

# Jaroslav Slonskii

3304478225 | yaroslavslonskii@gmail.com | North Canton, OH

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## Summary

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Highly motivated and detail-oriented Computer Science student with a strong foundation in data management and analysis. Proficient in Python, SQL, and experienced with tools such as Tableau, and PostgreSQL. Demonstrated ability to manage and maintain databases, perform data cleaning and standardization, and develop actionable insights through data analysis. Skilled in technical troubleshooting, customer service, and teamwork.

## Experience

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### Best Buy | North Canton, OH

#### Geek Squad Agent | 11/2022 - 05/2024

- Provided technical support and troubleshooting for customers, enhancing problem-solving skills.
- Repaired and maintained various electronic devices, gaining hands-on technical experience.
- Educated customers on product features and usage, improving communication skills.

### Synchrony | North Canton, OH

#### Collections Representative | 03/2019 - 08/2022

- Managed customer accounts, handled inquiries, and processed payments.
- Analyzed customer data to develop strategies for effective collections.
- Maintained detailed records and provided reports to management.
- Processed over 500 data entry tasks weekly, achieving a 98% accuracy rate in updating customer account information and reducing overall data processing time by 15% through the utilization of advanced spreadsheet functions in Microsoft Excel.

## Skills

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Python, MySQL, PostgreSQL, Statistical Analysis, Data Manipulation, Data Visualization, Google Sheets, API, Excel

## Education

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### Kent State University | North Canton

#### Computer Science

Current GPA: 4.0

## Certificates

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Data Analyst in Tableau DataCamp, Data Analyst DataCamp, SQL Associate Certification (PostgreSQL) DataCamp

## Projects

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### Movie Recommendation System

- Web-based app using TMDb API and machine learning for personalized movie recommendations.
- Built with Flask for backend, deployed on Heroku, and features a responsive UI.
- Integrated NLP for IMDb user review sentiment analysis and real-time data from TMDb.

**Technologies:** Python, Flask, TMDb API, Pandas, Scikit-learn, SQL, Bootstrap.

### Divvy Riders Activity Dashboard

- Tableau dashboard analyzing Divvy bike-sharing data, highlighting peak hours and ride patterns.
- Used heatmaps and time-series graphs for enhanced data visualization.

**Technologies:** Tableau, Data Visualization.