

# ENSE 374, Milestone 1

ECARE

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# Team introductions

- Shafiq Zainuddin 4th year SSE student
  - Legbo Menegbo CS/Business student
  - Han Gao 4th year SSE student
  - James Mfonisoabasi 4th year SSE Student
  - Glaiza Regonas 4th year SSE student
  - Daris Lychuk- 4th year SSE student
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- **What's your team name?**
  - ECARE "Because we care....(sometimes)"

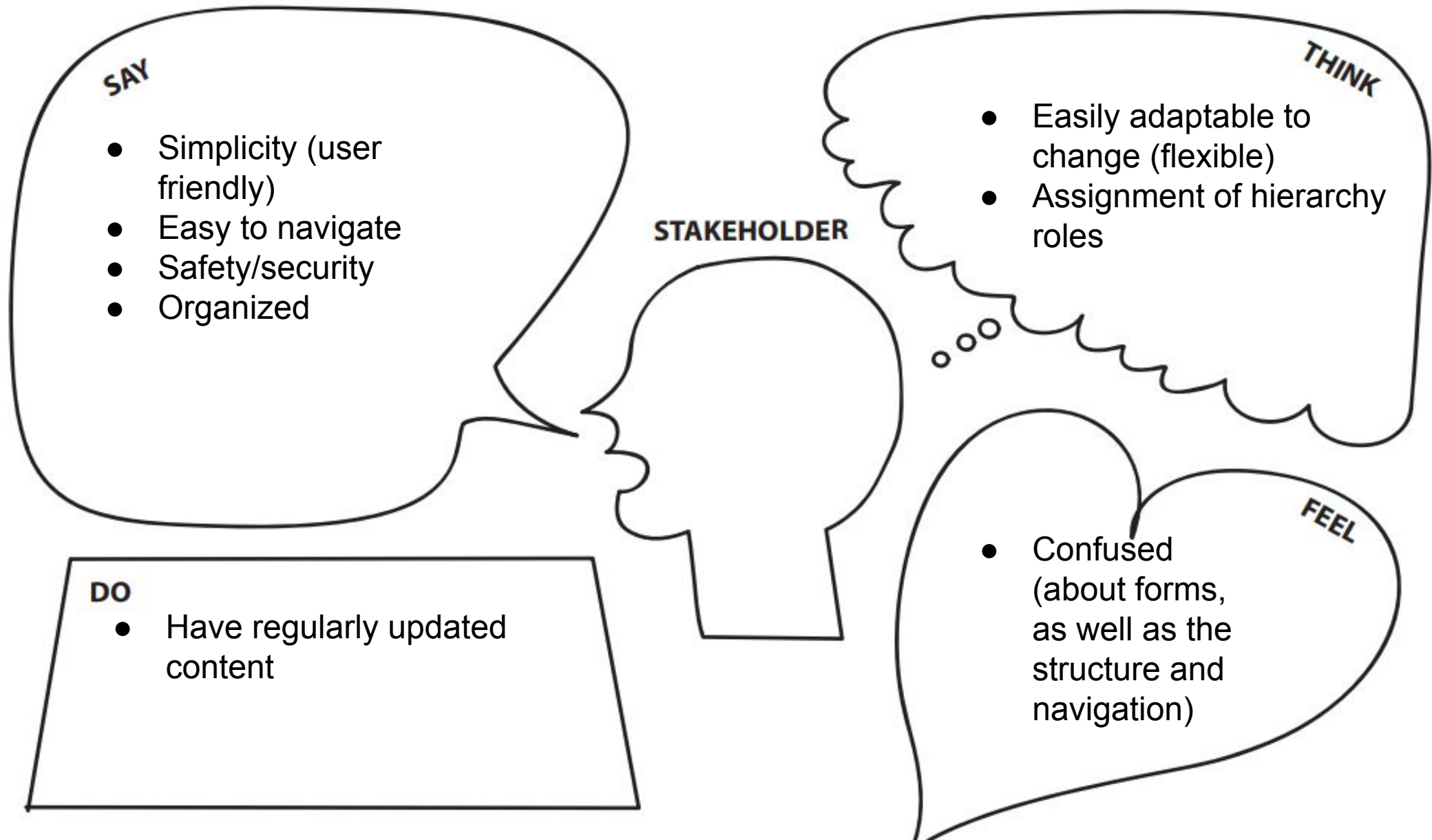
ECARE  
Because we care..  
(sometimes)

# (New) Problem definition

- The who: students, public, staff and faculty
- The what: Organize content in a user friendly way for all stakeholders.
- Where of it all: Intranet, Engineering Faculty at U of R
- Content solution is designed with organizational hierarchy layout in a user friendly manner in the intranet for stakeholders; per role at the U of R ( cross over roles, temp access, frequently asked Q&A)



# Empathy map(s)



# Revised requirements

- Streamlining the access process (temporary access)
- Depending on the type of information, there can be different levels of security enforced. Sensitive records such as anything with HR requires heightened security even if it means additional user validation.



# Misc.

- Group strategic sticky note process development.



"According to your resume, you have unusual organizational techniques."

# Group reflection

- How did you feel about this milestone? What did you like about it? What did you dislike?
  - Keeps our group on track and organized.
  - Found it different not being introduced to the technology at hands first.
- What did you learn about yourself as you collaborated and worked through this milestone?
  - Found it enlightening having a highly soft skilled stakeholder present the information to technically sound students whom had to process the requirements into technical solutions.



# Group Reflection(Cont.)

- How will you use what you have learned going forward?
  - Making sure to be patient and attentive while listening to stakeholders needs and concerns
  - Taking down notes and documenting the users thoughts and ideas
  - Validating instructions and solutions with stakeholders before finalization of implementation and design.
- What “stuff & things” related to this milestone would you want help with?
  - Technical, unforeseen, constraints that we will face throughout the project.



# Works Cited

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A close-up photograph of several pink roses with yellow centers, set against a vibrant green background. The entire image is framed by a decorative border of small white dots. The text "thank you for caring" is written in a white, cursive font across the lower portion of the image, with a bright starburst graphic positioned at the end of the phrase.

*thank you for caring*