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| Title | Change Requests Analysis Internal Document | |
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| Comments |  | |

**Change Requests Analysis Internal Document**

**Introduction**

Here in this document lays the analysis of the ongoing “Change Requests (CRs)” on *ShopMyPassword* password manager system proposed to our clients GenesysMI.com. the change requests are the following:

* *CR1.- Develop a subprocess for in-app tracking of user’s behavior*. While the user (whether admin or regular) is using the app, there must be a subprocess that monitors the actions performed by the user.

PURPOSE: Understand the needs of our employees while using de app as well as keeping control of what the employees are doing at the system.

QUESTIONS: Isn’t it invasive? Privacy concerns. How the information will be processed? All methodologies, technologies and intel that will be applied. How this in-app tracking will be implemented?

**Criteria for Identifying Configuration Items**

**Metrics: criteria and scales**

**CR1 Analysis**