

21 April 2023

Dear Suppliers,

Re: SPAR KZN SAP IMPLEMENTATION – EDI

As part of our SAP rollout, we have changed our ordering process whereby all orders are placed in vendor cases. This change has impacted approximately 3,000 items within our business. These items were previously ordered and managed in shrinks and order quantities were rounded to the equivalent vendor case.

The change was initiated to drive efficiency when processing deliveries.

As part of the change, vendor case barcodes and configurations are being passed to our vendors via EDI for the processing of the orders.

Upon implementation we have been experiencing failures and order rejections on many of the 3000 items due to suppliers having customised configuration settings to process the shrink barcodes for these items in line with the traditional SPAR process and in line with other SPAR DC's.

We have subsequently taken a decision to revert to passing the shrink barcode and the shrink quantity via EDI in line with the traditional SPAR process and consistent with the other SPAR DC's. This will be implemented in the next 2 weeks. A notification will be sent out upon implementation.

However, should there be a requirement by the vendor to change to cases for SPAR KZN, this requirement can be tabled with Vodacom Business, who will manage the specific set-up for those vendors.

Finally, we want to also draw your attention to the following change in process. As a result of our decision to order in vendor cases for items that were previously managed in shrinks, SPAR KZN will reject any item that is short delivered, i.e., delivered in shrinks because of the case quantity not being fulfilled. We urge you to ensure that you deliver in full case quantities.

Yours sincerely,



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