

Terms of Service

Effective Date: 13.12.2024

Last Updated: 13.12.2024

1. Acceptance of Terms

By accessing or using ESB Healthcare Ltd's services ("the Service"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree, you must immediately cease using the Service. These Terms are subject to change at any time, and continued use of the Service constitutes acceptance of the revised Terms.

2. Scope of Service

The Service provides AI-generated health, workout, and diet plans for informational purposes only. It is not a substitute for professional medical advice, diagnosis, or treatment.

- The chatbot and related tools process user-provided inputs to generate responses.
- The "share chat" feature allows users to share messages with others, with data stored pseudonymously in Firebase.

3. User Responsibilities

You agree to:

- Provide accurate information when interacting with the Service.
- Use the Service in compliance with applicable laws and regulations.
- Accept full responsibility for any actions taken based on information provided by the Service.

You must not:

- Misuse the Service for unlawful purposes.
- Interfere with the Service's functionality.
- Submit false, harmful, or misleading information.

4. Data Protection and Privacy

Your use of the Service is subject to our Privacy Policy. By using the Service, you consent to the processing and storage of data as described in the Privacy Policy, including the pseudonymized storage of shared chat data in Firebase. No personal identifiers are stored alongside shared messages.

5. Disclaimer of Liability

The Service is provided "as-is" and "as available," without warranties of any kind.

- **No Warranty:** We do not guarantee the accuracy, reliability, or completeness of responses generated by the chatbot or tools.

- **Limitation of Liability:** To the fullest extent permitted by law, we disclaim all liability for damages resulting from the use of the Service.

6. Intellectual Property

All content, designs, and intellectual property associated with the Service are owned exclusively by ESB Healthcare Ltd. Users are granted a limited, non-transferable license to access the Service for personal or commercial purposes. Unauthorized use is prohibited.

7. User Rights and Data Management

- Users may request access to their data or request its deletion as described in our Privacy Policy.
- Data related to the "share chat" feature is retained only for the period specified in the Privacy Policy.

8. Termination of Access

We reserve the right to suspend or terminate access to the Service for any reason, including violation of these Terms.

9. Governing Law and Jurisdiction

These Terms are governed by the laws of England and Wales. Any disputes shall be resolved in the courts of England and Wales.

10. Contact Information

For questions or concerns, contact us at:

- Email: data@esbhealthcare.com
- Address: 1 Maple Road, Stockport Sk7 2DH, GB