

Nom :..... Prénom :.....

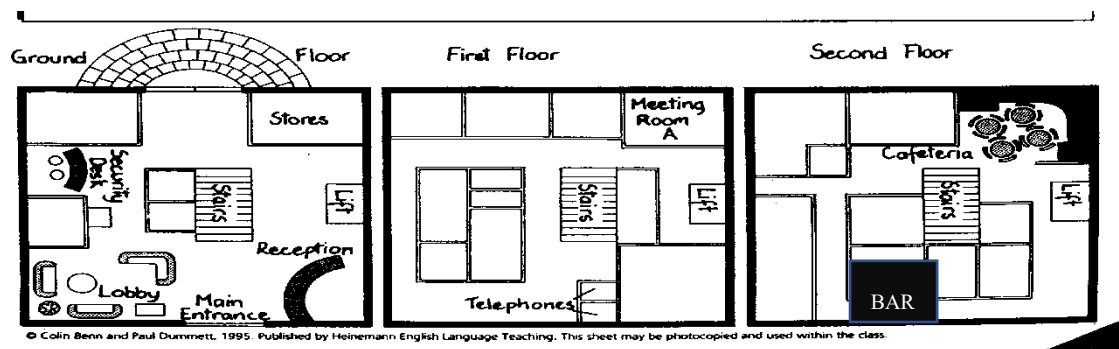
Contrôle terminal info1 / Semestre 2

R1.12 : Collaborer en anglais

Nom du responsable :	Joucla Philippe
Date du contrôle :	30 Mars 2022
Durée du contrôle :	1h30
Nombre total de pages :	8 pages
Impression :	Recto – Verso
Documents autorisés :	Aucun
Calculatrice autorisée :	non
Réponses :	Sur le sujet

Could you define the following words or use them in a sentence which proves you understand their meaning ?

1. Policy.....
2. To forward.....
3. To skyrocket
4. To trim.....
5. State-of-the art.....
6. To monitor.....
7. Netiquette
8. A means.....
9. Privacy.....
10. Voice mail
11. Improvement
12. To refund
13. To postpone
14. Peak
15. Survey.....
16. Discrepancy
17. Sample.....
18. Entitled
19. To purchase
20. Header
21. Relevant.....



Natasha is in the stores : Can you tell her how to go to the bar.?

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Write the full telephone conversation between A and B

A Make the call

Telephone Jacob Brown AG

Ask for Judith Schulz

You want: to change your order of labels from 1000 to 1200

B receive the call

Jacob Braun A G Judith Sculttz is standing next to you. Now you are Judith Scultz . Listen to what the caller asks for and offer to send another 200 labels as soon as possible. Ask for written confirmation of the order.

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Reportez vos réponses dans la grille au bas de la page-Une bonne réponse = 1 point - Une mauvaise réponse = moins 0.5 points

1. Dimitri gave her a diamond =she a present
a)was giving b) was given c) has been given d) has given
2. They will find her= she
a)will find them b)will be finded c) will be found d) will found
3. She has looked at the report = the report
a)was looked at b)was looked c) has been looked d)has been looked at
4. They teach them never to lie= they
a)are teached never to lie b)are taught never to lie c) are taught to never lie d) are taught to lie
5. They told Jack and Jill= Jack and Jill
a) was told b) were telled c) were told d)were been told
6. People don't want him here = here
a)im is not wanted b) He doesn't want c) He is not wanting d)He is not wanted
7. They will tell her=
a) her will be told b)she will tell them c)they will be told d)she will be told
8. They have washed the car= The car.....
a) has washed them b)was washed c)were washed d)has been washed
9. You'll have to read the specifications =the specifications.....
a) will read you b)will have to be red c)will have to be read d)will have read
10. He fixed the bugs= The bugs.....
a) are fixed b) was fixed c)were fixed d)have been fixed
11. The manager is busy can youa minute
a) hang up b)pick up c)hold d)hang on
12. In the street you can use a
a) cordless phone b)receiver phone c)cellular phone d)smartphone
13. Your conversation is: You can hang up.
a) about b)over c)through d)end
14. Before you speak you need tothe number
a) make b)do c)compose d)dial
15. In a company each employee has his ownyou can use to call
a) dial b)extension c)enquiry d)operator
16. When you work in a company, if someone calls the first thing you say is.....
a) the name of your company b)hello c)good morning d)hi!
17. The service which sends what you order is the.....section.
a) order b)dispatch c)spares d)sending
18. I willthis camera on Amazon
a) order b)dispatch c)spares d)sending
19. Sergei is away try tolater
a) recall b)call back c)phone again d)reply
20. I will have tohis phone number on the web
a) look in b)search c)check in d)look up
21. I called the police because my car
a) has being stolen b) was stealing c) was being stolen d) has been stolen

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
A																					
B																					
C																					
D																					

Translate :

1. Pourriez-vous épeler votre nom s'il vous plaît ?

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2. J'ai dû faire le mauvais numéro

.....

