FASTDELIV PRD

1️⃣ Authentication Flow (New & Returning Users)

👤 New User (Signup)

1. Open app → Select **Sign Up**
2. Enter details (Full Name, Email, Phone, Password)
3. Verify email/phone (OTP verification)
4. Redirect to **User Dashboard**

🔑 Returning User (Login)

1. Open app → Select **Login**
2. Enter email & password (or use Google login)
3. Redirect to **User Dashboard**

🔁 Forgot Password

1. Click "Forgot Password?" on login page
2. Enter email → Receive reset link or OTP
3. Set a new password
4. Redirect to **Login Page**

2️⃣ User Dashboard & Profile Flow

🏠 User Dashboard

1. View recent deliveries & status
2. Quick access to **Request Delivery** button
3. View wallet balance & transaction history

👤 User Profile

1. Access profile settings
2. Edit profile (name, phone, email, address)
3. Change password
4. Manage saved addresses

3️⃣ Delivery Request & Tracking System Flow

📦 Request Delivery

1. Click "Request Delivery"

2. Enter pickup & delivery address

3. Select package size & weight

4. Choose delivery speed (Standard, Express)

5. Confirm price → Proceed to payment

6. Order gets assigned to a delivery partner

🚚 Track Delivery

1. View real-time tracking on dashboard

2. Receive ETA updates & driver details

3. Notification when package is delivered

4️⃣ Payment & Wallet System Flow

💰 Wallet System

1. View wallet balance

2. Add funds (via card, bank transfer, crypto)

3. Use wallet balance for delivery payments

🛒 Payment Flow

1. Choose payment method (Wallet, Card, Bank Transfer)

2. Confirm & pay

3. Receive payment confirmation & invoice

5️⃣ Notifications & Alerts Flow

🔔 User Notifications

1. Delivery status updates (Order Confirmed, Out for Delivery, Delivered)

2. Payment & wallet balance alerts

3. Promotions & discounts notifications

6️⃣ Reviews & Ratings Flow
⭐ User Reviews

1. After delivery is completed → User prompted to rate

2. Select rating (1-5 stars)

3. Add optional feedback

4. Submit → Review appears on driver's profile

⭐ Driver Reviews

1. Delivery partner can also rate customers

2. Ratings affect driver priority in job assignments

7️⃣ Admin Dashboard & Analytics Flow
📊 Admin Dashboard Features

1. View total deliveries, active users, revenue stats

2. Monitor live delivery tracking

3. Approve or flag user & driver accounts

4. Manage promotions & discounts

5. Generate reports & analytics

User flow in concise format:

1. **User Registration/Login** → Access dashboard

2. **Dashboard** → View profile, wallet balance, and recent deliveries

3. **Request Delivery** → Enter pickup & drop-off details → Confirm request

4. **Delivery Tracking** → Monitor status in real-time

5. **Payment & Wallet** → Add funds, pay for deliveries, and withdraw earnings

6. **Notifications & Alerts** → Get updates on deliveries and promotions

7. **Reviews & Ratings** → Rate couriers & provide feedback

8. **Admin Dashboard** → Manage users, deliveries, and analyze data

🎨 Color Palette (Web3 Vibes)

1. **Primary Color:** 🔵 **Neon Electric Blue** #00A3FF (Main accent for buttons & highlights)

2. **Secondary Color:** 💜 **Cyber Purple** #8C52FF (Secondary UI elements, hover effects)

3. **Background:** ⚫ **Dark Mode Black** #121212 (Deep black for a clean Web3 look)

4. **Text & Contrast:** ⚪ **Soft White/Grey** #E5E5E5 (For readability against dark backgrounds)

5. **Success/Status Indicators:** 💚 **Neon Green** #00FF9F (For success messages, wallet balance, active status)

6. **Warning/Error:** 🔴 **Vibrant Red/Pink** #FF3864 (Errors, alerts, and warnings)

🌌 Additional UI Effects

- **Glassmorphism** (Blurred, semi-transparent elements)

- **Gradient Glow Effects** (E.g., blue-to-purple gradients for buttons)

- **Minimal Shadows** with **Neon Glow**

🖊️ Font Suggestions (Web3 Aesthetic)

- **Headings: Orbitron** (Futuristic & geometric)

- **Body Text: Poppins** (Modern, easy to read)