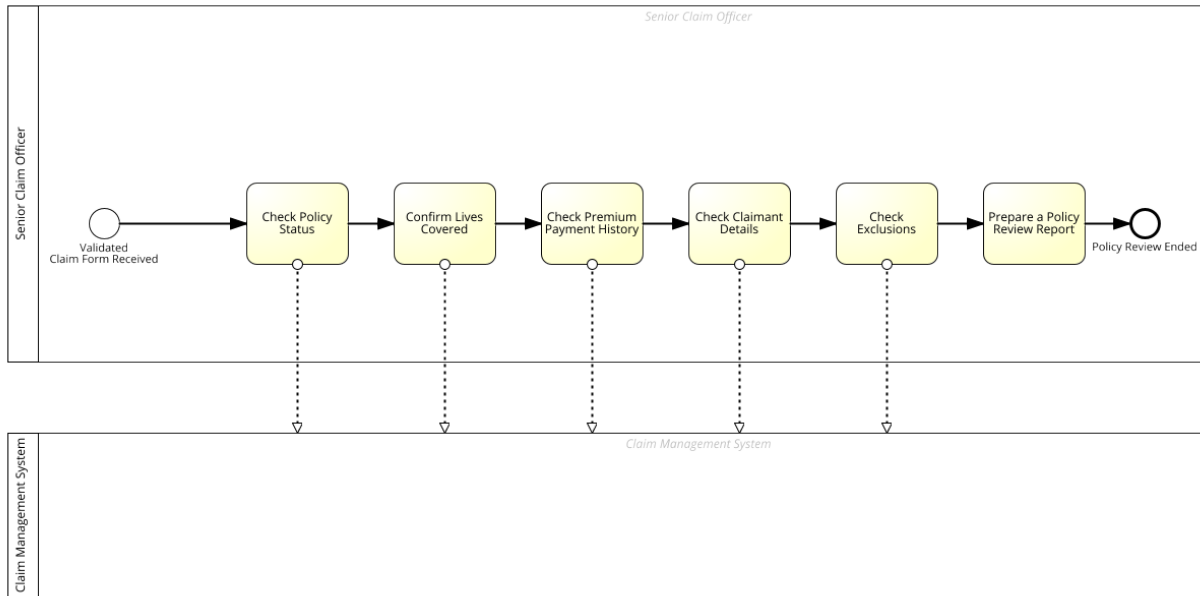
- Level 2 – Claim Underwriting – Claim Officer



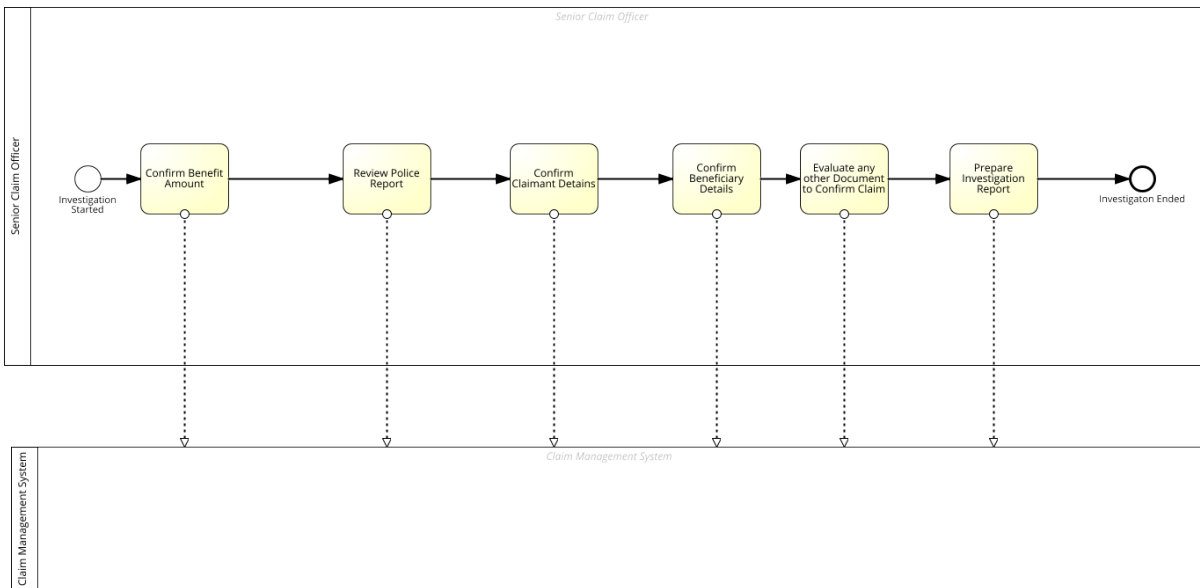
- Level 2 - Claim Underwriting – Senior Claim Officer



- Level 3 - Review Process



- Level 3 - Investigation Process



- Level 2 – Claim Approval