3. Ne quittez pas! Emmanuel veut vous parler.

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4. Qui est à l'appareil? / Alexei à l'appareil.

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5. Raccrochez s'il vous plaît et refaites le numéro

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6. Pouvez- vous rappeler plus tard. La ligne est occupée

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7. Pourquoi voulez-vous connaître mon nom ?

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8. Il y a autant de crimes aujourd'hui qu'il y a dix ans

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9. Il ne reste presque plus de papier dans l'imprimante.

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10. Il y a autant de crimes aux Etats Unis qu'en France

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11. La plus grande partie du travail est terminée.

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12. Il y a très peu de voitures sur cette route

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13. Il y a de moins en moins d'emplois disponibles .

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14. De plus en plus d'entreprises contactent leurs clients grâce aux messageries instantanées

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15. La messagerie a énormément amélioré le temps de réponse des usagers

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Turn into passive:

1. Russia invaded Ukraine in March 2022

2. Russia has invaded Ukraine

3. Russians may destroy a nuclear Power Plant

4. Emmanuel will give Brigitte a rose for her birthday

5. He saw a missile over the hospital

6. French people could elect her next month.

7. The crocodile ate the photographer last month

8. Russians drink vodka

9. They wrote a peace treaty

10. He will tell Anastasia about the problem

11. Hackers may break into the server

12. He will teach us how to fight

Fill in with the right word

1. When the phone rings, youthe receiver
2. Could you.....for a moment. I'll just find out for you.
3. If you don't know someone's phone number , you can look in the
4. I can't get through: Their line always seems to be.....
5. When you're at home in your bathroom you can use aphone.

What are the means of communications used in corporations today ? What are their advantages and problems?

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Write emails about the following situations:

1. The product you received from Amazon was damaged

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2. Your internet connection at home is extremely slow

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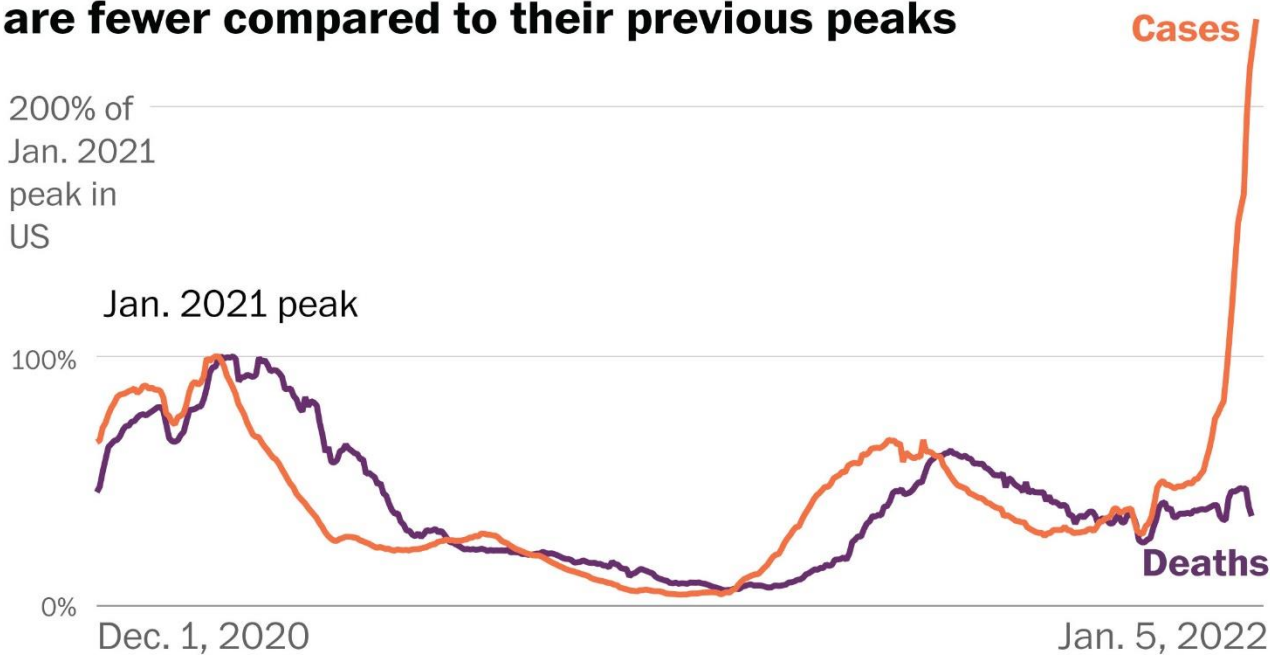
3. You missed a lesson because you didn't wake up in time.

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Cases are higher, but deaths and hospitalizations are fewer compared to their previous peaks



What would you say to comment about this chart?

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