

Terms of Service

Effective Date: 02.12.2024

Last Updated: 02.12.2024

1. Acceptance of Terms

By accessing or using HealthChat (the 'Service'), users agree to be bound by these Terms of Service ('Terms'). If users do not agree, they must immediately cease use of the Service. These Terms are subject to change at any time without notice, and continued use of the Service constitutes acceptance of the revised Terms.

2. Scope of Service

The Service provides general information for informational purposes only. It is not intended to replace professional advice, diagnosis, or treatment. The creators of the Service reserve the right to modify, limit, or discontinue the Service at any time without prior notice.

3. User Responsibilities

Users agree to:

- Provide accurate information when interacting with the Service.
- Use the Service in compliance with applicable laws and regulations.
- Accept full responsibility for any actions taken based on information provided by the Service.

Prohibited activities include, but are not limited to:

- Misuse of the Service for unlawful purposes.
- Interference with the Service's functionality.
- Submission of false, misleading, or harmful information.

4. Disclaimer of Liability

The Service is provided 'as-is' and 'as available' without any warranties, express or implied.

- No Warranty: We do not guarantee accuracy, reliability, or availability of the Service.
- Limitation of Liability: To the fullest extent permitted by law, we disclaim all liability for damages, including but not limited to direct, indirect, incidental, or consequential damages arising from the use of the Service.
- User Responsibility: Users acknowledge they use the Service at their own risk.

5. Intellectual Property

All content, designs, and intellectual property associated with the Service are owned exclusively by ESB Healthcare Ltd or its licensors. Users are granted a limited, non-transferable license to access and use the Service for personal, non-commercial purposes. Unauthorized use or reproduction is strictly prohibited.

6. Privacy

By using the Service, users consent to the collection and use of their data as outlined in the [Privacy Policy].

7. Termination of Access

We reserve the right to suspend or terminate user access to the Service at any time and for any reason, including violations of these Terms or operational considerations.

8. Indemnification

Users agree to indemnify, defend, and hold harmless ESB Healthcare Ltd, its affiliates, and partners from any claims, damages, liabilities, or expenses arising from their use of the Service or breach of these Terms.

9. Governing Law and Jurisdiction

These Terms are governed by the laws of England and Wales. Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the courts in [Insert Location].

10. Changes to These Terms

We reserve the right to update these Terms at any time without prior notice. Users are encouraged to review these Terms periodically to stay informed of any updates.

11. Contact Information

For questions or concerns regarding these Terms, users can contact:

- Email: data@esbhealthcare.com
- Address: 1 Maple Road, Stockport SK7 2DH, GB